

Docket No. A-2025-3055181
Enel X Advisory Services USA, LLC
Data Requests

1. Reference Application, Section 5.a, b, and c. Compliance – the Applicant stated that it did not have any proceedings, actions or complaints to list. However, records indicate the following two proceedings may involve the Applicant, an affiliate, a predecessor of either, or a person identified in the Application:
 1. NHTSA Preliminary Investigation (PE24028) – Initiated on October 3, 2024, by the National Highway Traffic Safety Administration’s Office of Defects Investigation.
 - a. *Enel response: The NHTSA has closed the investigation in the product safety of our products; attached.*
 2. A proceeding filed on June 27, 2023, in the U.S. District Court for the District of New Jersey at Case No. 2:23-cv-03477.
 - a. *Enel response: Juicebox LLC has taken to court First Bank llc for some \$600K in damages, they expect to reach an out of court settlement over the summer; attached.*

If either of these above matters involve the Applicant, an affiliate, a predecessor of either, or a person identified in this Application, please resubmit responses to Section 5.a, b, and c disclosing the details of these proceedings. Applicants must disclose all proceedings, administrative or judicial, active or closed within the last five years, by name, subject, and citation. Please provide a statement as to the resolution or present status of any such proceedings listed. If these two proceedings do not involve the Applicant, an affiliate, a predecessor of either, or a person identified in the Application, please explicitly state so.

2. Reference Application, Section 7.a, Financial Fitness – Applicant provided a *copy* of its continuous bond, please provide an original of the continuous bond, bearing a raised seal and signed in blue ink.
 - *Enel response: Document included; attached.*
3. Reference Application, Section 7.b, Financial Fitness – Applicant provided minimal documentation to demonstrate its financial fitness. Please provide additional financial fitness documentation that may include:
 - Audited financial statements for the two most recent consecutive fiscal years.
 - *Enel response: Documents included; un-audited as there is no particular requirement for audit of these documents; attached.*
 - Federal income tax filings for the two most recent consecutive years.
 - *Enel response: initial 2023 year included; 2024 will not be completed until October 2025; attached.*
 - Bank account statements for at least the three most recent consecutive months.
 - *Enel response: documents included for Mar, Apr, and May 2025; attached.*
4. Reference Application, Section 8.e, Technical Fitness –Please provide a professional resume including date ranges for the company’s chief officer, detailing relevant experience, credentials, and qualifications.
 - *Enel response: resume included; attached.*

DATE OF DEPOSIT

JUL 21 2025



Andrew J. Thomas

**Vice President, Enel X Advisory Services – Americas
CEO, Enel X Advisory Services USA, LLC**

Andrew Thomas is the Head of Enel X Advisory Services – Americas region, overseeing the P&L of Enel X's suite of sustainability, energy advisory and energy data management solutions across North America and Latin America. He brings over twenty years of experience in energy operations, energy management, energy program development, energy engineering, and energy services & technology. Mr. Thomas has served as a SVP of Strategy, VP of Operations, and led Partner Development and New Market entry, driving growth for Enel X NA and its predecessor companies.

As Vice President of Advisory Solutions for Enel X Advisory Services – Americas, Andrew is responsible for leading the advisory business, including the P&L. In that capacity, he sets the strategic direction of the business in North America and Latin America in coordination with the leadership team, overseeing the implementation of the strategy and the delivery of solutions spanning Net Zero offering, risk management strategy design and implementation, and demand & supply management.

Prior to joining the Enel X team through its acquisition of Enernoc in 2017, Andrew has held various leadership positions spanning market development, partnership development, operations, and product strategy roles. He was a key leader in World Energy's (acquired by Enernoc in 2015) growth from five employees through to its IPO, and in leading the evaluation and integration of several acquisitions, including its own by Enernoc.

Andrew has over twenty-five years of experience in the energy industry, across both demand-side and supply-side areas. Prior to his tenure at World Energy, Andrew worked at Xenergy Inc. (now DNV GL), where he transacted the first competitively sourced kWh in the country at the forefront of deregulation.

Andrew graduated from Union College with a B.S. in Mechanical Engineering and received an MBA from Cornell University.



Andrew J. Thomas
Andrew.Thomas@Enel.com
(o) 617.308.7496

EDUCATION

Masters of Business Administration

E-Commerce Concentration
The Johnson School
Cornell University

B.S. Mechanical Engineering

Minor Mathematics
Union College

DATE OF DEPOSIT

JUL 21 2025

**PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU**



U.S. Department
of Transportation
**National
Highway Traffic
Safety
Administration**

CLOSING RESUME ODI REPORT IDENTIFICATION NUMBERS

Investigation ID: PE24028

Date Opened: 10/03/2024

Date Closed: 06/05/2025

Subject: Electrical arcing and thermal events, potentially leading to fires, while utilizing Enel X Way USA, LLC's JuiceBox residential charger.

