



August 4, 2025

VIA E-FILING

Jonathan P. Nase

Direct Phone 717-773-4191

Direct Fax 215-372-2340

jnase@cozen.com

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Second St.
Harrisburg, PA 17120

Re: Petition of Veolia Water Pennsylvania, Inc. for Approval of a Lead Service Line Replacement Program; Docket No. P-2023-3042107

Tariff Supplement No. 75 to Water – Pa. P.U.C. No. 7

Dear Secretary Homsher:

In accordance with Ordering Paragraph 2 of the Opinion and Order entered on July 24, 2025 at Docket No. P-2023-3042107, enclosed is the tariff supplement of Veolia Water Pennsylvania, Inc. ("VWPA") to implement its Lead Service Line Replacement Program. A clean copy is enclosed, as is a red-lined copy showing changes in VWPA's most recently-filed tariff supplement.

Copies have been served as shown on the enclosed Certificate of Service.

Please contact me if you have any questions or concerns about the enclosed filing.

Sincerely,

COZEN O'CONNOR

By: Jonathan P. Nase

Counsel for *Veolia Water Pennsylvania, Inc.*

JPN
Attachments

cc: Per Certificate of Service
Larry Finnicum, Vice President and General Manager
Maryanne Hatch, Vice President – Rates and Regulatory Affairs

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Petition of Veolia Water Pennsylvania, Inc. For :
Approval of a Lead Service Line Replacement : Docket No. P-2023-3042107
Program :

CERTIFICATE OF SERVICE

I hereby certify that I have this 4th day of August, 2025, served a true copy of the foregoing **Tariff Supplement No. 75 to Water – Pa. P.U.C. No. 7**, upon the parties of record in this proceeding, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant) in the manner and upon the persons listed below:

SERVICE BY E-MAIL ONLY

Harrison W. Breitman, Esq.
Office of Consumer Advocate
555 Walnut Street
Forum Place, 5th Floor
Harrisburg, PA 17101-1923
HBreitman@paoca.org
Counsel for the *Office of Consumer Advocate*

Steven C. Gray, Esq.
Rebecca Lyttle, Esq.
Office of Small Business Advocate
555 Walnut Street
Forum Place, 1st Floor
Harrisburg, PA 17101-1923
sgray@pa.gov
relyttle@pa.gov
Counsel for the *Office of Small Business Advocate*

Respectfully submitted,



Jonathan P. Nase, Esq.
Counsel for *Veolia Water Pennsylvania, Inc.*

CLEAN COPY

**Petition of Veolia Water Pennsylvania, Inc. for Approval of a
Lead Service Line Replacement Program
Docket No. P-2023-3042107**

**Tariff Supplement No. 75 to Water – Pa. P.U.C. No. 7
Effective August 14, 2025**

VEOLIA WATER PENNSYLVANIA, INC.

Supplement No. 75 to:
Water – Pa. P.U.C. No. 7

VEOLIA WATER PENNSYLVANIA, INC.

Harrisburg, Pennsylvania,

Rates, Rules and Regulations

Governing the Distribution of Water in

(See Page 5 for Territories Served)

ISSUED: August 4, 2025

EFFECTIVE: August 14, 2025

BY: Larry Finnicum, Regional President
Veolia Water Pennsylvania, Inc.
6310 Allentown Road
Harrisburg, PA 17111

NOTICE

This tariff supplement No. 75 is filed to provide for the replacement of customer owned lead service lines in compliance with Commission Order P-2023-3042107.

LIST OF CHANGES MADE BY THIS SUPPLEMENT

This tariff supplement No. 75 is filed to provide for the replacement of customer owned lead service lines in compliance with Commission Order P-2023-3042107.

