



August 26, 2025

VIA ELECTRONIC FILING

Secretary Matthew L. Homsher, Esq.
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Application of Provision Power and Gas, LLC for Approval to Offer, Render, Furnish or Supply Natural Gas Services as a Supplier in the Commonwealth of Pennsylvania; Docket No. A-2025-_____

Dear Secretary Homsher:

On behalf of Provision Power and Gas, LLC, enclosed for electronic filing please find the Application for approval to provide service as a Supplier of Natural Gas Services throughout the Commonwealth of Pennsylvania. This filing is submitted in accordance with the Commission's regulations governing natural gas suppliers, 52 Pa. Code § 62.101 et seq.

In accordance with the filing requirements:

- The completed and verified application is being e-filed with the Commission through the e-filing system.
- Confidential materials have been clearly labeled and will be submitted in a separate envelope via overnight delivery for filing under seal. **Provision Power and Gas, LLC respectfully requests that the Commission treat these materials as confidential and not subject to public disclosure.**
- A check in the amount of \$350.00, made payable to the Commonwealth of Pennsylvania, will be delivered via overnight mail as the required application filing fee.
- The signed Certificate of Service confirming service of the application and non-confidential attachments on all statutory agencies will also be submitted after docket number issuance and completion of service.

Please direct any questions or correspondence related to this application to the undersigned.

Sincerely,
Laura Alter

Retail Energy Division GM
Provision Power and Gas, LLC
512-796-4927
laura@getprovision.com

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Application of [Provision Power and Gas, LLC](#) for approval to offer, render, furnish, or supply natural gas supply services as a(n) *[as specified in item #4b below]* to the public in the Commonwealth of Pennsylvania (Pennsylvania).

To the Pennsylvania Public Utility Commission:

1. IDENTIFICATION AND CONTACT INFORMATION

- a. **IDENTITY OF THE APPLICANT:** Provide name (*including any d/b/a fictitious name*), primary address, web address, and telephone number of Applicant:

[Provision Power and Gas, LLC](#)
[2305 E Cesar Chavez St](#)
[Austin, TX 78702](#)
<https://www.getprovision.com/>

[800-930-5427](tel:800-930-5427)

- b. **PENNSYLVANIA ADDRESS / REGISTERED AGENT:** If the Applicant maintains a primary address outside of Pennsylvania, provide the name, address, telephone number, and fax number of the Applicant's secondary office within Pennsylvania. If the Applicant does not maintain a physical location within Pennsylvania, provide the name, address, telephone number, and fax number of the Applicant's Registered Agent within Pennsylvania.

[Cogency Global Inc.](#)
[600 North 2nd Street](#)
[Harrisburg, PA 17101](#)
[Phone: 866-621-3524](#)
[Fax: 866-621-3526](#)

- c. **REGULATORY CONTACT:** Provide the name, title, address, telephone number, fax number, and e-mail address of the person to whom questions about this Application and future inquiries should be addressed.

NOTE: To ensure timely receipt of regulatory information, a contact employed directly by the Applicant, and not a consultant, is preferred.

[Laura Alter](#)
[Retail Energy Division GM \(Interim\)](#)
[2305 E Cesar Chavez St](#)
[Austin, TX 78702](#)
[Tel: 512-796-4927](#)
[Fax: 866-593-9771](#)
laura@carbonbetter.com

- d. **ATTORNEY:** Provide the name, address, telephone number, fax number, and e-mail address of the Applicant's attorney. If the Applicant is not using an attorney, explicitly state so.

[David M. DeSalle | Partner | Potomac Law Group, PLLC](#)
[1717 Pennsylvania Avenue, NW, Suite 1025](#)
[Washington, D.C. 20006](#)

- e. **CONTACTS FOR CONSUMER SERVICE AND COMPLAINTS:** Provide the name, title, address, telephone number, fax number, and e-mail **OF THE PERSON AND AN ALTERNATE PERSON (2 REQUIRED)** responsible for addressing customer complaints. These persons will ordinarily be the initial point(s) of contact for resolving complaints filed with the Applicant, the Natural Gas Distribution Company, the Pennsylvania Public Utility Commission, or other agencies. The main contact's information will be listed on the Commission website list of licensed NGSs.

Primary Contact:

Yesterdae Sedwick
Customer Operations Manager
2305 E. Cesar Chavez St.
Austin, TX 78702
(512) 846-7097
compliance@carbonbetter.com
Fax: 866-593-9771

Secondary Contact:

Scott Butler
Retail Operations Manager
2305 E. Cesar Chavez St.
Austin, TX 78702
(512) 846-7097
compliance@carbonbetter.com
Fax: 866-593-9771

2. **BUSINESS ENTITY FILINGS AND REGISTRATION**

- a. **FICTITIOUS NAME:** *(Select appropriate statement and provide supporting documentation as listed.)*

The Applicant will be using a fictitious name or doing business as ("d/b/a")

Provide a copy of the Applicant's filing with Pennsylvania's Department of State Pursuant to 54 Pa. C.S. § 311, Form DSCB: 54-311.

or

The Applicant will not be using a fictitious name.

- b. **BUSINESS ENTITY AND DEPARTMENT OF STATE FILINGS:**
(Select appropriate statement and provide supporting documentation. As well, understand that Domestic means being formed within Pennsylvania and foreign means being formed outside Pennsylvania.)

The Applicant is a sole proprietor.

- If the Applicant is located outside the Commonwealth, provide proof of compliance with 15 Pa. C.S. § 412 relating to Department of State filing requirements.

or

The Applicant is a:

- domestic general partnership (*)
- domestic limited partnership (15 Pa.C.S. § 8621)
- foreign general or limited partnership (15 Pa.C.S. §§ 411 and 412)
- domestic limited liability partnership (15 Pa.C.S. §§ 8201 and 8221)
- foreign limited liability general partnership (15 Pa.C.S. §§ 411 and 412)
- foreign limited liability limited partnership (15 Pa.C.S. §§ 411 and 412)

- Provide proof of compliance with appropriate Department of State filing requirements as indicated above.
- Give name, d/b/a, and address of partners. If any partner is not an individual, identify the business nature of the partner entity and identify its partners or officers.
- Provide the state in which the business is organized/formed and provide a copy of the Applicant's charter documentation.
- * If a corporate partner in the Applicant's domestic partnership is not domiciled in Pennsylvania, attach a copy of the Applicant's Department of State filing pursuant to 15 Pa.C.S. §§ 411 and 412.

or

The Applicant is a:

- domestic corporation (15 Pa.C.S. § 1308)
- foreign corporation (15 Pa.C.S. §§ 411 and 412)
- domestic limited liability company (15 Pa.C.S. § 8821)
- foreign limited liability company (15 Pa.C.S. §§ 411 and 412)
- Other (Describe):

- Provide proof of compliance with appropriate Department of State filing requirements as indicated above.

A copy of the Pennsylvania Foreign Registration Statement is attached as Exhibit A.

- Provide the state in which the business is incorporated/organized/formed and provide a copy of the Applicant's charter documentation.

Applicant is organized in the State of Delaware. A copy of Delaware Certificate of Good Standing is attached as Exhibit B and charter documents are attached as CONFIDENTIAL Exhibit C.

- Give name and address of officers.

See CONFIDENTIAL Exhibit D.

3. AFFILIATES AND PREDECESSORS

(both in state and out of state)

- a. AFFILIATES:** Give name and address of any affiliates currently doing business and state whether the affiliates are jurisdictional public utilities. If the Applicant does not have any affiliates doing business,

explicitly state so. Also, state whether the applicant has any affiliates that are currently applying to do business in Pennsylvania.

Provision Power and Gas, LLC is not affiliated with any jurisdictional public utilities. The applicant is wholly owned and operated by CarbonBetter, LLC, a wholesale energy trader and marketer located at 2305 E. Cesar Chavez St., Austin, TX 78702, and conducts business in Pennsylvania.

In addition to Applicant, CarbonBetter, LLC wholly owns and operates the following subsidiaries, and all operate from the same location noted above. None of these entities operate in Pennsylvania.

Energy 95, LLC
CarbonBetter NA, LLC
Tri Bought a Church, LLC

- b. PREDECESSORS:** Identify any predecessors of the Applicant and provide the names under which the Applicant has operated, including address, web address, and telephone number, if applicable. If the Applicant does not have any predecessors that have done business, explicitly state so.

Provision Power and Gas, LLC
2305 E Cesar Chavez St
Austin, TX 78702
<https://www.getprovision.com>
512-846-7097

- c. RELATED DOCKET NUMBERS:** Provide the Docket Numbers for any previous Pennsylvania PUC licenses for the Applicant, all affiliates, and any predecessors. If the Applicant does not have any related Docket Numbers, explicitly state so.

Docket Number	Case Status	Date Filed
A-2018-2647604	Active	1/31/2018
A-2022-3037413	Closed	12/29/2022

4. OPERATIONS

- a. APPLICANT'S PRESENT OPERATIONS:** *(select and complete the appropriate statement)*

Definitions

- Supplier – an entity which provides natural gas supply services to retail gas customers utilizing the jurisdictional facilities of a natural gas distribution company
- Broker/Marketer - an entity that acts as an intermediary in the sale and purchase of natural gas but does not take title to the natural gas.

- The Applicant is presently doing business in Pennsylvania as a
- natural gas interstate pipeline
 - municipality providing service outside its municipal limits
 - local gas distribution company
 - retail supplier of natural gas services in the Commonwealth
 - a natural gas producer
 - a broker/marketer engaged in the business of supplying natural gas services
 - Other. (Identify the nature of service being rendered)

or

The Applicant is not presently doing business in Pennsylvania.

b. **APPLICANT'S PROPOSED OPERATIONS:** The Applicant proposes to operate as a:

- Supplier or Aggregator of natural gas services
- Municipal supplier of natural gas services
- Cooperative supplier of natural gas services
- Broker/Marketer engaged in the business of supplying natural gas services
- Check here to verify that your organization will not be taking title to the natural gas nor will you be making payments for customers.
- Other (Describe): [Concurrently by separate filing, Applicant is applying for an Electric Generation Supplier license in the Commonwealth of PA.](#)

c. **PROPOSED SERVICES:** Describe in detail the natural gas supply services which the Applicant proposes to offer.

[Applicant plans to offer natural gas supply services to retail natural gas customers throughout the Commonwealth, utilizing the jurisdictional facilities of natural gas distribution companies as detailed herein.](#)

d. **PROPOSED SERVICE AREA:** Check the box of each Natural Gas Distribution Company for which the Applicant proposes to provide service.

- | | |
|---|---|
| <input type="checkbox"/> Columbia | <input type="checkbox"/> Philadelphia Gas Works |
| <input type="checkbox"/> National Fuel Gas | <input type="checkbox"/> UGI Utilities – Gas Division |
| <input type="checkbox"/> PECO | <input type="checkbox"/> Valley Energy |
| <input type="checkbox"/> Peoples Natural Gas Company - Peoples Natural Gas Division | |
| <input type="checkbox"/> Peoples Natural Gas Company - Peoples Gas Division | |

All of the above

e. **CUSTOMERS:** Applicant proposes to provide services to:

- Residential Customers
- Small Commercial Customers - (Less than 6,000 Mcf annually)
- Large Commercial Customers - (6,000 Mcf or more annually)
- Industrial Customers
- Governmental Customers
- All of above
- Other (Describe):
 - Residential and Small Commercial Customers in a Mixed Meter Capacity - This customer class reflects situations in which a large commercial, industrial, and/or governmental customer account also contains features of residential and/or small commercial customers. In this instance, the residential and/or small commercial portion must be an incidental portion of the larger account. **This customer class alone does not allow marketing targeted directly to residential and/or small commercial customers.** Further information may be found in the Licensing Requirements Applicable to Mixed Meter Scenarios Secretarial Letters served March 25, 2011, and July 3, 2013, at Docket No. M-2009-2082042.

