

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Pennsylvania Public Utility Commission	:	R-2025-3053499
Office of Small Business Advocate	:	C-2025-3054550
Office of Consumer Advocate	:	C-2025-3054484
The Pennsylvania University	:	C-2025-3054780
Terri Walker	:	C-2025-3054662
Linda Slick	:	C-2025-3054552
Linda Allison	:	C-2025-3054434
Alexandra Garlitz	:	C-2025-3055233
Daniel and Stacy Chronister	:	C-2025-3056194

v.

Columbia Gas of Pennsylvania, Inc

INTERIM ORDER

On March 20, 2025, Columbia Gas of Pennsylvania, Inc. (Columbia or the Company) filed Supplement No. 392 to Tariff Gas Pa. P.U.C. No. 9 with the Pennsylvania Public Utility Commission (Commission). The Company proposed increasing rates to produce additional overall revenues of \$110.5 million per year, a 12.0% increase in the overall distribution revenue requirement.

Under the Company's proposal, the total bill for a residential customer purchasing 70 therms per month would increase from \$138.52 to \$154.29, an increase of \$15.77 or 11.38%. The Company proposed increasing the monthly residential customer charge from \$17.25 to \$31.97, an increase of \$14.72 or 85.3%. Additionally, the filing requests approval for Columbia to convert its pilot Weather Normalization Adjustment (WNA) into a permanent program, implement a Revenue Normalization Adjustment (RNA), and introduce an Economic Development Distribution Service tariff, and renew its residential energy efficiency program and establish a new commercial energy efficiency program.

On March 24, 2025, the Commission's Bureau of Investigation & Enforcement (I&E) filed a Notice of Appearance.

On 3/28/25, Linda Allison filed a Complaint at C-2025-3054434

On April 8, 2025, the Office of Consumer Advocate (OCA) filed a Formal Complaint, Public Statement, and Notice of Appearance at C-2025-3054484.

On 4/11/25, the Office of Small Business Advocate filed a Complaint at C-2025-3054550.

On 4/11/25, Linda Slick filed a Complaint at C-2025-3054552.

On 4/11/25 the Coalition for Affordable Utility Services and Energy Efficiency in Pennsylvania (CAUSE-PA) filed a Petition to Intervene.

On 4/17/25, Terri Walker filed a Complaint at C-2025-3054662.

On 4/24/25, Pennsylvania State University filed a Complaint at C-2025-3054780.

On April 24, 2025, a Prehearing Conference Order and a Prehearing Conference Notice were issued scheduling a telephonic Prehearing Conference for May 7, 2025, at 9:00 a.m.

On April 28, 2025, Columbia filed its Supplement No. 399 to Tariff Gas Pa. P.U.C. No. 9, pursuant to the Commission's April 24, 2025, Order suspending the proposed rates and rules contained in Supplement No. 392 to Tariff Gas Pa. P.U.C. No. 9 until December 19, 2025.

On 5/5/25, the Pennsylvania Weatherization Providers Task Force (Task Force) filed a Petition to Intervene.

The Prehearing Conference was convened as scheduled. Counsel for Columbia, I&E, OCA and OSBA appeared, as well as the Pennsylvania State University, CAUSE-PA, and Task Force. (collectively, Parties). Linda Slick, an individual Complainant also attended the conference.

On May 9, 2025, a Prehearing Order was entered consolidating the complaints of the statutory advocates and the Pennsylvania State University, Terri Walker, Linda Slick, and Linda Allsion with the above-docketed rate proceeding. In addition, the Petitions to Intervene filed by CAUSE-PA and the Pennsylvania Weatherization Providers Task Force were granted. The litigation schedule was also established.

In addition, it was ordered that in-person public input hearings were tentatively scheduled for 1:00 p.m. and 6:00 p.m. on June 3, 2025, at the Washington County Crossroads Center, 95 West Beau Street, Washington, Pennsylvania, and that public input hearings by telephone were tentatively scheduled for June 4, 2025, at 1:00 p.m. and 6:00 p.m. The Parties were subsequently informed that an additional in-person public input hearing would be scheduled in York, PA on June 11, 2025, at 1 p.m. and 6 p.m.

On May 14, 2025, an Interim Order was entered modifying the litigation schedule to permit supplemental direct testimony related to the York public input hearing. In addition, additional in-person public input hearings were scheduled for to be held in York Pennsylvania on June 11, 2025, at 1:00 p.m. and 6:00 p.m.

On June 3, 2025, the first in-person public input hearing was held on June 3, 2025, at 1:00pm in Washington, Pa. Testimony was presented by Alexandra Garlitz. Ms. Garlitz brought a number of her utility bills to the hearing, and Attorney Appleby, counsel for OCA indicated she would redact Ms. Garlitz's personal information from them and provide the redacted copies to the parties and request their admission into the record.¹ Ms. Garlitz's bills were marked for identification as Garlitz Exhibit 1.² The Parties were advised that they could

¹ Tr. 68-71

² Tr. at 70

submit written objections to the exhibits within seven days from receipt of the redacted exhibit copies. On June 11, 2025, Counsel for OCA provided the undersigned presiding officers and the parties with redacted Garlitz Exhibit 1, consisting of a cover page and 34 pages, for admission into the record. No Party raised any objection to the admission of Garlitz Exhibit 1.

Testimony was also presented by Richard Culbertson. Mr. Culbertson provided the Parties with copies of a document purported to be his written testimony.³ Mr. Culbertson also stated that because ALJ Watson has presided over other rate cases involving Columbia Gas, that ALJ Watson should consider removing himself from this proceeding.⁴

Mr. Culbertson's eight-page written statement was marked for identification as Richard Culbertson Exhibit 1.⁵ Attorney Appleby also asked for a link to the article Mr. Culbertson had requested to be admitted into the record to be considered as if it were attached in printing to the document.⁶ The Parties were advised that they had seven days to submit written objections to the admission of Garlitz Exhibit 1 and Richard Culbertson Exhibit 1.⁷ No Party raised any objection to the admission of Culbertson Exhibit 1.

Under the circumstances, the following Interim Order will be entered.

THEREFORE,

IT IS ORDERED:

1. That the redacted documents marked as Garlitz Exhibit 1, consisting of a cover page and 34 pages, identified at the in-person public input hearing held on June 3, 2025, at 1:00pm in Washington, Pennsylvania, attached to this Interim Order, is hereby admitted into the record.

³ Tr. at 75-76

⁴ Tr. at 89-90

⁵ Tr. at 97-98

⁶ Tr. at 100-101

⁷ Tr. at 102

R-2025-3053499 - PENNSYLVANIA PUBLIC UTILITY COMMISSION v. COLUMBIA GAS OF PENNSYLVANIA INC

Revised 7/24/2025

CANDIS A TUNILO ESQUIRE
800 N THIRD ST STE 204
HARRISBURG PA 17102
717.233.1351
ctunilo@nisource.com
Served via eService -7/29/2025
(Counsel for Columbia Gas of Pennsylvania Inc)

EMILY FARAH ESQUIRE
121 CHAMPION WAY STE 100
CANONSBURG PA 15317
724.416.6321
efarah@nisource.com
Served via eService -7/29/2025
(Counsel for Columbia Gas of Pennsylvania Inc)

ANTHONY D KANAGY ESQUIRE
MEGAN E RULLI ESQUIRE
MICHAEL W HASSELL ESQUIRE
17 NORTH SECOND ST 12TH FLOOR
HARRISBURG PA 17101-1601
717.612.6034
717.612.6012
717.612.6029
akanagy@postschell.com
mrulli@postschell.com
mhassell@postschell.com
Served via eService - 7/29/2025

STEVEN C GRAY ESQUIRE
REBECCA LYTTLE ESQUIRE
OFFICE OF SMALL BUSINESS
ADVOCATE
FORUM PLACE
555 WALNUT STREET
1ST FLOOR
HARRISBURG PA 17101
717.783.2525

STEVEN C GRAY ESQUIRE
REBECCA LYTTLE ESQUIRE
OFFICE OF SMALL BUSINESS
ADVOCATE
FORUM PLACE
555 WALNUT STREET
1ST FLOOR
HARRISBURG PA 17101
717.783.2525
sgray@pa.gov
relyttle@pa.gov
#C-2025-3054550
Served via email -7/29/2025

SCOTT B GRANGER ESQUIRE
ADAM J WILLIAMS ESQUIRE
PA PUC BUREAU OF INVESTIGATION
& ENFORCEMENT
400 NORTH STREET
SECOND FLOOR WEST
HARRISBURG PA 17120
717.425.7593
717.878.8754
sgranger@pa.gov
adawilliam@pa.gov
Served via eService and Email -7/29/2025

LINDA SLICK
2200 BROADWAY AVE
2 FL
PITTSBURGH PA 15216
412.295.8360
15216slick@gmail.com
#C-2025-3054552
Served via email and eService -7/29/2025

CHRISTY APPLEBY
ESQUIREBARRETT SHERIDAN
ESQUIRE
JACOB GUTHRIE ESQUIRE
HARRISON W BREITMAN ESQUIRE
OFFICE OF CONSUMER ADVOCATE
555 WALNUT STREET 5TH FLOOR
FORUM PLACE
HARRISBURG PA 17101
717.783.5048
cappleby@paoca.org
bsheridan@paoca.org
jguthrie@paoca.org
hbreitman@paoca.org
#C-2025-3054484
Served via eService -7/29/2025

LINDA ALLISON
522 PACIFIC AVENUE
YORK PA 17404
717.852.0474
xdiver@verizon.net
#C-2025-3054434
Served via email -7/29/2025

JOHN SWEET ESQUIRE
RIA PEREIRA ESQUIRE
LAUREN BERMAN ESQUIRE
ELIZABETH R MARX ESQUIRE
PA UTILITY LAW PROJECT
118 LOCUST STREET
HARRISBURG PA 17101
717.701.3837
717.710.3825
jsweet@pautilitylawproject.org
rpereira@pautilitylawproject.org
lberman@pautilitylawproject.org
emarx@pautilitylawproject.org
Served via eService -7/29/2025
(Counsel for CAUSE-PA)

TERRI WALKER
508 MAIN STREET
MEYERSDALE PA 15552
814.483.2526
2shihtzu@gmail.com
#C-2025-3054662
Served via email -7/29/2025

JOSEPH L VULLO ESQUIRE
BURKE VULLO REILLY ROBERTS
1460 WYOMING AVENUE
FORTY FORT PA 18704
570.288.6441
jlvullo@bvrrlaw.com
Served via eService -7/29/2025

WHITNEY E SNYDER ESQUIRE
THOMAS J SNISCAK ESQUIRE
ERICH STRUBLE ESQUIRE
HMS LEGAL LLP
501 CORPORATE CIRCLE SUITE 302
HARRISBURG PA 17110
717.703.0807
717.236.1300
717.703.0812
wesnyder@hmslegal.com
tjsniscak@hmslegal.com
ewstruble@hmslegal.com
#C-2025-3054780
Served via eService-7/29/2025
(Counsel for The Pennsylvania State University)

ALEXANDRA GARLITZ
705 6TH STREET
CHARLEROI PA 15022
724.483.5625
412.310.6902
alixg@comcast.net
#C-2025-3055233
Served via First Class mail -7/29/2025

DANIEL AND STACY CHRONISTER
501 HIGHLAND ROAD
RED LION PA 17356
717.779.6465
chron318@hotmail.com
#C-2025-3056194
Served via First- Class mail-7/29/2025

COMMONWEALTH OF PENNSYLVANIA



DARRYL A. LAWRENCE
Acting Consumer Advocate

OFFICE OF CONSUMER ADVOCATE
555 Walnut Street, 5th Floor, Forum Place
Harrisburg, Pennsylvania 17101-1923
(717) 783-5048
(800) 684-6560

@pa_oca
/pennoca
FAX (717) 783-7152
consumer@paoca.org
www.oca.pa.gov

June 11, 2025

Via Electronic Mail Only

Administrative Law Judge Jeffrey A. Watson
Administrative Law Judge Chad Allensworth
Office of Administrative Law Judge
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Pennsylvania Public Utility Commission
v.
Columbia Gas of Pennsylvania, Inc.
Docket No. R-2025-3053499

Your Honors:

Enclosed please find the Redacted Exhibits that were marked as Garlitz Exhibit 1 at the June 3, 2025, Public Input Hearing held at 1:00 PM.

