

VIA PA PUC E-FILING AND USPS OVERNIGHT DELIVERY

September 08, 2025

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

DATE OF DEPOSIT

SEP -8 2025

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

**Re: OnPoint CX Solutions LLC – Application for Electric Generation Supplier License
(Broker/Marketer) Docket No. A-2025-3056823**

Dear Secretary Homsher:

On behalf of OnPoint CX Solutions, LLC, please accept this filing as our formal response to the Commission's August 22, 2025 deficiency letter regarding our pending Electric Generation Supplier License Application.

Pursuant to Section 7.b of the Application, enclosed are the revised application pages and referenced exhibits to demonstrate the Applicants' financial fitness. Please note, the documents referenced in EXHIBIT 3-B are being submitted separately by overnight delivery and are clearly marked CONFIDENTIAL.

We respectfully request that the Commission accept these materials as curing the noted deficiency and continue processing our application.

If you have any questions, please contact me at compliance@onpointcxsolutions.com or 702-342-0456.

Sincerely,

Desiree Arnold

Owner
OnPoint CX Solutions LLC

2925 N Green Valley Pkwy, Ste C
Henderson, NV 89014

b. FINANCIAL RECORDS, STATEMENTS, AND RATINGS: Applicant must provide sufficient information to demonstrate financial fitness commensurate with the service proposed to be provided. Examples of such information which may be submitted include the following:

- **Actual (or proposed) organizational structure including parent, affiliated or subsidiary companies.**

SEE EXHIBIT 3

- **Published Applicant or parent company financial and credit information (i.e. 10Q or 10K) (SEC/EDGAR web addresses are sufficient)**

The Applicant is a newly established business and does not yet have published financial or credit information such as a 10-Q, 10-K, or other SEC filings. The business has not been in operation long enough to generate such reports and therefore this requirement is not applicable at this time.

- **Applicant's accounting statements, including balance sheet and income statements for the past two years.**

The Applicant is a newly established business and, as such, does not have historical accounting statements, including balance sheets or income statements for the past two years. This information is not applicable at this time due to the company's recent formation.

- **Evidence of Applicant's credit rating. Applicant may provide a copy of its Dun and Bradstreet Credit Report and Robert Morris and Associates financial form, evidence of Moody's, S&P, or Fitch ratings, and/or other independent financial service reports.**

The Applicant is a newly established business and does not yet have an established credit rating or credit report from agencies such as Dun & Bradstreet, Moody's, S&P, or Fitch. Therefore, this requirement is not applicable at this time.

- **A description of the types and amounts of insurance carried by Applicant which are specifically intended to provide for or support its financial fitness to perform its obligations as a licensee.**

The Applicant carries standard forms of business insurance. Since the Applicant is not a supplier, no additional insurance has been acquired or is appropriate. The Applicant Maintains, among other coverages; (i) Professional Liability insurance policy in the amount of \$2,000,000, (ii) a Workers' Compensation insurance policy in the amount of \$1,000,000, and (iii) an Umbrella insurance policy in the amount of \$1,000,000, in each case to support its financial fitness to perform its obligations as a licensee.

- **Audited financial statements exhibiting accounts over a minimum two-year period.**

The Applicant is a newly established business and, as such, does not have audited financial statements covering a minimum two-year period. This requirement is not applicable at this time due to the company's recent formation.

- **Bank account statements (3-12 recent consecutive months), tax returns from the previous two years, or any other information that demonstrates Applicant's financial fitness.**

SEE EXHIBIT 3-B

c. SUPPLIER FUNDING METHOD: If Applicant is operating as anything other than **Broker/Marketer only**, explain how Applicant will fund its operations. Provide all credit agreements, lines of credit, etc., and elaborate on how much is available on each item.

N/A

EXHIBIT 3-B

7B. FINANCIAL RECORDS, STATEMENTS, AND RATINGS:

- **Bank account statements (3-12 recent consecutive months), tax returns from the previous two years, or any other information that demonstrates Applicant's financial fitness.**

The Applicant, OnPoint CX Solutions, LLC, was organized on June 20, 2025, and therefore does not yet have audited financial statements, a line of credit, or extensive operating history. In lieu of those documents, attached please find the following documents to demonstrate financial fitness:

- A 12-month business plan and pro forma financial projection statements which include 12-month financial projection, cash flow forecast, balance sheet and an assumptions narrative explaining where the numbers come from.
- Three most recent business bank account statement summary pages. Transaction details have been omitted to protect confidentiality but can be made available to the Commission upon request.
- A recent bank account summary printout from our banking portal reflecting the current available balance as of September 5, 2025.

The above-mentioned documents are CONFIDENTIAL and will be filed separately with the Commission via overnight delivery service.

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SEP - 8 2025

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SEP 11 2025

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