

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

José M. Morales and Jessica Morales	:	
	:	F-2025-3055635
v.	:	F-2025-3055636
	:	
Pennsylvania Gas & Electric	:	

**ORDER**  
**CONSOLIDATING PROCEEDINGS AND**  
**REFERRING TO MEDIATION**

On June 2, 2025, José Morales and Jessica Morales (the Moraleses) filed a Formal Complaint against Pennsylvania Gas & Electric (PAG&E or Company).<sup>1</sup> The Formal Complaint was served on PAG&E on June 9, 2025 and docketed at F-2025-3055635. In their Complaint, the Moraleses aver that they received a letter from PAG&E on March 20, 2025, stating that they chose PAG&E as their electric supplier, switching them from PPL. The Moraleses assert that they never signed up for service with PAG&E nor have they had any contact with them. As relief, the Moraleses request that PAG&E be penalized for fraudulent enrollment without authorization and be held accountable for using identities without consent or authorization. The Moraleses also request that PAG&E provide evidence of where they received Complainants’ information and from whom.

On June 30, 2025, PAG&E filed an answer to the Moraleses’ Formal Complaint at Docket No. F-2025-3055635. In its answer, PAG&E asserts that records show that Mr. Morales enrolled to receive electric generation supply service from PAG&E on March 12, 2025 via an in-person enrollment at a Price Rite location. PAG&E states that the Company provided electric generation supply service to Mr. Morales for five days before service by PAG&E was

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<sup>1</sup> The Complaint is a timely appeal from the determination of the Commission’s Bureau of Consumer Services (BCS), at BCS No. 4047207, which dismissed Complainants’ informal complaint. A timely BCS appeal is subject to *de novo* review. 52 Pa. Code § 56.173(a).

terminated at Mr. Morales' request. PAG&E states that the Company sent a full refund to Mr. Morales for all electric generation supply charges incurred, totaling \$12.97.

On June 2, 2025, the Moraleses filed a Formal Complaint against Pennsylvania Gas & Electric (PAG&E or Company).<sup>2</sup> The Formal Complaint was served on PAG&E on June 9, 2025 and docketed at F-2025-3055636. In their Complaint, the Moraleses aver that they received a letter from PAG&E on March 20, 2025, stating that they chose PAG&E as their gas supplier, switching them from UGI Utilities, Inc. The Moraleses assert that they never signed up for service with PAG&E nor have they had any contact with them. As relief, the Moraleses request that PAG&E be penalized for fraudulent enrollment without authorization and be held accountable for using identities without authorization. The Moraleses also request that PAG&E provide evidence of where they received Complainants' information and from whom.

On June 30, 2025, PAG&E filed an answer to the Moraleses' Formal Complaint at Docket No. F-2025-3055636. In its answer, PAG&E asserts that records show that Mr. Morales enrolled to receive electric generation supply service from PAG&E on March 12, 2025 via an in-person enrollment at a Price Rite location. PAG&E avers that the Company never actually provided natural gas supply service to Mr. Morales as the enrollment was rescinded before service began.

Also on June 30, 2025, PAG&E filed a motion to consolidate the proceedings at Docket Nos. F-2025-3055635 and F-2025-3055636. PAG&E's motion included a notice to plead. PAG&E's motion states that the Formal Complaints at both dockets each allege that the respective enrollments were unauthorized, and request relief regarding PAG&E. PAG&E avers that the Complaints at both dockets involve the same or substantially similar issues of fact and law and should be consolidated into one proceeding. No response to PAG&E's motion was filed.

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<sup>2</sup> The Complaint is a timely appeal from the determination of BCS, at BCS No. 4047211, which dismissed Complainants' informal complaint. A timely BCS appeal is subject to *de novo* review. 52 Pa. Code § 56.173(a).

On July 29, 2025, the Commission issued a motion judge assignment, assigning me to decide PAG&E's motion to consolidate.

For the reasons discussed below, the above-captioned proceedings will be consolidated and the consolidated proceeding will be referred to mediation.

### *Consolidation*

The Commission's regulations pertaining to consolidation appear at 52 Pa. Code § 5.81, and state in relevant part:

#### **§ 5.81. Consolidation.**

(a) The Commission or presiding officer, with or without motion, may order proceedings involving a common question of law or fact to be consolidated. The Commission or presiding officer may make orders concerning the conduct of the proceeding as may avoid unnecessary costs or delay.

Both Docket Nos. F-2025-3055635 and F-2025-3055636 contain common questions of fact and law. Specifically, the Formal Complaints include the same complainants, same respondent, similar allegations that complainants did not enroll in energy supply services with PAG&E, and request similar relief. Therefore, I agree with PAG&E that the proceedings at Docket Nos. F-2025-3055635 and F-2025-3055636 should be consolidated because it would be inefficient and duplicative to hold two separate proceedings regarding the Formal Complaints. Therefore, the unopposed motion to consolidate will be granted.

### *Mediation*

In its answers to the Formal Complaints, PAG&E requests that an interim mediation order be issued in these matters. The Commission's mediation process is a flexible program designed to informally help parties resolve disputes. *See* 52 Pa. Code §§ 69.391-

69.397. Therefore, before proceeding to a hearing, this consolidated proceeding will be referred to the Commission's Mediation Unit for the Commission's mediation review process.

The parties are reminded that Commission policy promotes settlements. 52 Pa. Code §5.231(a). The parties are encouraged to commence settlement discussions amongst themselves for this proceeding as early as possible. Even if the parties are unable to settle this case, they may still resolve some of the questions or issues during their discussions. If the parties reach an agreement on all issues, a formal hearing will not be necessary.

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaints at F-2025-3055635 and F-2025-3055636 are consolidated;
2. That this consolidated proceeding is referred to the Commission's Mediation Unit for the Commission's mediation review process;
3. That, in the event the parties are unable to resolve this matter with the assistance of a mediator, the Formal Complaints at F-2025-3055635 and F-2025-3055636 will proceed to a hearing.

Date: July 30, 2025

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/s/  
John M. Coogan  
Administrative Law Judge

**F-2025-3055635 - JOSE M MORALES AND JESSICA MORALES v. ENERGY SERVICES PROVIDERS LLC**

**F-2025-3055636- JOSE MORALES AND JESSICA MORALES v U.S. GAS & ELECTRIC LLC**

JOSE M MORALES AND JESSICA MORALES  
1129 W TYLER STREET  
WHITEHALL PA 18052  
**484.903.1163**  
[moral7755@gmail.com](mailto:moral7755@gmail.com)

Served via email - July 30, 2025

LAUREN M BURGE ESQUIRE  
ECKERT SEAMANS CHERIN AND MELLOTT LLC  
600 GRANT STREET 44TH FLOOR  
PITTSBURGH PA 15219  
**412.566.6000**  
**502.352.0691**

[lburge@eckertseamans.com](mailto:lburge@eckertseamans.com)

Served via eService - July 30, 2025

*(Counsel for Pennsylvania Gas and Electric)*

STEPHEN M PEMBERTON ESQUIRE  
ECKERT SEAMANS CHERIN AND MELLOTT LLC  
TWO LIBERTY PLACE 22<sup>ND</sup> FLOOR  
PHILADELPHIA PA 19102  
**215.851.8400**

[spemberton@eckertseamans.com](mailto:spemberton@eckertseamans.com)

Served via email -July 30, 2025

*(Counsel for Pennsylvania Gas and Electric)*