
Lawrence Robinson, |
v. |
Philadelphia Gas Works |
Initial Call-In Telephonic |
Hearing

Docket No.:
C-2025-3054744

Pages 1 - 64

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Thursday, July 17, 2025
Commencing at 10:22 a.m.

INDEX TO EXHIBITS

Docket No. C-2025-3054744

Hearing Date: July 17, 2025

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Statement of Account

PGW's Exhibit 2

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Specific Service Agreement Statement of Account SA- 65107237

Customer Name	From Date	To Date			
LAWRENCE ROBINSON	7/9/2023	7/9/2025			
Service Address	Account Number	S A Number	Meter	Rate/Class	
1523 N 56TH ST PHIL, PA 191313906		65107237	1434544	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
2/6/2025	BPTOCG									\$123.23	\$123.23	\$123.23
2/6/2025	XFER									(\$123.23)	\$0.00	\$0.00
2/12/2025	BILL	1019	R	5	0	0	152		3/10/2025	\$0.00	\$0.00	\$0.00
3/13/2025	BILL	1020	R	29	1	0.03	732		4/7/2025	\$18.97	\$18.97	\$18.97
4/11/2025	LPC									\$0.28	\$19.25	\$19.25
4/11/2025	BILL	1020	R	29	0	0	375		5/7/2025	\$17.47	\$36.72	\$36.72
5/13/2025	BILL	1021	R	30	1	0.03	150		6/6/2025	\$19.10	\$55.82	\$55.82
6/12/2025	LPC									\$0.83	\$56.65	\$56.65
6/12/2025	BILL	1021	R	32	0	0	61		7/8/2025	\$17.47	\$74.12	\$74.12

Specific Service Agreement Statement of Account SA- 9961447239

Customer Name	From Date	To Date			
OTIS ROBINSON	7/1/2021	7/9/2025			
Service Address	Account Number	S A Number	Meter	Rate/Class	
1523 N 56TH ST PHIL, PA 191313906		9961447239	1434544	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
7/15/2021	LPC									\$36.20	\$4,124.97	\$4,124.97
7/15/2021	BILL	997	R	32	6	0.19	0		8/9/2021	\$23.11	\$4,148.08	\$4,148.08
8/13/2021	LPC									\$36.55	\$4,184.63	\$4,184.63
8/13/2021	BILL	1001	R	29	4	0.14	0		9/8/2021	\$20.81	\$4,205.44	\$4,205.44
9/15/2021	LPC									\$36.86	\$4,242.30	\$4,242.30
9/15/2021	BILL	1007	R	33	6	0.18	0		10/8/2021	\$23.83	\$4,266.13	\$4,266.13
10/14/2021	LPC									\$37.22	\$4,303.35	\$4,303.35
10/14/2021	BILL	1012	R	29	5	0.17	9		11/8/2021	\$22.91	\$4,326.26	\$4,326.26
11/13/2021	LPC									\$37.56	\$4,363.82	\$4,363.82
11/13/2021	BILL	1017	R	29	5	0.17	237		12/8/2021	\$22.91	\$4,386.73	\$4,386.73
12/16/2021	LPC									\$37.90	\$4,424.63	\$4,424.63
12/16/2021	BILL	1019	R	7	2	0.29	115		1/11/2022	\$2.94	\$4,427.57	\$4,427.57
5/13/2022	WO									(\$4,427.57)	\$0.00	\$0.00
2/6/2025	REACT									\$4,427.57	\$4,427.57	\$4,427.57
2/6/2025	REXFER									(\$4,427.57)	\$0.00	\$0.00

Customer Contact: Service

Date: 11/17/2021 Time: 3:17:00 PM Source: _____ Related Tran: _____
CC Type: SERV - Service Created: 11/17/2021 at: 3:17:09 PM by: CDWYER
Area: 800 - Residential General Service Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 11/17/2025 Class: Inquiry

Comments: Curtis Dwyer was here on a 96 C & C Field Shut Off order with Order # 12606090 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of (Completed, NPSO - Dig) , with comments of "ABA NONE PAYMENT"

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: _____
Template: _____

Review List Tickler

Follow Up: _____ to Review Group to User
Priority: _____ Review Group... _____

Account: [REDACTED] Robinson, Otis
Premise: 1523 N 56th St/Phila,Pa
Person: Robinson, Otis

Change Cancel

Customer Contact: Turn On

Date: 12/01/2021 Time: 10:44:00 AM Source: JetSearch Related Tran: Account Maintenance
CC Type: SER0 - Turn On Created: 12/01/2021 at: 10:44:15 AM by: TMACON
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 12/01/2025 Class: Inquiry

Comments: Gentleman called stating he would like to turn on service for someone else. Advised person who need service must call.

