

Docket No. A-2025-3055701
FIRST CHOICE HOME & COMMUNITY SERVICES INC

SECOND Request for Information

- 1) The following was explained over the phone in conversation prior to your submission of answers to the first data request sent: PA PUC Contract Carrier of Passenger authority requires the submission of signed contracts including proposed rates WITH THE APPLICATION. Additionally, all brokers the applicant intends to work with after the permit is issued must be named on the permit itself. Additional brokers to add or subtract can only be done by further new applications. Your statements contained in your Data Request confirmed you cannot provide those contracts prior to completing this process, which does not allow for your application to proceed. You might consider re-evaluating your position, and fill out the Paratransit Application rather than Contract Carrier. The Paratransit authority, performing similar services to the Contract Carrier of Passengers, is not required to name brokers before certification, and can add and subtract contracts as the needs arise after certification. Please call Jerome Elliott at 717-214-7155 to discuss if you have other questions.
- 2) The responses to questions 5(a), 5(b), 5(c), 5(d) and 5(e) of the verified statements are insufficient. Title 52 Pa. Code § 29 provides detailed requirements. Please provide a system which incorporates code specified compliance requirements for collection and retention of records on your drivers. Each of your answers to sections of this question were insufficient: • § 29.503. Age restrictions. • § 29.504. Driver history • § 29.505. Criminal history. Google 52 PA Code Section 29 to find the answers, they are required for your application to move forward.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, Abdulc Tall, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to Jerome Elliott, Bureau of Technical Utility Services at 717-214-7155. Faxed or emailed filings are not accepted.

Sincerely,



Matthew L. Homsher
Secretary

Enclosure

Secretary PA Public Utility Commission
400 North Street, Second Floor
Harrisburg, PA 17120
717.787.3834
www.puc.pa.gov

Application for Motor Common Carrier of Persons in Paratransit Service

THIS APPLICATION IS TO BE USED FOR COMMON CARRIER PASSENGER SERVICE WHEN PROVIDING TRANSPORTATION ON A NONEXCLUSIVE, ADVANCE RESERVATION BASIS.

1. **Legal Name of Applicant** (Individual, Partnership or Corporation)

First Choice Home & Community Services Inc.

- If you are an individual who has not formed any type of corporate entity, you should enter your name **as it will appear on your insurance documents**.
- If you are filing for a partnership, but **not a limited liability partnership**, the names of all partners must be entered on this line. Those names should be entered **as they will appear on your insurance documents**. This includes husbands and wives filing jointly.
- If you are filing for a corporate entity (corporation, limited liability company, or limited liability partnership), **even if you are the sole shareholder member**, you must enter the name **exactly as it appears on the registration papers from the Corporation Bureau of the Pennsylvania Department of State**.

2. **Trade Name** (Attach a copy of fictitious name registration if applicable)

This is any name which you will be operating under which differs from the **LEGAL NAME OF APPLICANT**. A **TRADE NAME** is considered a **FICTITIOUS NAME** if the identity of the applicant cannot be readily determined. *EXAMPLE: John Doe is the applicant and wants to use the name "Johnboy Vans" as his trade name. People cannot readily determine that John Doe is the actual operator; therefore, the name is fictitious and must be registered as such. Trade names such as "John Doe Vans" or "J. Doe Vans" are not considered fictitious and would not have to be registered.*

3. **Do you currently hold PUC Authority?** NO **Previous Authority?** NO

If YES, at PUC No. A- _____

4. **Are you a business entity registered with the PA Dept. of State?** Yes NO

If NO, you must register (see checklist on how to register)

If YES, provide your PA Corporation Bureau Entity ID Number 0004256244
(See checklist and indicate type of business entity registered)

5. If either a corporation or limited liability company, please list members (LLC) or shareholders and officers (corporation).

Abdulia Tall

6. **Mailing Address**

1349 Chester Pike
Street Address
Sharon Hill Pa 19709 Delaware
City, State and Zip Code County
267-312-3560 atall@fchcs.net
Telephone Number E-mail Address

This is the e-mail address to which the Commission will send all official documents issued by the Commission until further notice.