Respectfully submitted,

/s/ Christy M. Appleby
Christy M. Appleby, Esq.
Senior Assistant Consumer Advocate
PA Attorney I.D. # 85824
Email: CAppleby@paoca.org

Enclosures

cc: All Parties of Record

Contact Us



Phone
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

Customer Service
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
For hearing-impaired relay call 711



Web
Make payments and access your
account at ColumbiaGasPA.com



Payments 24/7
Pay by check, credit/debit card,
PayPal, Amazon Pay, Venmo.
Call 1-866-694-1828 (Paymentus
convenience fee may apply)



Mail Payments
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285



Authorized Payment Locations
Find locations online at
ColumbiaGasPA.com

Account Profile

Customer Name:
Alexandra Garlitz

Your Contact Information:

Type of Customer:
Residential
Budget Payment Plan

Account Number:
[REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 05/14/2025	\$379.00
Payments Received by 05/01/2025 Thank You	-\$379.00
<hr/>	
Budget Balance on 05/20/2025	\$0.00
Budget Amount This Period	+\$378.00

Current Charges Due by 06/13/2025 **\$378.00**

- There are 11 months remaining in the Budget Year, which ends in April, 2026.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Budget Payment Plan

It's the start of the new Budget year, which means your new amount is based on normal weather conditions, your previous 12 months' usage, the current and projected cost of natural gas, and current rates for service and delivery. To continue on the Budget Payment Plan, simply pay the new amount for your natural gas service, plus any charges for a security deposit, Optional Services, or Dollar Energy Fund contribution.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below
Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$406.41
Payments Received	-\$379.00
Current Utility Charges	+\$93.44
<hr/>	
Actual Account Balance	\$120.85

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 05/21/2025
 1593
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Distribution System Improvement Charge (DSIC) is a monthly charge to recover a portion of Columbia Gas' distribution system infrastructure costs.

Energy Efficiency Rider is a monthly charge, applicable to all residential customers except customers in the Company's Customer Assistance Plan, to recover costs related to the Company's Energy Efficiency Plan.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

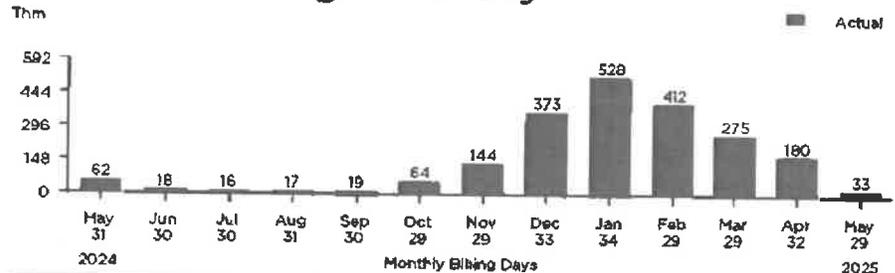
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 29 Billing Days

Actual Reading on 5/20	781
Actual Reading on 4/21	749
Gas Used (Ccf)	32
Therm Multiplier	X 1.0395
Total Therms Used (thm)	33

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
May 24	62	63.0°	2.0
Apr 25	180	52.8°	5.6
May 25	33	64.5°	1.1

Your Average Monthly Usage = 173 thm.
 Your Total Annual Usage = 2079 thm.
 Your next meter reading date is 06/19/2025.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 33 thm at \$0.27371 per thm	\$9.04
Gas Cost Adjustment 33 thm at \$0.00753 per thm	\$0.25

Supply

Customer Charge	\$17.25
Distribution Charges 33 thm at \$1.04450 per thm	\$34.46
Pass-through Charges 33 thm at \$0.46386 per thm	\$15.31
Energy Efficiency Rider 33 thm at \$0.00621 per thm	\$0.20
Distribution System Improvement Charge (DSIC)	\$0.21
Weather Normalization Adjustment	\$16.72

Delivery

+\$84.15

Total Current Utility Charges

\$93.44

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$0.58 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.32660

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Distribution System Improvement Charge (DSIC) is a monthly charge to recover a portion of Columbia Gas' distribution system infrastructure costs.

Energy Efficiency Rider is a monthly charge, applicable to all residential customers except customers in the Company's Customer Assistance Plan, to recover costs related to the Company's Energy Efficiency Plan.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

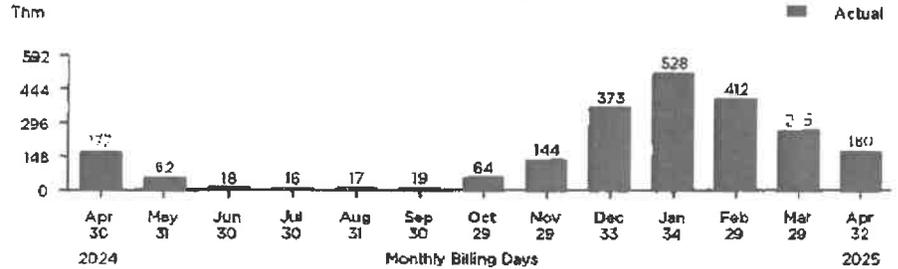
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 32 Billing Days

Actual Reading on 4/21	749
Actual Reading on 3/20	577
Gas Used (Ccf)	172
Therm Multiplier	X 1.0444
Total Therms Used (thm)	180

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Apr 24	177	53.5°	5.9
Mar 25	275	44.2°	9.5
Apr 25	180	52.8°	5.6

Your Average Monthly Usage = 176 thm.
Your Total Annual Usage = 2108 thm.
Your next meter reading date is 05/20/2025.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 70 thm at \$0.24156 per thm	\$16.91
Gas Supply Charges 110 thm at \$0.27371 per thm	\$30.11
Gas Cost Adjustment 180 thm at \$0.00753 per thm	\$1.35
Supply	
+\$48.37	

Supply

Customer Charge	\$17.25
Distribution Charges 180 thm at \$1.04450 per thm	\$188.01
Pass-through Charges 70 thm at \$0.43504 per thm	\$30.46
Pass-through Charges 110 thm at \$0.46386 per thm	\$51.02
Energy Efficiency Rider 70 thm at \$0.00399 per thm	\$0.28
Energy Efficiency Rider 110 thm at \$0.00621 per thm	\$0.68
Distribution System Improvement Charge (DSIC)	\$0.62
Weather Normalization Adjustment	\$2.08
Delivery	
+\$290.40	

Total Current Utility Charges

\$338.77

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$1.76 in state taxes, not including sales tax.
- Effective April 1, 2025 the DSIC rate has increased from 0.00% to 0.30%.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.32660

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Contact Us



Phone
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

Customer Service
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasPA.com



Payments 24/7
Pay by check, credit/debit card,
PayPal, Amazon Pay, Venmo.
Call 1-866-694-1828 (Paymentus
convenience fee may apply)



Mail Payments
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285



Authorized Payment Locations
Find locations online at
ColumbiaGasPA.com

Account Profile

Customer Name:
Alexandra Garlitz

Your Contact Information:
[REDACTED]

Type of Customer:
Residential
Budget Payment Plan

Account Number:
[REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 04/14/2025	\$379.00
Payments Received by 03/26/2025 Thank You	-\$379.00

Budget Balance on 04/21/2025	\$0.00
Budget Amount This Period	+\$379.00

Current Charges Due by 05/14/2025 \$379.00

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Budget Payment Plan

You will have a new Budget amount next month. Your new monthly Budget payment amount will appear on your May bill. That amount will be determined when your account bills next month and will be based on several different factors including your past 12 months' usage, projected gas rates, and normal weather conditions.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below.
Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$446.64
Payments Received	-\$379.00
Current Utility Charges	+\$338.77
Actual Account Balance	\$406.41

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Energy Efficiency Rider is a monthly charge, applicable to all residential customers except customers in the Company's Customer Assistance Plan, to recover costs related to the Company's Energy Efficiency Plan.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

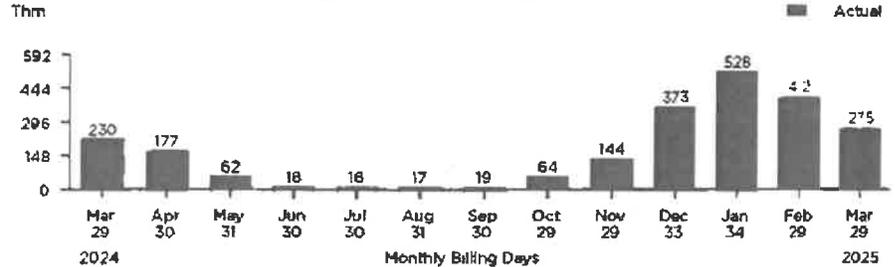
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 29 Billing Days

Actual Reading on 3/20	577
Actual Reading on 2/19	315
Gas Used (Ccf)	262
Therm Multiplier	X 1.0490
Total Therms Used (thm)	275

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Mar 24	230	48.5°	7.9
Feb 25	412	33.4°	14.2
Mar 25	275	44.2°	8.5

Your Average Monthly Usage = 175 thm.
 Your Total Annual Usage = 2105 thm.
 Your next meter reading date is 04/21/2025.

Detail Charges

Rate Schedule R55

Gas Supply Charges 275 thm at \$0.24156 per thm \$66.43
 Gas Cost Adjustment 275 thm at \$0.00753 per thm \$2.07

Supply

+\$68.50

Customer Charge \$17.25
 Distribution Charges 275 thm at \$1.04450 per thm \$287.23
 Pass-through Charges 275 thm at \$0.43504 per thm \$119.64
 Energy Efficiency Rider 275 thm at \$0.00399 per thm \$1.10
 Weather Normalization Adjustment \$35.52

Delivery

+\$460.74

Total Current Utility Charges

\$529.24

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$2.89 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.29737

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Contact Us

 **Phone**
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

Customer Service
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
For hearing-impaired relay call 711.

