

COMMONWEALTH OF PENNSYLVANIA  
(Public Utility Commission)

-----\*  
JOCELYN STELZER KELSEY, :  
Complainant, : Docket No.:  
vs. : F-2025-3055136  
PECO ENERGY COMPANY, :  
Respondent. :  
-----\*

Pages 1 through 93 TELEPHONIC HEARING  
Judge's Chambers  
State Office Building  
801 Market Street  
Philadelphia, PA 19107

Wednesday, September 3, 2025  
Met, pursuant to notice, at 10:33 a.m.

BEFORE: THE HONORABLE ERANDA VERO  
Administrative Law Judge

INDEX TO EXHIBITS  
Docket No.: F-2025-3055136  
Hearing Date: September 3, 2025

EXHIBITS INDEX

NUMBER		IN EVIDENCE
PECO ENERGY COMPANY:		
1	(Account activity statement)	89
2	(Bill with CAP information)	89
3	(Complainant's CAP enrollment information)	89
4	(Informal Complaint decision)	89



Direct Dial: 267-533-1830  
khadijah.scott@exeloncorp.com

August 28, 2025

**VIA E-MAIL**

Honorable Eranda Vero, ALJ  
Pennsylvania Public Utility Commission  
801 Market Street, 4<sup>th</sup> Floor  
Philadelphia, PA 19107

**RE: Jocelyn Stetzer Kelsey v. PECO Energy Company**  
**Docket No. F-2025-3055136**  
**Date of Hearing: September 3<sup>rd</sup>, 2025 @ 10:00 a.m.**

Dear Judge Vero:

Enclosed please find a copy of PECO Energy Company's Exhibits 1 through 4, which we intend to use in the above-referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott".

Khadijah Scott

KS/ab  
Enclosure

Cc: Jocelyn Stetzer Kelsey (via email)

# **EXHIBIT 1**

## Bills & Payment Statement

Account Information	
Account Number:	██████████
Customer Name:	Stelzer, Jocelyn
Meter Bill Group:	Monthly - Cycle 18
Account Status:	Active
Service Address:	Winfield Dr, Downingtown, PA 19335
Billing Address:	Winfield Dr, Downingtown, PA 19335
Requested By:	

Account Balances	
Current Bill:	180.00
Bill Prior:	180.00
Deposit Requested:	0.00
Deposit On-Hand:	0.00
CAP Pre-program Arrears:	3,079.01
Payment Agreement Balance:	0.00
Account Balance:	3,303.83

