

Company Contact Form

Company Name:	Brightspeed Broadband, LLC
Company d/b/a Name:	
Docket Number:	

Date Submitted:	8/19/25
Utility Type:	Telecom

<u>Contact Type</u>	<u>First and Last Name</u>	<u>Title</u>	<u>Street</u>	<u>City</u>	<u>State</u>	<u>Zip</u>	<u>Phone</u>	<u>FAX</u>	<u>E-Mail</u>
EXAMPLE →→	Robert Bennett	Manager	400 North Street	Harrisburg	PA	17120	(717) 787-5553	(717) 772-1933	bennetr@pa.gov
Main Mailing Address:	John Mizerak	Director, Government Affairs & Public Policy	P. O. Box 1330	Fayetteville	NC	28302-1330	704-314-2385		john.mizerak@brightspeed.com
CEO/President:	Michel Combes	Executive Chairman and Acting CEO	1120 S. Tryon Street	Charlotte	NC	28212			michel.combes@brightspeed.com
Registered Agent:									
Regulatory:	Deloris Carroll	Regulatory Compliance Director	P. O. Box 1330	Fayetteville	NC	28302-1330	704-314-2355		deloris.carroll@brightspeed.com
Legal Counsel:	Pamela Sherwood	VP, Regulatory, Compliance and Broadband Office	P. O. Box 1330	Fayetteville	NC	28302-1330	704-314-2249		pamela.sherwood@brightspeed.com
Complaint:	Pamela Sherwood	VP, Regulatory, Compliance and Broadband Office	P. O. Box 1330	Fayetteville	NC	28302-1330	704-314-2249		pamela.sherwood@brightspeed.com
Customer Service:	Paul Redmann	Manager, Customer Advocacy							puc@brightspeed.com
Annual Report:	Daniel Ostroff	Manager, Regulatory Reporting	1120 S. Tryon Street	Charlotte	NC	28313	704-314-2216		daniel.ostroff@brightspeed.com
Assessments/Billing:	Daniel Ostroff	Manager, Regulatory Reporting	1120 S. Tryon Street	Charlotte	NC	28313	704-314-2216		daniel.ostroff@brightspeed.com

Tariff: Chantel Miller Director-Regulatory Operations, Compliance and Business Support 1120 S. Tryon Street Charlotte NC 28313 704-314-2353 chantel.miller@brightspeed.com

PEMA/911: Unicall Helpline 833-365-3220 (option 1)

Do you prefer to have PUC invoices mailed or emailed (or both emailed and mailed) to your Assessments/Billing contact? Both mailed and emailed

Fill out all applicable contacts; if there are none please indicate "N/A". Once complete submit to the Secretary by one of the following methods: eFiling, email, or mail.

If emailing send to Secretary Chiavetta with copies to:

rchiavetta@pa.gov christhodg@pa.gov dbacker@pa.gov
sspunaugle@pa.gov sjthomas@pa.gov ra-qcmo@pa.gov
RA-PCPUC_FISCAL@pa.gov