

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Lillie Dregseth	:	
	:	
v.	:	F-2025-3054350
	:	
Pennsylvania American Water Company	:	

FIRST INTERIM ORDER
To Cancel Initial Telephonic Hearing

On March 20, 2025, Lillie Dregseth (Ms. Dregseth or Complainant) filed a Formal Complaint with the Pennsylvania Public Utility Commission (Commission) against Pennsylvania American Water Company (PAWC or Respondent) alleging PAWC was overcharging for water service, using a defective water meter and damaged her property.

On April 22, 2025, PAWC filed an answer which admitted providing service and visiting the service address in September 2024 but denied damaging or altering Complainant’s facilities.

By Telephone Hearing Notice dated July 2, 2025, the Office of Administrative Law Judge notified the parties an initial telephonic hearing in this case was scheduled for September 3, 2025, at 10:00 a.m. On July 3, 2025, the presiding officer issued a Prehearing Order setting forth various procedural matters, including how parties may request a continuance.

On August 26, 2025, Complainant emailed a continuance request to the presiding officer. Complainant noted she needed more time to prepare for the hearing and was finding it hard to get the evidence she needed while dealing with physical ailments. Shortly after receiving the email from Complainant, Respondent contacted the presiding officer, via email, and noted there was no objection to the continuance request.

A review of the request for a continuance leads to the conclusion there is a justification for a continuance. Pursuant to 52 Pa.Code §§1.15, extensions of time may be granted by the presiding officer for good cause shown upon a motion filed by a party. Complainants' request, through Respondent's attorney, for a continuance is reasonable and shows sufficient cause exists, under the circumstances. The request will be granted.

THEREFORE,

IT IS ORDERED:

1. That the request for a continuance submitted by Complainant is granted.
2. That the initial telephonic hearing scheduled for this case on September 3, 2025, is cancelled and continued.
3. That the parties are to provide the presiding officer with three alternative dates when both Complainant and Respondent are available for an initial telephonic hearing.
4. Once the presiding officer receives the list of three alternative dates, the parties will receive a new Hearing Notice from the Commission setting forth a new date for the Initial Telephonic Hearing.

Date: August 27, 2025

/s/
Katrina L. Dunderdale
Administrative Law Judge

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