7. **Physical Address** (if different than mailing address. Do not use a post office box.)

Street Address

City, State and Zip Code County

Telephone Number E-mail Address

The address entered here should reflect the actual location of the business. This is the address the Commission needs in order to dispatch Enforcement Officers to inspect equipment. If left blank, it will be assumed that the **PHYSICAL ADDRESS** is the same as the **MAILING ADDRESS**

8. **Attorney** (if applicable)

Attorney's Name & Telephone Number for this Filing

Attorney's Address E-mail Address

An attorney's name should only be entered if an attorney is filing the application for a client and the application is being sent under the attorney's cover letter.

9. **Does applicant have a USDOT Number?**

No Yes, at No. _____

10. **Describe the service area proposed by this application.**
(Use the space below or attach additional sheet if space provided is not sufficient).

First Choice will provide paratransit services. This service is intended for individuals who are unable to use traditional, fixed-route bus or train service. Our service is aimed at providing comparable transportation options, often door to door for those who cannot access regular transit.

Examples:

- *To transport people whose personal convictions prevent them from owning or operating motor vehicles from points in Lancaster County to points in PA, and return.*
- *To transport people from the city and county of Philadelphia to correctional facilities in PA, and return.*
- *To transport people in wheelchair and stretcher vans from points in the city of Pittsburgh to points in Allegheny County, and return.*
- *To transport people between points in Northumberland County.*

11. **Certification:**

Applicant certifies that it is not now engaged in unauthorized intrastate transportation for compensation between points in Pennsylvania and will not engage in said transportation unless and until authorization is received from the Pennsylvania Public Utility Commission.

Applicant further certifies that it understands the requirements of the Pennsylvania Public Utility Commission, especially as they relate to safety and insurance and that it may be subject to civil penalties, suspension or cancellation of the Certificate for failure to comply with Commission requirements.

Applicant further certifies that it understands that it is subject to an annual assessment based upon its reported gross Pennsylvania intrastate revenues; said assessment to help defray expenses incurred in regulating Motor Common Carriers of Persons in Paratransit Service; and acknowledges that failure to report revenue and pay its annual assessment may result in civil penalties, suspension or cancellation of the certificate.

Verification of Application

I/We hereby state that the statement(s) made in this application is/are true and correct to the best of my/our knowledge and belief.

The undersigned understands that false statements herein are made subject to the penalties of 18 Pa. C.S. Section 4904 relating to unsworn falsification to authorities.

Abdulia Tall

(Print Name)

Abdul

(Signature)

7/17/25

(Date)

The verification of the application must be completed by the applicant appearing on Line 1 of the application by the named individual, all partners if a partnership, a member (if a limited liability company), or by the President or Secretary (if a corporation).

VERIFIED STATEMENT OF APPLICANT

THE FOLLOWING INFORMATION IS REQUIRED BY THE COMMISSION TO DETERMINE THE APPLICANT'S FITNESS TO OPERATE. STATEMENTS SHOULD BE TYPED OR PRINTED. ILLEGIBLE STATEMENTS WILL DELAY YOUR APPLICATION.

First Choice Home & Community Services Inc.
Legal Name of Applicant

Trade Name, if any
1349 Chester Pike Sharon Hill Pa 19709
Street Address (principal place of business) City or Municipality State Zip Code

The Verified Statement of the Applicant factual details about your proposed transportation service. Your Verified Statement must answer all of the items listed below and on the following pages. Provide as much information as possible to prevent delay in processing your application. If you need more space to provide your answer, please attach additional pages identifying the appropriate item number.

1. Identify the person making the Verified Statement on behalf of the applicant. If an employee/officer of applicant is making the statement, give name, title, business address and telephone number.

Abdula Tall
President & CEO
1349 Chester Pike
Sharon Hill Pa 19709
Tel: 267-312-3580

2. List the applicant's affiliation (owner, manager, controls) with any other carrier, with the description of affiliation.

