



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120

August 21, 2025

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Luke and Talayne Gates
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Re: Gates v. Brightspeed of Pennsylvania, LLC
Docket No.: C-2025-3056661

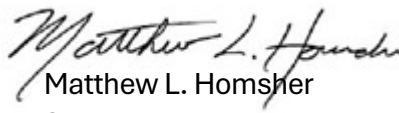
Dear Parties:

On August 18, 2025, Brightspeed of Pennsylvania, LLC (Brightspeed) filed a Letter Request for a 20-day extension to file a response to Complainant's Formal Complaint. The original response was due July 14, 2025. In its request, Brightspeed stated that it was provided a copy of Complainant's Formal Complaint on August 15, 2025. Upon further investigation, it was discovered that the Commission's contact information for Brightspeed was outdated, and consequently, service of Complainant's Formal Complaint was not completed until August 15, 2025.

In order to ensure due process, Brightspeed is granted a 20-day extension of time from August 15, 2025, to file its responsive pleading to the above captioned Formal Complaint. Brightspeed is reminded that it is responsible for not only maintaining accurate contact information with the Commission, but for also promptly notifying the Commission of any changes to the party's contact information. See, 52 Pa. Code § 1.53(d). Additionally, it should also be noted that any further requests for extension should include written affirmation that all parties agree to the extension.

Brightspeed's responsive pleading is due to be filed with the Commission by the close of business (4:30 p.m. EST) on September 4, 2025.

Very truly yours,


Matthew L. Homsher
Secretary