

Date: August 4, 2025

To: Pennsylvania Public Utility Commission

From: Dr. Tony Gardner, K Fish Comestible

Re: Supplement to Formal Complaint Docket No. C-2025-3056317 - PECO's Inadequate Response and Ongoing Damages

Dear Commission,

I am writing to supplement my formal complaint filed July 17, 2025 (Docket No. C-2025-3056317) regarding PECO's repeated failures to properly maintain electrical service to our community grocery store in Kensington.

PECO's Evasive and Inadequate Response

Despite scheduling a management visit for July 25, 2025, during business hours (9 AM - 5 PM), PECO instead sent a repair technician after hours when our store was closed. This appears to be a deliberate attempt to:

1. Avoid viewing the extensive equipment damage their failures have caused
2. Evade discussion of compensation for our losses
3. Perform minimal repairs without proper oversight or testing

Critical Safety Issue Remains Unresolved

PECO's after-hours technician repaired only the sidewalk connection but failed to address the third leg of our three-phase power line. This partial repair represents another temporary "band-aid" solution that:

- Leaves our store vulnerable to imminent third failure
- Demonstrates PECO's continued pattern of inadequate repairs
- Shows disregard for the safety of our customers and community
- Guarantees future catastrophic equipment damage

Ongoing Daily Losses

With temperatures exceeding 100 degrees and only partial power restored:

- Product continues to spoil daily
- Refrigeration systems cannot maintain safe temperatures
- We cannot fully restock perishables
- Community members lack access to fresh food
- Our workforce training program remains suspended

Pattern of Negligence

This incident exemplifies PECO's systemic failures:

1. **First Incident** (2024): Temporary repair that failed
2. **Second Incident** (June 2025): More extensive damage, equipment destroyed
3. **Current Status**: Incomplete repair guaranteeing future failure
4. **Response Pattern**: Evasion, delays, and inadequate band-aid fixes

Impact on Vulnerable Population

K Fish Comestible serves Kensington, a designated food desert where residents depend on us for:

- Accessible groceries for elderly and disabled customers
- Employment training for formerly incarcerated individuals
- Affordable food for low-income families
- The only walkable food source for many neighbors

Urgent Request for PUC Intervention

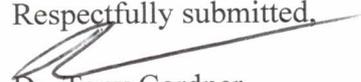
We respectfully request the Commission:

1. **Order immediate inspection** of PECO's incomplete repair work
2. **Mandate full three-phase line replacement** before inevitable third failure
3. **Require PECO to compensate** for all damages and ongoing losses
4. **Investigate PECO's pattern** of substandard service in low-income communities
5. **Expedite this case** given the public health and safety implications

Each day of delay means more spoiled inventory, continued community hardship, and increased risk of catastrophic third failure. PECO's after-hours partial repair demonstrates they are aware of the problem but unwilling to implement a proper solution.

The Commission's immediate intervention is essential to protect our community's food security and prevent further economic damage to our social enterprise.

Respectfully submitted,


Dr. Tony Gardner
Owner-Operator
K Fish Comestible



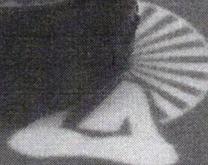


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Sir Kensington's
BETTER EVERY BITE
SRIRACHA MAYONNAISE
CERTIFIED HUMANE FREE RANGE EGGS
12 FL OZ (354 mL)


LAKANTO

GOLDEN SWEETENER