Mr Tall worked with Aridi Transport at a managerial level. In that capacity, Mr Tall coordinated trip services and guidelines as well as general operations of transportation services.

3. Describe the applicant's business experience, particularly any experience relating to the operation of a transportation service. If practical experience is lacking, please provide an explanation and description of any education or training that you believe may be relevant.

Mr Tall has extensive experience in alternative non traditional transportation services. Has previously worked in the state of CT with Aridi Transport and was responsible for coordinating trips, schedules, driver operations, vehicle maintenance, etc.

Mr Tall comes with over 5yrs of experience working with carriers like MIM, Ilingo, HP Trans, etc. Mr Tall has all the relevant experience needed to operate and perform such services.

4. Describe your facilities, record maintenance plan and your communication network. Please include a description of your physical location, to including office machines that will be utilized, and the facility to house vehicles. As a carrier of household goods in use, applicant should include a description of storage facilities, if applicable. Please include an explanation of your plan to maintain records required by the PUC, as well as normal business records. In regard to your communication network, please explain how you will receive customer requests for transportation, how you will dispatch the vehicles to fulfill the request, and how you will maintain continuous communication with your drivers.

Please refer to attachment.

5. Please state the number of drivers you intend to use or hire in your business and explain why that number of drivers is appropriate for the size of the territory you will be serving. In addition, please explain:
- Your hiring standards for drivers;
 - Your system for conducting criminal background checks;
 - Your driver training program;
 - Your system for conducting driver license checks;
 - Your policies regarding alcohol and drug use by your drivers.

Please refer to attachment.

6. Please state the number of vehicles you plan to use in your business and why that number is appropriate to provide reasonable and efficient service to the territory you will be serving. If you have already obtained vehicles for your business, please list them in the chart below.

<u>YEAR</u>	<u>MAKE</u>	<u>MODEL</u>	<u>SEATING CAPACITY*</u>	<u>VEHICLE ID #</u>	<u>MILEAGE</u>
2015	Hyundai	Accent	4	KM4CT4AE2A83 8792	109,000
2015	Nissan	Sentra	4	3N1AB7AP0FY 239813	120,000

*Vehicles with seating capacity of more than 15 passengers, including driver, can't be used in paratransit service.

7. Describe your vehicle safety program. Please include the following in your explanation:
- a. Your periodic vehicle maintenance plan
 - b. Your system for ensuring your vehicles will continuously comply with applicable Pennsylvania vehicle equipment standards (67 Pa. Code, Chapter 175).

vehicles will go through routine maintenance at a qualified mechanical facility. This will include annual safety inspections and routine maintenance checks. First Choice will ensure key aspects of 175 which includes vehicles required to be inspected, inspection requirements, specific equipment requirements, Sun screening devices, Exemptions, etc

8. Please explain what steps you have taken to determine if you can obtain insurance and pay the required insurance premiums.

Insurance information has been attached.

9. State whether the applicant has been convicted of a misdemeanor or felony. If applicant is partnership, limited liability partnership, corporation, or limited liability company this question applies to all members, officers, and/or shareholders. If "YES", explain.

YES NO

10. Financial Data. Complete the "Statement of Financial Position", which follows this page. Please feel free to also provide additional information explaining why you believe you have sufficient funds to ensure your transportation business can provide reliable service to the public in a safe manner.

Verification of Statement

The undersigned deposes and says that he/she is authorized to and does make this verification and that the facts set forth therein are true and correct to the best of his/her knowledge, information, and belief. The undersigned understands that false statements herein are made subject to penalties of 18 Pa. C. S. Section 4904 relating to unsworn falsification to authorities.

