

Theresa Ellis
(610) 936-2802

51 N 1st Street Bangor, PA 18013

July 25, 2025

Via Electronic Filing

Matthew Homsher, Esq
Secretary
PA Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

RE: Docket No. C-2025-3055928
Theresa Ellis v FirstEnergy Pennsylvania Electric Company
Response to Answer and New Matter of FW PA (Met Ed Rate District)

Dear Secretary Homsher,

I believe this complaint should not be dismissed as requested by the legal representatives for First Energy Service Company. The Respondent now “specifically denies that the Complainant is entitled to a Commission PAR for the account balance” pg.3 of Response. They are aware of the September 18, 2024 Chapter 13 Filing under Case #24-13317ppm. Yet, Met Ed representatives were unresponsive to both Bankruptcy Court Creditor 341 meetings (11 U.S.C. Section 341) under Trustee Scott Waterman, Esq. nor did a representative make contact with the bankruptcy attorney Brenna H. Mendelsohn, Esq. I retained in May, 2025.

I believe Met Ed is manipulating and misrepresenting account information and refusing to engage in the process to verify debt under Federal Bankruptcy laws. There should be consequences, oversight or some sort of investigation. Met Ed representatives have threatened shut off (issued a shut off notice), proposed a payment plan and changed billing statements between two (2) properties: 51 N 1st

Street Bangor, PA and 109 Division Street Portland, PA. The switching of balances between the property at 51 N 1ST ST Bangor, PA18013 (under Chapter 13) to 109 Division St. Portland, PA 18351 crosses a line into what a Utility Company (First Energy) can do within the law and what (becomes illegal) is outside the law. We have photo documentation to support the concern.

I am cognitively disabled and so is my husband, Scott Zukowski. Currently neither of us can understand what is happening with Met Ed billing and how it ties into my Bankruptcy filing. I do not know what questions to ask, who is responsible and how to get billings / payments back on a schedule for fixed income. I am submitting more documentation, statements and records for further evaluation by the PUC. I request a formal in-person hearing to try and resolve this issue. I will need assistive real time translation to assure accurate understanding of arguments. I believe this case is far outside the facts of Chavous v PECO Energy Co (Docket No. F-2010-2215689 Final Order entered December 20, 2011) which First Energy Service Company highlights as relevant precedent.

Sincerely yours,

A handwritten signature in cursive script that reads "Theresa M. Ellis". The signature is written in dark ink and is positioned above the printed name.

Theresa Ellis

Encl. Response and Attachments

6. My husband, Scott Zukowski is also cognitively disabled after a 2020 auto accident and resulting 2022 brain surgery.
7. I, Theresa Ellis filed for Chapter 13 Bankruptcy protections in September 2024 in Case 24-13317 ppm. I included the 51 N 1st Street Bangor, PA Electric Service Bill under Met Ed as a creditor.
8. Met Ed representatives did not respond to either of two Bankruptcy 341 Creditor Meeting requests to verify electric service debt under Trustee Scott Waterman, Esq.
9. I, Theresa Ellis retained a Bankruptcy Attorney in May, 2025; Brenna Mendelsohn, Esq.
10. Met Ed sent me, Theresa Ellis a series of billing changes for 51 N 1st Street in April 2025 (ATT A)
11. Met Ed did not contact Brenna Mendelsohn, Esq. after I communicated change to my Bankruptcy Case 24-13317 ppm.
12. Scott Zukowski filed an Informal Complaint to the PUC in June 2025 about not participating in the Chapter 13 Bankruptcy (ATT B)
13. Scott Zukowski identified billing changes / inconsistencies in on-line Met Ed accounts for 51 N 1st Street Bangor PA and 109 Division St Portland PA (ATT C)
 - Note that Service Ended on 9/17/2024 at 51 N 1st Street Bangor PA
 - Approx \$5000 added to the 109 Division Street Portland PA Met Ed Acct#100126574415
 - Met Ed Billing Account for 51 N 1st Street Bangor PA names Scott Zukowski and actual balance due as \$11, 476.97

DISCUSSION

I am concerned about the Met Ed billing changes, lack of response to the Federal Bankruptcy Court and disregard for my and my husband's co-cognitive disability needs. There is no good faith evidence that the Met Ed billing records can be used to verify debt.

Respectfully submitted, Theresa M. Ellis

VERIFICATION

I, Theresa Ellis, state that I am the Complainant in the foregoing matter and the facts set forth in the foregoing are true and correct to the best of my knowledge, information and belief. I further understand that false statements made herein are subject to the penalties of 18 Pa.C.S. Section 4904, relating to unsworn falsification to authorities.

Date: 7/28/2025 \Sign Theresa M. Ellis

AH A

MET Ed Billing
to Theresa Ellis

May 09, 2025
Account Number: 100 162 856 106
Amount Due: \$6,902.00
Due Date: May 29, 2025

Billing Period: Apr 08 to May 06, 2025 for 29 days
Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.

For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.