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User
Priority: Review Group...

Account:

Premise:

Person:

Customer Contact: Billing

Date: 12/21/2021 Time: 10:37:00 AM Source: JetSearch Related Tran: Account Maintenance
CC Type: BILL - Billing Created: 12/21/2021 at: 10:37:56 AM by: CHAYES
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 12/21/2025 Class: Inquiry

Comments: Sean Bailey, contractor, called for Dr. Robinson, son of prev. owner @ property. Asking what needed to be done to get services turned back on in Dr. Robinsons name, advised Dr. needs to call himself to start process but confirmed someone will need to be present to restore and Mr. Robinson may need to pay something, yes. confirmed process can be done by phone.

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User
Priority: Review Group...

Account: [REDACTED] Robinson, Otis

Premise: 1523 N 56th St/Phila,Pa

Person: Robinson, Otis

Customer Contact: Turn On

Date: 01/13/2025 Time: 2:32:00 PM Source: JetSearch Related Tran: Account Maintenance

CC Type: SER0 - Turn On Created: 01/13/2025 at: 2:32:36 PM by: ACHILES

Area: 800 - Residential General Service Changed: 01/13/2025 at: 2:38:08 PM by: ACHILES

Surveyable Auto Delete Date: 01/13/2029 Class: Inquiry

Comments: INTERNET TURN ON Lawrence Robinson requested t/on at 1523 N 56th St as of 01/20/25 move in date passed experian no dep required linked to premise 09/1995 in AIMS under BRT listed has 2nd owner NO LCP gmi \$2000 #1hh level 2 would assume bal\$4427.57 from acct#7113627640 PAR TERMS \$889.19(1/12th \$368.96+rcf \$123.23+50% dep \$25+dig \$372)par monthly rate \$364 letter 5 sent

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]

Template: _____

Review List Tickler

Follow Up: [] to Review Group to User

Priority: [] Review Group... []

Account: [] Robinson, Lawrence

Premise: []

Person: [] Robinson, Lawrence

[Change] [Cancel]

Customer Contact: Customer Review Unit

Date: 01/16/2025 Time: 6:00:00 AM Source: JetSearch Related Tran: _____
CC Type: CRU - Customer Review Unit Created: 01/16/2025 at: 6:00:41 AM by: NSTAHL
Area: 800 - Residential General Service Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 01/16/2030 Class: Inquiry

Comments: PUC Complaint BCS# 4038831 filed on 1/15/2025 12:00:00 AM (CRU 787-1250) regarding APPLICANT / DEPOSITS- SERVICE IS OFF (# 64), by Lawrence Robinson

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: _____
Template: _____

Review List Tickler

Follow Up: _____ to Review Group to User
Priority: _____ Review Group... _____

Account: [REDACTED] Robinson, Otis
Premise: 1523 N 56th St/Phila,Pa
Person: Robinson, Otis

Change Cancel

Customer Contact: Billing

Date: 01/14/2025 Time: 11:58:00 AM Source: JetSearch Related Tran: Account Maintenance

CC Type: BILL - Billing Created: 01/14/2025 at: 11:58:32 AM by: AHDWARD2

Area: 800 - Residential General Service Changed: 01/14/2025 at: 12:01:34 PM by: AHDWARD2

Surveyable Auto Delete Date: 01/14/2029 Class: Inquiry

Comments: Applicant Robinson, Lawrence called because he stated he was told to call for more info on placing services in his name at 1523 N 56th St, informed applicant that balance 4427.57 from acct#7113627640 has to be assumed in order for services to be placed in his name, applicant did not want to assume balance, informed would not be able to place services in his name unless balance was assumed. Provided puc rights, informed he could submit dispute with puc, explained to applicant

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]

Template: _____

Review List Tickler

Follow Up: [] to Review Group to User

Priority: [] Review Group... []

Account: [REDACTED] Robinson, Lawrence

Premise: []