[Signature]
 (Signature)
Abdulla Toull / President & CEO
 (Name and Title, printed or typed)

7/17/2025
 (Date)

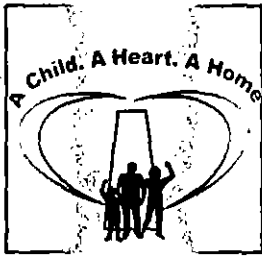
Statement of Financial Position (Balance Sheet)
As of (date) _____
(Must be less than 6 months old)

ASSETS

Current Assets		
Cash	<u>150,000</u>	
Other Current Assets (specify)	<u> </u>	
Total Current Assets		<u>\$ 150,000</u>
Tangible Assets		
Motor Vehicle Equipment	<u>9,000</u>	
Property (buildings, land, etc.)	<u>320,000</u>	<u>329,000</u>
Office Equipment		<u>10,000</u>
	TOTAL ASSETS	<u>489,000</u>

LIABILITIES

Current Liabilities (Due within one year of date)		
Loans		
Credit cards/revolving credit	<u>40,000</u>	
Other Liabilities (Attach schedule)		
Total Current Liabilities		<u>40,000</u>
Long Term Liabilities (Due after one year of date)		
Mortgage		
Long term commercial loan		
Other Liabilities (Attach Schedule)		
Total Long-Term Liabilities		
	TOTAL LIABILITIES	<u>40,000</u>



FIRST CHOICE HOME & COMMUNITY SERVICES, INC

Tel: 610-461-1693
Fax: 610-461-2587

520 Pusey Ave. Suite 230
Collingdale, PA 19023

FIRST CHOICE HIRING STANDARDS FOR DRIVERS

POSITION TITLE: Driver /Operator

JOB SUMMARY: Provides safe, efficient and on-time delivery of passengers.

WORK SCHEDULE:

- Must be able to work shift hours and days assigned during the span of service.
- Must be available during disaster and emergency events.

REPORTS TO: Paratransit Manager

DESCRIPTION OF DUTIES/RESPONSIBILITIES:

- Drives one of several different vans in a safe, courteous, and reliable manner throughout the service area within a daily assigned time schedule.
- Assists passengers to and from their origin/destination.
- Assists in the boarding of passengers using wheelchairs or other mobility aids and the proper securement of wheelchairs.
- Notifies dispatch of schedule deviations, running late or early for appointments, accidents, or passenger incidents.
- Notifies dispatch of passengers' medical or behavioral problems and van mechanical or electrical issues.
- Sees that all trips follow pick up and drop off destinations exactly as stated on the trip sheet without deviations unless pre-approved by dispatch.
- Treats all passengers with respect providing courteous service at all times and in every situation. Advise passengers of rules and regulations when necessary.
- Completes and submits daily paperwork including written reports concerning passenger incidents, preventable and non-preventable accidents.
- Provides daily pre trip inspection of all vehicles before driving ensuring that all vehicles are well maintained and properly running and that all safety equipment

is available and in good working order.

Maintains the cleanliness of all vehicles and equipment seeing to it that all vans are clean of debris inside and outside the vehicle.

Assumes additional responsibilities as required.

QUALIFICATIONS:

Must possess a high school diploma or GED.

Must possess a valid PA driver license.

Must be able to pass a Well check exam/ physical.

Pre-employment background check and drug screen required.

SKILLS REQUIRED:

Must possess good communication skills.

PHYSICAL REQUIREMENTS:

Requires operating paratransit vehicles.

Requires bending, twisting, squatting, crouching and kneeling.

Requires sitting for extended periods of time.

Requires assisting passengers in wheelchairs and lifting passenger walkers, strollers, and other mobility aids, up to 20 lbs..

Must be able to read and comprehend written material.

Must have good depth perception, peripheral vision, distance vision, and color perception necessary for driving.

Requires effective verbal and non-verbal communication skills.

Must be able to hear and understand normal speech, as most job information is received verbally.

SPECIAL REQUIREMENTS: The incumbent may be required to assist in performing other operational duties within the Authority



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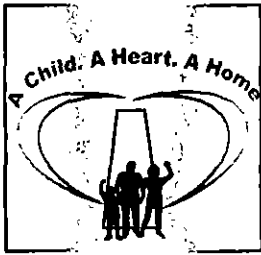
SYSTEM ON CONDUCTING CRIMINAL BACKGROUND CHECKS

First Choice will conduct thorough criminal background checks for its drivers to ensure passenger safety.