- f. **START DATE:** Provide the approximate date the Applicant proposes to actively market within the Commonwealth.

Applicant plans to actively market within the Commonwealth upon licensure by the PAPUC.

4. **COMPLIANCE**

- a. **CRIMINAL/CIVIL PROCEEDINGS:** State specifically whether the Applicant, an affiliate, a predecessor of either, or a person identified in this Application, has been or is currently the defendant of a criminal or civil proceeding within the last five (5) years.

Identify all such proceedings (active or closed), by name, subject and citation; whether before an administrative body or in a judicial forum. If the Applicant has no proceedings to list, explicitly state such.

Neither the Applicant nor any people named in the Application have any criminal or civil proceedings to list for the past five years.

- b. **CUSTOMER/REGULATORY/PROSECUTORY ACTIONS:** Identify all formal or escalated actions or complaints filed with or by a customer, regulatory agency, or prosecutory agency against the Applicant, an affiliate, a predecessor of either, or a person identified in this Application, for the prior five (5) years, including but not limited to customers, Utility Commissions, and Consumer Protection Agencies such as the Offices of Attorney General. **Applicant should also include if it had a Pennsylvania PUC EGS or NGS license previously cancelled by the Commission.** If the Applicant has no actions or complaints to list, explicitly state such.

Neither the Applicant nor any people named in the Application have any formal or escalated actions or complaints to report.

Note that Applicant previously conducted business in the Commonwealth pursuant to the license indicated in Section 3(c) above and remedied an incidence of late filing of the NGS Annual Revenue Report in 2021 per the Commission's Order entered June 17, 2021 in Docket No. M-2021-3023833.

In addition, Applicant appropriately sought and received Commission approval of its application to abandon its NGS License at Docket No. A-2018-2647604 per Secretarial Letter issued on February 1, 2023.

- c. **SUMMARY:** If applicable; provide a statement as to the resolution or present status of any actions listed above. Additionally, provide details of any actions the applicant has undertaken that will prevent the items listed above from occurring if licensed in Pennsylvania.

Not applicable.

5. **PROOF OF SERVICE**

***Required of ALL Applicants regardless of operating as a supplier, broker, marketer, or aggregator.
(Example Certificate of Service is attached at Appendix C)***

- a.) **STATUTORY AGENCIES:** Pursuant to Sections 1.57, 1.58, and 62.103(c) of the Commission's Regulations, 52 Pa. Code §§ 1.57, 1.58, and 62.103(c), provide proof of service of a signed and verified Application with attachments on the following:

Office of Consumer Advocate

Office of the Attorney General

5th Floor, Forum Place
555 Walnut Street
Harrisburg, PA 17120

Bureau of Consumer Protection
Strawberry Square, 14th Floor
Harrisburg, PA 17120

Office of Small Business Advocate
Forum Place
555 Walnut Street, 1st Floor
Harrisburg, PA 17101

Department of Revenue
Bureau of Compliance
PO Box 281230
Harrisburg, PA 17128-1230

Pennsylvania Public Utility Commission
Bureau of Investigation & Enforcement
Commonwealth Keystone Building
400 North Street, 2 West
Harrisburg, PA 17120

NGDCs: Pursuant to Sections 1.57, 1.58, and 62.103(c) of the Commission's Regulations, 52 Pa. Code §§ 1.57, 1.58, and 62.103(c), provide Proof of Service of the Application and attachments upon each of the Natural Gas Distribution Companies the Applicant proposed to provide service in. Upon review of the Application, further notice may be required pursuant to Section 5.14 of the Commission's Regulations, 52 Pa. Code § 5.14. Contact information for each NGDC is as follows.

Peoples Natural Gas Company LLC – Peoples Natural Gas Division Carol Scanlon 375 North Shore Drive Pittsburgh, PA 15212 PH: 412.208.6931 FAX: 412.208.6577 e-mail: Carol.Scanlon@peoples-gas.com	Peoples Natural Gas Company LLC – Peoples Gas Division Carol Scanlon 375 North Shore Drive Pittsburgh, PA 15212 PH: 412.208.6931 FAX: 412.208.6577 e-mail: Carol.Scanlon@peoples-gas.com
PECO Suzette Adams, Sr. Manager, Gas Supply and Transportation 2301 Market Street, S-18 Philadelphia, PA 19103 PH: 215.841.6467 Email: Suzette.Adams@exeloncorp.com	Philadelphia Gas Works Ryan Reeves, Director Supply Transportation & Control 800 West Montgomery Avenue Philadelphia, PA 19122 PH: 215.787.5103 email: pgwchoicesupply@pgworks.com
UGI Utilities, Inc. – Gas Division Sherry Epler 1 UGI Drive Denver, PA 17517 PH: 610.796.3447 Email: sepler@ugi.com	Valley Energy Inc. Ed Rogers 523 South Keystone Avenue Sayre, PA 18840-0340 PH: 570.888-9664 FAX: 570.888.6199 email: erogers@ctenterprises.org

[See Exhibit E.](#)

6. FINANCIAL FITNESS

- a. **BONDING:** In accordance with 66 Pa.C.S. § 2208(c), no natural gas supplier license shall be issued or remain in force unless the applicant or holder furnishes a bond or other security in a form and amount to ensure the financial responsibility of the natural gas supplier. The criteria used to determine the amount and form of such bond or other security shall be set by each NGDC. Provide documentation that the applicant has met the security requirement of each NGDC by submitting the letters sent by the NGDCs stating what bonding amounts they require. The contact information is located in Section 6.b.

See Exhibit F.

- b. FINANCIAL RECORDS, STATEMENTS, AND RATINGS:** Applicant must provide sufficient information to demonstrate financial fitness commensurate with the service proposed to be provided. Examples of such information which may be submitted include the following:
- Actual (or proposed) organizational structure including parent, affiliated or subsidiary companies.
 - Published Applicant or parent company financial and credit information (i.e. 10Q or 10K). (SEC/EDGAR web addresses are sufficient)
 - Applicant's accounting statements, including balance sheet and income statements for the past two years.
 - Evidence of Applicant's credit rating. Applicant may provide a copy of its Dun and Bradstreet Credit Report and Robert Morris and Associates financial form, evidence of Moody's, S&P, or Fitch ratings, and/or other independent financial service reports.
 - A description of the types and amounts of insurance carried by Applicant which are specifically intended to provide for or support its financial fitness to perform its obligations as a licensee.
 - Audited financial statements exhibiting accounts over a minimum two-year period.
 - Bank account statements (3-12 recent consecutive months), tax returns from the previous two years, or any other information that demonstrates Applicant's financial fitness.

See CONFIDENTIAL Exhibit G.

- c. SUPPLIER FUNDING METHOD:** If Applicant is operating as anything other than **Broker/Marketer only**, explain how Applicant will fund its operations. Provide all credit agreements, lines of credit, etc., and elaborate on how much is available on each item.

As a well-established supplier operating for over ten years, the Applicant funds its operations from working capital and revenue from operations. In addition, per the separately provided Credit Agreement, which has been provided in CONFIDENTIAL Exhibit H, Applicant has access in its sole and absolute discretion the credit amount listed in the Confidential exhibit.

- d. BROKER PAYMENT STRUCTURE:** If applicant is a broker/marketer, explain how your organization will be collecting your fees.

Not applicable.

- e. ACCOUNTING RECORDS CUSTODIAN:** Provide the name, title, address, telephone number, FAX number, and e-mail address of Applicant's custodian for its accounting records.

Tri Vo, President
2305 E Cesar Chavez St.
Austin, TX 78702
Phone: 915-867-5109
Fax: 866-593-9771
tri@carbonbetter.com

- f. TAXATION:** Complete the TAX CERTIFICATION STATEMENT attached as Appendix D to this application.

All sections of the Tax Certification Statement must be completed. Submitting N/A on either the Sales Tax License Number or the Employer ID Number (items 7A and 7B) shall be accompanied by supporting documentation or an explanation validating the absence of such information.

Item 7A on the Tax Certification Statement is designated by the Pennsylvania Department of Revenue.
Item 7B on the Tax Certification Statement is designated by the Internal Revenue Service.

See CONFIDENTIAL Exhibit I.

7. TECHNICAL FITNESS:

To ensure that the present quality and availability of service provided by natural gas distribution companies does not deteriorate, the Applicant shall provide sufficient information to demonstrate technical fitness commensurate with the service proposed to be provided.

a. **EXPERIENCE, PLAN, STRUCTURE:** such information may include:

- Applicant's previous experience in the natural gas industry.
- Summary and proof of licenses as a supplier of natural gas services in other states or jurisdictions.
- Type of customers and number of customers Applicant currently serves in other jurisdictions.
- Staffing structure and numbers as well as employee training commitments.
- Business plans for operations within the Commonwealth.
- Any other information appropriate to ensure the technical capabilities of the Applicant.

See Exhibits J and K.

b. **PROPOSED MARKETING METHOD** (*check all that apply*)

- Internal – Applicant will use its own internal resources/employees for marketing
- External NGS – Applicant will contract with a **PUC LICENSED NGS**
- Affiliate – Applicant will use a **NON-NGS affiliate that is a nontraditional marketer and/or marketing services consultant**
- External Third-Party – Applicant will contract with a **NON-NGS third party nontraditional marketer and/or non-selling marketer**
- Other (Describe):

c. **DOOR TO DOOR SALES:** Will the Applicant be implementing door to door sales activities?

- Yes
- No

If yes, will the Applicant be using verification procedures?

- Yes
- No

If yes, describe the Applicant's verification procedures.

See Exhibit L.

d. **OVERSIGHT OF MARKETING:** Explain all methods Applicant will use to ensure all marketing is performed in an ethical manner, for both employees and subcontractors.

See Exhibit M.

- e. **OFFICERS:** Identify Applicant's chief officers, and include the professional resumes for any officers directly responsible for operations. All resumes should include date ranges and job descriptions containing actual work experience.

See Exhibit N.

8. DISCLOSURE STATEMENT:

(Not applicable for an applicant applying for a license exclusively as a broker/marketer.)

DISCLOSURE STATEMENTS: If proposing to serve Residential and/or Small Commercial (less than 6,000 Mcf annually) Customers, provide a Residential and/or Small Commercial disclosure statement. A sample disclosure statement is provided as Appendix E to this Application.

- Natural gas should be priced in clearly stated terms to the extent possible. Common definitions should be used. All consumer contracts or sales agreements should be written in plain language with any exclusions, exceptions, add-ons, package offers, limited time offers or other deadlines prominently communicated. Penalties and procedures for ending contracts should be clearly communicated.

See Exhibit O.

9. VERIFICATIONS, ACKNOWLEDGEMENTS, AND AGREEMENTS

- a. **STANDARDS OF CONDUCT AND DISCLOSURE:** As a condition of receiving a license, Applicant agrees to conform to any Uniform Standards of Conduct and Disclosure as set forth by the Commission. Further, the Applicant agrees that it must comply with and ensure that its employees, agents, representatives, and independent contractors comply with the standards of conduct and disclosure set out in Commission regulations at 52 Pa. Code § 62.114.

