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File #: 213132

August 22, 2025

VIA ELECTRONIC FILING

Matthew Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
Harrisburg, PA 17105

Re: Abdul Shabazz v. UGI Utilities, Inc. - Gas Division
Docket No. C-2025-3055444

Dear Secretary Homsher,;

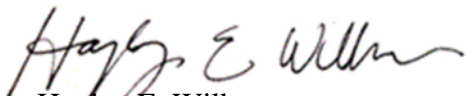
Attached for filing on behalf of UGI Utilities, Inc. – Gas Division (“UGI Gas”) is the Motion for Continuance (“Motion”) of the evidentiary hearing scheduled for September 4, 2025, in the above-referenced proceeding

In the Complaint, the Complainant indicates that a Protection From Abuse (“PFA”) order has been issued for the Complainant’s personal safety or welfare. Comp. ¶ 6. As such, UGI Gas has omitted information from this Motion that could be used to determine the Complainant’s location and contact information.

In addition, UGI Gas is also electronically filing and serving a redacted Certificate of Service, which redacts the Complainant’s service address. Counsel for UGI Gas hereby certifies that it has served a copy of the Motion upon the Complainant, at the information provided in the unredacted version of the Complaint.

Please direct any questions regarding this submission to the undersigned.

Respectfully submitted,


Hayley E. Wilburn

HW/dmc

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August 22, 2025
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Attachment

cc: Pamela McNeal (*via email; w/attachment*)
Certificate of Service

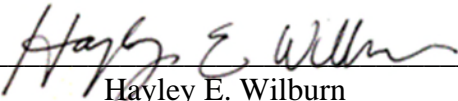
CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA EMAIL AND FIRST-CLASS MAIL

XXXXXX
XXXXXX
XXXXXX
XXXXXX

Date: August 28, 2025



Hayley E. Wilburn

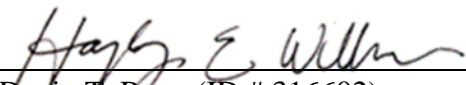
**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Abdul Shabazz,	:	
	:	
Complainant,	:	
	:	
v.	:	Docket No. C-2025-3055444
	:	
UGI Utilities, Inc. – Gas Division,	:	
	:	
Respondent.	:	

NOTICE TO PLEAD

YOU ARE HEREBY ADVISED THAT, PURSUANT TO 52 PA. CODE § 5.342(g)(1), YOU MAY FILE A REPLY TO THE ENCLOSED MOTION WITHIN TWENTY (20) DAYS AFTER THE DATE OF SERVICE. **IN THE INSTANT MOTION, THE COMPANY REQUESTS AN EXPEDITED RESPONSE PERIOD OF 3 CALENDAR DAYS TO FACILITATE A RULING ON THE MOTION IN SUFFICIENT TIME BEFORE THE HEARING.** YOUR REPLY SHOULD BE FILED WITH THE SECRETARY OF THE PENNSYLVANIA PUBLIC UTILITY COMMISSION, P.O. BOX 3265, HARRISBURG, PA 17105-3265. A COPY OF YOUR REPLY SHOULD ALSO BE SERVED ON THE UNDERSIGNED COUNSEL.

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Date: August 22, 2025

Attorneys for UGI Utilities, Inc. – Gas Division

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Abdul Shabazz,	:	
	:	
Complainant,	:	
	:	
v.	:	Docket No. C-2025-3055444
	:	
UGI Utilities, Inc. – Gas Division,	:	
	:	
Respondent.	:	

**MOTION FOR CONTINUANCE OF
UGI UTILITIES, INC. – GAS DIVISION**

TO ADMINISTRATIVE LAW JUDGE F. JOSEPH BRADY:

UGI Utilities, Inc. – Gas Division (“UGI Gas” or the “Company”) hereby files this Motion for a Continuance pursuant to Section 5.103 of the Pennsylvania Public Utility Commission’s (“Commission”) regulations, 52 Pa. Code § 5.103, and requests that the evidentiary hearing scheduled for September 4, 2025, in the above-captioned Complaint proceeding be continued.

Good cause exists to grant a continuance in this matter because the Company’s witness who can testify to the billing issues raised in the Complaint is unavailable on the scheduled date of the hearing. Thus, good cause exists to grant the Company’s Motion for Continuance.

In support of the Motion for Continuance, UGI Gas avers as follows:

I. BACKGROUND

1. UGI Utilities, Inc. (“UGI Utilities”) is a corporation organized and existing under the laws of the Commonwealth of Pennsylvania and a wholly owned subsidiary of UGI Corporation.