 **Web**
Make payments and access your
account at ColumbiaGasPA.com

 **Payments 24/7**
Pay by check, credit/debit card,
PayPal, Amazon Pay, Venmo.
Call 1-866-694-1828 (Paymentus
convenience fee may apply)

 **Mail Payments**
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285

 **Authorized Payment Locations**
Find locations online at
ColumbiaGasPA.com

Account Profile

Customer Name:
Alexandra Garlitz

Your Contact Information:
[REDACTED]

Type of Customer:
Residential
Budget Payment Plan

Account Number:
[REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 03/14/2025	\$379.00
Payments Received by 02/26/2025 Thank You	-\$379.00

Budget Balance on 03/20/2025	\$0.00
Budget Amount This Period	+\$379.00

Current Charges Due by 04/14/2025 \$379.00

- There is 1 month remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Foreign language interpreter service is available by phone. This service is available 24/7 to report emergencies.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$296.40
Payments Received	-\$379.00
Current Utility Charges	+\$529.24

Actual Account Balance \$446.64

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 02/20/2025
 1581
 Page 2 of 3

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Energy Efficiency Rider is a monthly charge, applicable to all residential customers except customers in the Company's Customer Assistance Plan, to recover costs related to the Company's Energy Efficiency Plan.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

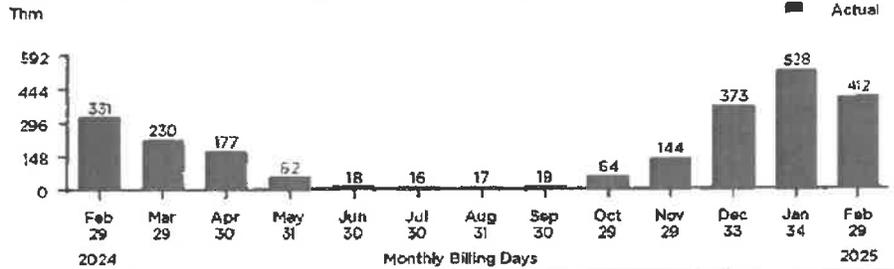
Public Utility Commission
 The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule
 Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Bankruptcy Notices
 Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
 Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 3 Billing Days

Removed Reading on 1/24	375
Actual Reading on 1/21	298
Gas Used (Ccf)	77
Therm Multiplier	X 1.0503
Total Therms Used (thm)	91

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Feb 24	331	41.4°	11.4
Jan 25	528	31.2°	15.5
Feb 25	412	33.4°	14.2

Your Average Monthly Usage = 172 thm.
 Your Total Annual Usage = 2060 thm.
 Your next meter reading date is 03/20/2025.

Meter Number:
 24313805 (New)

Meter Readings - 26 Billing Days

Actual Reading on 2/19	315
New Meter Reading on 1/24	0
Gas Used (Ccf)	315
Therm Multiplier	X 1.0503
Total Therms Used (thm)	331

Total Billing Thm 412

Detail Charges

Rate Schedule RSS

Gas Supply Charges 412 thm at \$0.24156 per thm	\$99.53
Gas Cost Adjustment 412 thm at \$0.00753 per thm	\$3.10

Supply **+\$102.63**

Customer Charge	\$17.25
Distribution Charges 412 thm at \$1.04450 per thm	\$430.33
Pass-through Charges 412 thm at \$0.43504 per thm	\$179.24
Energy Efficiency Rider 412 thm at \$0.00399 per thm	\$1.64
Weather Normalization Adjustment	\$3.14

Delivery **+\$631.60**

Total Current Utility Charges **\$734.23**

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$3.83 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.29737
 The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Contact Us



Phone
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

Customer Service
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasPA.com



Payments 24/7
Pay by check, credit/debit card,
PayPal, Amazon Pay, Venmo.
Call 1-866-694-1828 (Paymentus
convenience fee may apply)



Mail Payments
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285



Authorized Payment Locations
Find locations online at
ColumbiaGasPA.com

Your Safety

In case of an emergency, such as odor of gas,
carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their
positions and avoid doing anything that
could cause a spark.
3. From a safe area, call 811 and Columbia
Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping
project, call PA One Call at 8-1-1 at least three
business days before digging. A representative
will mark the approximate location of
underground utility lines for free.



Employee Identification

All of our employees and contractors carry
photo identification. If someone claims to
represent us, ask to see identification. Call the
police if you see suspicious activity

Account Profile

Customer Name:
Alexandra Garlitz

Your Contact Information:

Type of Customer:
Residential
Budget Payment Plan

Account Number:
[REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 02/13/2025	\$379.00
Payments Received by 01/27/2025 Thank You	-\$379.00

Budget Balance on 02/19/2025	\$0.00
Budget Amount This Period	+\$379.00

Current Charges Due by 03/14/2025 **\$379.00**

- There are 2 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$58.83CR
Payments Received	-\$379.00
Current Utility Charges	+\$734.23

Actual Account Balance **\$296.40**

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Energy Efficiency Rider is a monthly charge, applicable to all residential customers except customers in the Company's Customer Assistance Plan, to recover costs related to the Company's Energy Efficiency Plan.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

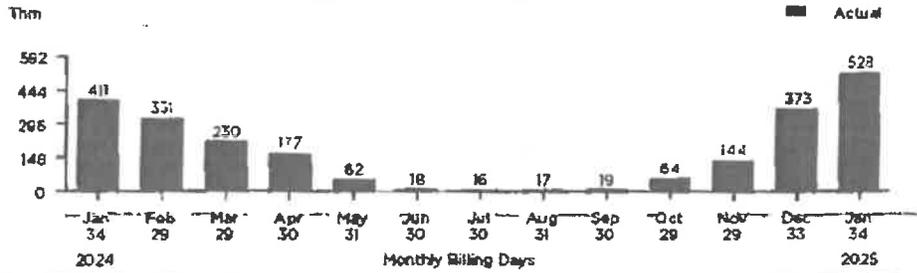
Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

13 Month Usage History



Meter Readings - 34 Billing Days

Actual Reading on 1/21	298
Actual Reading on 12/18	9795
Gas Used (Ccf)	503
Therm Multiplier	X 1.0497
Total Therms Used (thm)	528

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Jan 24	411	34.8°	12.1
Dec 24	373	40.6°	11.3
Jan 25	528	31.2°	15.5

Your Average Monthly Usage = 165 thm.
Your Total Annual Usage = 1979 thm.
Your next meter reading date is 02/19/2025.

652

Detail Charges

Rate Schedule RSS

Gas Supply Charges 149 thm at \$0.24855 per thm	\$37.04
Gas Supply Charges 379 thm at \$0.24156 per thm	\$91.55
Gas Cost Adjustment 149 thm at \$0.00486 per thm	\$0.72
Gas Cost Adjustment 379 thm at \$0.00753 per thm	\$2.85

Supply

Customer Charge	\$17.25
Distribution Charges 528 thm at \$1.04450 per thm	\$551.49
Pass-through Charges 149 thm at \$0.30589 per thm	\$45.60
Pass-through Charges 379 thm at \$0.43504 per thm	\$164.89
Energy Efficiency Rider 149 thm at \$0.00304 per thm	\$0.45
Energy Efficiency Rider 379 thm at \$0.00399 per thm	\$1.51
Weather Normalization Adjustment	-\$52.23

Delivery

Delivery	+\$728.96
Total Current Utility Charges	\$861.12

- Your distribution charges have been adjusted to reduce the impact of colder than normal weather.
- Your bill includes \$4.39 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.29737

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.



Account Number: [REDACTED]
 Statement Date: 12/19/2024
 1591
 Page 1 of 2

Contact Us



Phone
Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711



Web
 Make payments and access your account at ColumbiaGasPA.com



Payments 24/7
 Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo.
 Call 1-866-694-1828 (Payment convenience fee may apply)



Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285



Authorized Payment Locations
 Find locations online at ColumbiaGasPA.com

Account Profile

Customer Name:
 Alexandra Garlitz

Your Contact Information:

Type of Customer:
 Residential
Budget Payment: Plan

Account Number:
 [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 12/12/2024 \$564.00
 Payments Received by 11/22/2024 Thank You -\$564.00

Budget Balance on 12/18/2024 \$0.00
 Budget Amount This Period +\$282.00

Current Charges Due by 01/15/2025 \$282.00

- There are 4 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$647.56CR
Payments Received	-\$564.00
Current Utility Charges	+\$573.61
Actual Account Balance	\$637.95CR

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]

Statement Date: 12/19/2024

1591

Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Energy Efficiency Rider is a monthly charge, applicable to all residential customers except customers in the Company's Customer Assistance Plan, to recover costs related to the Company's Energy Efficiency Plan.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

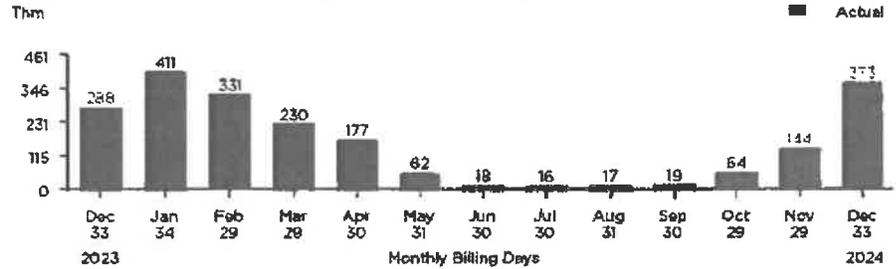
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 231B, Columbus, OH 43216-231B or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 33 Billing Days

Actual Reading on 12/18	9795
Actual Reading on 11/15	9439
Gas Used (Ccf)	356
Therm Multiplier	X 1.0483
Total Therms Used (thm)	373

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Dec 23	288	42.3°	8.7
Nov 24	144	56.5°	5.0
Dec 24	373	40.6°	11.3

Your Average Monthly Usage = 155 thm.
Your Total Annual Usage = 1862 thm.
Your next meter reading date is 01/21/2025.

Detail Charges

Rate Schedule R55

Gas Supply Charges 317 thm at \$0.24797 per thm	\$78.61
Gas Supply Charges 56 thm at \$0.24855 per thm	\$13.92
Gas Cost Adjustment 373 thm at \$0.00486 per thm	\$1.81

Supply

Supply	+\$94.34
Customer Charge	\$16.82
Distribution Charges 317 thm at \$0.91069 per thm	\$288.69
Distribution Charges 56 thm at \$1.04450 per thm	\$58.49
Pass-through Charges 373 thm at \$0.30599 per thm	\$114.14
Energy Efficiency Rider 373 thm at \$0.00304 per thm	\$1.13

Delivery

Delivery	+\$479.27
Total Current Utility Charges	\$573.61

- Your bill includes \$3.09 in state taxes, not including sales tax.
- Effective December 14, 2024 the DSIC rate has decreased from 3.31% to 0.00%.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.28331

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Contact Us



Phone
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

Customer Service
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasPA.com



Payments 24/7
Pay by check, credit/debit card,
PayPal, Amazon Pay, Venmo.
Call 1-866-694-1828 (Paymentus
convenience fee may apply)



Mail Payments
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285



Authorized Payment Locations
Find locations online at
ColumbiaGasPA.com

Your Safety

In case of an emergency, such as odor of gas,
carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Account Profile

Customer Name:
Alexandra Garlitz

Your Contact Information:

Type of Customer:
Residential
Budget Payment Plan

Account Number:

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 11/11/2024	\$282.00
Payments Received by 11/15/2024 Thank You	\$0.00

Budget Balance on 11/15/2024	\$282.00
Budget Amount This Period	+\$282.00

Please Pay This Amount **\$564.00**

Amount Past Due - Pay Immediately	\$282.00
Current Charges Due by 12/12/2024	\$282.00

- There are 5 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Notice

Did you forget to send your payment last month? We offer a wide variety of payment options to help make paying your bill as easy as possible. Visit us at ColumbiaGasPA.com or call 1-888-460-4332 to learn more.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Having trouble making ends meet? Take advantage of our special payment arrangements or energy assistance programs. Call 1-888-460-4332 to see if you're eligible.