AGREED

- b. **REPORTING REQUIREMENTS:** Applicant agrees to provide the following information to the Commission: Reports of Gross Receipts: Applicant shall file an annual report with the Commission on an annual basis no later than April 30th following the end of the calendar year per 52 Pa. Code § 62.110.

AGREED

- c. **TRANSFER OF LICENSE:** The Applicant understands that if it plans to transfer its license to another entity, it is required to request authority from the Commission for permission prior to transferring the license. See 66 Pa.C.S. § 2208(d) and 52 Pa. Code § 62.112(a). Transferee will be required to file the appropriate licensing application.

AGREED

- d. **ANNUAL FEES:** The Public Utility Code authorizes the PUC to collect an annual fee of \$350 from suppliers, brokers, marketers, and aggregators selling natural gas in the Commonwealth of PA, and a supplemental fee based on annual gross intrastate revenues, applicable to suppliers only.

ACKNOWLEDGED

- e. **FURTHER DEVELOPMENTS:** Applicant is under a continuing obligation to amend its application if substantial changes occur to the information upon which the Commission relied in approving the original filing. See 52 Pa. Code § 62.105.

AGREED

- f. **FALSIFICATION:** The Applicant understands that the making of false statement(s) herein may be grounds for denying the Application or, if later discovered, for revoking any authority granted pursuant to the Application. This Application is subject to 18 Pa.C.S. §§ 4902, 4903, and 4904, relating to perjury and falsification in official matters.

AGREED

- g. **NOTIFICATION OF CHANGE:** If your answer to any of these items changes during the pendency of your application or if the information relative to any item herein changes while you are operating within the Commonwealth of Pennsylvania, you are under a duty to so inform the Commission, within thirty (30) days, as to the specifics of any changes which have a significant impact on the conduct of business in Pennsylvania. See 52 Pa. Code § 62.105.

AGREED

- h. **CEASING OF OPERATIONS:** Applicant is also required to officially notify the Commission if it plans to cease doing business in Pennsylvania, 90 days prior to ceasing operations.

AGREED

- i. **FILING FEE:** The Applicant has enclosed or paid the required, non-refundable filing fee by **CERTIFIED CHECK OR MONEY ORDER** in the amount of **\$350.00** payable to the Commonwealth of Pennsylvania. **The Commission does not accept corporate or personal checks for filing fees.**

Sent via overnight mail with a hard copy of application.

10. AFFIDAVITS
(All affidavits must be notarized before filing.)

a.) **APPLICATION AFFIDAVIT:** Complete and submit with your filing an officially notarized Application Affidavit stating that all the information submitted in this application is truthful and correct. An example copy of this Affidavit can be found at Appendix A.

See Exhibit P.

b.) **OPERATIONS AFFIDAVIT:** Provide an officially notarized affidavit stating that you will adhere to the Public Utility Code of Pennsylvania and applicable federal and state laws. An example copy of this Affidavit can be found at Appendix B.

See Exhibit Q.

11. NEWSPAPER PUBLICATIONS

Required of ALL Applicants regardless of operating as a supplier, broker, marketer, or aggregator.

All Applicants MUST include a Commission issued Docket Number in their publications. Docket Numbers are issued to new applicants when an application packet is submitted to the PUC's Secretary's Bureau. **Newspaper publications published without a Commission issued Docket No. will be rejected.** For more information, see 52 Pa. Code § 62.107.

Notice of filing of this Application must be published in newspapers of general circulation covering each county in which the applicant intends to provide service. The newspapers in which proof of publication are required is dependent on the service territories the applicant is proposing to serve.

The chart below dictates which newspapers are necessary for each NGDC. For example, an applicant that wants to operate in Peoples Natural Gas - Peoples Natural Gas Division would need to run ads in The Erie Times-News, the Pittsburgh Post-Gazette, and the Johnstown Tribune-Democrat. If the applicant is proposing to serve the entire Commonwealth, please file proof of publication in all seven newspapers.

The only acceptable verification of this requirement is with Notarized Proofs of Publication, which may be requested from each newspaper and **must be supplied to the Commission before the applicant is licensed.**

See Exhibit R.

	Erie Times-News	Harrisburg Patriot-News	Philadelphia Daily News or Philadelphia Inquirer	Pittsburgh Post-Gazette	Scranton Times-Tribune	Williamsport Sun-Gazette	Johnstown Tribune-Democrat
Columbia Gas	X	X		X		X	X
National Fuel Gas	X			X			
PECO			X				
Peoples Natural Gas – Peoples Natural Gas Division	X			X			X
Peoples Natural Gas – Peoples Gas Division				X			
Philadelphia Gas Works			X				

UGI Utilities – Gas Div.	X	X	X	X	X	X	X
Valley Energy					X	X	
Entire Commonwealth	X	X	X	X	X	X	X

(Newspaper Publication Templates are provided at Appendices F and G)

12. SIGNATURE

Applicant: PROVISION POWER AND GAS, LLC

By: 

Title: RETAIL ENERGY DIVISION GM

13. CHECKLIST

For the applicant's convenience, please use the following checklist to ensure all relevant sections are complete. The Commission Secretary's Bureau will not accept an application unless each of the following sections is complete.

Applicant: Provision Power and Gas, LLC

	Signature	
<i>Overnight Mail</i>	Filing Fee (ONLY CERTIFIED CHECK OR MONEY ORDER)	
<i>Included</i>	Application Affidavit	
<i>Included</i>	Operations Affidavit	
<i>Overnight Mail</i>	Tax Certification Statement	
<i>Included</i>	Commonwealth Department of State Verification	
<i>To be eFiled Upon Completion</i>	Certificate of Service	

Applicant's Use

PUC Secretary's Bureau Use

Exhibit A

2.b. PENNSYLVANIA FOREIGN REGISTRATION STATEMENT

Pennsylvania Department of State

Bureau of Corporations and Charitable Organizations

PO Box 8722 | Harrisburg, PA 17105-8722

T: 717-787-1057

dos.pa.gov/BusinessCharities

Regarding: PROVISION POWER AND GAS, LLC
Request Type: Certificate of Registration Issuance Date: April 24, 2025
Request No.: 055396731 File No: 0006602819
Receipt No.: 1624581
Filing Type: Foreign Limited Liability Company
Filing Subtype: Limited Liability Company
Initial Filing Date: September 07, 2017
Status: Active

TO ALL WHOM THESE PRESENTS SHALL COME, GREETING:

I DO HEREBY CERTIFY THAT

PROVISION POWER AND GAS, LLC

is a foreign association duly registered to do business in this Commonwealth as of the issuance date herein.

I DO FURTHER CERTIFY THAT this Certificate of Registration shall not imply that all fees, taxes and penalties owed to the Commonwealth of Pennsylvania are paid.



IN TESTIMONY WHEREOF, I have hereunto set my hand and caused the seal of my office to be affixed, the day and year above written.

A handwritten signature in black ink, appearing to read "Albert Schmidt".

Albert Schmidt
Secretary of the Commonwealth

Verify this certificate online at www.file.dos.pa.gov

PENNSYLVANIA DEPARTMENT OF STATE
BUREAU OF CORPORATIONS AND CHARITABLE ORGANIZATIONS

<input type="checkbox"/> Return document by mail to: PENNCORP 56144 SERVICEGROUP COUNTER PICK-UP de	Foreign Registration Statement DSCB:15-412  TCO170908JD0102
<input type="checkbox"/> Return document by email to: _____	

Read all instructions prior to completing. This form may be submitted online at <https://www.corporations.pa.gov/>.

Fee: \$250

I qualify for a veteran/reservist-owned small business fee exemption (see instructions)

In compliance with the requirements of the applicable provisions of 15 Pa.C.S. § 412 (relating to foreign registration statement), the undersigned foreign association hereby states that:

1. The type of association is (check only one):

- | | | |
|---|--|---|
| <input type="checkbox"/> Business Corporation | <input type="checkbox"/> Limited Partnership | <input type="checkbox"/> Business Trust |
| <input type="checkbox"/> Nonprofit Corporation | <input type="checkbox"/> Limited Liability (General) Partnership | <input type="checkbox"/> Professional Association |
| <input checked="" type="checkbox"/> Limited Liability Company | <input type="checkbox"/> Limited Liability Limited Partnership | |

2. The full and proper name of the foreign association as registered in its jurisdiction of formation is:

PROVISION POWER AND GAS, LLC

2A. If the name in 2 does not contain a required designator or if the name in 2 is not available for use in the Commonwealth, the alternate name under which the association is registering in this Commonwealth is:

3. The jurisdiction of formation is: Delaware

4. The street and mailing address of the association's principal office.

813 Springdale Rd, Austin, TX 78702

Number and street City State Zip

4A. The street and mailing address of the office, if any, required to be maintained by the law of the association's jurisdiction of formation in that jurisdiction:

850 NEW BURTON ROAD SUITE 201 DOVER, DE 19904

Number and street City State Zip

2017 SEP -7 PM 3: 45

PA. DEPT. OF STATE

5. The (a) address of the association's proposed registered office in this Commonwealth or (b) name of its Commercial Registered Office Provider and the county of venue is:

Complete part (a) OR (b) – not both:

(a) _____
 Number and street City State Zip County

OR

(b) c/o: COGENCY GLOBAL INC. Dauphin
 Name of Commercial Registered Office Provider County

6. Check one of the following:

- The association may not have series.
- The association may have one or more series.

7. Effective date of registration of foreign association (check, and if appropriate complete, one of the following):

- The Foreign Registration Statement shall be effective upon filing in the Department of State.
- The Foreign Registration Statement shall be effective on: _____ at _____
 Date (MM/DD/YYYY) Hour (if any)

8. To be completed by Limited Liability Companies only. Check, and if appropriate complete, one of the following:

- The association is a limited liability company which is not organized to render any of the below professional service(s).
- The association is a restricted professional limited liability company organized to render one or more of the following professional service(s): (If this box is checked, one or more of the fields below must be checked.)

- | | | | |
|---------------------------------------|---|---|---|
| <input type="checkbox"/> Chiropractic | <input type="checkbox"/> Dentistry | <input type="checkbox"/> Law | <input type="checkbox"/> Medicine and surgery |
| <input type="checkbox"/> Optometry | <input type="checkbox"/> Osteopathic medicine and surgery | <input type="checkbox"/> Podiatric medicine | <input type="checkbox"/> Public accounting |
| <input type="checkbox"/> Psychology | <input type="checkbox"/> Veterinary medicine | | |

IN TESTIMONY WHEREOF, the undersigned association has caused this Foreign Registration Statement to be signed by a duly authorized representative thereof this 6 day of September, 2017.

PROVISION POWER AND GAS, LLC

Name of Association



Signature

Tri Vo, President

Title

Exhibit B

2.b. DELAWARE CERTIFICATE OF GOOD STANDING

Delaware

Page 1

The First State

I, CHARUNI PATIBANDA-SANCHEZ, SECRETARY OF STATE OF THE STATE OF DELAWARE, DO HEREBY CERTIFY "PROVISION POWER AND GAS, LLC" IS DULY FORMED UNDER THE LAWS OF THE STATE OF DELAWARE AND IS IN GOOD STANDING AND HAS A LEGAL EXISTENCE SO FAR AS THE RECORDS OF THIS OFFICE SHOW, AS OF THE TWENTY-FOURTH DAY OF APRIL, A.D. 2025.