Shopping Information		Account Summary	Amount
Customer Number	Rate Category	Previous Balance	5,40
0807896833 0002124829	Standard Residential ME-RESF	Payments/Adjustments	(
Messages		Balance at Billing on May 09, 2025	5,40

**** REMINDER NOTICE ****
When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

Standard Residential - 0002124829 - 11.01 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Jun 06, 2025.

Your bill includes \$24.43 in PA taxes, of which \$19.77 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

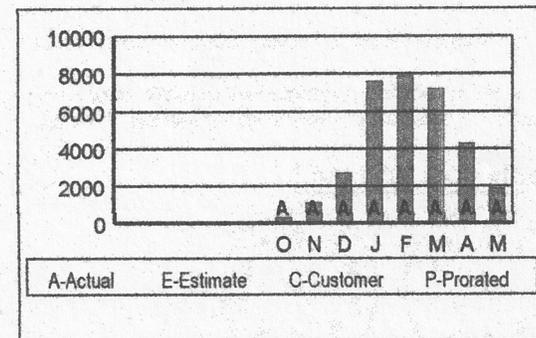
Mailing in your payment, using your bank, or any another service to submit your payments? We have a new address! Please use the enclosed bill stub that has been pre-addressed for your convenience. If you use your bank or third party service to send us payment please update our address to the following: P.O. Box 371422 Pittsburgh, PA 15250-7422

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

For your safety, if your service has been disconnected, do not attempt to reconnect it. While this is illegal and could result in prosecution, removing a meter base or touching any of the wires can also cause death or serious injury through arcs of electricity, explosions or fire. Meters are only to be accessed by authorized utility personnel.

Additional messages, if any, can be found on back.

Usage History



A-Actual E-Estimate C-Customer P-Prorated

Average Daily Use (KWH)	This Year	65
Average Daily Temperature		56
Days in Billing Period		29
Last 8 Months Use (KWH)		32,912
Average Monthly Use (KWH)		4,114

Met-Ed - Consumption			33
Met-Ed - Misc. Charges			1,08
Late Payment Charges			8
Total Current Charges			1,50
Amount Due by May 29, 2025			\$6,90
Usage Information for Meter Number 5002155101			
May 06, 2025 KWH Reading (Actual)			166
Apr 08, 2025 KWH Reading (Actual)			164
KWH used			1
Charges From Met-Ed			
When contacting an Electric Generation Supplier, please provide the following.			
Customer Number: 0807896833 0002124829			
Rate: Standard Residential ME-RESF			
Price to Compare Default Service	1,874 KWH	x 0.110110	201
Customer Charge			1
Distribution System Improvement Charge			(
Distribution Charge	1,874 KWH	x 0.059264	111
Solar Requirements Charge	1,874 KWH	x -0.000010	-4
Default Service Support Charge	1,874 KWH	x 0.003170	1
LED Conversion Charge	1,874 KWH	x 0.000070	1
State Tax Surcharge			(
Current Consumption Bill Charges			33
Late payment charge			8
Security Deposit Request			1,08
Total Charges			\$ 1,50

April 09, 2025

Account Number: 100 162 856 106

Amount Due: \$5,401.85

Due Date: April 29, 2025

Billing Period: Mar 07 to Apr 07, 2025 for 32 days

Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013



To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.

For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.

Shopping Information		Account Summary	Amount D
Customer Number	Rate Category	Previous Balance	4,650
0807896833 0002124829	Standard Residential ME-RESF	Payments/Adjustments	0
Messages		Balance at Billing on Apr 09, 2025	4,650
		Met-Ed - Consumption	751
		Amount Due by Apr 29, 2025	\$5,401

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

Standard Residential - 0002124829 - 11.01 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 07, 2025.

Your bill includes \$54.79 in PA taxes, of which \$44.34 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Mailing in your payment, using your bank, or any another service to submit your payments? We have a new address! Please use the enclosed bill stub that has been pre-addressed for your convenience. If you use your bank or third party service to send us payment please update our address to the following: P.O. Box 371422 Pittsburgh, PA 15250-7422

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Distribution System Improvement Charge was adjusted on April 1, 2025. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

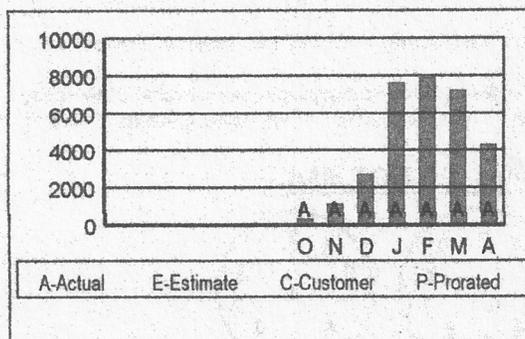
Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.