Actual Account Summary

Beginning Balance	\$948.92CR
Payments Received	\$0.00
Current Utility Charges	+\$301.36

Actual Account Balance **\$647.56CR**

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 11/18/2024
 1609
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Distribution System Improvement Charge (DSIC) is a monthly charge to recover a portion of Columbia Gas' distribution system infrastructure costs.

Energy Efficiency Rider is a monthly charge, applicable to all residential customers except customers in the Company's Customer Assistance Plan, to recover costs related to the Company's Energy Efficiency Plan.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

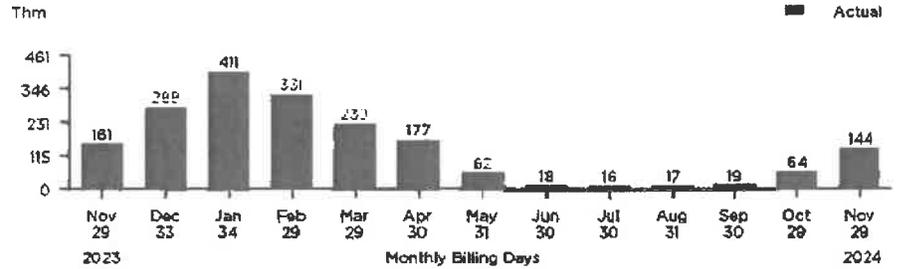
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 29 Billing Days

Actual Reading on 11/15	9439
Actual Reading on 10/17	9301
Gas Used (Ccf)	138
Therm Multiplier	X 1.0436
Total Therms Used (thm)	144

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Nov 23	161	51.8*	5.6
Oct 24	64	64.1*	2.2
Nov 24	144	56.5*	5.0

Your Average Monthly Usage = 148 thm.
 Your Total Annual Usage = 1777 thm.
 Your next meter reading date is 12/18/2024.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 144 thm at \$0.24797 per thm \$35.71
 Gas Cost Adjustment 144 thm at \$0.00486 per thm \$0.70

Supply

Customer Charge \$16.75
 Distribution Charges 144 thm at \$0.91069 per thm \$131.13
 Pass-through Charges 144 thm at \$0.30599 per thm \$44.07
 Energy Efficiency Rider 144 thm at \$0.00304 per thm \$0.44
 Distribution System Improvement Charge (DSIC) \$7.07
 Weather Normalization Adjustment \$65.58

Delivery

State Tax Adjustment Surcharge -\$0.09

Taxes & Fees

-\$0.09

Total Current Utility Charges

\$301.36

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$1.79 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.28273

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.



Account Number: [REDACTED]
 Statement Date: 10/18/2024
 1589
 Page 1 of 2

Contact Us



Phone
Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711.



Web
 Make payments and access your account at ColumbiaGasPA.com



Payments 24/7
 Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo. Call 1-866-694-1828 (Paymentus convenience fee may apply)



Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285



Authorized Payment Locations
 Find locations online at ColumbiaGasPA.com

Account Profile

Customer Name: Alexandra Garlitz
Your Contact Information: [REDACTED]
Type of Customer: Residential Budget Payment Plan

Account Number: [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 10/11/2024	\$276.00
Payments Received by 09/25/2024 Thank You	-\$276.00
Budget Balance on 10/17/2024	\$0.00
Budget Amount This Period	+\$282.00

Current Charges Due by 11/11/2024 **\$282.00**

- There are 6 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Budget Payment Plan

Your Budget amount has changed. Your new budget amount reflects unexpected differences in actual temperatures, your usage, or the price of natural gas since our original projections at the start of the Budget year. The new amount will help to keep you on track with your actual account balance and minimize your settle-up balance at the end of the budget season.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$786.86CR
Payments Received	-\$276.00
Current Utility Charges	+\$113.94
Actual Account Balance	\$948.92CR

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 10/18/2024
 1589
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Distribution System Improvement Charge (DSIC) is a monthly charge to recover a portion of Columbia Gas' distribution system infrastructure costs.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-450-4332 for an explanation of charges and how to verify the accuracy of a bill.

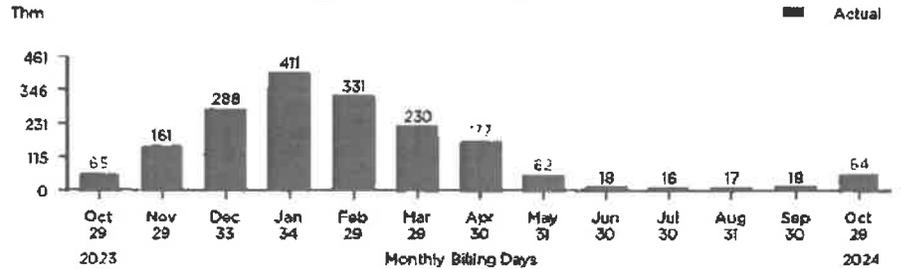
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 29 Billing Days

Actual Reading on 10/17	9301
Actual Reading on 9/18	9240
Gas Used (Ccf)	61
Therm Multiplier	X 1.0445
Total Therms Used (thm)	64

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Oct 23	65	59.2°	2.2
Sep 24	19	69.8°	0.6
Oct 24	64	64.1°	2.2

Your Average Monthly Usage = 150 thm.
 Your Total Annual Usage = 1794 thm.
 Your next meter reading date is 11/15/2024.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 26 thm at \$0.23757 per thm	\$6.18
Gas Supply Charges 38 thm at \$0.24797 per thm	\$9.42
Gas Cost Adjustment 26 thm at -\$0.00237 per thm	-\$0.06
Gas Cost Adjustment 38 thm at \$0.00486 per thm	\$0.18

Supply

Supply	+\$15.72
Customer Charge	\$16.75
Distribution Charges 64 thm at \$0.91069 per thm	\$58.28
Pass-through Charges 26 thm at \$0.34259 per thm	\$8.92
Pass-through Charges 38 thm at \$0.30599 per thm	\$11.63
Energy Efficiency Rider 64 thm at \$0.00304 per thm	\$0.19
Distribution System Improvement Charge (DSIC)	\$2.48

Delivery

Delivery	+\$98.25
State Tax Adjustment Surcharge	-\$0.03
Taxes & Fees	-\$0.03

Total Current Utility Charges

\$113.94

- Your bill includes \$0.63 in state taxes, not including sales tax.
- Effective October 1, 2024 the DSIC rate has increased from 1.18% to 3.31%.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.28273

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Contact Us



Phone
Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711.



Web
 Make payments and access your
 account at ColumbiaGasPA.com



Payments 24/7
 Pay by check, credit/debit card,
 PayPal, Amazon Pay, Venmo.
 Call 1-866-694-1828 (Paymentus
 convenience fee may apply)



Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285



Authorized Payment Locations
 Find locations online at
ColumbiaGasPA.com

Account Profile

Customer Name:
 Alexandra Garlitz

Your Contact Information:

Type of Customer:
 Residential
 Budget Payment Plan

Account Number:
 [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 09/12/2024	\$11.00
Payments Received by 08/26/2024 Thank You	-\$11.00
<hr/>	
Budget Balance on 09/18/2024	\$0.00
Budget Amount This Period	+\$276.00

Current Charges Due by 10/11/2024 **\$276.00**

- There are 7 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Foreign language interpreter service is available by phone. This service is available 24/7 to report emergencies.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$821.34CR
Payments Received	-\$11.00
Current Utility Charges	+\$45.48
<hr/>	
Actual Account Balance	\$786.86CR

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 09/19/2024
 1598
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Distribution System Improvement Charge (DSIC) is a monthly charge to recover a portion of Columbia Gas' distribution system infrastructure costs.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

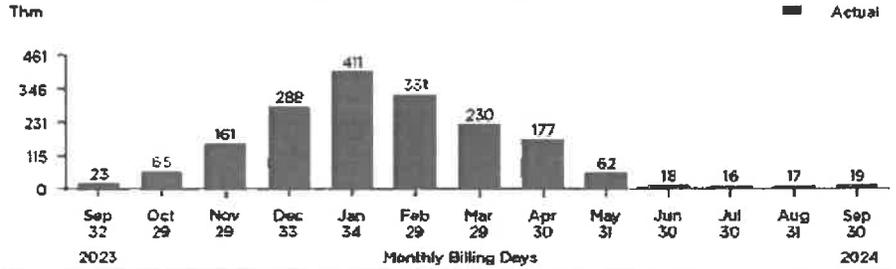
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 30 Billing Days

Actual Reading on 9/18	9240
Actual Reading on 8/19	9222
Gas Used (Ccf)	18
Therm Multiplier	X 1.0433
Total Therms Used (thm)	19

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Sep 23	23	69.8°	0.7
Aug 24	17	74.6°	0.5
Sep 24	19	69.8°	0.6

Your Average Monthly Usage = 150 thm.
 Your Total Annual Usage = 1795 thm.
 Your next meter reading date is 10/17/2024.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 19 thm at \$0.23757 per thm	\$4.50
Gas Cost Adjustment 19 thm at -\$0.00237 per thm	-\$0.04

Supply

Supply	+\$4.46
Customer Charge	\$16.75
Distribution Charges 19 thm at \$0.91069 per thm	\$17.30
Pass-through Charges 19 thm at \$0.34259 per thm	\$6.52
Energy Efficiency Rider 19 thm at \$0.00304 per thm	\$0.06
Distribution System Improvement Charge (DSIC)	\$0.40

Delivery

Delivery	+\$41.03
State Tax Adjustment Surcharge	-\$0.01

Taxes & Fees

Taxes & Fees	-\$0.01
-------------------------	----------------

Total Current Utility Charges

\$45.48

• Your bill includes \$0.28 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.26501

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.



Account Number: [REDACTED]
 Statement Date: 08/20/2024
 1606
 Page 1 of 2

Contact Us



Phone
Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711



Web
 Make payments and access your account at ColumbiaGasPA.com



Payments 24/7
 Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo
 Call 1-866-694-1828 (Payment convenience fee may apply)



Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285



Authorized Payment Locations
 Find locations online at ColumbiaGasPA.com

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity

Account Profile

Customer Name: Alexandra Garlitz
Your Contact Information: [REDACTED]
Type of Customer: Residential
 Budget Payment Plan

Account Number: [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 08/13/2024	\$265.00
Payments Received by 08/08/2024 Thank You	-\$530.00
Budget Balance on 08/19/2024	\$265.00CR
Budget Amount This Period	+\$276.00

Current Charges Due by 09/12/2024 **\$11.00**

- There are 8 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Budget Payment Plan

Your Budget amount has changed. Your new budget amount reflects unexpected differences in actual temperatures, your usage, or the price of natural gas since our original projections at the start of the Budget year. The new amount will help to keep you on track with your actual account balance and minimize your settle-up balance at the end of the budget season.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at [GoPaperFreeToday.com!](#)
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at [ColumbiaGasPA.com](#).
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$333.82CR
Payments Received	-\$530.00
Current Utility Charges	+\$42.48
Actual Account Balance	\$821.34CR

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 08/20/2024
 1606
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Distribution System Improvement Charge (DSIC) is a monthly charge to recover a portion of Columbia Gas' distribution system infrastructure costs.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

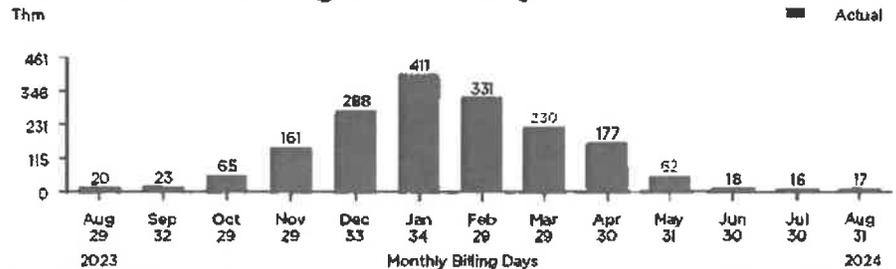
Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
 Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 31 Billing Days		
Actual Reading on 8/18		9222
Actual Reading on 7/19		9206
Gas Used (Ccf)		18
Therm Multiplier	X	1.0460
Total Therms Used (thm)		17

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Aug 23	20	70.8°	0.7
Jul 24	16	77.4°	0.5
Aug 24	17	74.6°	0.5

Your Average Monthly Usage = 150 thm.
 Your Total Annual Usage = 1799 thm.
 Your next meter reading date is 09/18/2024.