(C)

- (I) Indicates an Increase
- (D) Indicates a Decrease
- (C) Indicates a Change

INDEX

List of Changes Made by this Tariff	Page 2	(C)
Index	Page 3 -3A	(C)
State Tax Adjustment Surcharge STAS	Page 4	
Territories Served	Page 5	
Schedule of Rates		
Meter Rates - Residential	Page 6	
Meter Rates – Commercial/Public Authority	Page 6A	
Meter Rates – Industrial Service	Page 6B	
Rates – Customers Residing in Mahoning, Montour County	Page 6C	
Rates – Customers Residing in Franklin County	Page 6D	
Rates – Customers Residing in Dallas, Luzerne County	Page 6E	
Schedule of Meter Rates – Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 6F	
Meter Rates - Large Industrial Customers	Page 7	
Rates for Public Fire Hydrant Service	Page 8	
Rates for Public Fire Hydrant Service Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 8A	
Rates for Private Fire Hydrant Service	Page 9	
Rates for Private Fire Hydrant Service Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 9A	
Rates for Private Fire Sprinkler and Hose Service	Page 10 – 10A	
Rates for Private Fire Sprinkler and Hose Service Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 10B	
Schedule of Wholesale Service Rates Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 10C	
Non-Residential Standby Rate	Page 11	
Miscellaneous Fees and Charges	Pages 12 - 14	
Industrial Economical Rate	Page 15	
Customer Assistance Program Rider	Page 15A – 15B	

VEOLIA WATER PENNSYLVANIA, INC.

INDEX (cont'd.)

Rules and Regulations Index	Page 16	(C)
Rules and Regulations	Pages 17 - 56	(C)
Water Conservation Contingency Plan	Pages 57 - 58	
Distribution System Improvement Charge	Pages 59 - 63	
Federal Tax Adjustment Credit (“FTAC”)	Page 64	
Purchased Water Adjustment Charge	Page 65 - 66	
Customer Owned Lead Service Line Replacements (COLSL)	Page 67 - 68	(C)

RULES AND REGULATIONS INDEX

<u>Description</u>	<u>Page No.</u>	
Definitions	17 - 20	(C)
Application for Service	21 - 23	
Main Extension Agreements and Memos	24 - 39	
Service Connections	40 - 41	
Meters	42	
Meter Setting	43 - 44	
Meter Testing	44	
Billing and Payment Standards	44 - 45	
Discontinuance of Service	45	
Interruption of Service	46	
Termination of Service	47	
Procedures for Termination of Service	47 - 48	
Customers' Deposits	49	
Temporary Service	51	
Emergency provisions	51	
Termination At Any Premise Other Than the Customer's Residence	51	
Third Party Notification	53	
Disputes; Termination Disputes; Informal and Formal Complaints	53	
Restoration of Service	54	
Personnel Available to Restore Service	55	
Miscellaneous	55	
Fire Protection	55 - 56	
Water Conservation Contingency Plan	57 – 58	
Distribution System Improvement Charge (DSIC)	59 – 63	
FEDERAL TAX ADJUSTMENT CREDIT ("FTAC")	64	
PURCHASED WATER ADJUSTMENT CHARGE	65 – 66	
Customer Owned Lead Service Line Replacement (COLSL)	67 - 68	C

Customer's Service Line. The Customer's service line shall extend from the Property to the Curb Stop or curb line or such point as designated by the Company. All connections, service lines and fixtures owned by the Customer shall be maintained by the Customer in good order, and all meters and appurtenances owned by the Company and located on the Property of the Customer shall be protected properly by the Customer. All leaks in or other deteriorated condition of the Customer's service line or any other pipe or fixture in or upon the premises supplied must be repaired immediately by the owner or occupant of the premises.

"Curb Box". A cylindrical device with a lid which is normally placed by the curb affording access to the curb stop. Normally, this device is initially installed by the Company, but may be subject to having its condition or position adjusted by natural forces or the work of the developer or a plumber. Accordingly, it is the responsibility of the customer to maintain the curb box in a safe condition, or to notify the Company in writing to make the necessary repairs or relocation to the curb box or curb box lid.

"Curb Stop". A device owned, installed, maintained and controlled exclusively by the Company that can be turned to an open or closed position for the purpose of controlling the supply of water to the service property.

Cross Connection. A cross-connection is any pipe, valve or other physical connection, or other arrangement or device connecting the pipelines of the Company, or facilities directly or indirectly connected therewith, to and with pipes or fixtures by which any contamination might be admitted or drawn from lines other than the Company's into the distribution system of the Company, or into lines connected therewith.

Debt Cost (as related to line extensions). The utility's additional annual cost of debt associated with financing the line extension investment based on the utility's current debt ratio and weighted long-term debt cost rate.