C. P. Sanchez

Charuni Patibanda-Sanchez, Secretary of State

Authentication: 203529010

Date: 04-24-25

5586217 8300

SR# 20251754093

You may verify this certificate online at corp.delaware.gov/authver.shtml

CONFIDENTIAL

Exhibit C

2.b. FORMATION DOCUMENTS

CONFIDENTIAL

Exhibit D

2.b. NAME & ADDRESS OF OFFICERS

Exhibit E

5. PROOF OF SERVICE

A signed Certificate of Service will be filed with the Commission upon completion of service to the required agencies.

Service will be completed following issuance of the docket number associated with this application.

Exhibit F

6.a. BONDING LETTERS



pecoSM

AN EXELON COMPANY

July 2, 2025

Tri Vo, President
Provision Power and Gas, LLC
2305 E Ceasar Chavez
Austin, TX 78702

Re: Bonding Requirements.

Dear Tri Vo:

PECO is aware that Provision Power and Gas, LLC., has applied for a license to provide brokering and consulting services to commercial and industrial customers on the distribution system of PECO.

In making such an application Provision Power and Gas, LLC., it could be required to provide PECO with a bond or other acceptable financial security in an amount that PECO determines to be appropriate. Provision Power and Gas, LLC., has indicated that it intends to provide only broker and consulting services to commercial and industrial customers; will not take title to any delivered natural gas; nor will they accept any customer payments or deposits.

Therefore, PECO has determined at this time Provision Power and Gas, LLC., does not need a bond or other financial security requirement since they are not directly engaging in business with PECO and only providing brokering or consulting services to PECO customers.

However, if the services provided by Provision Power and Gas, LLC., or the creditworthiness requirement for PECO's exposure to Provision Power and Gas, LLC., change in the future, PECO reserves the right to request Provision Power and Gas, LLC., to provide a bond or other financial security instrument.

If you should have any questions regarding this matter, please contact Wanda Rucker at Wanda.Rucker@exeloncorp.com.

Respectfully submitted,

Suzette Adams

Suzette Adams
Sr Manager, Gas Supply and Transportation
2301 Market Street
Philadelphia, PA 19103



July 10, 2025

Tri Vo
President
Provision Power & Gas, LLC
2305 E Cesar Chavez
Austin, TX 78702

Dear Tri Vo:

We are pleased that Provision Power & Gas, LLC has applied for a license to provide Natural Gas Supply Services on the distribution system of Columbia Gas of Pennsylvania, Inc. (“Columbia Gas”).

Under Paragraph 2.4.1 of the Rules Applicable to Distribution Service section of the Tariff of Columbia Gas, it is required that the Natural Gas Supplier provide financial information for the Company to establish the Natural Gas Supplier’s creditworthiness. After approval of your application to Columbia Gas, but before the enrollment of customers, Provision Power & Gas, LLC will be required to provide financial security.

Since Provision Power & Gas, LLC is not currently serving customers on the Columbia Gas System, we have determined Provision Power & Gas, LLC does not need a bond or other financial security requirement at this time.

If the creditworthiness requirement or Columbia Gas’ exposure to Provision Power & Gas, LLC changes in the future, Columbia Gas might deem it appropriate to require Provision Power & Gas, LLC to provide a bond or other financial security instrument.

Please feel free to contact me at 614-460-4217 should you have any questions regarding a bond or other financial security instrument requirements of Columbia Gas.

Sincerely,

Kylia Davis

Kylia Davis
Manager of Choice and Transportation Support Services



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

7-2-25

Tri Vo
2305 E Cesar Chavez
Austin, TX 78702

Email: Tri@carbonbetter.com

Dear Tri Vo:

Re: Security Requirement for Provision Power and Gas, LLC

Philadelphia Gas Works ("PGW") is aware that Provision Power and Gas, LLC has filed an application with the Pennsylvania Public Utility Commission to supply natural gas services to the public in Pennsylvania and specifically within the service territory of Philadelphia Gas Works. You have stated that, in performing these services, Provision Power and Gas, LLC will take title to any delivered natural gas.

Under its tariff, Philadelphia Gas Works could require Provision Power and Gas, LLC to provide a bond or other financial security instrument in an amount that Philadelphia Gas Works determines to be appropriate. Upon final approval of your application to PGW and prior to enrolling customers, security in the first year for firm pools will be required based on your estimated firm pool size. It will be updated annually based on actual firm pool size.

At this time, Provision Power and Gas, LLC does not need to post a bond or other form of security.

If you have any questions concerning the foregoing, please contact me at 215-684-6726.

Sincerely,

Robert Smith

Robert K. Smith
Sr. Vice President - Operations, Supply
Chain, & Gas Management

/js



National Fuel

July 23, 2025

Provision Power and Gas, LLC
Attn: Tri Vo, President
2305 E Cesar Chavez St.
Austin, TX 78702

Dear Tri,

Pursuant to 66 Pa. C. S. § 2208 (c), an applicant for a natural gas supplier license in the Commonwealth of Pennsylvania must furnish security to each utility where the supplier will do business to ensure the financial responsibility of such natural gas supplier. To this end, National Fuel Gas Distribution Corporation (“National Fuel”) will perform a credit review and analysis of Provision Power and Gas, LLC (PPG) and determine at the appropriate time whether PPG must post a security deposit acceptable to National Fuel in order to operate as a supplier on National Fuel’s system.

PPG’s security requirement to serve Pennsylvania customers is dependent on the type of transportation service utilized by PPG. There is no Natural Gas Supplier (NGS) security requirement for customers that will be enrolled in National Fuel’s Purchase of Receivable (POR) program. As such, PPG will not be required to post security for customers enrolled in the POR program. A security deposit will be required for transportation customers not enrolled in the POR program.

Should you have any questions concerning the above, please contact me at 716-857-7541.

Yours truly,

Jason Allen
Transportation Service Department



375 North Shore Drive
Pittsburgh, Pennsylvania 15212

www.peoples-gas.com

Carol Scanlon
Manager, Rates

Peoples Natural Gas Company LLC
Phone: 412-208-6931
Email: Carol.Scanlon@peoples-gas.com

July 7, 2025

Mr. Tri Vo
President
Provision Power and Gas, LLC
2305 E Cesar Chavez
Austin, TX 78702

Dear Mr. Vo:

We are pleased that Provision Power and Gas, LLC has applied for a license to provide natural gas services on Peoples Natural Gas Company LLC.

Since Provision Power and Gas, LLC is not currently serving customers on the Peoples systems, we have determined at this time that Provision Power and Gas, LLC does not need a bond or other financial security requirement to provide these services to the Company's customers.

If a Pool is established, and customers are enrolled which alters the creditworthiness requirement or the Company's exposure to Provision Power and Gas, LLC's provision of services on the Peoples' system changes in the future, the Company may deem it appropriate to require a bond or other financial instrument.

If you have any questions feel free to contact me at 412-208-6931 or by email at Carol.Scanlon@peoples-gas.com.

Sincerely,

Carol Scanlon
Manager, Rates
Peoples Natural Gas Company LLC

Cc: Stephen Kelly
Mina Speicher



July 01, 2025

VIA EMAIL

Tri Vo, President
Provision Power and Gas, LLC
2305 E. Cesar Chavez
Austin, TX 78702
Tri@carbonbetter.com

RE: Provision Power and Gas, LLC

Dear Mr. Vo:

We understand that Provision Power and Gas, LLC has applied with the Pennsylvania Public Utility Commission to supply natural gas services to the public in Pennsylvania, including our company's service area.

Pursuant to 66 Pa.C.S. § 2208(c), an applicant for a natural gas supplier license must furnish security to each utility where it will do business to ensure the supplier's financial responsibility. To this end, Valley Energy periodically will perform a credit review and analysis of Provision Power and Gas, LLC when it begins to serve customers on Valley Energy's system. Valley Energy will determine whether Provision Power and Gas, LLC must post a security based on the credit review, the types of customers served, the volumes expected to be delivered for those customers and the other rules in Valley Energy's Supplier Tariff. At this time, no security is being requested; however, if the services provided change in the future, we reserve the right to require security from Provision Power and Gas, LLC as deemed appropriate.

If you have any questions, please contact Jamie Beale at 570-888-9664 (Ext. 5232).

Sincerely,

Edward E. Rogers
President & CEO

EER/km

cc: J. Beale, Valley Energy



UGI Utilities, Inc.
1 UGI Drive
Denver, PA 17517

610-796-3400

VIA E-MAIL

August 15, 2025

Provision Power and Gas, LLC
2305 E. Cesar Chavez Street
Austin, TX 78702

ATTENTION: **Tri Vo, President**
Tri@carbonbetter.com

RE: UGI Financial Security Requirements

Dear Mr. Vo,

UGI Utilities, Inc.–Gas Division (hereinafter “UGIU”) has reviewed the application of Provision Power and Gas, LLC (hereinafter “Provision”) for approval to operate as a Natural Gas Supplier. Based on this initial review, Provision must post security as specified in the UGIU Supplier Coordination Tariff before it serves customers on the UGIU distribution systems. Such security forms and amounts can be found in Section 8 of UGIU’s Gas Choice Tariff No. 7S at <https://ugi.outsystemsenterprise.com/UGITariff FO/Tariffs>. Once such security is posted with UGIU, Provision will have demonstrated adequate creditworthiness to UGIU in order to operate as a Natural Gas Supplier on the UGIU distribution system.

This determination may change in the event there is a material deterioration in Provision’s financial condition, if Provision’s obligations to UGIU exceed the amount of the financial security provided, if the financial security is withdrawn or is deemed to be null and void or inadequate due to the material financial deterioration of any guarantor, or if Provision fails to abide by the terms and conditions of the UGIU Gas Tariff and the UGIU Natural Gas Supplier Coordination Tariff.

Please feel free to contact me with any additional questions you may have.

Sincerely,

A handwritten signature in blue ink that reads "Sherry Epler". The signature is written in a cursive, flowing style.

Sherry Epler
Senior Manager
Tariff & Supplier Administration

SE/rks

CONFIDENTIAL

Exhibit G

6.b. FINANCIAL RECORDS,
STATEMENTS, AND RATINGS

CONFIDENTIAL

Exhibit H

6.c. CREDIT AGREEMENT

CONFIDENTIAL

Exhibit I

6.f. TAX CERTIFICATION STATEMENT

Exhibit J

7.a. EXPERIENCE, PLAN, STRUCTURE

Provision Power and Gas, LLC submits the following information demonstrating our technical capabilities and operational readiness to effectively and reliably provide natural gas supply services within the Commonwealth of Pennsylvania.

Previous Experience in the Natural Gas Industry

Provision Power and Gas, LLC has provided natural gas supply and related energy services continuously for approximately 11 years. Our relevant industry experience includes:

- Serving as a natural gas supplier in Ohio since 2016 and Michigan since 2014.
- Managing annual gas supply volumes averaging 2,500,000 MCF per year.

Additional highlights of Provision Power and Gas, LLC's natural gas industry experience include:

- Serving as a natural gas supplier to tens of thousands of retail and small commercial customers across Ohio and Michigan.
- Demonstrated consistent regulatory compliance in existing retail markets over more than a decade of retail operations.
- Since 2020, all natural gas supplied by Provision Power and Gas, LLC to direct retail customers is 100% offset by carbon credits in addition to planting trees, demonstrating our commitment to sustainability and environmental stewardship.
- Regularly featuring stories on our blog highlighting the carbon credit projects supported by our carbon credit purchases.

Proof of Licenses in Other Jurisdictions

Provision Power and Gas, LLC currently holds active supplier licenses in the following jurisdictions. See Exhibit J for copies of licenses.