Person: Robinson, Lawrence

[Change] [Cancel]

Customer Contact: Billing [X]

Date: 01/14/2025 Time: 12:02:00 PM Source: JetSearch Related Tran: Account Maintenance

CC Type: BILL - Billing [v] Created: 01/14/2025 at: 12:02:13 PM by: AHDWARD2

Area: 800 - Residential General Service [v] Changed: 01/14/2025 at: 12:06:31 PM by: AHDWARD2

Surveyable Auto Delete Date: 01/14/2029 Class: Inquiry

Comments: Continue- why balance was that amount, informed that dates of service was from 7/10/1997-11/17/2021, informed last payment was made on 1/6/2012, informed while services were still on, bills accumulated as well as lpc on account over the span of 13 years. Caller wanted breakdown of bill over that time period, informed would not be able to provide full breakdown because it would go back as far as 5 years. Informed submitted puc dispute, he would be given full breakdown of

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]

Template: _____

Review List Tickler

Follow Up: [] to Review Group to User

Priority: [] Review Group... []

Account: [REDACTED] Robinson, Lawrence [v]

Premise: [] [v]

Person: Robinson, Lawrence [v]

[Change] [Cancel]

Customer Contact: Turn Off [X]

Date: 01/14/2025 Time: 12:07:00 PM Source: JetSearch Related Tran: Account Maintenance
CC Type: SER1 - Turn Off [v] Created: 01/14/2025 at: 12:07:16 PM by: AHDWARD2
Area: 800 - Residential General Service [v] Changed: at: by:
 Surveyable Auto Delete Date: 01/14/2029 Class: Inquiry

Comments: continue- billing history on account, applicant understood, provided puc # and also confirmed both account #'s, caller understood.

Letter

Status: Print Date: Run Number: Reprint: [v]
Template:

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [REDACTED] Robinson, Lawrence [v]
Premise: [v]
Person: Robinson, Lawrence [v]

[Change] [Cancel]

Customer Contact: Billing

Date: 01/21/2025 Time: 9:28:00 AM Source: JetSearch Related Tran: Account Maintenance
CC Type: BILL - Billing Created: 01/21/2025 at: 9:28:53 AM by: JCOOPER
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 01/21/2029 Class: Inquiry

Comments: Lawrence Robinson 0091536397 called in to turn on seervices at 1523 North 56th street.He state he open the case with the PUC. No updates shown. Check Premises, Per CRU Cor must make a payment of 52.54DP +123.23=175.77 to restore. Monthly par 390.00 Cor will make a payment via phone and call back to schedule the turn on. OK TO TURN ON SERVICES. 2.65servicefee Cor satisfy

Letter
Status: Print Date: Run Number: Reprint:
Template:

Review List Tickler
Follow Up: to Review Group to User
Priority: Review Group...

Account:
Premise:
Person:

Customer Contact: Service

Date: 02/05/2025 Time: 11:04:00 AM Source: Related Tran:

CC Type: SERV - Service Created: 02/05/2025 at 11:04:09 AM by: AGARCIA1

Area: 800 - Residential General Service Changed: at by:

Surveyable Auto Delete Date: 02/05/2029 Class: Inquiry

Comments: Angel Garcia was here on a Turn On order with Order # 15330270 , with a result of Completed Found Gas OFF, Left Gas ON , with activities of (Meter and Connections - Turn On) , with comments of "turn on complete, corrosin survey pass, made all checks, left safe "

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User

Priority: Review Group...

Account: [Redacted] Robinson, Lawrence

Premise: 1523 N 56th St/Phila,Pa

Person: Robinson, Lawrence

Change Cancel

Lawrence Robinson, BCCS contacts

Customer Contact: Dru Dispute

Date: 04/22/2025 Time: 11:30:00 AM Source: Related Tran:

CC Type: DRU - Dru Dispute Created: 04/22/2025 at 11:30:08 AM by: OBWORKFL

Area: 800 - Residential General Service Changed: at by:

Surveyable Auto Delete Date: 04/22/2029 Class: Inquiry

Comments: Dispute received on 04/22/2025 regarding cor is stating his father owned home and wasn't in his name. we sent bills to his deceased father and puc said no gas was used and it was customer charge LPC and pipes were stolen..

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User

Priority: Review Group...