Usage Information for Meter Number 5002155191			
Apr 07, 2025 KWH Reading (Actual)			164.1
Mar 07, 2025 KWH Reading (Actual)			160.1
KWH used			4.0

Charges From Met-Ed			
When contacting an Electric Generation Supplier, please provide the following. Customer Number: 0807896833 0002124829 Rate: Standard Residential ME-RESF			
Price to Compare Default Service	4,286 KWH	x 0.110110	471
Customer Charge			11
Distribution System Improvement Charge			0
Distribution Charge	4,286 KWH	x 0.059258	253
Solar Requirements Charge	4,286 KWH	x -0.000010	-0
Default Service Support Charge	4,286 KWH	x 0.003170	13
LED Conversion Charge	938 KWH	x 0.000070	0
State Tax Surcharge			0
Current Consumption Bill Charges			751

Additional messages, if any, can be found on back.

Usage History



A-Actual E-Estimate C-Customer P-Prorated

	This Year
Average Daily Use (KWH)	134
Average Daily Temperature	48
Days in Billing Period	32
Last 7 Months Use (KWH)	31,038
Average Monthly Use (KWH)	4,434

Billing Period: Feb 06 to Mar 06, 2025 for 29 days
Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013

April 09, 2025
Account Number: 100 162 856 106
Amount Due: \$4,650.34
Due Date: April 29, 2025

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

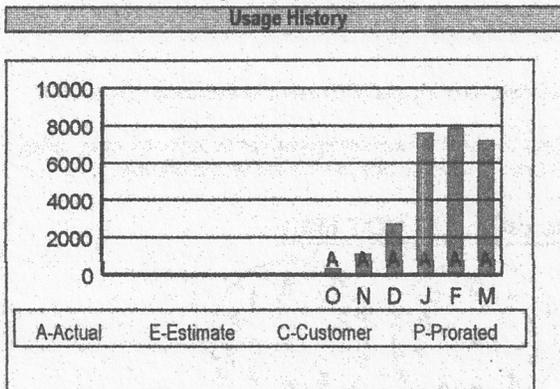
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For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.



Shopping Information		Account Summary	Amount
Customer Number	Rate Category	Previous Balance	3,3
0807896833 0002124829	Standard Residential ME-RESF	Payments/Adjustments	
Messages		Balance at Billing on Apr 09, 2025	3,3
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Met-Ed - Consumption	1,2
Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.		Amount Due by Apr 29, 2025	\$4,6
Standard Residential - 0002124829 - 11.01 cents per KWH		Usage Information for Meter Number 5002155191	
Customer reserves the right to shop for an electric supplier.		Mar 06, 2025 KWH Reading (Actual)	16
Your next meter reading is scheduled to occur on or about Apr 08, 2025.		Feb 06, 2025 KWH Reading (Actual)	15
Your bill includes \$91.49 in PA taxes, of which \$74.05 is PA gross receipts tax.		KWH used	
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.		Charges From Met-Ed	
Mailing in your payment, using your bank, or any another service to submit your payments? We have a new address! Please use the enclosed bill stub that has been pre-addressed for your convenience. If you use your bank or third party service to send us payment please update our address to the following: P.O. Box 371422 Pittsburgh, PA 15250-7422		When contacting an Electric Generation Supplier, please provide the following. Customer Number: 0807896833 0002124829	
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.		Rate: Standard Residential ME-RESF	
The Distribution System Improvement Charge was adjusted on April 1, 2025. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.		Price to Compare Default Service	7,207 KWH x 0.110110 7
Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo .		Customer Charge	
		Distribution Charge	7,207 KWH x 0.059260 4
		Solar Requirements Charge	7,207 KWH x -0.000010
		Default Service Support Charge	7,207 KWH x 0.003170
		State Tax Surcharge	
		Current Consumption Bill Charges	1,2

Additional messages, if any, can be found on back.



	This Year
Average Daily Use (KWH)	249
Average Daily Temperature	33
Days in Billing Period	29
Last 6 Months Use (KWH)	26,752
Average Monthly Use (KWH)	4,459

April 09, 2025

Account Number: 100 162 856 106

Amount Due: \$3,395.28

Due Date: April 29, 2025

Billing Period: Jan 08 to Feb 05, 2025 for 29 days

Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

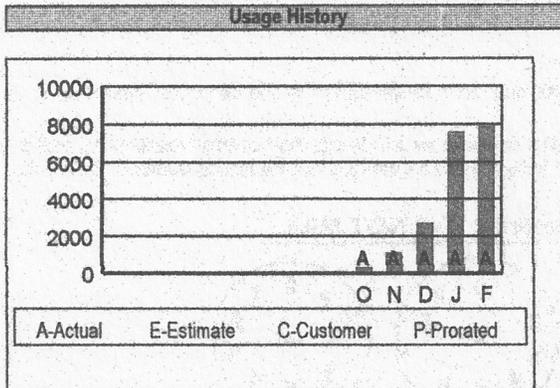
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.

For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.