Delinquent Account. Charges for utility service which have not been paid in full by the due date stated on the bill or otherwise agreed upon; provided that an account shall not be deemed delinquent if prior to the due date a Payment agreement with the Company has been entered into by the customer or an informal or formal complaint is timely filed with, and is pending before, the Commission.

Depreciation Charges (as related to line extensions). The utility's additional annual depreciation charges associated with the specific line extension investment to be made based on the current depreciation accrual rates.

Dwelling. A house, apartment, or single meter multi-unit structure being supplied with residential service.

Emergency. An unforeseen combination of circumstances requiring temporary discontinuance of service in order to effect repairs or maintenance, or to eliminate an imminent threat to life, health, safety or property.

ERC (Equivalent Residential Customer). The total amount of revenue received from the residential class customers, divided by the total number of residential customers for the same calendar year.

CUSTOMER OWNED LEAD SERVICE LINE REPLACEMENTS (COLSL)

(C)

Application: The Company shall, replace Customer-owned Lead Service Lines (“COLSLs”) pursuant to the Company’s Lead Service Line Replacement Plan (“Replacement Plan”) upon consent of the customer or property owner. The Company will replace COLSLs it encounters when replacing its mains or as COLSL are identified, up to 90 COLSL replacements per year and up to 193 Company-owned Lead Service Lines. Any portion of the annual budgetary allotment that is not spent on COLSL replacements in a given year may be used to fund COLSL replacements or Company-owned LSL replacements.

Any portion of the annual budgetary allotment that is not spent on COLSL replacements in a given year will roll over to the next subsequent year, subject to annual cap of 90 COLSL replacements per year. If the Company does not use the excess budgeted amount that carried over from the previous year, that excess budgeted amount will not carry forward into the following year. The Company may petition the Commission to modify its annual budgeted amount and/or the cap on COLSL replacements per year if, in the Company’s sole discretion, the Company determines these amounts are not adequate to meet the needs of the Replacement Plan. Any petition to modify the budgeted amount or maximum number of COLSLs replaced per year is subject to Commission approval. Costs incurred by the Company under the Replacement Plan shall be subject to Act 120 of 2018 (P.L. 738, No. 120) and the accounting and ratemaking treatment approved by the Pennsylvania Public Utility Commission entered July 24, 2025 at Docket No. P-2023-3042107. After a COLSL is replaced by the Company or the Company’s contractor, the Customer shall own and have full responsibility for the repair, replacement, and maintenance of the new Customer Service Line installed, and which, thereafter, Rules 20.1, 21, and 25 shall apply:

- A. The Customer shall enter into an Agreement for the Replacement of the COLSL, in a form provided by the Company, prior to the initiation of any work by the Company or its contractors to replace a COLSL. A two-year warranty on workmanship, materials, and the restoration of surfaces shall be provided for any COLSL that the Company or its contractor replaces limited to the cost of replacing the COLSL. The warranty will begin upon the completion of the COLSL replacement. The Company assumes no liability for damages outside of the of said warranty. The Customer shall allow access to the customer or property owners property in order to correct such deficiencies.

If the Company, at the request of a Customer or property owner (as applicable), determines that the Customer or property owner (as applicable) replaced their lead COLSL, and the COLSL was replaced within one year before or from LSLR project commencement, and the Customer or property owner provides the Company with a paid invoice, a certification from a certified plumber, and other documentation required by the Company, in its sole discretion, to verify the replacement, the Company will reimburse by bank check the Customer or the property owner (as applicable) LSLR expenses in an amount that is the lower of: (i) the actual replacement costs incurred by the Customer or property owner (as applicable) or (ii) up to 125% of the average costs that the Company would have incurred to perform the replacement of a similarly-sized Service Line within 90 days which includes both verification of reimbursement request eligibility and the issuing of reimbursements for eligible requests. A LSLR project is a Company-scheduled LSLR activity, either in conjunction with main replacements or as part of an LSLR program. An LSLR project area is the area encompassing the Company's scheduled LSLR activities, which includes the area within a 1-mile radius of an LSLR project, if served by the Company. The date of commencement of a LSLR project is the date of installation of the first LSLR within a LSLR project area. If the reimbursement would cause the Company to exceed its current annual cap, the Company will increase its current annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

CUSTOMER OWNED LEAD SERVICE LINE REPLACEMENTS (COLSL) (Cont)

(C)

Customer Service Line: The Customer's service line shall extend from the Property to the Curb Stop or curb line or such point as designated by the Company. All connections, service lines and fixtures owned by the Customer shall be maintained by the Customer in good order, and all meters and appurtenances owned by the Company and located on the Property of the Customer shall be protected properly by the Customer. All leaks in or other deteriorated condition of the Customer's service line or any other pipe or fixture in or upon the premises supplied must be repaired immediately by the owner or occupant of the premises.