Detail Charges

Rate Schedule R86

Gas Supply Charges 17 thm at \$0.23757 per thm	\$4.04
Gas Cost Adjustment 17 thm at -\$0.00237 per thm	-\$0.04

Supply

Customer Charge	\$16.75
Distribution Charges 17 thm at \$0.91069 per thm	\$15.48
Pass-through Charges 17 thm at \$0.34259 per thm	\$5.83
Energy Efficiency Rider 17 thm at \$0.00304 per thm	\$0.05
Distribution System Improvement Charge (DSIC)	\$0.36

Delivery

State Tax Adjustment Surcharge	-\$0.01
--------------------------------	---------

Taxes & Fees

Total Current Utility Charges	\$42.48
--------------------------------------	----------------

* Your bill includes \$0.27 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.26501

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]

Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.



Account Number: [REDACTED]
 Statement Date: 07/22/2024
 1430
 Page 1 of 2

Contact Us



Phone
Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711.



Web
 Make payments and access your account at ColumbiaGasPA.com



Payments 24/7
 Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo.
 Call 1-866-694-1828 (Paymentus convenience fee may apply)



Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285



Authorized Payment Locations
 Find locations online at ColumbiaGasPA.com

Account Profile

Customer Name: Alexandra Garlitz
Your Contact Information: [REDACTED]
Type of Customer: Residential
 Budget Payment Plan

Account Number: [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 07/15/2024 \$530.00
 Payments Received by 06/25/2024 Thank You -\$530.00

Budget Balance on 07/19/2024 \$0.00
 Budget Amount This Period +\$265.00

Current Charges Due by 08/13/2024 \$265.00

- There are 9 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below
 Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance \$155.57
 Payments Received -\$530.00
 Current Utility Charges +\$40.61
Actual Account Balance \$333.82CR

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 07/22/2024
 1430
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Distribution System Improvement Charge (DSIC) is a monthly charge to recover a portion of Columbia Gas' distribution system infrastructure costs.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

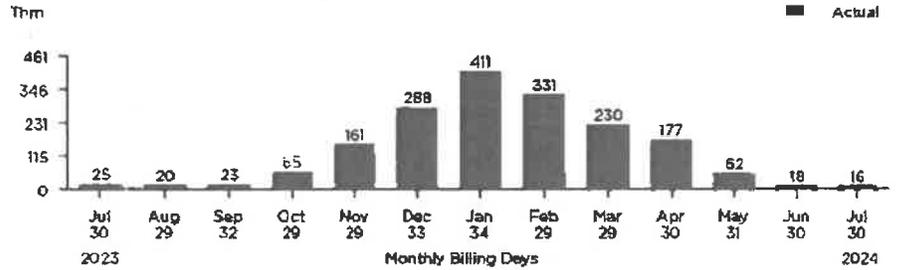
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 30 Billing Days

Actual Reading on 7/19	9206
Actual Reading on 6/19	9191
Gas Used (Ccf)	15
Therm Multiplier	X 1.0498
Total Therms Used (thm)	16

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Jul 23	25	73.0°	0.8
Jun 24	18	69.5°	0.6
Jul 24	16	77.4°	0.5

Your Average Monthly Usage = 150 thm.
 Your Total Annual Usage = 1802 thm.
 Your next meter reading date is 08/19/2024.

Detail Charges

Rate Schedule R55

Gas Supply Charges 6 thm at \$0.21938 per thm	\$1.31
Gas Supply Charges 10 thm at \$0.23757 per thm	\$2.37
Gas Cost Adjustment 16 thm at -\$0.00237 per thm	-\$0.03

Supply +\$3.65

Customer Charge	\$16.75
Distribution Charges 16 thm at \$0.91069 per thm	\$14.57
Pass-through Charges 6 thm at \$0.30016 per thm	\$1.80
Pass-through Charges 10 thm at \$0.34259 per thm	\$3.43
Energy Efficiency Rider 16 thm at \$0.00304 per thm	\$0.05
Distribution System Improvement Charge (DSIC)	\$0.37

Delivery +\$36.97

State Tax Adjustment Surcharge	-\$0.01
--------------------------------	---------

Taxes & Fees -\$0.01

Total Current Utility Charges \$40.61

- Your bill includes \$0.26 in state taxes, not including sales tax.
- Effective July 1, 2024 the DSIC rate has increased from 0.00% to 1.18%.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.26501

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Contact Us



Phone
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

Customer Service
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasPA.com



Payments 24/7
Pay by check, credit/debit card,
PayPal, Amazon Pay, Venmo.
Call 1-866-694-1828 (Paymentus
convenience fee may apply)



Mail Payments
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285



Authorized Payment Locations
Find locations online at
ColumbiaGasPA.com

Account Profile

Customer Name:
Alexandra Garlitz

Your Contact Information:

Type of Customer:
Residential
Budget Payment Plan

Account Number:

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 06/13/2024	\$265.00
Payments Received by 06/19/2024 Thank You	\$0.00
Budget Balance on 06/19/2024	\$265.00
Budget Amount This Period	+\$265.00

Please Pay This Amount

\$530.00

Amount Past Due - Pay Immediately

\$265.00

Current Charges Due by 07/15/2024

\$265.00

- There are 10 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Notice

Did you forget to send your payment last month? We offer a wide variety of payment options to help make paying your bill as easy as possible. Visit us at ColumbiaGasPA.com or call 1-888-460-4332 to learn more.

Want your account information removed from customer lists that may be provided to third parties? Call 1-888-460-4332 or write to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below.
Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Having trouble making ends meet? Take advantage of our special payment arrangements or energy assistance programs. Call 1-888-460-4332 to see if you're eligible.

Account Number: [REDACTED]
 Statement Date: 06/20/2024
 1591
 Page 2 of 3

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

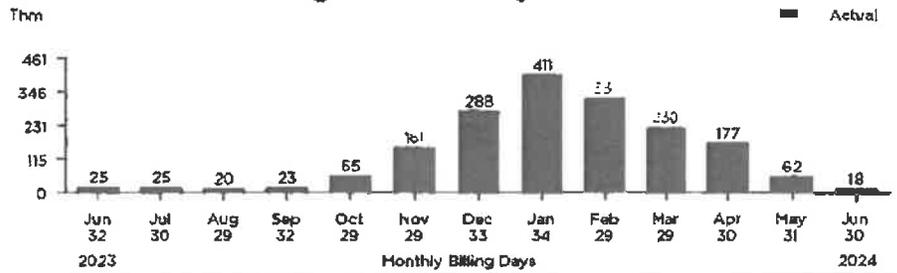
Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

Actual Account Summary

Beginning Balance	\$111.67
Payments Received	\$0.00
Late Payment Fee	+\$1.40
Current Utility Charges	+\$42.50
Actual Account Balance	\$155.57

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

13 Month Usage History



Meter Readings - 30 Billing Days

Actual Reading on 6/19	9191
Actual Reading on 5/20	9174
Gas Used (Ccf)	17
Therm Multiplier	X 1,0527
Total Therms Used (thm)	18

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Jun 23	25	65.7°	0.8
May 24	62	63.0°	2.0
Jun 24	18	69.5°	0.6

Your Average Monthly Usage = 151 thm.
 Your Total Annual Usage = 1811 thm.
 Your next meter reading date is 07/19/2024.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 18 thm at \$0.21938 per thm	\$3.95
Gas Cost Adjustment 18 thm at -\$0.00237 per thm	-\$0.04
+\$3.91	

Supply

Customer Charge	\$16.75
Distribution Charges 18 thm at \$0.91069 per thm	\$16.39
Pass-through Charges 18 thm at \$0.30016 per thm	\$5.41
Energy Efficiency Rider 18 thm at \$0.00304 per thm	\$0.05
+\$38.60	

Delivery

State Tax Adjustment Surcharge	-\$0.01
-\$0.01	

Taxes & Fees

Total Current Utility Charges \$42.50

- Your bill includes \$0.27 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.24882

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.



A NiSource Company

Account Number: [REDACTED]
 Statement Date: 05/21/2024
 1619
 Page 1 of 2

Contact Us

Phone
 Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711.

Web
 Make payments and access your account at ColumbiaGasPA.com

Payments 24/7
 Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo.
 Call 1-866-694-1828 (Paymentus convenience fee may apply)

Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285

Authorized Payment Locations
 Find locations online at ColumbiaGasPA.com

Account Profile

Customer Name:
 Alexandra Garlitz

Your Contact Information:
 [REDACTED]

Type of Customer:
 Residential
 Budget Payment Plan

Account Number:
 [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Budget Balance on 05/20/2024 \$0.00
 Budget Amount This Period +\$265.00

Current Charges Due by 06/13/2024 \$265.00

- There are 11 months remaining in the Budget Year, which ends in April, 2025.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Budget Payment Plan

It's the start of the new Budget year, which means your new amount is based on normal weather conditions, your previous 12 months' usage, the current and projected cost of natural gas, and current rates for service and delivery. To continue on the Budget Payment Plan, simply pay the new amount for your natural gas service, plus any charges for a security deposit, Optional Services, or Dollar Energy Fund contribution.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$98.95
Payments Received	-\$100.00
Current Utility Charges	+\$112.72
Actual Account Balance	\$111.67

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 05/21/2024
 1619
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

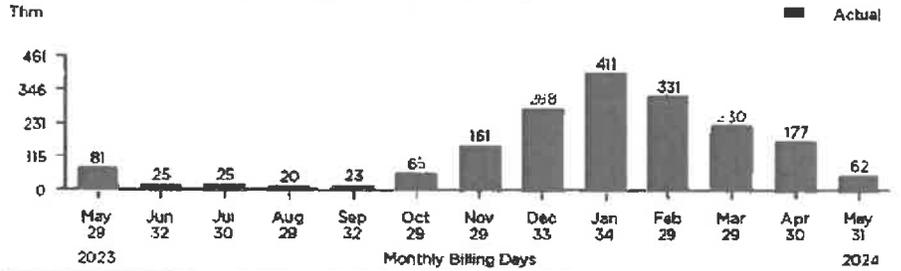
Public Utility Commission
 The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule
 Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Bankruptcy Notices
 Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
 Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 31 Billing Days

Actual Reading on 5/20	9174
Actual Reading on 4/19	9115
Gas Used (Ccf)	59
Therm Multiplier	X 1.0500
Total Therms Used (thm)	62

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
May 23	81	57.2°	2.8
Apr 24	177	53.5°	5.9
May 24	62	83.0°	2.0

Your Average Monthly Usage = 152 thm.
 Your Total Annual Usage = 1818 thm.
 Your next meter reading date is 06/19/2024.

