

**PENNSYLVANIA
PUBLIC UTILITY COMMISSION
Harrisburg, PA 17105-3265**

Shakeena Holloway	:	
	:	
v.	:	C-2025-3053016
	:	
Philadelphia Gas Works	:	

FINAL ORDER

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Special Agent Michael J. Mroczka dated July 29, 2025, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint filed by Shakeena Holloway in Shakeena Holloway v. Philadelphia Gas Works at Docket No. C-2025-3053016 is sustained.
2. That Philadelphia Gas Works shall waive all late payment charges levied to Shakeena Holloway's account.
3. That Shakeena Holloway shall make monthly payments consisting of her current budget bill plus one-sixtieth (1/60th) of the non-CAP arrearage owed on the account, commencing with the first billing due date following the entry of the Commission's


Final Order in this case, and continuing thereafter on the due date for the payment of each regular monthly bill.

4. That as long as Shakeena Holloway maintains the terms of the payment arrangement stated herein, Philadelphia Gas Works shall not suspend or terminate her utility service except for valid safety or emergency reasons or assess late payments or finance charges against her account.

5. That, if Shakeena Holloway does not keep the payment schedule stated herein, Philadelphia Gas Works is authorized to suspend or terminate her utility service in accordance with the Public Utility Code and Commission Regulations.

6. That Docket No. C-2025-3053016 be marked closed.

BY THE COMMISSION,



Matthew L. Homsher
Secretary

(SEAL)

ORDER ENTERED: September 2, 2025