Customer Owned Lead Service Line (COLSL): The portion of the lead service line extending from the curb, property line or entity connection to an entity's water meter or, if the entity's meter is located outside of the structure or water is not metered by the entity, at the first shutoff valve located within the interior of the structure.

Shutoff Valve: In the event a shutoff valve is not located along a specific length of pipe within a structure, the entity may install a shutoff valve to serve as a point of demarcation between the property's service line and the property's interior water distribution piping within 12 inches of the property's structure.

An entity shall perfect its ownership of the portion of the service line located within the then existing right-of-way in conformance with its Commission-approved tariff to ensure that the entity can obtain necessary permits during the planning phase of a LSLR project.

Partial Lead Service Line Replacements

- A. Neither a customer nor a property owner may install a partial LSLR. A partial LSLR must result in termination of service until such time as the entity can replace the entity-owned LSL under § 65.62 (relating to prohibition on partial LSLRs).
- B. Where a customer or a property owner, if the customer is not the property owner, elects to replace the customer-owned LSL, the customer or property owner shall replace the customer-owned LSL concurrent with the entity replacing the entity-owned LSL, whereby the customer or property owner, if the customer is not the property owner, shall provide the public utility or authority at least 90 days' notice prior to replacing the COLSL.
- C. The Company will not connect an applicant for water service to the entity-owned service line at a property where a customer or property owner, if the customer is not the property owner, previously refused or failed to accept an entity's offer of a LSLR until the applicant verifies the replacement of the customer-owned LSL by providing a paid invoice from a licensed contractor where applicable or a verified statement from a licensed contractor attesting to completion of the LSLR.
- D. Where a customer or property owner, if the customer is not the property owner, refuses, or fails to accept, an entity's offer to replace a customer-owned LSL, the Company shall replace the entity-owned portion of the LSL in accordance with the entity's LSLR plan and terminate service until such time as the customer owned LSL is replaced.
- E. Neither a customer nor a property owner may install a partial LSLR. A partial LSLR must result in termination of service until such time as the Company can replace the entity-owned LSL under Title 52 Pa. Code § 65.62. Where an entity has reasonable evidence indicating service is being provided using a partial LSLR installed after July 22, 2022, by a customer or property owner, if the customer is not the property owner, the Company shall terminate service until such time as LSLs are replaced.

REDLINED COPY

**Petition of Veolia Water Pennsylvania, Inc. for Approval of a
Lead Service Line Replacement Program
Docket No. P-2023-3042107**

**Tariff Supplement No. 75 to Water – Pa. P.U.C. No. 7
Effective August 14, 2025**

VEOLIA WATER PENNSYLVANIA, INC.

Supplement No. ~~74-75~~ to:
Water – Pa. P.U.C. No. 7

VEOLIA WATER PENNSYLVANIA, INC.

Harrisburg, Pennsylvania,

Rates, Rules and Regulations

Governing the Distribution of Water in

(See Page 5 for Territories Served)

ISSUED: ~~June 17~~August 4, 2025

EFFECTIVE: ~~July 1~~August 14, 2025

BY: Larry Finnicum, Regional President
Veolia Water Pennsylvania, Inc.
6310 Allentown Road
Harrisburg, PA 17111

NOTICE

This tariff supplement No. ~~74-75~~ is filed to ~~reflect an update (decrease) in the rate in DSIC from 0.62% to 0.00% in accordance with the Commission Order at P-00961031 entered on August 26, 1996~~provide for the replacement of customer owned lead service lines in compliance with Commission Order P-2023-3042107.