Detail Charges

Rate Schedule R55

Gas Supply Charges 62 thm at \$0.21938 per thm \$13.60
 Gas Cost Adjustment 62 thm at -\$0.00237 per thm -\$0.15

Supply +\$13.45

Customer Charge \$16.75
 Distribution Charges 62 thm at \$0.91069 per thm \$56.46
 Pass-through Charges 62 thm at \$0.30016 per thm \$18.62
 Energy Efficiency Rider 62 thm at \$0.00304 per thm \$0.19
 Weather Normalization Adjustment \$7.29

Delivery +\$99.31

State Tax Adjustment Surcharge -\$0.04

Taxes & Fees -\$0.04

Total Current Utility Charges \$112.72

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$0.67 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.24662

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Contact Us



Phone
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

Customer Service
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
For hearing-impaired relay call 711.



Web
Make payments and access your
account at ColumbiaGasPA.com



Payments 24/7
Pay by check, credit/debit card,
PayPal, Amazon Pay, Venmo.
Call 1-866-694-1828 (Paymentus
convenience fee may apply)



Mail Payments
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285



Authorized Payment Locations
Find locations online at
ColumbiaGasPA.com

Account Profile

Customer Name: Alexandra Garlitz
Your Contact Information: [REDACTED] **Type of Customer:** Residential

Account Number: [REDACTED]

- Is your contact information correct? Make all changes on the reverse side.

Account Summary

Previous Amount Due on 04/15/2024	\$2.78
Payments Received by 03/28/2024 Thank You	-\$190.00
Balance on 04/19/2024	\$187.22CR
Charges for Gas Service This Period	+\$286.17

Current Charges Due by 05/14/2024 **\$98.95**

- For more information regarding these charges, see the Detail Charges section.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Budget Payment Plan

Since your actual account balance is less than your Budget amount, please pay the actual amount due, if any, instead of your normal budget payment. Your new Budget amount will appear on your May bill.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below.
Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Account Number: [REDACTED]
 Statement Date: 04/22/2024
 1623
 Page 2 of 3

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

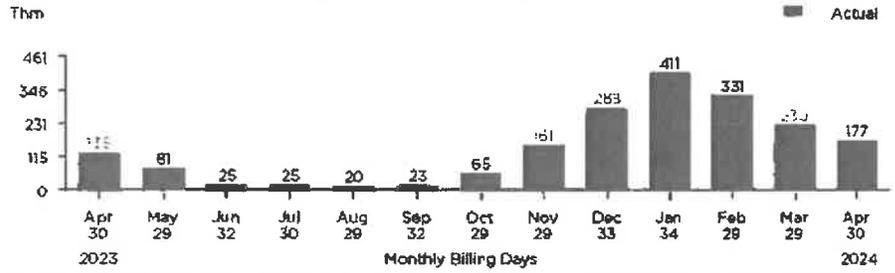
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 30 Billing Days

Actual Reading on 4/19	9115
Actual Reading on 3/20	8946
Gas Used (Ccf)	189
Therm Multiplier	X 1.0481
Total Therms Used (thm)	177

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Apr 23	135	54.3°	4.5
Mar 24	230	48.5°	7.9
Apr 24	177	53.8°	5.9

Your Average Monthly Usage = 153 thm.
 Your Total Annual Usage = 1837 thm.
 Your next meter reading date is 05/20/2024.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 98 thm at \$0.22484 per thm	\$22.04
Gas Supply Charges 79 thm at \$0.21938 per thm	\$17.33
Gas Cost Adjustment 177 thm at -\$0.00237 per thm	-\$0.42

Supply

Supply	+\$38.95
Customer Charge	\$16.75
Distribution Charges 177 thm at \$0.91069 per thm	\$161.19
Pass-through Charges 98 thm at \$0.28295 per thm	\$27.73
Pass-through Charges 79 thm at \$0.30016 per thm	\$23.71
Energy Efficiency Rider 98 thm at \$0.00398 per thm	\$0.39
Energy Efficiency Rider 79 thm at \$0.00304 per thm	\$0.24
Weather Normalization Adjustment	\$17.30

Delivery

Delivery	+\$247.31
State Tax Adjustment Surcharge	-\$0.09

Taxes & Fees

Taxes & Fees	-\$0.09
-------------------------	----------------

Total Current Utility Charges

\$286.17

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$1.64 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.24662

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

Shopping Information continued on next page

Contact Us

-  **Phone**
Emergency Service 24/7
1-888-460-4332
For gas leaks or odors of gas

- Customer Service**
1-888-460-4332
7 a.m. - 7 p.m. Mon. - Fri.

- For bill questions or complaints
For hearing-impaired relay call 711.

-  **Web**
Make payments and access your account at ColumbiaGasPA.com

-  **Payments 24/7**
Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo. Call 1-866-694-1828 (Payment convenience fee may apply)

-  **Mail Payments**
Columbia Gas of Pennsylvania
PO BOX 70285
Philadelphia PA 19176-0285

-  **Authorized Payment Locations**
Find locations online at ColumbiaGasPA.com

Account Profile

Customer Name: Alexandra Garlitz
Your Contact Information: [REDACTED]
Account Number: [REDACTED]
Type of Customer: Residential
Budget Payment Plan

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 03/14/2024	\$190.00
Payments Received by 03/18/2024 Thank You	-\$190.00
<hr/>	
Budget Balance on 03/20/2024	\$0.00
Budget Amount This Period	+\$190.00

Current Charges Due by 04/15/2024 **\$190.00**

- There is 1 month remaining in the Budget Year, which ends in April, 2024.
- Financial Support**
If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.
- Foreign language interpreter service** is available by phone. This service is available 24/7 to report emergencies.

Your Safety

- In case of an emergency, such as odor of gas, carbon monoxide or fire:
1. Leave the area immediately.
 2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
 3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.
- Always Call 8-1-1 Before You Dig**
If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification
All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$234.23CR
Payments Received	-\$190.00
Current Utility Charges	+\$427.01
<hr/>	
Actual Account Balance	\$2.78

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 03/21/2024
 1532
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

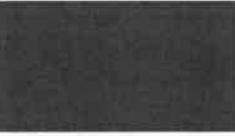
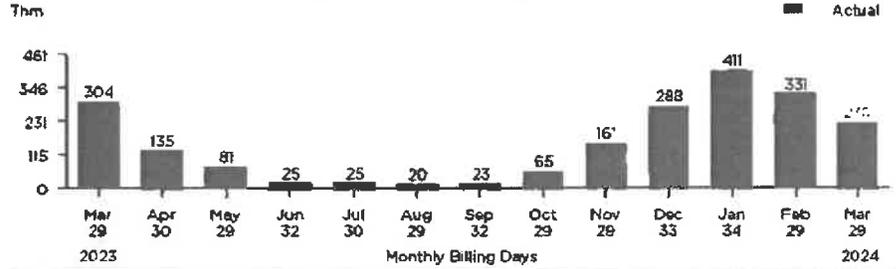
Public Utility Commission
 The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule
 Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Bankruptcy Notices
 Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
 Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 29 Billing Days

Actual Reading on 3/20	8946
Actual Reading on 2/20	8727
Gas Used (Ccf)	219
Therm Multiplier	X 1.0503
Total Therms Used (thm)	230

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Mar 23	304	42.4°	10.5
Feb 24	331	41.4°	11.4
Mar 24	230	48.5°	7.9

Your Average Monthly Usage = 150 thm.
 Your Total Annual Usage = 1795 thm.
 Your next meter reading date is 04/19/2024.

Detail Charges

Rate Schedule RSS	
Gas Supply Charges 230 thm at \$0.22484 per thm	\$51.71
Gas Cost Adjustment 230 thm at -\$0.00237 per thm	-\$0.55
Supply	
	+\$51.16
Customer Charge	\$16.75
Distribution Charges 230 thm at \$0.91069 per thm	\$209.46
Pass-through Charges 230 thm at \$0.28295 per thm	\$65.08
Energy Efficiency Rider 230 thm at \$0.00398 per thm	\$0.92
Weather Normalization Adjustment	\$83.78
Delivery	
	+\$375.99
State Tax Adjustment Surcharge	-\$0.14
Taxes & Fees	
	-\$0.14

Total Current Utility Charges \$427.01

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$2.60 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.25200

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.



Account Number: [REDACTED]
 Statement Date: 02/21/2024
 1596
 Page 1 of 2

Contact Us



Phone
Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711.



Web
 Make payments and access your account at ColumbiaGasPA.com



Payments 24/7
 Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo.
 Call 1-866-694-1828 (Paymentus convenience fee may apply)



Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285



Authorized Payment Locations
 Find locations online at ColumbiaGasPA.com

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Know what's below.
 Call before you dig.

Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Account Profile

Customer Name:
 Alexandra Garlitz

Your Contact Information:

Type of Customer:
 Residential
 Budget Payment Plan

Account Number:

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 02/14/2024 \$190.00
 Payments Received by 01/30/2024 Thank You -\$190.00

Budget Balance on 02/20/2024 \$0.00
 Budget Amount This Period +\$190.00

Current Charges Due by 03/14/2024 \$190.00

- There are 2 months remaining in the Budget Year, which ends in April, 2024.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance \$634.67CR
 Payments Received -\$190.00
 Current Utility Charges +\$590.44

Actual Account Balance \$234.23CR

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 02/21/2024
 1596
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

Public Utility Commission

The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule

Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

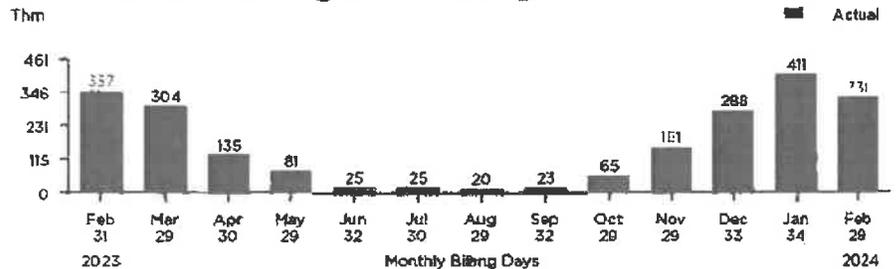
Bankruptcy Notices

Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)

Mail to Columbia Gas of Pennsylvania, P.O. Box 231B, Columbus, OH 43216-231B or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 29 Billing Days

Actual Reading on 2/20	8727
Actual Reading on 1/22	8412
Gas Used (Ccf)	315
Therm Multiplier	X 1.0516
Total Therms Used (thm)	331

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Feb 23	357	39.9°	11.5
Jan 24	411	34.9°	12.1
Feb 24	331	41.4°	11.4

Your Average Monthly Usage = 156 thm.
 Your Total Annual Usage = 1869 thm.
 Your next meter reading date is 03/20/2024.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 331 thm at \$0.22464 per thm \$74.42
 Gas Cost Adjustment 331 thm at -\$0.00237 per thm -\$0.78

Supply

Customer Charge \$16.75
 Distribution Charges 331 thm at \$0.91069 per thm \$301.43
 Pass-through Charges 331 thm at \$0.28295 per thm \$93.66
 Energy Efficiency Rider 331 thm at \$0.00398 per thm \$1.32
 Weather Normalization Adjustment \$103.83

Delivery

State Tax Adjustment Surcharge -\$0.19

Taxes & Fees

-\$0.19

Total Current Utility Charges

\$590.44

- Your distribution charges have been adjusted to reduce the impact of warmer than normal weather.
- Your bill includes \$3.54 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.25200

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.



