

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Roger Buehl	:	
	:	
v.	:	C-2025-3054526
	:	
Global Tel*Link Corporation	:	

ORDER
DENYING MOTION FOR ENLARGEMENT OF TIME

HISTORY OF THE PROCEEDING

On April 7, 2025, Roger Buehl (“Complainant” or “Mr. Buehl”) filed a Formal Complaint against Global Tel*Link Corporation (“Respondent” or “Tel*Link”). As reason for the Complaint, Complainant stated that Respondent’s music downloading service removed 13 songs from his device. In his request for relief, Complainant stated that he wanted Respondent to provide him with a copy of his purchase history or to refund him for the 13 songs lost.

On May 15, 2025, Respondent filed a Motion with the Commission seeking an extension of time to file an Answer. The Commission subsequently granted Respondent’s Motion.

On June 4, 2025, Respondent filed its Answer to the Complaint. In its Answer, Respondent averred that the Commission lacked jurisdiction over the Complaint. The Answer also argued that the Complainant has already received compensation for the deleted music he filed the Complaint over. Finally, the Answer stated that the Respondent does not have access to the order history Complainant is requesting as relief.

On June 12, 2025, the Commission issued an Initial Telephonic Hearing Notice. The notice set a hearing date for August 12, 2025, at 10:00 a.m.

On July 7, 2025, Complainant filed a Motion for Enlargement of Time (“Motion”). In essence, Complainant’s Motion seeks an extension of time to prepare and file a response to Respondent’s Answer or amend his Complaint. Complainant cited limitations on his access to legal materials as justification and requests an extension to August 20, 2025, in order to properly prepare a filing.

Respondent did not file an Answer to the Motion.

For the reasons set forth below, Complainant’s Motion will be denied.

DISCUSSION

In his Motion, Complainant seeks additional time to submit the “appropriate response, reply, or an amended pleading,” to the Answer of Respondent. Complainant cites to Sections 5.63, 5.91, and 5.101, of the Commission’s regulations in support of his argument.

The Commission’s regulations do not permit a party to file a reply to an Answer. As 52 Pa. Code § 5.63 states, “replies to answers seeking affirmative relief or to new matter shall be filed with the Commission and served within 20 days after date of service of the answer...” 52 Pa. Code § 5.63(a) (emphasis added). Respondent’s Answer does not seek affirmative relief, nor does it contain new matter.

Section 5.91 of the Commission’s regulations, concerns a party’s ability to amend a pleading. This section provides that the only limitation on a party’s ability to amend their Complaint is that it may not be done within 5 days preceding the commencement of or during a hearing. 52 Pa. Code § 5.91(c).

Lastly, Section 5.101 of the Commission’s regulations concerns a party’s ability to file preliminary objections. Section 5.101(d) clearly states that preliminary objections shall be filed as a separate document and within the same 20 days provided for in § 5.61 (relating to answers to complaints, petitions, motions and preliminary objections). 52 Pa. Code § 5.101(d).

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TEL*LINK CORPORATION**

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