State	Entity	Commodity	Docket or Case	Status
OH	Provision Power & Gas LLC	Gas	16-1513-GA-CRS	Active
OH	Provision Power & Gas LLC	Electric	16-1038-EL-CRS	Active
MI	Provision Power & Gas, LLC	Gas	U-17733	Active

Type and Number of Customers Served in Other Jurisdictions

Provision Power and Gas, LLC currently serves approximately 25,000 active natural gas customers across Ohio and Michigan.

Staffing Structure and Employee Training Commitments

Provision Power and Gas, LLC has an experienced team with expertise in retail energy operations, compliance, and customer management. Our team includes:

- Executive and management professionals overseeing operations, compliance, and strategy.

- Customer service and quality control representatives to address consumer inquiries and issues.
- Sales and marketing representatives who receive training on regulatory compliance and consumer protection.
- Regulatory compliance specialists ensure ongoing adherence to local and federal regulations.

Training commitments include:

- Comprehensive training programs emphasizing compliance with applicable Pennsylvania Public Utility Commission (PAPUC) regulations, including but not limited to:
 - **52 Pa. Code Chapter 62** (*Natural Gas Supply Customer Choice*)
 - **52 Pa. Code Chapter 111** (*Marketing and Sales Practices for the Retail Residential Energy Market*)
- Routine compliance audits and internal training refreshers to reinforce regulatory adherence.
- New employee onboarding processes that include initial regulatory training and periodic assessments to ensure ongoing employee understanding and compliance.

See the resumes of key officers and employees in Exhibit M.

Business Plans for Operations Within the Commonwealth

Provision Power and Gas, LLC plans to enter the Pennsylvania natural gas market with a structured, phased approach that prioritizes compliance, reliability, and customer satisfaction.

Initial Market Entry

Provision Power and Gas, LLC will initially enter the market by focusing on the southeastern region of Pennsylvania, marketing to residential and small commercial customer segments. The densely populated areas of this region provide opportunities to efficiently establish operations, build brand presence, and refine processes before gradually expanding statewide.

Supply Strategy

Provision Power and Gas, LLC utilizes an experienced energy logistics team within its parent company, CarbonBetter, which is responsible for all procurement, management, and scheduling of natural gas supply. This team maintains established relationships with reliable wholesale suppliers, employs rigorous market analysis and risk management practices, and secures competitive and stable pricing for customers.

Marketing and Customer Acquisition

Provision Power and Gas, LLC employs a multi-channel marketing and customer acquisition approach compliant with PAPUC, state and federal regulations. Channels include door-to-door sales, telemarketing campaigns, and digital marketing initiatives (such as targeted online advertising and email outreach).

All customer enrollments are independently verified through a third-party verification (TPV) service provided by TPV360, ensuring clear, compliant customer consent.

Our quality assurance (QA) processes include:

- Reviewing every customer enrollment for compliance and accuracy.
- Conducting welcome calls to all new customers to verify satisfaction and resolve any immediate questions.
- Rapid feedback loops for issue resolution, continuously communicating with sales teams to promptly address customer concerns and improve performance through targeted retraining and corrective feedback.

Growth and Expansion Plan

Provision Power and Gas, LLC's strategic growth plan begins in southeastern Pennsylvania, targeting residential and small commercial customer segments. Following successful establishment in initial markets, operations will systematically expand statewide, prioritizing densely populated regions first.

Expansion will be structured in quarterly or semi-annual waves, with each wave focusing on specific utility territories. The timing and sequencing of each new market territory will be flexible, guided by operational readiness assessments, market analysis, and ongoing performance evaluations.

Customer Service and Compliance

Provision Power and Gas, LLC ensures consistent compliance and customer satisfaction through a skilled and experienced Customer Care team dedicated to direct customer support and rigorous quality assurance oversight.

Our customer care and compliance programs include:

- Systematic monitoring of sales team performance across all marketing channels, emphasizing customer satisfaction, regulatory compliance, and ethical practices.
- Continuous quality assurance processes, including routine audits, team and agent feedback mechanisms, retraining programs, and clearly defined corrective actions to promptly address identified performance issues.
- Structured, proactive customer communications to foster transparency, responsiveness, and trust, ensuring high customer retention and satisfaction.

Exhibit K

7.a. PROOF OF LICENSES

Competitive Retail Natural Gas Service Provider or Governmental Aggregator Certificate

Certified Entity:

Provision Power & Gas LLC

DBA: Provision

2305 E Cesar Chavez Street

Austin, TX 78702

Certificate Number: **16-539G**

Effective Date: September 30, 2024

Expiration Date: September 30, 2026

Issued Pursuant to Case Number(s):

16-1513-GA-CRS

The above-referenced entity is hereby certified to provide competitive retail natural gas Retail Natural Gas Marketer services within the State of Ohio.

The certification of competitive retail natural gas service providers is governed by Chapters 4901:1-27, 4901:1-28, and 4901:1-29 of the Ohio Administrative Code, and Section 4929.20 of the Ohio Revised Code. This Certificate is revocable if all of the conditions set forth in the aforementioned case(s) are not met.

The certified entity is subject to all rules and regulations of the Public Utilities Commission of Ohio now existing or hereafter promulgated.

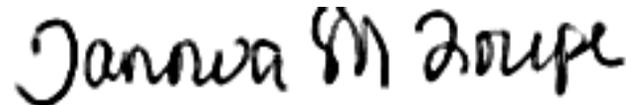
Witness the seal of the Commission affixed at Columbus, Ohio.

Dated: **30 day of September, 2024.**



By Order of

The Public Utilities Commission of Ohio

A handwritten signature in black ink that reads "Tanowa M Troupe".

Tanowa M. Troupe, Secretary

Michelle Green, Acting Secretary

Brian James, Acting Secretary

Susan Patterson, Acting Secretary

Commissioners

Daniel R. Conway

Dennis P. Deters

Lawrence K. Friedeman

John D. Williams

180 East Broad Street

Columbus, OH 43215 U.S.A.

800 | 686 7826

PUCO.Ohio.gov

Competitive Retail Electric Service Provider Certificate

Certified Entity:
Provision Power & Gas LLC
DBA: Provision
2305 E Cesar Chavez Street
Austin, TX 78702

Certificate Number: **16-1085E**

Effective Date: July 28, 2024

Expiration Date: July 28, 2026

Issued Pursuant to Case Number(s):

16-1038-EL-CRS

The above referenced entity is hereby certified to provide competitive retail electric **Power Marketer** services within the State of Ohio.

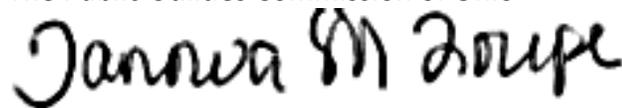
The certification of competitive retail electric service providers is governed by Chapters 4901:1-24 and 4901:1-21 of the Ohio Administrative Code, and Section 4928.08 of the Ohio Revised Code. This Certificate is revocable if all of the conditions set forth in the aforementioned case(s) are not met. The certified entity is subject to all rules and regulations of the Public Utilities Commission of Ohio now existing or hereafter promulgated.

Witness the seal of the Commission affixed at Columbus, Ohio.

Dated: **28 day of July, 2024.**



By Order of
The Public Utilities Commission of Ohio



Tanowa M. Troupe, Secretary
Michelle Green, Acting Secretary
Susan Patterson, Acting Secretary



Michigan Public Service Commission

Rick Snyder, Governor

Mike Zimmer, LARA Director

John D. Quackenbush, Chairman

Greg R. White, Commissioner

Sally Talberg, Commissioner

Contact: Judy Palnau

517.284-8300

www.michigan.gov/lara

www.michigan.gov/mpsc

Email: mediainfo@michigan.gov

MPSC Grants Alternative Gas Supplier License to Provision Power & Gas, LLC

February 12, 2015 – The Michigan Public Service Commission (MPSC) today granted a license to Provision Power & Gas, LLC as an alternative gas supplier (AGS).

The company, which applied for the license on Oct. 16, 2014, is a start-up retail entity and is a privately-held, wholly-owned subsidiary of Elevation Energy Group, LLC, which is headquartered in Austin, Texas. It has established an office in Lansing, Mich.

The MPSC determined that the company's application is in the public interest and that by granting this request for a license, opportunities for competition may expand. The Commission conditioned the license on compliance with all applicable provisions of Public Act 634 of 2002, the Commission's orders and administrative rules, and each of the delivering natural gas utilities' tariffs. Failure to comply with any of these provisions may result in revocation of the license or other penalties.

The MPSC is an agency within the Department of Licensing and Regulatory Affairs.

Case No. U-17733

For more information about LARA, please visit www.michigan.gov/lara. Follow us on Twitter www.twitter.com/michiganLARA, "Like" us on Facebook or find us on YouTube www.youtube.com/michiganLARA.

###

STATE OF MICHIGAN
BEFORE THE MICHIGAN PUBLIC SERVICE COMMISSION

In the matter of the application of)	
PROVISON POWER & GAS, LLC,)	Case No. U-17733
for a license as an alternative gas supplier.)	
_____)	

At the February 12, 2015 meeting of the Michigan Public Service Commission in Lansing, Michigan.

PRESENT: Hon. John D. Quackenbush, Chairman
Hon. Greg R. White, Commissioner
Hon. Sally A. Talberg, Commissioner

ORDER GRANTING LICENSE

On October 16, 2014, Provision Power & Gas, LLC (Provision), applied for a license to operate as an alternative gas supplier (AGS) within Michigan pursuant to 2002 PA 634, MCL 460.9 *et seq.* (Act 634). As part of its application, Provision provided information to demonstrate compliance with the AGS license requirements under Act 634 and under the Commission's March 12, 2003 order in Case No. U-13694 (March 12 order). That order established the AGS licensing procedure.

Act 634 requires an AGS to have the necessary financial, managerial, and technical capabilities to serve customers within the state of Michigan. The act also requires an AGS to maintain an office within the state. In accordance with the March 12 order, the Commission Staff (Staff) must review the application of the AGS for conformance with Act 634 and with the

Commission's orders. The Staff then must recommend appropriate action regarding the application to the Commission.

The Staff reviewed Provision's license application, as well as the information the company submitted, and has recommended this company be granted a license to operate as an AGS in Michigan.

The application shows that Provision is a start-up retail entity and is a privately held wholly-owned subsidiary of Elevation Energy Group, LLC. Provision was organized in Delaware on August 29, 2014, is headquartered in Austin, Texas, and was registered with the Michigan Corporations Division on September 9, 2014, ID Number E9019U.

The Staff reviewed Provision's personnel descriptions and histories, and observes that their key personnel have 15 combined years of experience in the energy industry including experience managing and overseeing operations, marketing, sales, and customer service. Provision will respond to customer inquiries and complaints during regular business hours in a timely manner. Based on its review, the Staff has determined that Provision is well qualified with sufficient experience and ability to serve customers in Michigan's Gas Customer Choice Program.

Based upon the information provided by Provision and the recommendation of the Staff, the Commission finds that Provision possesses the appropriate managerial and technical capabilities to serve customers within the state of Michigan.

Provision has provided the Staff with a letter of credit in the amount of \$100,000. Based on its review of the confidential financial documents and the satisfied letter of credit requirement, the Staff determined that Provision's financial capabilities and availability meet Act 634 requirements. The Commission agrees.

Act 634 requires Provision to maintain an office within the state of Michigan. Provision has an established office in Lansing, Michigan. The Staff determined that Provision has met the office requirements for licensing. The Commission agrees.