2. UGI Utilities has two divisions – the Gas Division (“UGI Gas”) and the Electric Division (“UGI Electric”).

3. UGI Gas is a “public utility” and a “natural gas distribution company” as those terms are defined under the Public Utility Code, 66 Pa. C.S. §§ 102 and 2202, subject to the regulatory jurisdiction of the Commission.

4. UGI Gas provides natural gas distribution service to approximately 650,000 customers, located primarily in south, central, and northeastern Pennsylvania.

5. The Complainant is a residential customer of UGI Gas.

6. On May 28, 2025, the Company was served with the above-captioned Complaint via Secretarial Letter from the Commission.

7. In the Complaint, the Complainant seeks a payment agreement and avers that: (i) the Company threatened to turn off the Complainant’s service; (ii) there are incorrect charges on the Complainant’s bill; (iii) the Company’s Customer Assistance Program (“CAP”) is wrong, and (iv) the Complainant’s payment arrangement does not fit the Complainant’s income.

8. On June 17, 2025, UGI Gas filed an Answer to the Complaint, admitting in part and denying in part the factual basis of the Complainant’s allegations.

9. On June 27, 2025, the Commission issued an Initial Telephonic Hearing Notice, scheduling an evidentiary hearing for 10:00 AM on Thursday, September 4, 2025, before Administrative Law Judge F. Joseph Brady (the “ALJ”).

10. On July 1, 2025, the ALJ issued a Prehearing Order confirming the date and time of the evidentiary hearing.

11. The evidentiary hearing for this matter is scheduled for 10:00 AM on September 4, 2025.

II. REQUEST FOR CONTINUANCE

1. UGI Gas respectfully requests a continuance of the evidentiary hearing because the Company's witness who can testify to the billing issues raised in the Complaint is unavailable on the scheduled date of the hearing.

2. Section 1.15(b) of the Commission's regulations states:

(b) Except as otherwise provided by statute, requests for continuance of hearings or for extension of time in which to perform an act required or allowed to be done at or within a specified time by this title or by order of the Commission or the presiding officer, shall be by motion in writing, timely filed with the Commission, stating the facts on which the application rests, except that during the course of a proceeding, the requests may be made by oral motion in the hearing before the Commission or the presiding officer. Only for good cause shown will requests for continuance be considered. The requests for a continuance should be filed at least 5 days prior to the hearing date.

52 Pa. Code § 1.15(b).

3. In addition, the Prehearing Order issued on July 1, 2025, provides the following:

You may request a continuance of the hearing if you have a good reason. Continuances will be granted only for good cause. To request a continuance, you must submit a written request (a "motion") at least five (5) days before the hearing. Your motion should be served pursuant to paragraph 5B below. Your motion should include: (1) The case name, number, and hearing date; (2) The reason you are requesting a continuance; and (3) State whether the other party(s) agrees (or if you do not know). If you do not know whether the other party(ies) agrees to the request, state that you do not know.

Prehearing Order, p. 2 (Jul. 1, 2025).

4. Good cause exists to grant a continuance in this matter because the Company's billing witness is unavailable.

5. The issues raised in the Complaint concern the history of the Complainant's account and whether the Complainant's bills and assistance history are correct.

6. To respond to the allegations in the Complaint, UGI Gas plans to call a witness who can testify to the account's payment, billing, and payment agreement history.

7. However, the Company's witness is not available on the date of the hearing.

8. The Company's alternate witness is also not available on the date of the hearing.

9. The Company's ability to present a defense to the Complainant's claims would be significantly hindered if the hearing were held on the scheduled date, due to the unavailability of its primary witness.

10. Finally, the Company notes that this is the first continuance requested in this matter.

11. Thus, good cause exists to continue the hearing.


12. Counsel for UGI Gas has reached out to the Complainant regarding the Company's need to reschedule the hearing and communicated with the Complainant's wife on August 20, 2025. UGI Gas can represent that they do not oppose the Company's request for a continuance.

13. For these reasons, UGI Gas respectfully requests a continuance of the hearing.

CONCLUSION

WHEREFORE, UGI Utilities, Inc. – Gas Division respectfully requests that a continuance of the hearing be granted in the above-captioned proceeding. Further, because the Complainant does not oppose the instant Motion, the Company respectfully requests that the due date for any Answer to the instant Motion be due within three (3) calendar days of its filing, *i.e.*, by August 24, 2025, and that the ruling on the instant Motion be issued by August 25, 2025, considering the hearing is scheduled for September 4, 2025.

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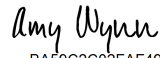
Date: August 22, 2025

Attorneys for UGI Utilities, Inc. – Gas Division

VERIFICATION

I, Amy L. Wynn, Senior Compliance Representative of UGI Utilities, Inc., hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

Date: August 22, 2025

Signed by:

BA59C2C02FAF493...

Amy L. Wynn