

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Clark O'Donnell	:	
	:	
v.	:	F-2025-3054625
	:	
FirstEnergy Pennsylvania Electric Company	:	

**INTERIM ORDER  
CLOSING THE RECORD**

On April 14, 2025, Clark O'Donnell (Complainant) filed a formal complaint against FirstEnergy Pennsylvania Electric Company (FirstEnergy or Respondent) alleging that the company threatened to terminate his service and was holding him responsible for charges in the name of Jean O'Donnell. He also alleged that FirstEnergy refused to provide reasonable accommodation for his disability by ensuring that all communication with him is conducted by email. He contended that phone communication is not accessible to him. The Complainant also requested that any hearings or interactions related to his complaint be conducted through email correspondence or written documentation. By order entered on June 9, 2025, I directed the Complainant to provide documentation substantiating his disability. That order also directed the Parties to confer and attempt to agree upon any reasonable accommodation for the hearing process.

By email dated June 16, 2025, the Complainant provided documentation in support of his request for an accommodation. On June 17, 2025, counsel for FirstEnergy reported that she had consulted with Complainant and that the Parties agreed to submit written testimony of factual witnesses in lieu of participating in a telephonic hearing. Respondent also advised that the Parties agreed to waive any cross-examination of those witnesses, obviating the need for a telephonic hearing and that the Parties agreed that any objections would be handled through written objections or motions to strike testimony. By interim order entered June 18,

2025, I established a schedule for the exchange of written testimony and motion objecting to any of that testimony.

In accordance with that schedule, Respondent filed a Motion to Strike portions of the Complainant's testimony. Complainant filed an answer. By interim order on August 27, 2025, I denied in part and granted in part the Motion to Strike and directed the Parties to file their admitted testimony with the Secretary's Bureau. Both Parties filed written testimony as directed.

THEREFORE,

IT IS ORDERED:

1. That no further evidence in this matter is scheduled to be filed.
2. That the record is closed.
3. That an initial decision shall be prepared and issued within 90 days of entry of this order.

Date: September 12, 2025

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/s/  
Mary D. Long  
Administrative Law Judge

**F-2025-3054625 - CLARK O'DONNELL v. FIRSTENERGY PENNSYLVANIA  
ELECTRIC COMPANY**

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