LIST OF CHANGES MADE BY THIS SUPPLEMENT

This tariff supplement No. ~~74-75~~ is filed to provide for the replacement of customer owned lead service lines in compliance with Commission Order P-2023-3042107 ~~reflect an update (decrease) in the rate in DSIC from 0.62% to 0.00% in accordance with the Commission Order at P-00961031 entered on August 26, 1996.~~

(DC)

- (I) Indicates an Increase
- (D) Indicates a Decrease
- (C) Indicates a Change

INDEX

List of Changes Made by this Tariff	Page 2	(C)
Index	Page 3 -3A	(C)
State Tax Adjustment Surcharge STAS	Page 4	(C)
Territories Served	Page 5	
Schedule of Rates		
Meter Rates - Residential	Page 6	(C)
Meter Rates – Commercial/Public Authority	Page 6A	(C)
Meter Rates – Industrial Service	Page 6B	(C)
Rates – Customers Residing in Mahoning, Montour County	Page 6C	(C)
Rates – Customers Residing in Franklin County	Page 6D	(C)
Rates – Customers Residing in Dallas, Luzerne County	Page 6E	(C)
Schedule of Meter Rates – Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 6F	(C)
Meter Rates - Large Industrial Customers	Page 7	(+)(C)
Rates for Public Fire Hydrant Service	Page 8	
Rates for Public Fire Hydrant Service Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 8A	(+)(C)
Rates for Private Fire Hydrant Service	Page 9	(+)(C)
Rates for Private Fire Hydrant Service Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 9A	(+)(C)
Rates for Private Fire Sprinkler and Hose Service	Page 10 – 10A	(+)(C)
Rates for Private Fire Sprinkler and Hose Service Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 10B	(+)(C)
Schedule of Wholesale Service Rates Customers Residing in the former Veolia Water Bethel, Inc. Service Area	Page 10C	(+)(C)
Non-Residential Standby Rate	Page 11	(+)(C)
Miscellaneous Fees and Charges	Pages 12 - 14	(C)
Industrial Economical Rate	Page 15	(C)
Customer Assistance Program Rider	Page 15A – 15B	(C)

VEOLIA WATER PENNSYLVANIA, INC.

INDEX (cont'd.)

Rules and Regulations Index	Page 16	(C)
Rules and Regulations	Pages 17 - 56	(C)
Water Conservation Contingency Plan	Pages 57 - 58	
Distribution System Improvement Charge	Pages 59 - 63	(+)
Federal Tax Adjustment Credit (“FTAC”)	Page 64	
Purchased Water Adjustment Charge	Page 65 - 66	
<u>Customer Owned Lead Service Line Replacements (COLSL)</u>	<u>Page 67 - 68</u>	(C)

RULES AND REGULATIONS INDEX

<u>Description</u>	<u>Page No.</u>
Definitions	17 - 20
Application for Service	21 - 23
Main Extension Agreements and Memos	24 - 39
Service Connections	40 - 41
Meters	42
Meter Setting	43 - 44
Meter Testing	44
Billing and Payment Standards	44 - 45
Discontinuance of Service	45
Interruption of Service	46
Termination of Service	47
Procedures for Termination of Service	47 - 48
Customers' Deposits	49
Temporary Service	51
Emergency provisions	51
Termination At Any Premise Other Than the Customer's Residence	51
Third Party Notification	53
Disputes; Termination Disputes; Informal and Formal Complaints	53
Restoration of Service	54
Personnel Available to Restore Service	55
Miscellaneous	55
Fire Protection	55 - 56
Water Conservation Contingency Plan	57 – 58
Distribution System Improvement Charge (DSIC)	59 – 63
FEDERAL TAX ADJUSTMENT CREDIT (“FTAC”)	64
PURCHASED WATER ADJUSTMENT CHARGE	65 – 66
<u>Customer Owned Lead Service Line Replacement (COLSL)</u>	<u>67 - 68</u>

(C)

C

Customer's Service Line. ~~The Customer's service line shall extend from the Property to the Curb Stop or curb line or such point as designated by the Company. All connections, service lines and fixtures owned by the Customer shall be maintained by the Customer in good order, and all meters and appurtenances owned by the Company and located on the Property of the Customer shall be protected properly by the Customer. All leaks in or other deteriorated condition of the Customer's service line or any other pipe or fixture in or upon the premises supplied must be repaired immediately by the owner or occupant of the premises. The service line extending from the curb, property line or utility connection to provide domestic or fire service.~~

C

"Curb Box". A cylindrical device with a lid which is normally placed by the curb affording access to the curb stop. Normally, this device is initially installed by the Company, but may be subject to having its condition or position adjusted by natural forces or the work of the developer or a plumber. Accordingly, it is the responsibility of the customer to maintain the curb box in a safe condition, or to notify the Company in writing to make the necessary repairs or relocation to the curb box or curb box lid.

