

PENNSYLVANIA PUBLIC UTILITY COMMISSION
Harrisburg, Pennsylvania 17120

**Frontier Communications Parent, Inc., et al.
and Verizon Communications Inc., France
Merger Sub Inc.**

**Public Meeting held September 11, 2025
3051925-ALJ
Docket Nos. A-2024-3051925
A-2024-3051926 et al.**

STATEMENT OF VICE CHAIR KIMBERLY BARROW

Before us for consideration is the Recommended Decision of Administrative Law Judges Steven K. Haas and Erin L. Gannon approving the Joint Petition for Approval of Settlement (Joint Settlement) without modification. The Parties¹ filed the Joint Settlement on June 17, 2025, after exchanging multiple rounds of written testimony and exhibits. Notably, there is no representation from the Commission, and thus no Commission participation in the settlement discussions.

Accordingly, I highly encourage Verizon to provide a copy of the Welcome Letter and other notices sent to current Frontier customers to the Commission's Bureau of Consumer Services (BCS) for review and suggested edits. I further encourage Verizon to provide BCS with any educational materials and information related to the Verizon Forward Program. As the "boots-on-the-ground" and public-facing part of the Commission, BCS employees handle calls and questions directly from the public and will need the tools to provide helpful and correct information to current and future Verizon customers.

September 11, 2025



Kimberly Barrow, Vice Chair

¹ The Parties to this proceeding are Frontier Communications Parent, Inc., the Frontier Pennsylvania Operating Subsidiaries, Verizon Communications, Inc., France Merger Sub, Inc., the Office of Consumer Advocate, the Office of Small Business Advocate, and the Broad Horizons Property Owners' Association.