Based upon the submissions by Provision and the Staff's review, the Commission finds that Provision's request to be licensed as an AGS is reasonable and in the public interest, and that it should be approved. However, the grant of the license is conditioned upon compliance with all of the applicable provisions of Act 634, the Commission's orders and administrative rules, and each of the delivering natural gas utilities' tariffs. Failure to comply with any of these provisions may result in revocation of the license or other penalties.

THEREFORE, IT IS ORDERED that:

- A. Provision Power & Gas, LLC, is granted a license as an alternative gas supplier.
- B. Provision Power & Gas, LLC, shall comply with the regulatory requirements specified in 2002 PA 634, MCL 460.9 *et seq.*, the Commission's orders and administrative rules approved by the Commission, and each of the delivering natural gas utilities' tariffs.

The Commission reserves jurisdiction and may issue further orders as necessary.

Any party desiring to appeal this order must do so in the appropriate court within 30 days after issuance and notice of this order, under MCL 462.26.

MICHIGAN PUBLIC SERVICE COMMISSION

John D. Quackenbush, Chairman

Greg R. White, Commissioner

Sally A. Talberg, Commissioner

By its action of February 12, 2015.

Mary Jo Kunkle, Executive Secretary

Exhibit L

7.c. VERIFICATION PROCEDURES

Applicant's Verification Procedures

Provision Power and Gas, LLC utilizes TPV360, an established third-party verification (TPV) provider, to independently confirm customer enrollment decisions and ensure compliance with all applicable regulations, including the standards set forth by the PAPUC.

Our verification procedures using TPV360 are as follows:

1. Independent Verification:

- Immediately following customer agreement to enroll in face-to-face and telephonic interactions, TPV360 independently contacts the customer to confirm their intent clearly and explicitly.

2. Compliance with PAPUC Regulations:

- All verification interactions strictly adhere to PAPUC regulatory requirements as outlined in 52 Pa. Code §§ 62.75, 111.7, and 111.11, ensuring clarity, consumer protection, transparency, and proper verification of customer enrollments.

3. Script and Disclosure Requirements:

- The verification scripts, developed in coordination with TPV360, include clear, standardized disclosures that ensure customers fully understand key enrollment terms, such as product pricing, the length of the agreement, cancellation rights, and their right to rescind.

4. Recording and Auditability:

- All verification interactions are digitally and securely stored and made readily available for auditing and regulatory inspection as required by PAPUC guidelines.

5. Quality Control and Auditing:

- Provision Power and Gas, LLC regularly reviews stored TPV interactions on a random sampling basis to proactively identify, address, and rectify any compliance issues promptly.
- Additionally, TPV360 provides comprehensive reporting and analysis of verification outcomes, allowing continuous improvement of marketing and enrollment processes.

6. Corrective Action Procedures:

- Should any deficiencies or compliance violations be identified, Provision Power and Gas, LLC immediately initiates corrective actions including retraining, disciplinary measures, or termination of agents or subcontractors as appropriate, maintaining adherence to strict ethical and regulatory standards.

By partnering with TPV360, Provision Power and Gas, LLC ensures consistent, compliant, and transparent verification of customer enrollments, reinforcing consumer protection and confidence in our services.

Exhibit M

7.d. OVERSIGHT OF MARKETING

Provision Power and Gas, LLC is committed to ensuring that all marketing activities—whether conducted by employees, affiliates, agents, brokers, or subcontractors—are performed ethically, transparently, and in full compliance with applicable PAPUC regulations and internal standards.

Regulatory Compliance and Training

All individuals involved in marketing activities will receive comprehensive, mandatory training covering:

- PAPUC regulations governing marketing and solicitation (52 Pa. Code §§ 62.75, 62.77, 111.5–111.12).
- Ethical business practices, consumer protections, and transparency standards.
- Accurate representation of Provision Power and Gas, LLC's products, services, rates, terms, and conditions.

Specifically emphasized in training:

- Display and identification requirements (presentation of photo ID identifying the representative's affiliation with Provision Power and Gas, LLC).
- Providing written disclosure documents (including Terms & Conditions and Disclosure Statements).
- Clear communication about the representative's identity as an independent marketer and the continuing role of the local utility (including emergency response and billing).
- Immediate availability of written product/service information and clear contact information for customer inquiries and complaints.
- Language and accessibility procedures to ensure understanding by non-English-speaking customers or customers requiring assistance.

Supervision and Initial Field Oversight

Provision Power and Gas, LLC implements direct, structured oversight mechanisms:

- **Initial Supervision:** New sales representatives are required to conduct initial marketing activities under direct supervision to ensure adherence to company standards and PAPUC regulations.
- **Field Supervision:** All marketing teams are overseen by designated Team Supervisors readily available to address any immediate concerns or compliance questions in real-time.

Third-Party Verification (TPV)

Provision Power and Gas, LLC employs rigorous third-party verification processes to independently confirm and document customer enrollment decisions:

- TPV processes (e.g., through TPV360 or equivalent systems) will independently verify customer intent in strict adherence to 52 Pa. Code §§ 111.7 and 111.11.
- All verification interactions are digitally and securely stored, and regularly audited for compliance purposes.
- Scripts used during TPV are reviewed, revised, and approved internally to ensure clarity, compliance, and consumer protection.

Quality Control, Auditing, and Corrective Actions

To proactively enforce ethical marketing standards, Provision Power and Gas, LLC conducts ongoing quality-control initiatives in strict compliance with 52 Pa. Code §§ 111.5 and 111.6:

- **Random In-field Audits:** Conducted to ensure representative adherence to training standards, with immediate feedback and documented corrective actions if deficiencies are identified.
- **Verification Sample Audits:** Regular random reviews of TPV interactions to ensure regulatory compliance, accuracy, and transparency.
- **Immediate Corrective Measures:** Representatives identified as non-compliant will undergo immediate corrective training or disciplinary actions up to termination as dictated by the severity or recurrence of infractions.

Employee and Subcontractor Screening

- Mandatory background checks for all resources engaged in in-person marketing activities, ensuring suitability, credibility, and trustworthiness.

Marketing Materials Review and Approval

- All marketing materials (scripts, written collateral, advertisements) require formal internal compliance review and management approval prior to distribution, ensuring accurate representation, regulatory adherence, and ethical standards.

Exhibit N

7.e. OFFICERS' RESUMES

Summary

Tri's career in energy and commodity trading spans over 15 years, where he worked his way up from entry-level analyst to later founding Energy 95, the precursor to CarbonBetter. During his career Tri has led teams trading natural gas, power, natural gas liquids, crude oil, renewable energy credits, and carbon credits. CarbonBetter is the largest minority-owned business in Austin, Texas.

Professional Experience

CarbonBetter

Austin, Texas

Founder & President | March 2012 - Present

Company Leadership

- Defines the company's vision, strategy, and financial direction, ensuring long-term growth and stability.
- Establishes governance, compliance, and risk management frameworks across all business divisions.
- Represents the company with banking partners, credit counterparties, and other financial and strategic stakeholders.
- Leads and mentors the executive leadership team, providing guidance and direction across all business divisions.

Wholesale Energy

- Directs natural gas, power, natural gas liquids, and crude oil trading activities.
- Negotiates supply, storage, and transportation agreements to ensure reliable delivery.
- Develops and executes hedging strategies to manage commodity price risk and market volatility.
- Builds and maintains relationships with counterparties, brokers, and trading partners to secure market access and liquidity.

Retail Energy

- Provides executive oversight of the retail division, which supplies electricity and natural gas to residential and commercial customers.
- Reviews and approves business plans developed by retail leadership, including product offerings, pricing models, and growth strategies.
- Ensures the division operates in full compliance with state licensing requirements, consumer protection rules, and all applicable regulatory standards.
- Holds leadership accountable for maintaining strong customer service practices, including accurate billing, transparent marketing, and effective dispute resolution.
- Oversees the division's approach to balancing wholesale procurement with retail demand through appropriate hedging and supply planning.
- Monitors financial and operational performance to ensure the retail business meets all customer and regulatory obligations.

Energy Services

- Guides the strategic direction of the Energy Services division, providing executive oversight of its leadership team.
- Oversees the development of energy and sustainability solutions, including renewable energy credits, carbon offsets, and related services, to ensure alignment with customer priorities and evolving energy markets.

Education

Parsons School of Design, The New School — Master of Fine Arts (MFA), Industrial Design

University of Texas at Austin, McCombs School of Business — Bachelor of Business Administration (BBA), Finance

BERNARD L. HUFF III

EDUCATION

- Butler University, College of Business Administration**, Indianapolis, IN 2010
Master of Business Administration
Finance
- Indiana University, Kelley School of Business**, Bloomington, IN 2007
Bachelor of Science in Business
Majors: Operations Management and Business Information Systems

EXPERIENCE

- CarbonBetter, LLC** Cincinnati, OH 2016-Present
Vice President, Trading and Origination
- Launched a new business segment consisting of wholesale gas trading in addition to commercial and industrial end use gas customers.
 - Oversee the entire company portfolio from a risk perspective and ensure we are in compliance with bank covenants.
 - Oversee the trading group comprised of traders and analysts and understand each trading position that our trade group is exposed to.
 - Extract additional value from transportation and storage assets by utilizing embedded optionality and flowing transport.
 - Evaluate and execute short and long-term transportation and storage acquisitions to add value to our books.
 - Trade all facets of transportation and storage asset exposure for the Retail, Wholesale and C&I books.
 - Hedge Nymex, physical and financial basis risk with the intent of ensuring physical obligations are met and optimal value is captured while managing risk.
 - Grow the presence of CarbonBetter across North America by expanding our transport, storage and physical asset base.
- BP Canada Energy Marketing Corp.** Indianapolis, IN 2011-2016
Manager, Gas Marketing and Origination
- Managed Midwest book position through cash trading and forward market modeling.
 - Traded physical positions and utilized financial swaps to hedge our entire Midwest book.
 - Provided financial options to customers and developed strategies to limit customer exposures to various market conditions.
 - Monitored and reported MtM exposures and traded within leadership defined position limits.
 - Grew and maintained a customer book of business behind a variety of citygates and states.
 - Trained new members of the Marketing and Origination team. Groomed new members of the team for future marketing roles within the organization.
 - Managed my direct reports development in support of the marketing and origination effort.
 - Cultivated sales skills and taught attributes essential for successful gas origination such as supply procurement, asset optimization, position management, and financial trading.
- BP Canada Energy Marketing Corp.** Indianapolis, IN 2009-2011
Account Manager – Asset Optimization and Origination
- Focused on asset optimization opportunities in the cash market as well as forward market via different supply opportunities from our asset web of pipelines.
 - Closely monitored our citygate supply allocations to pinpoint what optimization opportunities existed within the market.
 - Traded cash positions daily to balance our book positions and optimize our asset base.
 - Provided pricing to the marketing group for new and renewed customer business. This included modeling out forward supply and providing swing pricing behind all our market areas.

- Evaluated and bid on strategic assets that aligned with our business which included capacity release opportunities, long term capacity commitments and storage opportunities.
- Ensured all strategic assets were utilized in a manner to generate the maximum value possible, both intrinsic and extrinsic.
- Focused on establishing a larger market presence for BP behind targeted citygates by developing direct customer relationships and through fostering relationships with brokers.
- Developed a model which captured key performance metrics for our entire origination team and allowed us to annually perform a SWOT analysis of our business.