Account: [REDACTED] Robinson, Lawrence

Premise: 1523 N 56th St/Phila,Pa

Person: Robinson, Lawrence

Change Cancel

1523 N 56TH ST

PHILADELPHIA, PA 19131-3906

Owner

WILKINSON LORRAINE R
ROBINSON LAWRENCE

OPA Account Number

[REDACTED]

Mailing Address

1523 N 56th St
Philadelphia PA 19131-3906

Property assessment and sale information

Assessed Value	\$140,600
Sale Date	01/25/2007
Sale Price	\$1

Office of Property Assessment (OPA) was formerly part of the Board of Revision of Taxes (BRT) and some City records may still use that name. Source: [Office of Property Assessment \(OPA\)_ \(https://www.phila.gov/opa/pages/default.aspx\)](https://www.phila.gov/opa/pages/default.aspx)

Valuation History

Taxable and exempt land values can represent the contributory value of land in relation to the total market value, or were no structure is present, the value of vacant land. (Consistent with International Association of Assessing Officers (IAAO) standards, the value of an improved parcel is separated into the portion of value attributed to the improvement and the portion of value attributed to the land.)

To report issues or ask questions regarding your 2026 property assessment, call [\(215\) 686-9200 \(tel:2156869200\)](tel:2156869200) or visit [www.phila.gov/opa \(https://www.phila.gov/opa\)](https://www.phila.gov/opa).

Year	Market Value	Taxable Land	Taxable Improvement	Exempt Land	Exempt Improvement
2026	\$140,600	\$28,120	\$112,480	\$0	\$0
2025	\$140,600	\$28,120	\$112,480	\$0	\$0
2024	\$111,000	\$22,200	\$88,800	\$0	\$0
2023	\$111,000	\$22,200	\$88,800	\$0	\$0
2022	\$72,900	\$10,904	\$61,996	\$0	\$0
2021	\$72,900	\$10,904	\$61,996	\$0	\$0
2020	\$72,900	\$10,904	\$61,996	\$0	\$0
2019	\$70,200	\$10,500	\$59,700	\$0	\$0
2018	\$74,400	\$11,160	\$63,240	\$0	\$0
2017	\$74,400	\$11,160	\$63,240	\$0	\$0

Year	Market Value	Taxable Land	Taxable Improvement	Exempt Land	Exempt Improvement
2016	\$74,400	\$8,772	\$65,628	\$0	\$0
2015	\$69,500	\$8,772	\$60,728	\$0	\$0

PGW Exhibit 4
Page 2 of 3


Sales History (1)

Date	Adjusted Total	Grantees	Grantors	Doc Id
01/25/2007	\$1	ROBINSON LAWRENCE; WILKINSON LORRAINE R	ROBINSON ORA; ROBINSON OTIS; ROBINSON OTIS LEE	51657411

Property Details

Property characteristics described below are included for convenience, but may not reflect the most recent conditions at the property. For all property questions, [submit an official inquiry](#).

(https://opainquiry.phila.gov/opa.apps/help/PropInq.aspx?acct_num=041349800) or call OPA at (215) 686-9200 (tel:+12156869200).

Year Built	1925 (estimated)
Building Description	ROW PORCH FRONT
Building Condition	Average
Number of Stories	2 stories
Number of Rooms	Not Available
Features	No basement No fireplace No garage
Heating and Utilities	Heater type n/a No central air Sewer type n/a
Lot Size	1,720 sq ft
Improvement Area	1,528 sq ft
Frontage	16 ft
Beginning Point	170' N OF MEDIA ST
Zoning	RSA5-Residential Single Family Attached-5 (https://atlas.phila.gov/1523%20N%2056TH%20ST/zoning .)
OPA Account Number	
OPA Address	1523 N 56th St
Homestead Exemption	No

Political Divisions	Ward: 4th Council District: 4th
School Catchment	Elementary: Bluford, Guion Middle: Bluford, Guion HS: Overbrook High
Police District	19th District
Trash Day	Thursday
Recycling Day	Thursday
L&I District	CENTRAL WEST
Census Tract	011200

You can download the property assessment dataset in bulk, and get more information about this data at metadata.phila.gov

Note: Taxable and exempt land values can represent the contributory value of land in relation to the total market value, or were no structure is present, the value of vacant land. (Consistent with International Association of Assessing Officers (IAAO) standards, the value of an improved parcel is separated into the portion of value attributed to the improvement and the portion of value attributed to the land.)