Shopping Information		Account Summary		Amount Due
Customer Number	Rate Category	Previous Balance		2,026
0807896833 0002124829	Standard Residential ME-RESF	Payments/Adjustments		0
Messages		Balance at Billing on Apr 09, 2025		2,026
<p>To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.</p> <p>Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.</p> <p>Standard Residential - 0002124829 - 11.01 cents per KWH</p> <p>Customer reserves the right to shop for an electric supplier.</p> <p>Your next meter reading is scheduled to occur on or about Mar 07, 2025.</p> <p>Your bill includes \$99.81 in PA taxes, of which \$80.78 is PA gross receipts tax.</p> <p>Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.</p> <p>Mailing in your payment, using your bank, or any another service to submit your payments? We have a new address! Please use the enclosed bill stub that has been pre-addressed for your convenience. If you use your bank or third party service to send us payment please update our address to the following: P.O. Box 371422 Pittsburgh, PA 15250-7422</p> <p>With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.</p> <p>The Distribution System Improvement Charge was adjusted on April 1, 2025. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.</p> <p>Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo.</p>		Met-Ed - Consumption		1,369
				Amount Due by Apr 29, 2025
Usage Information for Meter Number 5002155191				
		Feb 05, 2025 KWH Reading (Actual)		153.4
		Jan 08, 2025 KWH Reading (Actual)		145.5
		KWH used		7.8
Charges From Met-Ed				
When contacting an Electric Generation Supplier, please provide the following.				
Customer Number: 0807896833 0002124829				
Rate: Standard Residential ME-RESF				
Price to Compare Default Service	7,868 KWH	x 0.110110		866
Customer Charge				11
Distribution Charge	7,868 KWH	x 0.059260		466
Solar Requirements Charge	7,868 KWH	x -0.000010		-0
Default Service Support Charge	7,868 KWH	x 0.003170		24
State Tax Surcharge				0
Current Consumption Bill Charges				1,369

Additional messages, if any, can be found on back.



	This Year
Average Daily Use (KWH)	271
Average Daily Temperature	25
Days in Billing Period	29
Last 5 Months Use (KWH)	19,545
Average Monthly Use (KWH)	3,909

Billing Period: Dec 06 to Jan 07, 2025 for 33 days
Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013

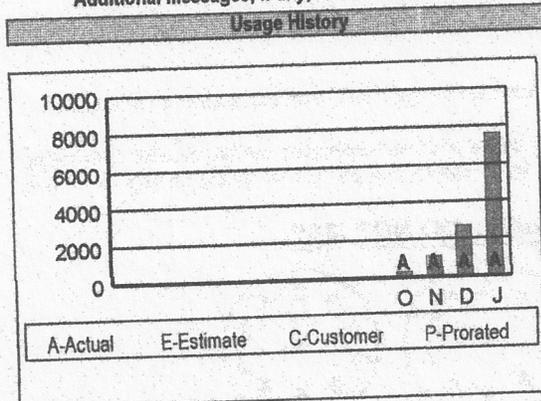
April 09, 2025
Account Number: 100 162 856 106
Amount Due: \$2,026.16
Due Date: April 29, 2025



To report an emergency or an outage, call 24 hours a day 1-888-544-4877.
Bill Issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001
To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.

Shopping Information		Account Summary		Amount
Customer Number	Rate Category	Previous Balance		7
0807896833 0002124829	Standard Residential ME-RESF	Payments/Adjustments		7
Messages		Balance at Billing on Apr 09, 2025		1,3
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Met-Ed - Consumption		\$2,0
Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.		Usage Information for Meter Number 5002155191		
Standard Residential - 0002124829 - 11.01 cents per KWH		Jan 07, 2025 KWH Reading (Actual)		14
Customer reserves the right to shop for an electric supplier.		Dec 06, 2024 KWH Reading (Actual)		13
Your next meter reading is scheduled to occur on or about Feb 06, 2025.		KWH used		
Your bill includes \$95.62 in PA taxes, of which \$77.39 is PA gross receipts tax.		Charges From Met-Ed		
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.		When contacting an Electric Generation Supplier, please provide the following. Customer Number: 0807896833 0002124829 Rate: Standard Residential ME-RESF		
Mailing in your payment, using your bank, or any another service to submit your payments? We have a new address! Please use the enclosed bill stub that has been pre-addressed for your convenience. If you use your bank or third party service to send us payment please update our address to the following: P.O. Box 371422 Pittsburgh, PA 15250-7422		Price to Compare Default Service	1,608 KWH x 0.110110 5,971 KWH x 0.110110	1 6
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.		Customer Charge	1,608 KWH x 0.059260	
The Distribution System Improvement Charge was adjusted on April 1, 2025. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.		Distribution Charge	5,971 KWH x 0.059231	3
Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo .		Solar Requirements Charge	1,608 KWH x -0.000010 5,971 KWH x -0.000010	
		Default Service Support Charge	1,608 KWH x 0.003170 5,971 KWH x 0.003170	
		Refund for Non-Eligible Costs		
		State Tax Surcharge		1,3
		Current Consumption Bill Charges		

Additional messages, if any, can be found on back.



