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August 20, 2025

VIA ELECTRONIC FILING

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17105-3265

**In re: I&E Petition to Request the Commission Open a Section 529
Investigation Into the Acquisition of Rock Spring Water
Company - Docket No. P-2024-3051313**

Dear Secretary Homsher:

Pursuant to Appendix A, paragraph 1(o), of the Commission's Opinion and Order entered March 21, 2025, in the above-referenced proceeding, please find attached the Quarterly Status Report of Pennsylvania-American Water Company regarding Rock Spring Water Company, dated August 20, 2025. If you should have any questions, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "Elizabeth Rose Triscari".

Elizabeth Rose Triscari

cc: The Honorable Administrative Law Judge John M. Coogan (*via electronic mail*)
All Parties on the Attached Certificate of Service (*via electronic mail*)

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

I&E Petition to Request the Commission :
Open a Section 529 Investigation Into the : Docket No. P-2024-3051313
Acquisition of Rock Spring Water Company :

CERTIFICATE OF SERVICE

I hereby certify that I am this day serving the foregoing Status Report in the manner and upon the persons listed below:

SERVED VIA ELECTRONIC MAIL ON AUGUST 20, 2025

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Respectfully submitted,



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**Counsel for Pennsylvania-American Water
Company**

Date: August 20, 2025

**ROCK SPRING WATER COMPANY
QUARTERLY STATUS REPORT
August 20, 2025**

1. BACKGROUND

On March 21, 2025, the Public Utility Commission (“PUC”) issued an Order appointing Pennsylvania-American Water Company (“PAWC”) as the Receiver for the Rock Spring Water Company (“Rock Spring”) and its property, facilities and assets (“System”).

Appendix A, Paragraph 1(o) of the Order requires PAWC to submit an initial status report to the Commission within 60 days of assuming operations and then quarterly thereafter to detail any relevant updates pursuant to duties and responsibilities assigned through receivership.

This document provides the first Quarterly Report required by the Order.¹ Conditions found and actions taken are summarized in Section 2.

2. ACTIVITIES PERFORMED SINCE INITIAL STATUS REPORT

This section describes the continuing activities performed since the Initial Status Report. This section is organized as follows: (2.1) - Customer and Employee Safety Program; (2.2) - Water Supply and Treatment; (2.3) - Water Distribution System; (2.4) - SCADA System; (2.5) - Water Quality & Environmental Compliance Program; and (2.6) Public Outreach Program.

¹ Appendix A, Paragraph 1(c), of the Order requires PAWC to provide a listing of recommended capital improvements, identifying the capital improvements necessary to improve the performance of the system, to address or anticipate the obsolescence of portions of the system, to reduce the cost of operating the system, to provide cost savings or efficiency innovations to the system, or to comply with existing or anticipated changes to applicable laws and regulations.

PAWC is conducting this evaluation and will submit this analysis when complete.

2.1 Customer and Employee Safety Program

PAWC has observed and reviewed Rock Spring's safety procedures, programs and equipment for compliance with applicable regulations, industry standards and best practices, and took immediate action, as necessary. In the last quarter, PAWC's continuing actions have included the following:

1. Ensure proper PPE is used when working with hazardous chemicals.
2. PAWC installed secondary containment on the chemical tank.
3. Automatic shutdowns were installed and are functioning to halt the well pump and send an alarm when the proper concentration of chlorine is not being fed.
4. Installed improved lighting in the well building.
5. PAWC continues to feed a proper chlorine dosage to ensure a proper disinfection residual throughout the distribution system.

2.2 Water Supply and Treatment

PAWC has operated the water supply and treatment system, interviewed Rock Spring employees, reviewed process control and compliance testing, evaluated the adequacy and condition of treatment equipment, and identified deficiencies and improvement opportunities. In the last quarter, actions taken to improve the performance of the water supply and treatment are listed below.

1. Continue to communicate with the DEP Sanitarian at well site to review operations of the system.
2. Installed an off-gas device on the chlorine feed pump.
3. Installed secondary containment for the hypochlorite day tank.
4. Chlorine shutdowns were installed, tested and are functioning.
5. Maintained a chlorine analyzer at the well site with high levels and low-level shutdowns alarms to ensure the proper amount of chlorine is being fed at the well site. Chlorine levels are monitored remotely 24/7.
6. Maintained new locks and security devices at the well, treatment site, and storage tank.

2.3 Water Distribution System

PAWC has operated the water distribution system, interviewed Rock Spring employees, observed the water storage tank, reviewed water quality testing data, and identified deficiencies and improvement opportunities. In the last quarter, actions taken to improve the performance of the distribution system are listed below.

1. PAWC is continuing leak detection efforts and anticipates finding and repairing more leaks which should result in additional reductions in system delivery. To date we have identified and repaired 5 customer side service leaks, two company side service leaks that have been repaired, and we have fixed two main breaks. The last full quarter prior to our involvement, November 1, 2024 – January 31, 2025, saw an average daily delivery of 156,446 gallons per day (gpd). The first full 3 months of our involvement, April 1, 2025 – June 30, 2025, saw an average daily delivery of 102,228 gpd, a 35 percent reduction in average daily delivery.

2.4 SCADA System

PAWC completed an evaluation of the Supervisory Control and Data Acquisition (“SCADA”) system and has made the following improvements.

1. SCADA continues to remotely monitor tank levels, power feed, and chlorine levels in the System via the cellular system 24/7 at PAWC’s Milton operations center. In addition, the data is now being monitored at PAWC’s Phillipsburg operations.

2.5 Water Quality & Environmental Compliance Program

PAWC has observed and reviewed Rock Spring's water quality and environmental compliance testing and reporting procedures versus regulatory requirements, interviewed Authority employees, evaluated the tools and equipment in place for compliance monitoring, reviewed compliance testing data and reported the data to the DEP, and identified deficiencies and improvement opportunities. In the last quarter, actions taken to improve the water quality and environmental compliance program are listed below.

1. Samples are taken daily to ensure compliance with water quality regulations.
2. PAWC has set up a new bacteria sample location.
3. Lead and copper, nitrate, and nitrite samples were taken and reported to DEP.

2.6 Public Outreach Program

In the last quarter, PAWC has continued to keep customers informed through various channels, including:

1. PAWC has set up and maintains a web site dedicated to Rock Spring to keep customers up to date on activities at Rock Spring.
2. PAWC continues to work with Ferguson Township to post updates on the township website.
3. Customers have a PAWC-specific email address for contacting PAWC with any questions or concerns.
4. Postcard updates have been mailed to customers to keep them informed of system updates and changes.

PHOTOS



Continuous Chlorine Analyzer



Secured Compliance Sample Point



Secured Chlorine Injection Point Pit



New Chlorine Feed Equipment