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 4038831
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: LAWRENCE
Customer Middle Initial:
Customer Last Name: ROBINSON
Customer Account Number: 8888888888
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 1523 N 56TH ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19131
Customer Service Address 4-Zip:
Customer Family Adults: 0
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
--------	---------------

Date Open: 2025-01-15
Reason For Contact: APPLICANT / DEPOSITS- SERVICE IS OFF (# 64)
Term Date:
Business Name:
Case Problem:
Company Position: 01/14/2025 COMPANY SAYS \$5000 MUST BE PAID TO ACTIVATE SERVICE
Related Information: CUSTOMER IS TRYING TO ACTIVATE SERVICE AT THIS PROPERTY, BUT THE COMPANY ADVISED HIM THAT HE OWES \$5000 FROM PRIOR BILLS AT THIS LOCATION. HE SAYS HE HAS OWNED THE PROPERTY SINCE 2012 AND THERE WAS NO GAS USED B/C THE PIPES WERE STOLEN. HE SAYS HE ASKED TO SEE THE BILLS AND WAS TOLD BY THE COMPANY THEY COULD NOT PRODUCE THE BILLS. THE CELL PHONE NUMBER [REDACTED] [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS

LROBINSON312@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: M

Arrearage: 0

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]

BCSIntaker First Name: RASHEEDA

BCSIntaker Last Name: EPPS

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 4038831
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: LAWRENCE
Customer Middle Initial:
Customer Last Name: ROBINSON
Account Number: [REDACTED]
Service Address 1: 1523 N 56TH ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19131
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: ACTUAL
Chapter: 56
Section Rule: 163(1)
Total Balance: 4251.80
Date Closed: 2025-02-07
Resolution: DECISION ISSUED - AS A CONDITION OF ESTABLISHING SERVICE AT THIS ADDRESS THE COMPANY CAN HOLD YOU RESPONSIBLE FOR THE UNPAID BALANCE OF \$4427.57, AS YOU BENEFITTED FROM THE SERVICE AT THIS PREMISES. 52 PA. CODE § 56.35 DOES NOT PROHIBIT A UTILITY FROM HOLDING A CUSTOMER RESPONSIBLE FOR A TOTAL ACCOUNT BALANCE THAT INCLUDES AMOUNTS THAT ARE OVER FOUR YEARS OLD. RATHER, IT PROHIBITS A UTILITY FROM REQUIRING AN APPLICANT FOR NEW SERVICE TO PAY ANY OUTSTANDING BALANCE THAT ACCRUED LONGER THAN FOUR YEARS PRIOR TO THE REQUEST FOR SERVICE, AS A CONDITION OF FURNISHING THAT SERVICE TO THE APPLICANT. THE COMPANY ASSESSED A RECONNECTION FEE IN ACCORDANCE WITH REGULATION. YOU MADE A PAYMENT OF \$175.77, AND SERVICE WAS ESTABLISHED IN YOUR NAME. THE COMPANY WILL TRANSFER THE REMAINING BALANCE TO YOUR ACCOUNT, AND ONCE COMPLETED THE ACCOUNT WILL BE PLACED ON A COMPANY PAYMENT AGREEMENT FOR \$390.00 PER MONTH (BUDGET BILLING OF \$25.00 + \$365.00) FOR 12 MONTHS. IF, IN THE FUTURE, YOUR SERVICE IS THREATENED WITH TERMINATION FOR NONPAYMENT AND YOU ARE NOT ABLE TO MAKE PAYMENT ARRANGEMENTS WITH THE COMPANY, YOU SHOULD CONTACT THE PUC BEFORE YOUR SERVICE IS SHUT OFF. CASE DISMISSED. CITE: NO DENIAL LETTER.
Balance Date: 2025-02-06
Service Restored Pay: 0.00
Service Continue Amount: 0.00

Service Continue Date:

Terms:

Special Budget Amount: 0.00

Regular Budget Amount: 0.00

Arrears Payment Plus: 0.00

FinalMonthlyPayment: 0.00

CurrentMonthlyPayment: 0.00

EndMonthlyPayment: 0.00

LetterDescription:

HeadDate: 2025-02-07

Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: TODD

BCS Investigator Last Name: BURNS

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7172658273