	This Year
Average Daily Use (KWH)	230
Average Daily Temperature	33
Days in Billing Period	33
Last 4 Months Use (KWH)	11,677
Average Monthly Use (KWH)	2,919

Billing Period: Nov 06 to Dec 05, 2024 for 30 days
Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013

April 09, 2025
Account Number: 100 162 856 106
Amount Due: \$714.49
Due Date: April 29, 2025

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

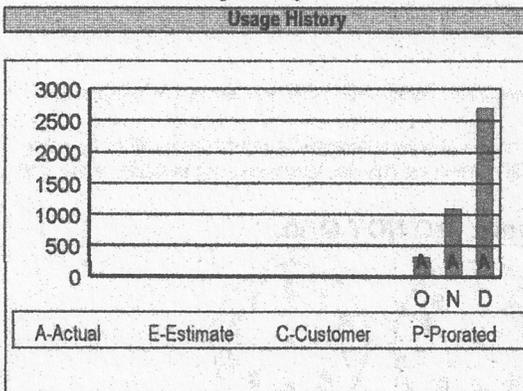
Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.



Shopping Information		Account Summary	Amount Due
Customer Number	Rate Category	Previous Balance	251
0807896833 0002124829	Standard Residential ME-RESF	Payments/Adjustments	0
Messages		Balance at Billing on Apr 09, 2025	251
To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.		Met-Ed - Consumption	483
Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.		Amount Due by Apr 29, 2025	\$714
Standard Residential - 0002124829 - 10.51 cents per KWH		Usage Information for Meter Number 5902155191	
Customer reserves the right to shop for an electric supplier.		Dec 05, 2024 KWH Reading (Actual)	137.9
Your next meter reading is scheduled to occur on or about Jan 08, 2025.		Nov 06, 2024 KWH Reading (Actual)	135.2
Your bill includes \$33.78 in PA taxes, of which \$27.34 is PA gross receipts tax.		KWH used	2.6
Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.		Charges From Met-Ed	
Mailing in your payment, using your bank, or any another service to submit your payments? We have a new address! Please use the enclosed bill stub that has been pre-addressed for your convenience. If you use your bank or third party service to send us payment please update our address to the following: P.O. Box 371422 Pittsburgh, PA 15250-7422		When contacting an Electric Generation Supplier, please provide the following. Customer Number: 0807896833 0002124829 Rate: Standard Residential ME-RESF	
With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.		Price to Compare Default Service	449 KWH x 0.110110 49
The Distribution System Improvement Charge was adjusted on April 1, 2025. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.			2,245 KWH x 0.104040 233
Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTSS (1-888-544-4877). For your safety, please treat all downed wires as live and dangerous. For more information on preparing for outages, visit www.firstenergycorp.com/storminfo .		Customer Charge	10
		Distribution System Improvement Charge	7
		Distribution Charge	2,694 KWH x 0.059228 159
		Solar Requirements Charge	2,694 KWH x -0.000010 -0
		Default Service Support Charge	2,694 KWH x 0.003170 8
		TCJA Voluntary Surcharge	-5
		State Tax Surcharge	0
		Current Consumption Bill Charges	483

Additional messages, if any, can be found on back.



	This Year
Average Daily Use (KWH)	90
Average Daily Temperature	44
Days in Billing Period	30
Last 3 Months Use (KWH)	4,098
Average Monthly Use (KWH)	1,366

Billing Period: Sep 18 to Oct 06, 2024 for 19 days
Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013

April 09, 2025

Account Number: 100 162 856 106

Amount Due: \$58.33

Due Date: April 29, 2025



To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.

For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.

Shopping Information		Account Summary	
Customer Number	Rate Category	Balance at Billing on Apr 09, 2025	Amount Due
0807896833 0002124829	Standard Residential ME-RESF	Met-Ed - Consumption	58
Messages		Amount Due by Apr 29, 2025	\$58

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

Standard Residential - 0002124829 - 10.41 cents per KWH
Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Nov 06, 2024.

Your bill includes \$4.25 in PA taxes, of which \$3.44 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Mailing in your payment, using your bank, or any another service to submit your payments? We have a new address! Please use the enclosed bill stub that has been pre-addressed for your convenience. If you use your bank or third party service to send us payment please update our address to the following: P.O. Box 371422 Pittsburgh, PA 15250-7422

Welcome to Met-Ed. As a new customer, it is important to understand your rights and responsibilities. Visit www.Met-Ed.com/help/brochure to download the Pa. Public Utility Commission's "Your Rights and Responsibilities as a Utility Customer" booklet. Or call 1-800-545-7741 to have a copy mailed to you.

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

The Distribution System Improvement Charge was adjusted on April 1, 2025. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

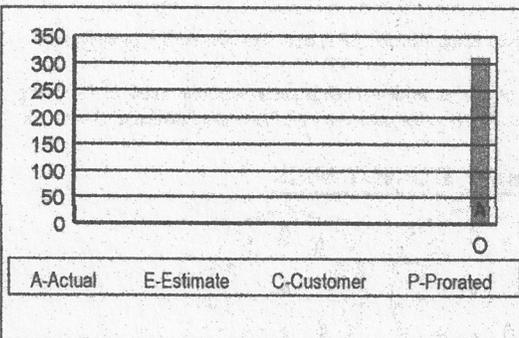
Spring's warm weather often produces thunderstorms, which can cause power outages. If your power goes out, call 1-888-LIGHTS5