"Curb Stop". A device owned, installed, maintained and controlled exclusively by the Company that can be turned to an open or closed position for the purpose of controlling the supply of water to the service property.

Cross Connection. A cross-connection is any pipe, valve or other physical connection, or other arrangement or device connecting the pipelines of the Company, or facilities directly or indirectly connected therewith, to and with pipes or fixtures by which any contamination might be admitted or drawn from lines other than the Company's into the distribution system of the Company, or into lines connected therewith.

Debt Cost (as related to line extensions). The utility's additional annual cost of debt associated with financing the line extension investment based on the utility's current debt ratio and weighted long-term debt cost rate.

Delinquent Account. Charges for utility service which have not been paid in full by the due date stated on the bill or otherwise agreed upon; provided that an account shall not be deemed delinquent if prior to the due date a Payment agreement with the Company has been entered into by the customer or an informal or formal complaint is timely filed with, and is pending before, the Commission.

Depreciation Charges (as related to line extensions). The utility's additional annual depreciation charges associated with the specific line extension investment to be made based on the current depreciation accrual rates.

Dwelling. A house, apartment, or single meter multi-unit structure being supplied with residential service.

Emergency. An unforeseen combination of circumstances requiring temporary discontinuance of service in order to effect repairs or maintenance, or to eliminate an imminent threat to life, health, safety or property.

ERC (Equivalent Residential Customer). The total amount of revenue received from the residential class customers, divided by the total number of residential customers for the same calendar year.

CUSTOMER OWNED LEAD SERVICE LINE REPLACEMENTS (COLSL)

(C)

Application: The Company shall, replace Customer-owned Lead Service Lines (“COLSLs”) pursuant to the Company’s Lead Service Line Replacement Plan (“Replacement Plan”) upon consent of the customer or property owner. The Company will replace COLSLs it encounters when replacing its mains or as COLSL are identified, up to 90 COLSL replacements per year and up to 193 Company-owned Lead Service Lines. Any portion of the annual budgetary allotment that is not spent on COLSL replacements in a given year may be used to fund COLSL replacements or Company-owned LSL replacements.

Any portion of the annual budgetary allotment that is not spent on COLSL replacements in a given year will roll over to the next subsequent year, subject to annual cap of 90 COLSL replacements per year. If the Company does not use the excess budgeted amount that carried over from the previous year, that excess budgeted amount will not carry forward into the following year. The Company may petition the Commission to modify its annual budgeted amount and/or the cap on COLSL replacements per year if, in the Company’s sole discretion, the Company determines these amounts are not adequate to meet the needs of the Replacement Plan. Any petition to modify the budgeted amount or maximum number of COLSLs replaced per year is subject to Commission approval. Costs incurred by the Company under the Replacement Plan shall be subject to Act 120 of 2018 (P.L. 738, No. 120) and the accounting and ratemaking treatment approved by the Pennsylvania Public Utility Commission entered July 24, 2025 at Docket No. P-2023-3042107. After a COLSL is replaced by the Company or the Company’s contractor, the Customer shall own and have full responsibility for the repair, replacement, and maintenance of the new Customer Service Line installed, and which, thereafter, Rules 20.1, 21, and 25 shall apply:

- A. The Customer shall enter into an Agreement for the Replacement of the COLSL, in a form provided by the Company, prior to the initiation of any work by the Company or its contractors to replace a COLSL. A two-year warranty on workmanship, materials, and the restoration of surfaces shall be provided for any COLSL that the Company or its contractor replaces limited to the cost of replacing the COLSL. The warranty will begin upon the completion of the COLSL replacement. The Company assumes no liability for damages outside of the of said warranty. The Customer shall allow access to the customer or property owners property in order to correct such deficiencies.