BP Canada Energy Marketing Corp. Indianapolis, IN

2007-2009

Market Analyst

- Interacted with customers in support of the marketing group with any requests or concerns regarding Nymex pricing, invoicing, scheduling, hedging, physical supply, gas storage, or pipeline transportation.
- Served as backup for all market originators. This required an in depth understanding of all market areas as each utility and pipeline had different tariffs/balancing requirements.
- Identified asset optimization opportunities within the daily cash markets and forward markets.
- Participated in the development and implementation of strategies for the Indianapolis and North Gas team specifically related to growth, continuous improvement, customer service, and expansion opportunities in the Midwest market.
- Tracked and provided industry statistical analysis and maintained relevant fundamental data for distribution.
- Attended meetings with originators to obtain RFP's for supply and transportation as well as attended customer relationship meetings.
- Interacted with all BP entities to ensure correct FERC guidelines and standards were being met.
- Served as a link to trade control through the monitoring of Indianapolis MtM position.
- Entered daily and monthly gas deals along with financial hedges and options for customers.

United States Army National Guard Madison, IN

2001-2007

Sergeant, 1st Battalion, 151st Infantry - Team Leader/Reconnaissance Scout

- Led an elite team of soldiers on key reconnaissance missions resulting in critical intelligence for higher command.
- Obtained teamwork skills required to complete many tasks essential to team survival and mission accomplishment.
- Conducted hundreds of training and drill ceremonies to provide soldiers with the necessary skillsets to successfully perform required tasks and ensure the best possible outcomes to mission requests from leadership.
- Awarded Army Achievement Medal (07/05).
- Competed against soldiers in Indiana on a variety of military platforms to earn the title, Soldier of the Year (2004).

United States Army Various Posts

2003-2004

Corporal, 1st Battalion, 151st Infantry – Team Leader/Reconnaissance Scout

- Trained thousands of soldiers on military strategies and tactics in preparation for deployment to Iraq and Afghanistan.
- Served Active Duty during Operation Enduring Freedom and Operation Iraqi Freedom.
- Awarded Army Commendation Medal (02/04).
- Awarded Army Achievement Medal (03/03).

Summary

Proven executive with comprehensive leadership experience in sales, operations, customer support, and compliance within the retail energy sector, specifically in natural gas and electric power markets. Proven ability to build, manage, and optimize operational frameworks, ensuring regulatory compliance, customer satisfaction, and revenue growth.

Professional Experience

CarbonBetter

Austin, Texas

Retail Energy GM (Interim) | March 2023 - Present

- Oversee comprehensive retail operations, directing sales initiatives, telephonic and field-based acquisition channels, and operational management to grow customer base in alignment with regulatory standards.
- Direct customer support teams, ensuring prompt resolution, retention, and exceptional customer satisfaction.
- Ensure strict adherence to regulatory requirements, including licensing, reporting, and operational compliance.
- Manage integrated technology systems facilitating transactions, EDI processes, billing, CRM, and operational automation.
- Direct budgeting, forecasting, cost control, and profitability analyses to maintain financial health and drive sustainable growth.
- Continuously refine processes and systems to increase efficiency, reduce operational costs, and enhance customer experience.

VP, Marketing | June 2019 - Present

- Manage digital marketing strategies, optimizing online acquisition channels for maximum retail growth and efficiency.
- Lead development and execution of comprehensive brand marketing strategies to elevate company visibility and market positioning.
- Direct content creation and distribution strategies, effectively supporting B2B climate solutions teams with high-quality, targeted marketing materials.
- Collaborate with cross-functional teams to deliver integrated marketing campaigns and drive thought leadership in sustainability and climate initiatives.

Wondercide Natural Products

Austin, Texas

CMO | March 2014 - August 2016

- Drove 10x revenue growth within 2.5 years by scaling diverse distribution channels, including direct-to-consumer and B2B retail, in a regulated product sector.
- Optimized acquisition costs through strategic paid media initiatives; implemented agile team processes to enhance productivity and alignment significantly.
- Established strategic planning processes, performance KPIs, and business intelligence tools, effectively supporting data-driven decision-making for market expansion and profitability.

Additional Experience

- Previous leadership and entrepreneurial roles across marketing, e-commerce, and technology sectors (2002–2014).

Awards & Recognition

Shark Tank Contestant: Secured the largest deal for a female-led team, driving brand exposure and revenue growth.

PetAge Women of Influence Winner: Recognized for leadership and impact in the pet industry.

Education

East Texas A&M University — Bachelor of Applied Arts and Sciences, Organizational Leadership

Summary

Experienced operations leader with over a decade of service overseeing the retail business functions of a licensed competitive energy supplier. Responsible for the integrity and accuracy of all utility-facing transactions, oversight of internal operations processes, and coordination across sales, compliance, and customer service teams. Skilled in implementing systems and automations that enhance efficiency, data quality, and operational transparency. Proven ability to interpret complex transaction histories and serve as an internal subject matter expert for utility coordination and customer account operations.

Professional Experience

CarbonBetter

Austin, Texas

Retail Operations Manager | April 2021 - Present

- Direct day-to-day operations of the retail division, including the full lifecycle of utility transactions (e.g., 810, 814, 824, 867, and 997 files), ensuring timeliness, completeness, and data integrity across all utilities.
- Supervise internal teams responsible for customer support and compliance, ensuring alignment with regulatory program rules and timely execution of customer-facing changes.
- Maintain and manage system integrations and workflows with third-party verification (TPV) providers, including responsibility for internal TPV program administration and technical liaison with TPV360.
- Oversee the setup and version control of customer Terms and Conditions, ensuring they are properly implemented in coordination with internal stakeholders.
- Serve as the central point of contact for internal teams regarding customer account statuses, transaction timing, and historical activity, particularly in cases involving complex account workflows.
- Lead process design and automation for recurring retail tasks, including sales vendor onboarding, sales team engagement, and quality control review processes.

Customer Operations Lead | April 2015 - April 2021

- Managed customer operations, leading support teams to maintain regulatory compliance and deliver exceptional customer experiences.
- Designed and implemented a comprehensive Quality Control (QC) program to ensure accuracy, consistency, and compliance in customer communications, billing, and service delivery.
- Streamlined customer issue resolution processes, reducing response times and improving customer retention in a regulated energy market environment.

Education

Texas State University — College of Fine Arts and Communications

Bachelor of Arts in Communication Studies

Exhibit O

8. DISCLOSURE STATEMENT



Provision | Energy Choice Plan Summary

Thank you for choosing Provision! We're proud to be your local competitive natural gas supplier. Your utility will always deliver your natural gas, and we'll always work hard on your behalf to ensure you're on the best rate and plan for your personal usage. Please retain these documents for your records.

About Your Plan

Supply Type	Utility	Rate Type	Rate	Entire Term	Cancel Fee	Green
`\${commodity}`	`\${utility}`	`\${rate_type}`	`\${price}`	`\${term}`	`\${etf}`	`\${green}`

About Your Natural Gas Service Providers

Your Natural Gas Supplier	Your Natural Gas Distribution Company
Provision 2305 E Cesar Chavez St Austin, Texas 78702 hello@getprovision.com	Customer Service: 800-930-5427 9:00 a.m. - 7:30 p.m. EST, M-F To Report a Natural Gas Leak: `\${outage_phone}` Mailing Address: `\${address}` Customer Service: `\${utility_phone}` `\${cs_hours}` To Report a Natural Gas Leak: `\${outage_phone}`

Common Questions

When will my new natural gas plan start?	For new enrollments, your service will begin in 1-2 billing cycles after your utility has accepted your enrollment with Provision. If you are an existing customer renewing into a new plan, these terms will be reflected on your bill after the first available billing cycle once your utility confirms your new rate.
How will I be billed?	You will continue to receive a single bill from your utility, which will include Provision's supply charges and your utility's delivery charges. The Provision supply charges will reflect your new rate plan. Please note that the supply price may not always provide savings to the customer.
What happens when my term is over?	Your entire term is `\${term}`. Once your term is over, if you have not already selected a new rate plan, you will automatically be placed on our monthly variable rate plan. If you have a fixed duration contract approaching the expiration date, or whenever we propose to change the terms of service, you will receive two separate written notifications, the first approximately 60 to 75 days in advance and the second 45 days in advance of either the expiration date or the effective date of the proposed changes. These notifications will explain your options going forward.
What's the difference between a supplier and utility?	Your utility takes care of everything related to the distribution of natural gas to your home, including repairs, maintenance and emergencies. In Pennsylvania, you have the right to choose a natural gas supplier, like Provision, to manage your gas supply, so you can access different rate plans options that are not available from your natural gas distribution utility, to best suit your usage and budget.
What if I'm not happy with my plan?	Your happiness is our only goal. If you are not totally satisfied, please reach out so we can find a way to make it right. Call 800-930-5427 between 9:00 a.m. and 7:30 p.m. EST, Monday through Friday, or at hello@getprovision.com anytime.
How do I cancel my service?	If you'd like to cancel your service, or learn about other rate plan options, please contact us at 800-930-5427, M-F between 9:00 a.m. and 7:30 p.m. EST, or at hello@getprovision.com.





Provision | Natural Gas Energy Choice Terms & Conditions

Residential and Small Commercial

Customer Care: 800-930-5427 | Monday through Friday, 9:00 a.m. to 7:30 p.m. EST

1. Purchase Agreement: Provision Power & Gas, LLC (“Provision”) is licensed by the Pennsylvania Public Utilities Commission (“PAPUC”) to provide natural gas to utility customers through the Energy Choice Program, license # _____. This document outlines the Terms of Service (“Agreement”) between you the customer (“Customer”) and Provision and is effective as of the Customer’s enrollment date. By enrolling with Provision, the customer consents to this Agreement.

2. Rate and Entire Term: Provision agrees to supply the natural gas distribution company listed on your “Plan Summary” page, hereby referred to as “Utility”, with natural gas which will be distributed to the customer at the registered service address(es) on a month-to-month basis as demarcated by the customer’s meter reading dates and until cancelled by notice as provided by this Agreement. The customer will be billed at the rate listed on their “Plan Summary” document during their Initial Contract Term. If the “Rate Type” listed on the “Plan Summary” page is a “First Month Variable,” the listed price is an introductory price. The “Initial Contract Term” is equal to the introductory period for this plan.

At the end of the Initial Contract Term, the customer will default to Provision’s monthly variable rate plan. The monthly variable rate varies based on weather, supply, demand, and profit. The customer may contact Provision to inquire about available rate plans for service continuation after the Initial Contract Term. Commodity prices and charges are set by the natural gas supplier you have chosen. The Public Utility Commission regulates distribution prices and services. Commodity charges include estimated total state taxes. Commodity charges exclude PA sales tax and local taxes and do not include utility distribution or billing charges.

If you have a fixed duration contract (denoted by the “Fixed Rate” Rate Type on the “Plan Summary” page) approaching the expiration date, or whenever we propose to change the terms of service, you will receive two separate written notifications, the first approximately 60 to 75 days in advance and the second 45 days in advance of either the expiration date or the effective date of the proposed changes. These notifications will explain your options going forward.

3. Cancellation and Changes: This Agreement may be cancelled by the customer at any time by contacting Provision at 1-800-930-5427 or emailing hello@getprovision.com. The customer may also cancel by written notice to Provision, 2305 E. Cesar Chavez St. Austin, TX 78702. An Early Termination Fee may apply if noted in the “Plan Summary” document. The customer has a 3-day right of rescission period following receipt of the disclosure statement from Provision. The 3-day right of rescission begins when the customer receives the disclosure statement from Provision.

Provision agrees to submit the customer’s cancellation to the Utility within three (3) business days of receipt of notice, after which time the customer’s account will be re-assigned according to the Utility’s policies. Provision may also cancel this Agreement with seven (7) days written notice or immediately upon the customer’s violation of a Provision or Utility policy. Unless required by governing law (including but not limited to a Utility service change, change in law, or other regulatory order), Provision may make changes to this Agreement with thirty (30) days written notice before such changes. If, due to a change in market conditions, Provision wishes to lower the rate, it may do so without consent provided there are no other changes to the terms and conditions of the contract.