Usage Information for Meter Number 5002155191	
Oct 06, 2024 KWH Reading (Actual)	134.1
Sep 18, 2024 KWH Reading (Estimate)	133.8
KWH used	3

Charges From Met-Ed			
When contacting an Electric Generation Supplier, please provide the following.			
Customer Number: 0807896833 0002124829			
Rate: Standard Residential ME-RESF			
Price to Compare Default Service	310 KWH	x 0.104040	32
Customer Charge			6
Distribution System Improvement Charge			1
Distribution Charge	310 KWH	x 0.059258	18
Default Service Support Charge	310 KWH	x 0.003170	0
TCJA Voluntary Surcharge			-0
State Tax Surcharge			0
Current Consumption Bill Charges			58

Additional messages, if any, can be found on back.

Usage History



	This Year
Average Daily Use (KWH)	16
Average Daily Temperature	65
Days in Billing Period	19
Last 1 Months Use (KWH)	310
Average Monthly Use (KWH)	310

Billing Period: Jun 06 to Jul 07, 2025 for 32 days
Bill For: THERESA MARIE ELLIS
51 N 1ST ST
BANGOR PA 18013

July 10, 2025
Account Number: 100 162 856 106
Amount Due: \$7,246.16
Due Date: July 30, 2025

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com.
For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.



Shopping Information		Account Summary	
Customer Number	Rate Category		Amount
0807896833 0002124829	Standard Residential ME-RESF	Previous Balance	7,05€
		Payments/Adjustments	C
		Balance at Billing on Jul 10, 2025	7,05€
		Met-Ed - Consumption	19C
		Amount Due by Jul 30, 2025	\$7,24€

**** REMINDER NOTICE ****

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the **Amount Due** by the Due Date.

Your current **PRICE TO COMPARE** for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

Standard Residential - 0002124829 - 11.91 cents per KWH

Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about Aug 06, 2025.

Your bill includes \$13.91 in PA taxes, of which \$11.26 is PA gross receipts tax.

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utilities Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

Now you can get the information you need even faster! Use the automated request option on our website to have a copy of your bill, your usage history and more sent to you in minutes. You can even make quick updates to some of your account details. Get started: firstenergycorp.com/contact

With the Pennsylvania Public Utility Commission's approval, we are notifying all customers of a change in the procedure for disconnection for nonpayment. The company representative will now attempt to complete a remote disconnection and may no longer need access to the meter. All other regulatory noticing leading up to disconnect will continue with no change, and a post-termination notice will be left at the service address.

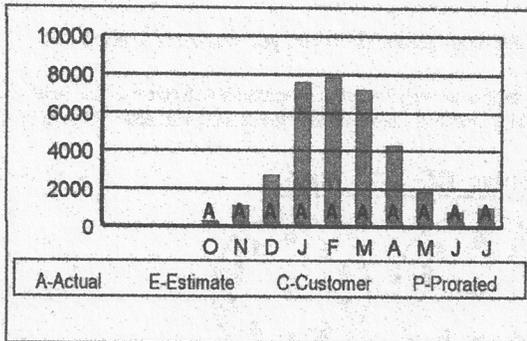
The Distribution System Improvement Charge was adjusted on July 1, 2025. This charge recovers costs incurred to repair, improve or replace infrastructure the company uses to deliver electricity to its customers.

Summer's hot temperatures can cause health problems, especially for older adults, children and people with chronic illnesses. To reduce the chance of suffering from a heat-related illness: wear light, loose-fitting

Usage Information for Meter Number 5002155191			
Jul 07, 2025 KWH Reading (Actual)			168.1
Jun 06, 2025 KWH Reading (Actual)			167.1
KWH used			
Charges From Met-Ed			
When contacting an Electric Generation Supplier, please provide the following.			
Customer Number: 0807896833 0002124829			
Rate: Standard Residential ME-RESF			
Price to Compare Default Service	993 KWH	x 0.119030	11€
Customer Charge			11
Distribution Charge	993 KWH	x 0.059607	5€
Default Service Support Charge	993 KWH	x 0.001230	1
LED Conversion Charge	993 KWH	x 0.000070	C
TCJA Voluntary Surcharge			C
State Tax Surcharge			C
Current Consumption Bill Charges			19€

Additional messages, if any, can be found on back.

Usage History



	This Year
Average Daily Use (KWH)	31
Average Daily Temperature	74
Days in Billing Period	32
Last 10 Months Use (KWH)	34,721
Average Monthly Use (KWH)	3,472

AH B
Informal PUC Response

From: Scott Zukowski iqgolf@mac.com
Subject: Fwd: PUC Online Complaint
Date: Jun 11, 2025 at 8:44:26 AM
To: Theresa Ellis zest@alumni.stanford.edu

Sent from my iPhone

Begin forwarded message:

From: "Strausbaugh, Catherine" <cstrausbau@pa.gov>
Date: June 11, 2025 at 8:42:21 AM EDT
To: iqgolf@mac.com
Subject: PUC Online Complaint

PLEASE DO NOT REPLY TO THIS EMAIL

You contacted the Public Utility Commission requesting a payment arrangement on your Met Ed account. You reported that you have an active Chapter 13 bankruptcy proceeding. The Public Utility Commission does not have jurisdiction over payment of account balances while a consumer has an active bankruptcy filing.

