



# PHILADELPHIA GAS WORKS

## PUC

### Opening XML

**Case Number:** 4047515  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** RONALD  
**Customer Middle Initial:**  
**Customer Last Name:** CRAWFORD  
**Customer Account Number:** ██████████  
**Customer Home Phone w/ Area Code:**  
**Customer Work Phone w/ Area Code:**  
**Customer Service Class:** RESIDENTIAL  
**Customer Mail Address 1:**  
**Customer Mail Address 2:**  
**Customer Mail Address City:**  
**Customer Mail Address State:**  
**Customer Mail Address Zip:**  
**Customer Mail Address 4-Zip:**  
**Customer Service Address 1:** 7327 ROCKWELL AVE  
**Customer Service Address 2:** FIRST FLOOR  
**Customer Service Address City:** PHILADELPHIA  
**Customer Service Address State:** PA  
**Customer Service Address Zip:** 19111  
**Customer Service Address 4-Zip:**  
**Customer Family Adults:** 1  
**Customer Family Children:** 0  
**Customer Family Age:**  
**Gross Income**  

Source	Income Amount
AD1 JOB	4506.67

**Date Open:** 2025-03-24  
**Reason For Contact:** ON - PAR NEEDED (# 61)  
**Term Date:** 2025-04-01  
**Business Name:**  
**Case Problem:**  
**Company Position:** 03/24/2025 COMPANY REQUIRES \$3420.00 PAYMENT TO AVOID SHUT OFF  
**Related Information:** CUSTOMER SAYS THE COMPANY WOULD NOT OFFER A COMPANY PAR B/C HE DEFAULTED ON A PRIOR COMPANY PAR - RELIEF SOUGHT - PAR THE CELL PHONE NUMBER ██████████ ██████████ HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS HONESTY.HURTS@YAHOO.COM HAS BEEN ALLOWED TO BE SHARED.

**Case Misc Info:****Hot Issue:****Case Origin:** TELEPHONE**Prior Case Number:****Universal Service:** N**Arrearage:** 4508.02**BCS Investigator First Name:** BCS**BCS Investigator Last Name:** CASE POOL**BCS Investigator Phone w/ Area Code:** [REDACTED]**BCSIntaker First Name:** RASHEEDA**BCSIntaker Last Name:** EPPS**Number Of Time Send:** 1**Number Of Time Faxed:** 0**Number Of Time Faxed:** 7172658273

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### Closing XML

**Case Number:** 4047515  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** RONALD  
**Customer Middle Initial:**  
**Customer Last Name:** CRAWFORD  
**Account Number:** ██████████  
**Service Address 1:** 7327 ROCKWELL AVE  
**Service Address 2:** FIRST FLOOR  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19111  
**Service Zip 4:**  
**Decision Issue:** N  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 4871.19  
**Date Closed:** 2025-05-14  
**Resolution:** CLOSED. NO DECISION. DISMISSAL LETTER ISSUED. PRIOR PUC 3329754 NOT SATISFIED. CASE DISMISSED.  
**Balance Date:** 2025-05-14  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 0.00  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 97.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**  
**HeadDate:** 2025-05-16  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** STEVEN  
**BCS Investigator Last Name:** MITCHELL  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7152658273