These checks typically include:

- a. A review of driving records,
- b. criminal history (including national and local databases for felonies and misdemeanors),
- c. sex offender registry search.
- d.

Due to Pennsylvania requirements, individuals in certain positions with direct contact with children undergo background checks, including Department of Human Services Child Abuse History Clearance, Pennsylvania State Police Request for Criminal Records Check, and Federal Criminal History Record Information. First, Choice will conduct all three checks all drivers.



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FIRST CHOICE DRIVER TRAINING PROGRAM

First Choice provides its drivers with the necessary training opportunities to effectively serve its carrier customers. This annual training program equips drivers with the necessary skills and knowledge to safely and effectively transport passengers. This comprehensive training typically covers areas like ADA compliance, customer service, wheelchair securement, and emergency procedures. The goal is to ensure drivers can provide reliable and respectful transportation services.

KEY ELEMENTS OF FIRST CHOICE DRIVER TRAINING PROGRAMS:

ADA Compliance and Disability Awareness:

Training emphasizes understanding and adhering to the Americans with Disabilities Act (ADA) requirements, including proper handling of various mobility devices and sensitivity to the needs of individuals with disabilities.

Customer Service and Professionalism:

Drivers are trained in effective communication, respectful interaction, and providing assistance to passengers with diverse needs.

Wheelchair Securement and Mobility Device Handling:

Training includes proper techniques for securing wheelchairs and other mobility devices, ensuring passenger safety during transit.

Vehicle Operation and Safety:

Drivers learn safe vehicle operation practices, including pre-trip inspections, defensive driving techniques, and emergency procedures.

Emergency Procedures:

Training covers handling various emergency situations, such as accidents, medical emergencies, and vehicle malfunctions.

Professional Boundaries:

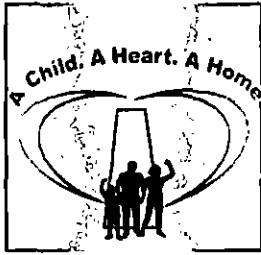
Understanding and maintaining appropriate professional boundaries with passengers is also a key component.

Hands-on Training:

The FAAC program that First Choice will utilize will incorporate practical, hands-on training using simulators and actual vehicles to reinforce learned skills.

First Choice understands the importance of training and operational readiness and has contracted with FAAC Commercial training services.

FAAC's transit simulators are the industry standard and continue to lead innovation and advancement in transportation. Its versatile simulator designs and training systems are equally useful for basic skills development, refresher activities, and annual certification. This will serve as a unique training program for our new hires as well as on going Inservice annual trainings.



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FIRST CHOICE SYSTEM FOR CONDUCTING DRIVERS LICENSE CHECKS:

First Choice policy of running a driving record check is very essential as it provides important information about a candidate's driving history, safety record, and eligibility to drive as part of their job.

First Choice will utilize the Pennsylvania Department of motor vehicles comprehensive 10 yrs record check on all of its potential driver candidates before hiring. Upon hiring, there will be an annual record check on all drivers to ensure that driving records are in good standing.

The PA Motor vehicle records (MVR) check will play an important role in our hiring process as it will:

- a. Identify driving incidents
- b. verify license status and driving eligibility in the United States.
- c. Data is highly accurate and accessed from a state's department of motor vehicles.

The importance of MVR checks

An MVR check helps First Choice maintain compliance, protect our brand reputation, and assure our customers of safety.

Maintain safety protocols

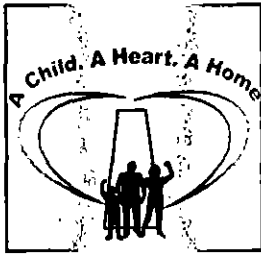
Identify qualified candidates with safe driving records to help protect your customers, employees and the public.