Please contact your bankruptcy attorney for guidance on this matter. You should contact the utility regarding maintaining service.

Thank you for contacting the PUC.

www.puc.pa.gov | Consumer Hotline 1-800-692-7380



PRIVILEGED AND CONFIDENTIAL COMMUNICATION

ATT C

On line Met Ed Billing

- Pg 3 - Note to end Service 9/17/2024
Pg 6, 7 - Add \$5000 to Portland, PA
Pg 2 - Total Actual Balance \$11,476.67

MY ACCOUNT

SERVICE REQUESTS

OUTAGES

SAFETY

SAVE ENERGY

Scott A Zukowski



Account: 100016615195
Address: 51 N 1ST ST
BANGOR PA 18013

My Account

Pay Bill

Billing & Payment History

Analyze Usage

Manage Account

Service Requests

Support

My Account

My Account



Account Message



Current Bill

Amount Due

\$0.00

Due 04/29/2025

Account is Up to Date

Make A Payment

View Bill

Need Help Paying?

Amount Due Summary | Total Account Balance



Outages

To report a power outage or view information on your current outage, click on Outages below.

OUTAGES

Outage Help

Frequently Asked Questions

How We Restore Power





Bill Based On: Actual Meter Reading, Equal Payment Plan, eBill

Billing Period: Mar 07 to Apr 07, 2025 for 32 days

Bill For: SCOTT A ZUKOWSKI
51 N 1ST ST
BANGOR PA 18013

April 10, 2025
Account Number: 100 016 615 195

Amount Due: \$6,356.24

Due Date: April 30, 2025

To report an emergency or an outage, call 24 hours a day 1-888-544-4877.

Bill issued by: Met-Ed, PO Box 16001, Reading, PA 19612-6001

To enroll in eBill or pay your bill online, scan the QR code on the right of this bill from your mobile device or go to www.firstenergycorp.com. For Customer Service, call 1-800-545-7741. For Payment Options, call 1-800-962-4848.



Shopping Information

Customer Number 0801105897
Rate Category 0002124829
Standard Residential ME-RESF

Messages

** REMINDER NOTICE **

When this bill was prepared, your account had an unpaid balance. If you have already made this payment, thank you. If not, please promptly pay the overdue amount. Call us if you have questions or for information on payment arrangements.

To avoid a 1.50% Late Payment Charge being added to your bill, please pay the Amount Due by the Due Date.

Your current PRICE TO COMPARE for generation and transmission from Met-Ed is listed below. For you to save, a supplier's price must be lower.

Standard Residential - 0002124829 - 11.01 cents per KWH

Customer reserves the right to shop for an electric supplier.

Your next meter reading is scheduled to occur on or about May 07, 2025.

Your bill includes \$54.79 in PA taxes of which \$44.34 is PA gross

Account Summary

Previous Balance	5,525.36
Payments/Adjustments	0.00
Balance at Billing on Apr 10, 2025	5,525.36
Met-Ed - Payment Plan Amount	548.00
Met-Ed - Misc. Charges	-3.12
Consumption Inst. Plan Amount	286.00
Total Current Charges	830.88
Amount Due by Apr 30, 2025	\$6,356.24

* Your actual account balance is \$11,476.97.

Usage Information for Meter Number 5002155191

Apr 07, 2025 KWH Reading (Actual)	164,913
Mar 07, 2025 KWH Reading (Actual)	160,627
KWH used	4,286

Charges From Met-Ed

When contacting an Electric Generation Supplier, please provide the following.

Customer Number: 0801105897 0002124829

Rate: Standard Residential ME-RESF

Price to Compare Default Service 4.286 KWH x 0.110110

Account: 100016615195
 Name: SCOTT A ZUKOWSKI
 Address: 51 N 1ST ST
 RANGOR PA 18013

⊗ Service ended on 09/17/2024 *

 **Billing History**

 **Payment History**

 **Itemized Statement**

Below is a summary of your bill. Click the "View Bill" link in the last column below to view your entire bill statement. For more information, review our eBill Frequently Asked Questions.

Monthly bill inserts include state-mandated messages, newsletters and other important information.

