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August 13, 2025

**Via Email (jcoogan@pa.gov) and E-Filing**

Administrative Law Judge John M. Coogan  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

**Re: Robert Goeke v. Comcast Business, Communications LLC**  
**Docket No. C-2025-3055046**

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Dear Judge Coogan:

This firm represents Comcast Business, Communications LLC in the above-captioned matter.

We write to request a telephone conference in advance of the initial hearing scheduled for August 27, 2025, to ensure Comcast is adequately prepared.

Comcast has addressed the issues raised in Mr. Goeke's Formal Complaint: it ported his telephone number, disconnected his account, and issued a refund. Afterward, Comcast asked Mr. Goeke to confirm whether the complaint had been satisfied so that it could file a Certificate of Satisfaction under 52 Pa. Code § 5.24(b).

Mr. Goeke declined and instead raised new concerns—specifically, billing disputes and service interruptions dating back to October 2024—that were not identified in his pleadings and appear to fall outside the scope of the current proceeding.

To ensure Comcast has the appropriate documentation and witnesses available for the initial hearing, Comcast respectfully requests a brief telephone conference to clarify what issues Mr. Goeke intends to pursue and to discuss how best to ensure the hearing remains focused.

Respectfully,

MATHIEU J. SHAPIRO

cc: Robert Goeke (via email and First Class Mail)  
Melissa Blanco, Esquire (via email)