If the Company, at the request of a Customer or property owner (as applicable), determines that the Customer or property owner (as applicable) replaced their lead COLSL, and the COLSL was replaced within one year before or from LSLR project commencement, and the Customer or property owner provides the Company with a paid invoice, a certification from a certified plumber, and other documentation required by the Company, in its sole discretion, to verify the replacement, the Company will reimburse by bank check the Customer or the property owner (as applicable) LSLR expenses in an amount that is the lower of: (i) the actual replacement costs incurred by the Customer or property owner (as applicable) or (ii) up to 125% of the average costs that the Company would have incurred to perform the replacement of a similarly-sized Service Line within 90 days which includes both verification of reimbursement request eligibility and the issuing of reimbursements for eligible requests. A LSLR project is a Company-scheduled LSLR activity, either in conjunction with main replacements or as part of an LSLR program. An LSLR project area is the area encompassing the Company’s scheduled LSLR activities, which includes the area within a 1-mile radius of an LSLR project, if served by the Company. The date of commencement of a LSLR project is the date of installation of the first LSLR within a LSLR project area. If the reimbursement would cause the Company to exceed its current annual cap, the Company will increase its current annual cap by the amount of the reimbursement and decrease its next annual cap by this amount.

CUSTOMER OWNED LEAD SERVICE LINE REPLACEMENTS (COLSL) (Cont)

(C)

Customer Service Line: The Customer's service line shall extend from the Property to the Curb Stop or curb line or such point as designated by the Company. All connections, service lines and fixtures owned by the Customer shall be maintained by the Customer in good order, and all meters and appurtenances owned by the Company and located on the Property of the Customer shall be protected properly by the Customer. All leaks in or other deteriorated condition of the Customer's service line or any other pipe or fixture in or upon the premises supplied must be repaired immediately by the owner or occupant of the premises.

Customer Owned Lead Service Line (COLSL): The portion of the lead service line extending from the curb, property line or entity connection to an entity's water meter or, if the entity's meter is located outside of the structure or water is not metered by the entity, at the first shutoff valve located within the interior of the structure.

Shutoff Valve: In the event a shutoff valve is not located along a specific length of pipe within a structure, the entity may install a shutoff valve to serve as a point of demarcation between the property's service line and the property's interior water distribution piping within 12 inches of the property's structure.

An entity shall perfect its ownership of the portion of the service line located within the then existing right-of-way in conformance with its Commission-approved tariff to ensure that the entity can obtain necessary permits during the planning phase of a LSLR project.

Partial Lead Service Line Replacements

- A. Neither a customer nor a property owner may install a partial LSLR. A partial LSLR must result in termination of service until such time as the entity can replace the entity-owned LSL under § 65.62 (relating to prohibition on partial LSLRs).
- B. Where a customer or a property owner, if the customer is not the property owner, elects to replace the customer-owned LSL, the customer or property owner shall replace the customer-owned LSL concurrent with the entity replacing the entity-owned LSL, whereby the customer or property owner, if the customer is not the property owner, shall provide the public utility or authority at least 90 days' notice prior to replacing the COLSL.
- C. The Company will not connect an applicant for water service to the entity-owned service line at a property where a customer or property owner, if the customer is not the property owner, previously refused or failed to accept an entity's offer of a LSLR until the applicant verifies the replacement of the customer-owned LSL by providing a paid invoice from a licensed contractor where applicable or a verified statement from a licensed contractor attesting to completion of the LSLR.
- D. Where a customer or property owner, if the customer is not the property owner, refuses, or fails to accept, an entity's offer to replace a customer-owned LSL, the Company shall replace the entity-owned portion of the LSL in accordance with the entity's LSLR plan and terminate service until such time as the customer owned LSL is replaced.
- E. Neither a customer nor a property owner may install a partial LSLR. A partial LSLR must result in termination of service until such time as the Company can replace the entity-owned LSL under Title 52 Pa. Code § 65.62. Where an entity has reasonable evidence indicating service is being provided using a partial LSLR installed after July 22, 2022, by a customer or property owner, if the customer is not the property owner, the Company shall terminate service until such time as LSLs are replaced.