List of 7 ODI Report reference numbers:

11230072, 11299263, 11498694, 11531078, 11571863, 11614375, 11617907



U.S. Department of Transportation
National Highway Traffic Safety Administration

ODI RESUME

OFFICE OF DEFECTS INVESTIGATION

Investigation: PE24028
Prompted By: VOQ Review
Date Opened: 10/03/2024 **Date:** 06/05/2025
Closed:
Investigator: Genesis Vasquez **Reviewer:** Kareem Habib
Approver: Tanya Topka
Subject: Electrical arcing and thermal events, potentially leading to fires, while utilizing Enel X Way USA, LLC's JuiceBox residential charger.

MANUFACTURER & PRODUCT INFORMATION

Manufacturer: Enel X Way USA, LLC
Products: Residential Level 2 EV Charger: JuiceBox
Population: 180,000 (Estimated)
Problem Description: Electrical arcing and thermal events, potentially leading to fires, while utilizing Enel X Way USA, LLC's JuiceBox residential charger.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	EWR D&I	Other	Total	EWR Field Reports
All Incidents:	0	0	0	7	7	0
Crashes/Fires:	0	0	0	7	7	0
Injury Incidents:	0	0	0	0	0	0
Number of Injuries:	0	0	0	0	0	0
Fatality Incidents:	0	0	0	0	0	0
Number of Fatalities:	0	0	0	0	0	0

Description of Other:
 Allegations of thermal events from customers that could not be confirmed to have been started by the JuiceBox device.

ACTION/SUMMARY INFORMATION

Action: This (PE) Preliminary Evaluation is closed without a manufacturer action.

Summary:

On October 3, 2024, the Office of Defects Investigations (ODI) opened PE24028 to investigate alleged failures of Enel X Way's JuiceBox Level 2 residential EV chargers. The allegations were described as thermal incidents and electrical malfunctions, which could trip the circuit breakers in Juicebox owners' homes and disrupt electric vehicle charge cycles.

On October 2, 2024, Enel X Way posted on its website that Enel X Way North America would cease operations in the United States and Canada on October 11, 2024. The closure would potentially impact the charging app and supporting software.

ODI sent Enel X Way an Information Request (IR) letter on October 21, 2024. Enel X Way provided an incomplete response to the IR on December 9, 2024. Enel X Way later provided a complete response to the IR on January 24, 2025.

ODI reviewed Enel X Way's IR submissions to determine whether further action is required. Based on ODI's analysis, there was no clear trend in the cause of the failures described in customer complaints and warranty reports. Additionally, there have been no recent reports alleging safety issues. The available information does not warrant further action at this time.

The closing of this investigation does not constitute a finding by NHTSA that a safety-related defect does not exist. The Agency will continue to monitor for any safety trends and reserves the right to take additional action if warranted by future circumstances. To review the ODI reports cited in this Closing Resume, go to [NHTSA.gov](https://www.nhtsa.gov).

The overnight address for hard-copy or confidential responses is:

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor
Harrisburg, PA 17120

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, [Ursula Bosic], hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Signature 
Title Senior Financial Ops Specialist
Date 7/21/25

Please note that all documents requiring notary stamps must have original signatures.

If Enel X has decided to withdraw its Application, please reply notifying the Commission of such a decision.

Finally, in order to expedite the Application review process, please send a copy of your response to Lee Yalcin at lyalcin@pa.gov. If any problems arise that prevent a full timely response or if any clarification of these data requests is needed, please contact Lee Yalcin of the Bureau of Technical Utility Services via e-mail at lyalcin@pa.gov (preferred) or (717) 787-6723.

Sincerely,



Matthew L. Homsher
Secretary

Enclosure

DATE OF DEPOSIT

JUL 21 2025

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ORIGIN ID: ZFEA (240) 517-4749
URSULA BOSIC
ENEL X ADVISORY SERVICES USA, LLC
7209 OLD FRIENDSHIP WAY

SHIP DATE: 21JUL25
ACTWGT: 3.00 LB
CAD: 106679724/NET4535

ELKRIDGE, MD 21075
UNITED STATES US

BILL SENDER

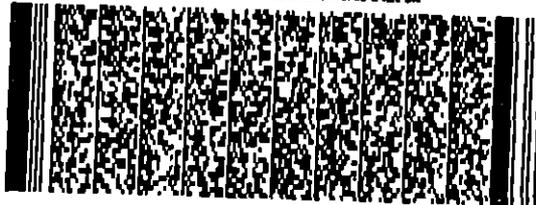
TO **MATTHEW L. HOMSHER, SECRETARY**
PENNSYLVANIA PUBLIC UTILITY COMM
400 NORTH STREET
2ND FLOOR
HARRISBURG PA 17120

58GJLS99C759F2

(717) 787-6723
INV:
PO:

REF: PA ELE APPLICATION; ADD DOCS

DEPT

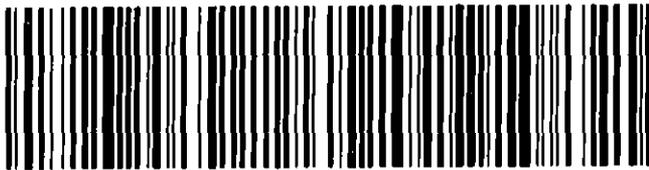


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JUL 22 2025

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

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