Account Number: [REDACTED]
 Statement Date: 01/23/2024
 1674
 Page 1 of 2

Contact Us



Phone
Emergency Service 24/7
 1-888-460-4332
 For gas leaks or odors of gas

Customer Service
 1-888-460-4332
 7 a.m. - 7 p.m. Mon. - Fri.

For bill questions or complaints
 For hearing-impaired relay call 711.



Web
 Make payments and access your account at ColumbiaGasPA.com



Payments 24/7
 Pay by check, credit/debit card, PayPal, Amazon Pay, Venmo.
 Call 1-866-694-1828 (Paymentus convenience fee may apply)



Mail Payments
 Columbia Gas of Pennsylvania
 PO BOX 70285
 Philadelphia PA 19176-0285



Authorized Payment Locations
 Find locations online at ColumbiaGasPA.com

Account Profile

Customer Name:
 Alexandra Garlitz

Your Contact Information:

Type of Customer:
 Residential
 Budget Payment Plan

Account Number:

- Is your contact information correct? Make all changes on the reverse side.

Budget Payment Plan

Previous Amount Due on 01/16/2024	\$288.00
Payments Received by 01/10/2024 Thank You	-\$288.00
Budget Balance on 01/22/2024	\$0.00
Budget Amount This Period	+\$190.00

Current Charges Due by 02/14/2024 **\$190.00**

- There are 3 months remaining in the Budget Year, which ends in April, 2024.

Financial Support

If you are struggling to pay your bill we can help. Flexible payment plans are available to customers experiencing a financial hardship. Any customer who is having trouble paying their bill should visit ColumbiaGasPA.com or call 1-888-460-4332 to learn about payment arrangements and/or financial assistance programs.

Budget Payment Plan

Your Budget amount has changed. Your new budget amount reflects unexpected differences in actual temperatures, your usage, or the price of natural gas since our original projections at the start of the Budget year. The new amount will help to keep you on track with your actual account balance and minimize your settle-up balance at the end of the budget season.

Your Safety

In case of an emergency, such as odor of gas, carbon monoxide or fire:

1. Leave the area immediately.
2. Leave windows and doors in their positions and avoid doing anything that could cause a spark.
3. From a safe area, call 911 and Columbia Gas at 1-888-460-4332.

Always Call 8-1-1 Before You Dig

If you're planning a home or landscaping project, call PA One Call at 8-1-1 at least three business days before digging. A representative will mark the approximate location of underground utility lines for free.



Employee Identification

All of our employees and contractors carry photo identification. If someone claims to represent us, ask to see identification. Call the police if you see suspicious activity.

Message Board

- We've made it easier for you to sign up for paperless billing! Enjoy the convenience of managing your account online! You will receive monthly email alerts, have 24/7 account access and up to two years of past bills and payment history. Sign up at GoPaperFreeToday.com!
- Never worry about missing a payment or writing a check again by enrolling in Automatic Payment today at ColumbiaGasPA.com.
- Customers can choose to purchase natural gas from an unregulated supplier who may provide other gas supply cost options. As a customer, you may receive solicitation offers to purchase natural gas from unregulated suppliers. Columbia will still deliver the gas and provide safe, reliable service. Even with a different gas supplier you will continue to receive one bill each month for your natural gas supply and service. See the Detail Charges section of this bill for the Price to Compare to use when shopping or visit ColumbiaGasPA.com and search Choice for more information. You can also visit <https://www.pagasswitch.com/> to learn more.

Actual Account Summary

Beginning Balance	\$953.79CR
Payments Received	-\$288.00
Current Utility Charges	+\$607.12
Actual Account Balance	\$634.67CR

- Your Actual Account Balance reflects the actual amount you owe based on your billed usage and payments as of the date of this bill.
- For more information regarding these charges, see the Detail Charges section.

Account Number: [REDACTED]
 Statement Date: 01/23/2024
 1674
 Page 2 of 2

Helpful Definitions

Customer Charge is a flat charge to cover a portion of the cost of installing, maintaining and replacing Columbia Gas pipelines, meters and other equipment, as well as servicing your account.

Distribution Charges are the service charges for the delivery of natural gas to a retail customer from the point of receipt into the Columbia Gas distribution system.

Estimated Readings are calculated based on your typical monthly usage rather than on an actual meter reading.

Gas Cost Adjustment is the amount billed or credited each month to account for the difference between Columbia's projected and actual gas supply costs.

Gas Supply Charges are the charges for basic natural gas supply service which is billed in therms.

Pass-through Charges are charges that Columbia Gas must pay to third parties for the ability to deliver natural gas to Columbia's system and universal service charges, as applicable.

Therm (thm) is equal to 100,000 BTUs and is used to measure your gas usage.

Therm Multiplier is applied to meter readings to convert the volumetric meter reading into therms for billing.

Legal Information

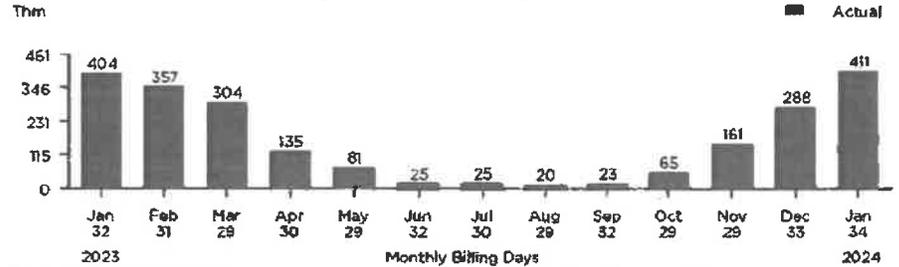
Public Utility Commission
 The Pennsylvania Public Utility Commission (PUC) is the state regulatory agency that provides oversight, policy guidance, and direction of distribution prices and services from Columbia Gas of Pennsylvania and suppliers.

Rate Schedule
 Copies of rate schedules are available for inspection upon request. Call 1-888-460-4332 for an explanation of charges and how to verify the accuracy of a bill.

Bankruptcy Notices
 Mail to Columbia Gas of Pennsylvania, Revenue Recovery, PO Box 117, Columbus, OH 43216.

Other Correspondence (except payments)
 Mail to Columbia Gas of Pennsylvania, P.O. Box 2318, Columbus, OH 43216-2318 or contact us at ColumbiaGasPA.com.

13 Month Usage History



Meter Readings - 34 Billing Days

Actual Reading on 1/22	8412
Actual Reading on 12/19	8022
Gas Used (Ccf)	390
Therm Multiplier	X 1.0538
Total Therms Used (thm)	411

Usage Comparison - Thm

Month	Thm	Avg Temp	Thm Per Day
Jan 23	404	37.8°	12.6
Dec 23	298	42.3°	8.7
Jan 24	411	34.8°	12.1

Your Average Monthly Usage = 158 thm.
 Your Total Annual Usage = 1895 thm.
 Your next meter reading date is 02/20/2024.

Detail Charges

Rate Schedule RSS

Gas Supply Charges 104 thm at \$0.27441 per thm	\$28.53
Gas Supply Charges 307 thm at \$0.22484 per thm	\$69.03
Gas Cost Adjustment 104 thm at -\$0.01500 per thm	-\$1.55
Gas Cost Adjustment 307 thm at -\$0.00237 per thm	-\$0.73

Supply +\$95.28

Customer Charge	\$16.75
Distribution Charges 411 thm at \$0.91069 per thm	\$374.29
Pass-through Charges 104 thm at \$0.31258 per thm	\$32.50
Pass-through Charges 307 thm at \$0.28295 per thm	\$86.87
Energy Efficiency Rider 104 thm at \$0.00361 per thm	\$0.38
Energy Efficiency Rider 307 thm at \$0.00398 per thm	\$1.22

Delivery +\$512.01

State Tax Adjustment Surcharge	-\$0.17
--------------------------------	---------

Taxes & Fees -\$0.17

Total Current Utility Charges \$607.12

- Your bill includes \$3.28 in state taxes, not including sales tax.

Columbia Gas of Pennsylvania Price to Compare per therm \$0.25200

The Price to Compare is the price to use when comparing Columbia's gas cost to gas supply prices offered by other natural gas suppliers in the CHOICE program. This price may change in January, April, July and October each year.

Shopping Information

When shopping for a natural gas supplier, be prepared to provide the following:

Account Number: [REDACTED]
 Rate Schedule: Residential Sales Service

If you are already purchasing gas through a supplier, be aware of your current contract terms and expiration date.

Pennsylvania Public Utility Commission Public Hearing June 3, 2025

Columbia Gas of Pennsylvania, Inc.

Introduction: Richard C. Culbertson, 1430 Bower Hill Road, Pittsburgh, PA 15243

Phone 609-410-0108 Richard.C.Culbertson@gmail.com

I am interested party in this proposed rate increase from several perspectives.

- Ownership of four rental properties serviced by Columbia. Current a paying customer of one. **Ownership** of four customer's service lines also makes me a customer per the Public Utility Code § 102. Definitions.
- Public service as an asset management expert¹. (*"See something, say something."*)
 - Over 50 years of asset management responsibility at General Electric and Lockheed Martin, as well as real estate investments and experience with multiple gas utilities in multiple states.
 - Gas utility management and governance are all about various forms of asset management.
 - **Threats to my** quality of life quantitatively and **qualitatively** with reduced property asset value, income, and **well-being**, knowing I should act when I experience and see injustice in the operations of the Commission and this utility. These proposed unreasonable rate increases will negatively impact the quality of life for these renters and our community.

¹ As evaluated and identified as an asset management expert in the Government Accountability Office Report FEDERAL REAL PROPERTY ASSET MANAGEMENT <https://www.gao.gov/assets/d1957.pdf>, see pages 48 and 49. I has been heavily involved in Asset Management Standards since 2001 and is the current Chair to the ASTM E53 Asset Management Committee, e.g., Standard ASTM E2279 ... Guiding Principles of Property Asset Management (versions 02, 09,15,20) (Initially Co-authored and Technical Leader adopted and required in DoD in their DOD Instruction 5000.64 ACCOUNTABILITY AND MANAGEMENT OF DOD EQUIPMENT AND OTHER ACCOUNTABLE PROPERTY <https://www.esd.whs.mil/Portals/54/Documents/DD/issuances/dodi/500064p.pdf>, Leader in U.S. ISO Technical [Standards] Committee 251 Asset Management, which is responsible for international standard ISO 5000 Asset Management and recently represented ANSI in Norway concerning the improvement of the ISO 55000 standards. (Columbia has adopted the standard ANSI API 1173 Pipeline Safety Management Systems. This Standard references ISO 55000 Asset Management and ISO 9000 Quality Management. ISO 55000 Asset Management references ASTM 2279 Guiding Principles of Property Asset Management. I am a Board member of Asset Leadership Network. <https://www.assetleadershi79p.net/>. I was Lockheed Martin's lead subject matter expert in asset management for many years. I am not an attorney, nor a Certified Public Accountant. Public utility management is primarily focused on asset management.