Comply with regulations

Meet the safe driving standards and requirements set forth by your organization and industry, if applicable.

Mitigate risk

Protect First Choice against liability claims and higher insurance premiums.



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Collingdale, PA 19023

FIRST CHOICE POLICY ON DRUG & ALCOHOL USE:

Purpose of Policy:

It is the Policy of First Choice that individuals involved in operating, dispatching, or maintaining our paratransit vehicles must adhere to the same regulations as other public transportation employees. The Federal Transit Administration (FTA) mandates testing for controlled substances and alcohol misuse to ensure safety in public transportation.

Prohibited Behavior:

Use of illegal drugs is prohibited at all times. All drivers/employees are prohibited from reporting for duty or remaining on duty any time they have used a prohibited drug as defined in this policy.

Prohibited drugs include:

- marijuana
- cocaine
- phencyclidine (PCP)
- opioids
- amphetamines

Use or consumption of any other form of legal or illegal drug in any manner, that may result in impaired cognitive function or carries a warning label that indicates that mental functioning, motor skills, or judgment may be adversely affected, is prohibited while performing safety-sensitive duties, regardless of individual state legalization of use laws.

Alcohol

Under FTA Authority, all covered employees are prohibited from performing or continuing to perform safety-sensitive functions while having an alcohol concentration of 0.04 or greater. FTA regulations require that the employee be immediately removed from safety-sensitive duties for at least eight hours unless a retest results in the employee's alcohol concentration being less than 0.02. Under the authority of Paratransit Services, any employee who receives a confirmed alcohol test result of 0.02 or greater will also be discharged from employment.

Consequences for Violations:

Following a positive drug or alcohol (BAC at or above 0.04) test result or test refusal, the employee will be immediately removed from safety-sensitive duty and provided with contact

information for Substance Abuse Professionals (SAPs), and discharged from employment. Following a BAC of 0.02 or greater, but less than 0.04, the FTA regulations require that the employee be immediately removed from safety-sensitive duties for at least eight hours unless a retest results in the employee's alcohol concentration being less than 0.02. Under the authority of Paratransit Services, any employee who receives a confirmed alcohol test result of 0.02 or greater will also be discharged from employment.

Circumstances for Testing:

Pre-Employment Testing- A negative pre-employment drug test result is required before a driver can first perform safety sensitive functions. If a pre-employment test is cancelled, the individual will be required to undergo another test and successfully pass with a verified negative result before performing safety-sensitive functions.

If an applicant fails a pre-employment drug test, the conditional offer of employment shall be rescinded, and the applicant will not be eligible for hire at any time. The applicant will be referred to a list of USDOT qualified Substance Abuse Professionals.

Reasonable Suspicion Testing:

All drivers shall be subject to a drug and/or alcohol test when First Choice has reasonable suspicion to believe that the covered employee has used prohibited drug and/or engaged in alcohol misuse. A reasonable suspicion referral for testing will be made by a trained supervisor.

Employees who are sent for reasonable suspicion testing will be placed on paid administrative leave pending the outcome of the test.

A fitness for duty evaluation and drug and alcohol test may be conducted when there are reasons to believe that drug or alcohol use is adversely affecting job performance.

Post-Accident Testing

Covered employees shall be subject to post-accident drug and alcohol testing under the following circumstances:

- a. Fatal Accidents
- b. Non-fatal Accidents

Random Testing:

Random drug and alcohol tests are unannounced and unpredictable, and the dates for administering random tests are spread reasonably throughout the calendar year. Random testing will be conducted at all times of the day when safety-sensitive functions are performed.

Zero Tolerance

First Choice has a zero-tolerance policy for drivers/safety-sensitive employees who violate this Drug and Alcohol Policy. Violation of this policy shall result in disciplinary action, up to and including discharge.

* Choice
Chester Pike
a Hill, Pa 19069

Retail



17120

RDC 99

U.S. POSTAGE PAID
FCM LG ENV
NORWOOD, PA 19074
JUL 21, 2025

\$2.44

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Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pa 17120