4. Moving and Termination: This agreement will automatically terminate if the customer relocates outside the Utility service territory, if the requested service location is not served by Provision, or if the Customer returns to his/her incumbent natural gas company’s (Utility’s) applicable tariff service. In the event the customer relocates within the Utility service territory, the customer agrees that Utility may provide Provision with new account information and meter readings in order to continue service. Provision may assign this Agreement subject only to regulatory approval. The customer has a right to terminate this Agreement without penalty in the event the customer relocates outside the service territory of Utility or within the service territory of an incumbent natural gas company that does not permit portability of the Agreement.

5. Limitation of Liability/Eligibility/Jurisdiction: The customer acknowledges that this Agreement is for residential and small commercial customers in the Utility territory. By entering this Agreement, the customer guarantees that the enrolled accounts are residential or small commercial. Provision is not responsible for any decision arising out of Utility regarding the termination of customers from any Utility service. In the event of a Force Majeure as defined by Utility or any transmitting or transporting entity, Provision is not responsible for supplying natural gas.



6. Entire Agreement: This document represents the entire agreement between Provision and the customer and supersedes all other agreements that have come before it.

7. Privacy Policy: Provision will not disclose the customer's personal information, including account number, contact information, or any customer information to any third party without the customer's affirmative written or electronic consent.

8. Disclosures, Contacts, and Dispute Resolution: Billing and metering issues should be addressed with the Utility using the information on the customer's bill. For other inquiries, the Provision Customer Care representatives are available during normal business hours from 9:00 A.M. – 7:30 P.M. (EST), Monday through Friday at: 1-800-930-5427 or hello@getprovision.com. Mailing address: 2305 E. Cesar Chavez St. Austin, TX 78702.

9. Pricing Statements: There is no limit on how much the price may change from one billing cycle to the next. Additionally, historical pricing is not indicative of present or future pricing. The customer will be notified of price changes on their bill. You may obtain the average monthly billed prices for the past 24 months for your rate class and NGDC service territory by contacting us at 1-800-930-5427 or on the web at www.getprovision.com. If fewer than 24 months of price history are available, we will provide the prices for the months available. If no representative pricing information is available for your product, we will inform you of that.

10. Gas Supplier Shopping Statement: Information about shopping for a gas supplier is available at www.PaGasSwitch.com or other successor media platform as determined by the Commission, by calling the Commission at (800) 692-7380 and at www.oca.state.pa.us.

11. Supplier of Last Resort: If the supplier of last resort changes, the new supplier of last resort shall notify customers of that change, and shall provide customers with the name, address, telephone number and Internet address, if available.

12. Assignment: This Agreement is assignable by Provision without the customer's consent, subject only to required regulatory approvals. Provision will provide notice to the customer, the utility and the PAPUC. The notice provided shall include the name of the new NGS to whom this contract is assigned, the contract information for the new NGS, and language informing the customer that the contract terms and conditions remain unchanged.

13. Definitions:

- Commodity charges - The charges for basic gas supply service which is sold either by volume (ccf or Mcf) or heating value (dekatherms).
- Customer charge - A monthly charge to cover NGDC costs such as maintaining the gas lines, meter reading and billing.
- Distribution charges - The charges for the delivery of natural gas from the point of receipt into the NGDC's system.
- Dth (Dekatherm) - A measure of the heat content value of gas. Gas usage is determined by multiplying the Mcf used by the heat content value of the gas.
- Gas cost adjustment charges - The amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.
- Mcf - 1,000 cubic feet of gas. This is a measure of gas usage.
- NGDC (Natural gas distribution company) - A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. (Formerly called local distribution company)
- NGS - Natural gas supplier—An entity that sells or arranges to sell natural gas to customers that is delivered through the distribution lines of an NGDC.
- PUC - Pennsylvania Public Utility Commission—The State regulatory agency that provides oversight, policy guidance and direction to public utilities and suppliers.
- Price to compare - The dollar amount charged by the NGDC used by consumers to compare prices and potential savings with other NGSs.



Natural Gas Supplier Contract Summary

Natural Gas Supplier Information	<p>Provision, 2305 E. Cesar Chavez St. Austin, TX 78702</p> <p>Phone: 1-800-930-5427 Email: hello@getprovision.com</p> <p>Thank you for choosing Provision Power & Gas, LLC (“Provision”) as your natural gas supplier! You will continue to receive a single bill with Provision’s natural gas supply charges and the utility’s distribution charges.</p>
Natural Gas Price Structure	<p>You have chosen a $\\${rate_type}$ rate. The length of this rate term is $\\${term}$. Once your term is over, if you have not already selected a new rate plan, you will automatically be placed on our monthly variable rate plan. The monthly variable rate varies based on weather, supply, demand, and profit. More information about what happens at the end of the contract term can be found below in the section labeled “End of Contract.”</p>
Natural Gas Supply Price	<p>The price of the natural gas during your initial term will be $\\${price}$. If the “Rate Type” listed on the “Plan Summary” page is a “First Month Variable,” the listed price is an introductory price. The “Initial Contract Term” is equal to the introductory period for this plan.</p>
Statement Regarding Savings	<p>Provision’s supply price may not always provide savings to the customer.</p>
Deposit Requirement	<p>No deposit is required.</p>
Incentives	<p>Enrollment with Provision is entirely voluntary. No additional incentives are provided with this plan.</p>
Contract Start Date	<p>For new enrollments, your service will begin in 1-2 billing cycles after your utility has accepted your enrollment with Provision. If you are an existing customer renewing into a new plan, these terms will be reflected on your bill after the first available billing cycle once your utility confirms your new rate.</p>
Contract Duration / Length	<p>Your entire term is $\\${term}$.</p>
Cancellation / Early Termination Fees	<p>There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial plans. Please see the section labeled “About your Plan.”</p>
End of Contract	<p>Your entire term is $\\${term}$. Once your term is over, if you have not already selected a new rate plan, you will automatically be placed on our monthly variable rate plan. Customers on a Fixed rate approaching the expiration date, or whenever we propose to change the terms of service, will receive two separate written notifications, the first approximately 60 to 75 days in advance and the second 45 days in advance of either the expiration date or the effective date of the proposed changes. These notifications will explain your options going forward.</p>



Exhibit P

10.a. APPLICATION AFFIDAVIT

APPLICATION AFFIDAVIT

State of **Texas** :

:
: ss.

County of **Travis** :

Laura Alter, Affiant, being duly [sworn/affirmed] according to law, deposes and says that:

She is the **Retail Energy Division GM** (Office of Affiant) of **Provision Power and Gas, LLC** (Name of Applicant);

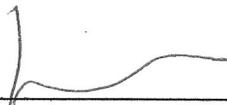
That the Applicant herein **Provision Power and Gas, LLC** has the burden of producing information and supporting documentation demonstrating its technical and financial fitness to be licensed as a natural gas supplier pursuant to 66 Pa.C.S. § 2208 (c)(1) and 52 Pa. Code § 62.109(a).

That the Applicant herein **Provision Power and Gas, LLC** has answered the questions on the application correctly, truthfully, and completely and provided supporting documentation as required.

That the Applicant herein **Provision Power and Gas, LLC** acknowledges that it is under a duty to update information provided in answer to questions on this application and contained in supporting documents.

That the Applicant herein **Provision Power and Gas, LLC** acknowledges that it is under a duty to supplement information provided in answer to questions on this application and contained in supporting documents as requested by the Commission.

That the facts above set forth are true and correct to the best of his/her knowledge, information, and belief, and that he/she expects said Applicant to be able to prove the same at hearing.



Signature of Affiant

Sworn and subscribed before me this 22 day of August, 2025



Signature of official administering oath

My commission expires June 21, 2026.

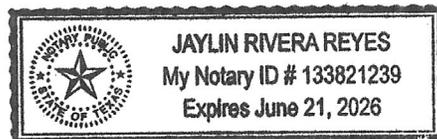


Exhibit Q

10.b. OPERATIONS AFFIDAVIT

OPERATIONS AFFIDAVIT

State of **Texas** :

: ss.

County of **Travis** :

Laura Alter, Affiant, being duly [sworn/affirmed] according to law, deposes and says that:

She is the **Retail Energy Division GM** (Office of Affiant) of **Provision Power and Gas, LLC** (Name of Applicant);

That **Provision Power and Gas, LLC**, the Applicant herein, acknowledges that [Applicant] may have obligations pursuant to this Application consistent with the Public Utility Code of the Commonwealth of Pennsylvania, Title 66 of the Pennsylvania Consolidated Statutes; or with other applicable statutes or regulations including Emergency Orders which may be issued verbally or in writing during any emergency situations that may unexpectedly develop from time to time in the course of doing business in Pennsylvania.

That **Provision Power and Gas, LLC**, the Applicant herein, asserts that [he/she/it] possesses the requisite technical, managerial, and financial fitness to render natural gas supply service within the Commonwealth of Pennsylvania and that the Applicant will abide by all applicable federal and state laws and regulations and by the decisions of the Pennsylvania Public Utility Commission.

That **Provision Power and Gas, LLC**, the Applicant herein, acknowledges that failure to comply with any provision of Chapter 22 of the Public Utility Code or the rules, regulations, orders or directives of the Department of Revenue or of the Commission, including, but not limited to, engaging in anticompetitive behavior, shall be cause for the Commission to revoke the Applicant's license. See 66 Pa.C.S. § 2208(c)(2). The Applicant acknowledges that it shall report to the Commission its jurisdictional natural gas sales for ultimate consumption, for the previous year or as otherwise required by the Commission. The Applicant also acknowledges that it is subject to 66 Pa.C.S. § 506 (relating to the inspection of facilities and records).

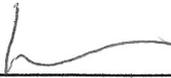
Applicant, by filing of this application waives confidentiality with respect to its state tax information in the possession of the Department of Revenue, regardless of the source of the information, and shall consent to the Department of Revenue providing that information to the Pennsylvania Public Utility Commission.

(Continued)

That **Provision Power and Gas, LLC**, the Applicant herein, acknowledges that it has a statutory obligation to conform with 66 Pa.C.S. § 506 and the standards and billing practices of 52 Pa. Code Chapter 56.

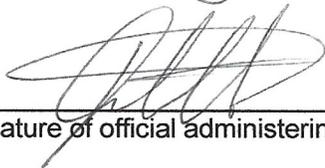
That the Applicant agrees to provide all consumer education materials and information in a timely manner as requested by the Office of Communications or other Commission bureaus. Materials and information requested may be analyzed by the Commission to meet obligations under applicable sections of the law.

That the facts above set forth are true and correct/true and correct to the best of his/her knowledge, information, and belief.



Signature of Affiant

Sworn and subscribed before me this 22 day of August, 2025.



Signature of official administering oath

My commission expires June 21, 2026.

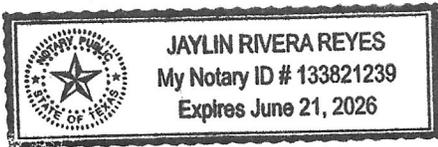


Exhibit R

11. NEWSPAPER PUBLICATIONS

The required legal notices will be published after a docket number is assigned by the Pennsylvania Public Utility Commission.

Once publication is complete and affidavits of publication are received from the newspapers, they will be filed with the Commission under the assigned docket number.