- **Due process—per the Fifth and Fourteenth Amendments of our Constitution, *No person shall be ... be deprived of life, liberty, or property, [including money] without due process of law; ... As well as property rights being indefeasible rights in Article I of the Pennsylvania Constitution.***

Due process means **the process that is owed or promised to me in accordance with the law.**

Many in this room swore an oath that *I will support, obey and defend the Constitution of the United States and the Constitution of this Commonwealth...*

- I do not believe the PUC is prepared to provide me and other customers with due process in this rate case.
- One of the objectives of these hearings is to arrive at just and reasonable rates for customers, and Columbia Gas Inc. I want to be treated justly and fairly, and I want the same for Columbia.
- I am providing facts and applicable law as I know them. I believe I have been aggrieved and will be aggrieved unless the PUC takes appropriate action in this rate case.

Docket No.: [R-2025-3053499](#)

Press Releases:

<https://www.puc.pa.gov/press-release/2025/puc-to-investigate-colum>

<https://www.puc.pa.gov/press-release/2025/puc-sets-public-hearings-on-columbia-gas-rate-increase-proposal-05-15-25>

<https://www.puc.pa.gov/press-release/2024/puc-reminds-consumers-of-upcoming-public-input-hearings-on-proposed-rate-increase-for-columbia-gas-of-pennsylvania-inc-051424>

Order to investigate: <https://www.puc.pa.gov/pcdocs/1875898.pdf>

In part:

“Investigation and analysis of this proposed tariff filing, and the supporting data indicate that the proposed changes in rates, rules, and regulations may be

unlawful, unjust, unreasonable, and contrary to the public interest. It also appears that consideration should be given to the reasonableness of Columbia Gas's **existing** rates, rules, and regulations; THEREFORE, IT IS ORDERED:

1. That an investigation on Commission motion be, and hereby is, instituted to determine the **lawfulness, justness, and reasonableness** of the rates, rules, and regulations contained in the **proposed** Supplement No. 392 to Tariff Gas Pa. P.U.C. No. 9.

4. That this investigation **shall include** consideration of the lawfulness, justness, and reasonableness of the Columbia Gas of Pennsylvania, Inc.'s **existing** rates, rules, and regulations.”

5. That the case be assigned to the Office of Administrative Law Judge for the **prompt scheduling of such hearings** as may be necessary culminating in the issuance of a Recommended Decision.

The proposed increase in operating revenue of **\$110.5 million (12%) is an enormous sum.**

The magnitude of Columbia's proposed increase is about the same as Pennsylvania's Low-Income Home Energy Assistance Program (LIHEAP) Federal funding. **During the 2023-24 LIHEAP season, 302,356 households statewide received \$113,068,913 in LIHEAP cash benefits,** <https://pennwatch.org/pa-low-income-home-energy-assistance-program-starts-monday-november-4/>

Facts that must be considered in this rate case include the following.

The due process of Pennsylvania law “66 Pa.C.S. § 1319 (1967) “[T]he commission **shall** allow the public utility to recover **all prudent and reasonable costs** ... **only in accordance with appropriate accounting principles.**”

Only is a big word, especially beginning in 1967! Enforceable?

The PUC's rate cases process, which establishes rates through blackbox settlements, including this rate case, does not conform to this long-standing fundamental Pennsylvania law. Establishing rates by those without expertise in the appropriate accounting principles cannot result in settlements at just and reasonable rates. This is not a place for unprofessional accounting or auditing

work. **Where are the independent, competent, and professional assurances that this proposed rate increase is to recover only just and reasonable costs, that are free of waste, fraud, abuse, and mismanagement?** I did not see them in the Docket submissions.

Due process -- PA Constitution ARTICLE VIII. § 10. Audit. (1968);
“The financial affairs [duties] of ... commissions ... shall be subject to audits made in accordance with generally accepted auditing standards.”

Any Commonwealth officer whose approval is necessary for any transaction relative to the financial affairs of the Commonwealth shall not be charged with the function of auditing that transaction after its occurrence.

That means the auditor or officials cannot audit or judge their own prior work. In auditing, this is referred to as a "self-review threat," which raises concerns about independence and objectivity. Self-review threats can erode public trust in the fairness and impartiality of administrative law judges.

It appears the PUC has never recognized or complied with Article VIII § 10 of the Pennsylvania Constitution. Nor has a PUC completed a financial audit of a public utility in accordance with Pennsylvania law or the required audit standards – the GAO’s Government Auditing Standards (GAO Yellow Book) or public accounting standards.

Due process in rate cases requires evaluating and considering the timely annual audits of Columbia before determining proposed rates. Settlements are illegal. Recovery of cost shall only be *“in accordance with appropriate accounting principles.”*

Judge Watson, respectfully, the **Order** for this rate case included 4. **That this investigation shall include consideration of the lawfulness, justness, and reasonableness of the Columbia Gas of Pennsylvania, Inc.’s existing rates, rules, and regulations.**

Columbia should also want to recognize the legal and due process requirements of the Commission, as these requirements protect the Columbia/ NiSource legal obligations under the Securities laws – specifically The Securities and Exchange Act of 1934 (U.S. C. 15. 78m(b)(5) -*No person shall knowingly circumvent or knowingly fail to implement a system of internal accounting controls or knowingly*

*falsify any book, record, or account described in paragraph (2). “66 Pa.C.S. § 1319 (1967) “[T]he commission shall allow the public utility to recover all prudent and reasonable costs ... **only in accordance with appropriate accounting principles.**”* is an applicable internal accounting control for the PUC and Columbia.

Judge Watson, I have provided sworn public testimony twice before in Columbia rate cases where you were involved in the decision-making process to grant existing rates. It appears to me that there is a conflict of interest, and you may be biased in favor of your prior recommendations. It has a bad appearance. You may want to consider removing yourself from this rate case.

For gas utilities, Columbia Gas of Pennsylvania, a NiSource Company, has the highest rates. My recent Columbia bill shows an 88% distribution charge and a 12% supply charge. This is not normal.

Please add to the Record of this Rate Case the Commission’s Rate Comparison Report.

From the PUC’s Rate Comparison Reports: <https://www.puc.pa.gov/filing-resources/reports/rate-comparison-reports/>

2025 PUC’s Rate Comparison Report Page 6

Natural Gas

Large NGDCs	Avg. Monthly Usage (Mcf)	Avg. Monthly Bill (\$)
Columbia Gas of PA Inc.	7	144.11
National Fuel Gas Distribution Corp.	8	74.85
PECO Energy Co.	6.2	79.11
Peoples Natural Gas Co.	6.7	88.00
Philadelphia Gas Works	5.2	92.60
UGI Utilities Inc. – Gas Division	7.4	104.47

Customers of National Fuel use the most fuel and pay the least. Columbia’s rates provide a red flag and appear unreasonable. Red flags should be audited as part of a due process system. What traded utility company does not want to have rates as high as Columbia/ NiSource? Are all these rates really in the public interest? The

higher the rate, the higher the burden of proof that these rates provide the best value for customers.

2025 PUC's Rate Comparison Report
Page 23

Large Gas Utilities Comparison - 1307(f) Companies*

Rate Classification	Columbia Gas of PA Inc.	National Fuel Gas Dist. Co.	PECO Energy Co.	Peoples Natural Gas Co.	Philadelphia Gas Works	UGI Utilities Inc. - Gas Division
Residential						
2 Mcf (monthly bill)	\$53.49	\$28.79	\$39.87	\$37.97	\$46.09	\$39.82
Residential Heating						
15 Mcf (monthly bill)	\$289.10	\$124.56	\$197.02	\$176.73	\$232.14	\$196.45
Small Commercial						
150 Mcf/year (monthly bill)	\$213.94	\$110.30	\$166.47	\$126.81	\$178.95	\$150.94
Medium Commercial						
500 Mcf/year (monthly bill)	\$636.16	\$301.65	\$470.05	\$393.10	\$527.15	\$436.13
Large Commercial						
9000 Mcf/year (monthly bill)	\$8,915.30	\$4,632.83	\$7,595.26	\$6,044.81	\$8,983.45	\$7,362.42
Industrial						
> 9000 Mcf/year (monthly bill)	\$11,580.26	\$4,443.83	\$8,152.38	\$6,044.81	\$9,006.00	\$7,363.23

*Gas companies with annual revenues greater than \$40 million that are subject to rate filings under Section 1307(f) of the Public Utility Code, 66 Pa. C.S. § 1307(f).

Columbia's rate appears unreasonable in comparison to others. Why?

NiSource, 2024 Proxy Statement, Page 46, shows **75% of incentive compensation for top management is based on Net Operating Earnings Per Share**

https://s1.q4cdn.com/829981032/files/doc_financials/2023/ar/nisource-2024-proxy-website-version-final.pdf

Those Net Operating Earnings come from customers, where are the safeguards that customers are paying just and reasonable rates? Without assurances of proper accounting and audits, the proper response from customers is to remain silent and trust this for-profit entity to treat customers

equally to stockholders? The prudent will follow the money.

In PUC Docket M-2025-3054271, regarding additional requirements for AI, PUC Vice Chair Kimberly Barrow asked that a recent report issued by a Harvard Law School program — titled “*Extracting Profits from the Public: How Utility Ratepayers are Paying for Big Tech’s Power*” — be put into the hearing record.”² **I request that this document also be placed in the record of this rate case.**

Large utility rate bases yield large profits, while small rate bases yield small profits. New assets in service generate large profits – fully depreciated assets, on the other hand, produce no profits. The path to profits lies in investing in infrastructure. The PA PUC has approved large, accelerated infrastructure spending for Columbia Gas.

From my observation and experience, of the PUC’s prior decisions, I do not believe we know what Columbia’s revenue should be as I do not believe Columbia nor the PUC have reliable and effective internal controls [See the COSO Internal Control-Integrated Framework or the GAO Green Book] to reach just and reasonable rates for customers. I believe this proceeding should be paused and perhaps temporary rates granted, because the PUC is ill-prepared to fulfill its legal responsibility in determining this utility’s rates.

\$110.5 million (12%) is an enormous sum to be considered carelessly outside of the due process of law.

From my experience and observation, it does not appear that customers are given due process in establishing Columbia’s utility rates. Different elements of an internal control framework are missing, ignored, or unreliable.

Regarding the proposed Revenue Normalization Adjustment mechanism to stabilize revenue regardless of fluctuations in customer usage. **Absolutely not!** These are risks stockholders assume in every other business.

² <https://eelp.law.harvard.edu/wp-content/uploads/2025/03/Harvard-ELI-Extracting-Profits-from-the-Public.pdf>

The Commission must move away from an illegal form of a cost-plus percentage arrangement and adopt **performance-based rates**, where incentives are in place to keep the rate base low through proper maintenance and to serve customers fairly, effectively, and efficiently.

In conclusion, I recommend that the PUC pause this rate case until it establishes an effective, efficient, proper, and due process in accordance with the Pennsylvania Public Utility Code. This includes independent and reliable audits conducted by competent third-party auditors to ensure Columbia has effective internal controls over its operations in areas of effective and efficient operation, reliable reporting (financial and non-financial), and compliance with applicable laws, regulations, standards, and orders. In addition, assurances that the rate base is free of waste, fraud, abuse, and mismanagement.

This concludes my testimony.



Richard C. Culbertson
1430 Bower Hill Road
Pittsburgh, PA 15243
Richard.c.culbertson@gmail.com
609-410-0108