Sample Bill | [View Monthly Bill Inserts](#) ⓘ

Date	Billing period	Bill amount	View eBill
04/10/2025	03/07/2025 - 04/07/2025	\$6,356.24	View Download
04/09/2025	09/06/2024 - 09/17/2024	\$5,104.82	View Download
03/11/2025	02/06/2025 - 03/06/2025	\$5,525.36	View Download
02/10/2025	01/08/2025 - 02/05/2025	\$2,874.28	View Download
01/10/2025	12/06/2024 - 01/07/2025	\$2,125.09	View Download
12/10/2024	11/06/2024 - 12/05/2024	\$1,386.97	View Download
11/08/2024	10/07/2024 - 11/05/2024	\$688.44	View Download
10/09/2024	09/06/2024 - 10/06/2024	\$6,862.63	View Download
09/10/2024	08/06/2024 - 09/05/2024	\$6,460.08	View Download
08/08/2024	07/08/2024 - 08/05/2024	\$6,000.24	View Download

3



- My Account
- Pay Bill
- Billing & Payment History
- Analyze Usage
- Manage Account
- Service Requests
- Support

Home | My Account

My Account

Account Messages

Current Bill

Amount Due

\$0.00

Due 07/28/2025

Account is Up to Date

Make A Payment

View Bill

Need Help Paying?

Amount Due Summary | Total Account Balance

Outages

To report a power outage or view information on your current outage, click on Outages below.

OUTAGES

Outage Help

Frequently Asked Questions

How We Restore Power

Billing History

Date	Billing Period	Bill Amount	View Bill
07/07/2025	06/03/2025 - 07/01/2025	\$49.76	View Download
06/05/2025	05/02/2025 - 06/02/2025	\$37.00	View Download
05/06/2025	04/03/2025 - 05/01/2025	\$24.54	View Download

View All Billing History

4

Account Settings

eBill Paperless Billing

Enrolled

AutoPay Bank Account

Not Enrolled

AutoPay Credit Card

Not Enrolled

- My Account
- Pay Bill
- Billing & Payment History
- Analyze Usage
- Manage Account
- Service Requests
- Support

Home | My Account | Billing & Payment History

Billing & Payment History

Account: 100126577855
Name: SCOTT A ZUKOWSKI
Address: 109 DIVISION STRAPT D
PORTLAND PA 18351



Billing History



Payment History



Itemized Statement

Below is a summary of your bill. Click the "View Bill" link in the last column below to view your entire bill statement. For more information, review our eBill Frequently Asked Questions.

Monthly bill inserts include state-mandated messages, newsletters and other important information.

Sample Bill | View Monthly Bill Inserts **i**

Date	Billing period	Bill amount	View eBill
07/07/2025	06/03/2025 - 07/01/2025	\$49.76	View Download
06/05/2025	05/02/2025 - 06/02/2025	\$37.00	View Download
05/06/2025	04/03/2025 - 05/01/2025	\$24.54	View Download
04/07/2025	03/04/2025 - 04/02/2025	\$12.09	View Download



- My Account
- Pay Bill
- Billing & Payment History
- Analyze Usage
- Manage Account
- Service Requests
- Support

Home | My Account | Billing & Payment History

Billing & Payment History

Account: 100126574415
Name: SCOTT A ZUKOWSKI
Address: 109 DIVISION ST
PORTLAND PA 18351

 **Billing History**

 **Payment History**

 **Itemized Statement**

Below is a summary of your bill. Click the "View Bill" link in the last column below to view your entire bill statement. For more information, review our eBill Frequently Asked Questions.

Monthly bill inserts include state-mandated messages, newsletters and other important information.

Sample Bill | [View Monthly Bill Inserts](#)

Date	Billing period	Bill amount	View eBill
07/07/2025	06/03/2025 - 07/01/2025	\$5,156.65	View Download
06/05/2025	05/02/2025 - 06/02/2025	\$5,143.44	View Download
05/06/2025	04/03/2025 - 05/01/2025	\$25.36	View Download
04/07/2025	03/04/2025 - 04/02/2025	\$12.47	View Download



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Account: 100126574415
 Name: SCOTT A ZUKOWSKI
 Address: 109 DIVISION ST
 PORTLAND PA 18351



Billing History



Payment History



Itemized Statement

Below is a summary of your bill. Click the "View Bill" link in the last column below to view your entire bill statement. For more information, review our eBill Frequently Asked Questions.

Monthly bill inserts include state-mandated messages, newsletters and other important information.

Sample Bill | [View Monthly Bill Inserts](#)

Date	Billing period	Bill amount	View eBill
07/07/2025	06/03/2025 - 07/01/2025	\$5,156.65	View Download
06/05/2025	05/02/2025 - 06/02/2025	\$5,143.44	View Download
05/06/2025	04/03/2025 - 05/01/2025	\$25.36	View Download
04/07/2025	03/04/2025 - 04/02/2025	\$12.47	View Download
03/06/2025	02/03/2025 - 03/03/2025	\$25.35	View Download
02/05/2025	01/03/2025 - 02/02/2025	\$12.68	View Download
01/07/2025	12/03/2024 - 01/02/2025	\$51.39	View Download
12/05/2024	11/01/2024 - 12/02/2024	\$46.36	View Download
11/05/2024	10/02/2024 - 10/31/2024	\$34.44	View Download
10/04/2024	09/03/2024 - 10/01/2024	\$22.91	View Download
09/05/2024	08/01/2024 - 09/02/2024	\$11.34	View Download
08/05/2024	07/02/2024 - 07/31/2024	\$34.47	View Download

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Let's Chat