

Matthew HOMSIER, Esquire
Secretary
PENNSYLVANIA PUBLIC UTILITY Commission
PO Box 3265
Harrisburg, PA 17105-3265

SECRETARY Homsher,

This correspondence is being sent to you upon your direction to respond to the receipt of "Notice to Plead" received 7/16/25, Docket No. C-2025-30557-3, BARBARA Weiss v. FIRST Energy, Pennsylvania Electric Company, known to me as West Penn Power Co.

When I talked to WPP, they stated that the two January power outages by a malfunctioning transformer which was repaired after the first January outage and replaced about a week after the second outage leaving my "All Electric" HOME WITH SIGNIFICANT DAMAGE, AND ACCORDING TO THE WATER COMPANY RESULTED IN A \$1991.00 bill the loss of 72,000 gallons of water due to frozen pipes which burst. All areas are heated electrically. I had to pay for broken pipes in some parts of house. Still have areas without water. Paid for as much electrical damage as I could. Had to borrow the money. Don't have anymore sources of borrowing.

I am a single senior citizen living solely on Social Security and not making ends meet to begin with so this is devastating to me.

My Home Owners Insurance says it's the electric company's responsibility.

I have sent a copy of this letter to: Margaret A Morris, Esquire as directed.

Thank you for any consideration in advance,

Barbara Weiss

Barbara Weiss
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