



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

September 2, 2025

A-6427869
A-2025-3054435

KINDNESS SERVICES LLC
900 S ARLINGTON AVENUE
SUITE 129
HARRISBURG PA 17109

Re: Application of Kindness Services LLC for Paratransit Authority, ***900 S Arlington Avenue, Suite 129, Harrisburg, Dauphin County, PA 17109***

To Whom It May Concern:

The purpose of this Letter is to advise you that your application has been reviewed and approved by the Pennsylvania Public Utility Commission (Commission). However, before you begin operations, you must file with the Commission all of the information listed in paragraphs (a) and (b) below. **You cannot operate under the approved motor carrier rights set forth in this Letter until all of the information listed below is filed with, and approved by, the Commission.** Once the information listed below is received and approved by the Commission, you will receive a Certificate of Public Convenience, with PUC No. **A-6427869** which authorizes you to begin operating under the motor carrier rights set forth in this Letter.

- a. An acceptable Form E filed by an insurance company which is binding evidence of bodily injury liability insurance. Your insurance company must file these forms with the exact name of the applicant as it appears on this Letter – KINDNESS SERVICES LLC. The State MC A-6427869 must be listed to identify your account. All service types covered by this policy must be listed. Insurance filings are accepted online via Tyler Insurance Filings at www.tylerinsurancefilings.com**
- b. Email tariff draft to: RA-PCTARIFFFILING@pa.gov. DO NOT E-File unapproved tariffs. Call (717) 214-7155 for assistance.**

Applicants are responsible for monitoring their account online. You can do this by visiting the following web address: <https://www.puc.pa.gov/search/utility-authority-search/>. Enter your company name, click submit, then click on your utility code hyperlink. Navigate to the “Insurance Info” tab, where you can view accepted forms.

FAILURE TO FILE THE ABOVE REQUIRED EVIDENCE OF INSURANCE WITHIN SIXTY (60) DAYS OF THE DATE OF THIS LETTER CAN RESULT IN THE DISMISSAL OF THE APPLICATION AND REQUIRE THE FILING OF A NEW APPLICATION AND FILING FEE.

Upon issuance of a Certificate of Public Convenience you are granted the right to operate as follows:

To transport, as a common carrier, by motor vehicle, persons in Paratransit Service, from points in the Counties of Cumberland, Dauphin, and Perry, to points in Pennsylvania, and return.

You should become familiar with the requirements of 52 Pa. Code as applicable to the operation of a common carrier as authorized by this grant of authority. Any change in address must be reported to the Commission by filing a Change of Address Form. This form can be found on the Commission's website. Failure to comply with all applicable requirements may subject the carrier to penalties, including fines, suspension of operating rights or cancellation of authority. Title 52 of the Pennsylvania Code may be accessed at www.pacode.com.

If you are dissatisfied with the resolution of this matter, you may, as set forth in 52 Pa. Code §5.44, file a petition with the Commission within twenty (20) days of the date of this Letter.

Sincerely,



Matthew L. Homsher
Secretary

Contact: Insurance – (717) 787-1227
Tariff – (717) 214-7155
Safety – (717) 787-7598

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission’s website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by mail.