

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Jerry Krizo	:	
	:	
v.	:	F-2024-3050037
	:	
FirstEnergy Pennsylvania Electric Company	:	

**FIRST INTERIM ORDER**  
**ADDRESSING NEED FOR ADDITIONAL HEARING**

On June 20, 2024, Jerry Krizo (Complainant) filed a Formal Complaint (Complaint) against FirstEnergy Pennsylvania Electric (FirstEnergy) with the Pennsylvania Public Utility Commission (Commission) alleging incorrect charges on her electric bill and disputing the recorded usage for which she was being billed.

FirstEnergy filed an answer and new matter in response to the Complaint on July 31, 2024. On August 15, 2024, Complainant filed a reply to the new matter.

An Interim Order Setting Resolution Procedure was issued on August 28, 2024.

On September 17, 2024, an Initial Telephonic Hearing Notice was served assigning this matter to Administrative Law Judge (ALJ) Katrina L. Dunderdale and scheduling a hearing for November 22, 2024. A Prehearing Order for Telephone Hearing was served on September 18, 2024.

On November 22, 2024, the undersigned presided over the scheduled telephone hearing in place of ALJ Dunderdale. Complainant appeared and represented herself at the hearing. Margaret A. Morris, Esquire appeared on behalf of FirstEnergy along with two proposed witnesses. During the initial hearing, the parties agreed to a general continuance of this matter so that an energy audit of Complainant's usage could be scheduled and performed.

Counsel for FirstEnergy attempted to contact Complainant by telephone and twice by letter following the hearing to schedule an energy audit, but Complainant did not contact counsel to schedule a date and time. On December 13, 2024, counsel for FirstEnergy filed a motion for prehearing conference setting forth the attempts made to contact Complainant with a notice to plead attached. Complainant did not file a response to the motion.

On March 28, 2025, a Judge Change Notice was served on the parties reassigning this case to me.

On March 28, 2025, a Telephonic Prehearing Conference Notice was served on the parties scheduling a conference for May 8, 2025, at 10:00 a.m.

The conference was convened as scheduled. Complainant did not appear at the conference, and her absence is unexplained. She did not request a continuance or communicate with the undersigned that she would not be appearing. Margaret A. Morris Esquire appeared on behalf of FirstEnergy.

THEREFORE,

IT IS ORDERED:

1. That Complainant, Jerry Krizo, must file with the Secretary's Bureau of the Public Utility Commission, and provide a copy to the undersigned and to opposing counsel written documentation that she wishes to pursue her Formal Complaint before the Commission.

2. That Complainant must file this written documentation on or before close of business on Friday, September 26, 2025. **Failure to respond to this Interim Order by 4:00 p.m. on that date will result in the dismissal of Complainant's Formal Complaint.**

Date: September 5, 2025

\_\_\_\_\_/s/\_\_\_\_\_  
Mark A. Hoyer  
Deputy Chief Administrative Law Judge

**F-2024-3050037 - JERRY KRIZO v. FIRSTENERGY PENNSYLVANIA ELECTRIC COMPANY**

*Revised 9/18/2024*

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Served via first-class mail – **Served 9/5/2025**

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