

**PENNSYLVANIA  
PUBLIC UTILITY COMMISSION  
Harrisburg, PA 17105-3265**

John M. Novak	:	
	:	
v.	:	F-2024-3046076
	:	
Palmco Energy PA LLC d/b/a Indra Energy	:	

**FINAL ORDER**

In accordance with the provisions of Section 332(h) of the Public Utility Code, 66 Pa. C.S. §332(h), the decision of Special Agent Michael J. Mroczka dated August 11, 2025, has become final without further Commission action;

THEREFORE,

IT IS ORDERED:

1. That the Formal Complaint filed by John M. Novak in John M. Novak v. Palmco Energy PA LLC d/b/a Indra Energy at Docket No. F-2024-3046076 is sustained.

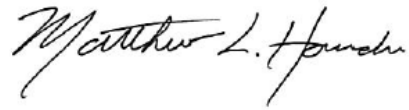
2. That within thirty (30) days of entry of the Final Order of the Commission, Palmco Energy PA LLC d/b/a Indra Energy shall remit a civil penalty in the amount of \$2,000 payable by certified check or money order to “Commonwealth of Pennsylvania” with the docket number of this proceeding listed and sent to:

Matthew L. Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

3. That a copy of this Opinion and Order shall be served upon the Financial and Assessment Chief, Office of Administrative Services.
4. That the Bureau of Administrative Services, Assessment Section shall monitor this matter for compliance.
5. That, if Palmco Energy PA LLC d/b/a Indra Energy fails to make the civil penalty payment required by Ordering Paragraph No. 2 above, within thirty (30) days of the entry date of the Final Order of the Commission in this matter, it is further ordered that the Bureau of Administrative Services, Assessment Section, shall refer this matter to the Pennsylvania Office of Attorney General for collection of the total set forth above and appropriate action.
6. That, upon payment of the penalty required by Ordering Paragraph No. 2 above, Docket No. F-2024-3046076 be marked closed.
7. That the Secretary's Bureau shall serve a copy of this Initial Decision on the Pennsylvania Public Utility Commission's Bureau of Investigation and

Enforcement (I&E), for any further investigation and action as I&E may deem appropriate.

BY THE COMMISSION,

A handwritten signature in black ink, appearing to read "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher  
Secretary

(SEAL)

ORDER ENTERED: September 15, 2025