Rate Schedule	
Rate Schedule:	PECO Electric Residential Heating Service

## Account Activity


Transaction Date	Transaction Type	Billing Period	Reading Type	Meter #	Usage Type	Usage Qty	Current Amount	Current Balance	Payoff Amount	Payoff Balance	Total Bill	Heating Degree Days	Deferred Amt	Bill Due Dt
31-JUL-2025	MONTH-END BALANCE					0	0.00	3,303.83	0.00	6,382.84	0.00	0	3,079.01	
28-JUL-2025	BILL-Elec - Residential	26-JUN-25 to 28-JUL-25	Regular	A119851584	KWH	1689	180.00	0.00	180.00	0.00	0.00	0	0.00	
30-JUN-2025	MONTH-END BALANCE					0	0.00	3,123.83	0.00	6,202.84	0.00	0	3,079.01	
26-JUN-2025	BILL-Elec - Residential	28-MAY-25 to 26-JUN-25	Regular	A119851584	KWH	1141	180.00	0.00	180.00	0.00	0.00	0	0.00	
31-MAY-2025	MONTH-END BALANCE					0	0.00	2,943.83	0.00	6,022.84	0.00	0	3,079.01	
28-MAY-2025	BILL-Elec - Residential	28-APR-25 to 28-MAY-25	Regular	A119851584	KWH	804	144.78	0.00	144.78	0.00	0.00	0	0.00	
19-MAY-2025	PAYMENT					0	-180.00	0.00	-180.00	0.00	0.00	0	0.00	
30-APR-2025	MONTH-END BALANCE					0	0.00	2,979.05	0.00	6,058.06	0.00	0	3,079.01	
28-APR-2025	BILL-Elec - Residential	26-MAR-25 to 28-APR-25	Regular	A119851584	KWH	1463	180.00	0.00	180.00	0.00	0.00	0	0.00	
07-APR-2025	PAYMENT					0	-180.00	0.00	-180.00	0.00	0.00	0	0.00	
31-MAR-2025	MONTH-END BALANCE					0	0.00	2,979.05	0.00	6,058.06	0.00	0	3,079.01	
26-MAR-2025	BILL-Elec - Residential	24-FEB-25 to 26-MAR-25	Regular	A119851584	KWH	2059	180.00	0.00	180.00	0.00	0.00	0	0.00	
28-FEB-2025	MONTH-END BALANCE					0	0.00	2,799.05	0.00	5,878.06	0.00	0	3,079.01	
24-FEB-2025	BILL-Elec - Residential	24-JAN-25 to 24-FEB-25	Regular	A119851584	KWH	3230	180.00	0.00	180.00	0.00	0.00	0	0.00	
31-JAN-2025	MONTH-END BALANCE					0	0.00	2,619.05	0.00	5,698.06	0.00	0	3,079.01	
24-JAN-2025	BILL-Elec - Residential	20-DEC-24 to 24-JAN-25	Regular	A119851584	KWH	3559	180.00	0.00	180.00	0.00	0.00	0	0.00	
31-DEC-2024	MONTH-END BALANCE					0	0.00	2,537.27	0.00	5,518.06	0.00	0	2,980.79	
20-DEC-2024	BILL-Elec - Residential	21-NOV-24 to 20-DEC-24	Regular	A119851584	KWH	2187	180.00	0.00	180.00	0.00	0.00	0	0.00	
30-NOV-2024	MONTH-END BALANCE					0	0.00	2,259.05	0.00	5,338.06	0.00	0	3,079.01	
21-NOV-2024	BILL-Elec - Residential	23-OCT-24 to 21-NOV-24	Regular	A119851584	KWH	1175	180.00	0.00	180.00	0.00	0.00	0	0.00	
13-NOV-2024	PAYMENT					0	-105.99	0.00	-105.99	0.00	0.00	0	0.00	
31-OCT-2024	MONTH-END BALANCE					0	0.00	2,185.04	0.00	5,264.05	0.00	0	3,079.01	
23-OCT-2024	BILL-Elec - Residential	24-SEP-24 to 23-OCT-24	Regular	A119851584	KWH	700	121.23	0.00	121.23	0.00	0.00	0	0.00	
30-SEP-2024	MONTH-END BALANCE					0	0.00	2,063.81	0.00	5,142.82	0.00	0	3,079.01	
24-SEP-2024	BILL-Elec - Residential	23-AUG-24 to 24-SEP-24	Regular	A119851584	KWH	953	179.98	0.00	179.98	0.00	0.00	0	0.00	
31-AUG-2024	MONTH-END BALANCE					0	0.00	1,885.93	0.00	4,964.94	0.00	0	3,079.01	
23-AUG-2024	BILL-Elec - Residential	25-JUL-24 to 23-AUG-24	Regular	A119851584	KWH	1114	180.00	0.00	180.00	0.00	0.00	0	0.00	
31-JUL-2024	MONTH-END BALANCE					0	0.00	1,741.93	0.00	4,820.94	0.00	0	3,079.01	
25-JUL-2024	BILL-Elec - Residential	25-JUN-24 to 25-JUL-24	Regular	A119851584	KWH	1315	180.00	0.00	180.00	0.00	0.00	0	0.00	
30-JUN-2024	MONTH-END BALANCE					0	0.00	1,561.93	0.00	4,640.94	0.00	0	3,079.01	
25-JUN-2024	BILL-Elec - Residential	24-MAY-24 to 25-JUN-24	Regular	A119851584	KWH	1150	180.00	0.00	180.00	0.00	0.00	0	0.00	
31-MAY-2024	MONTH-END BALANCE					0	0.00	1,381.93	0.00	4,460.94	0.00	0	3,079.01	
24-MAY-2024	BILL-Elec - Residential	25-APR-24 to 24-MAY-24	Regular	A119851584	KWH	957	162.88	0.00	162.88	0.00	0.00	0	0.00	
30-APR-2024	MONTH-END BALANCE					0	0.00	1,219.05	0.00	4,298.06	0.00	0	3,079.01	
25-APR-2024	BILL-Elec - Residential	27-MAR-24 to 25-APR-24	Regular	A119851584	KWH	1321	180.00	0.00	180.00	0.00	0.00	0	0.00	
31-MAR-2024	MONTH-END BALANCE					0	0.00	1,039.05	0.00	4,118.06	0.00	0	3,079.01	
27-MAR-2024	BILL-Elec - Residential	28-FEB-24 to 27-MAR-24	Regular	A119851584	KWH	1777	180.00	0.00	180.00	0.00	0.00	0	0.00	
29-FEB-2024	MONTH-END BALANCE					0	0.00	859.05	0.00	3,938.06	0.00	0	3,079.01	
28-FEB-2024	BILL-Elec - Residential	23-JAN-24 to 28-FEB-24	Regular	A119851584	KWH	2907	216.00	0.00	216.00	0.00	0.00	0	0.00	
31-JAN-2024	MONTH-END BALANCE					0	0.00	643.05	0.00	3,722.06	0.00	0	3,079.01	
23-JAN-2024	BILL-Elec - Residential	20-DEC-23 to 23-JAN-24	Regular	A119851584	KWH	2772	180.00	0.00	180.00	0.00	0.00	0	0.00	
31-DEC-2023	MONTH-END BALANCE					0	0.00	463.05	0.00	3,542.06	0.00	0	3,079.01	
20-DEC-2023	BILL-Elec - Residential	17-NOV-23 to 20-DEC-23	Regular	A119851584	KWH	1997	180.00	0.00	180.00	0.00	0.00	0	0.00	

30-NOV-2023	MONTH-END BALANCE					0	0.00	283.05	0.00	3,362.06	0.00	0	3,079.01	
17-NOV-2023	BILL-Elec - Residential	19-OCT-23 to 17-NOV-23	Regular	A119851584	KWH	1051	173.83	0.00	173.83	0.00	0.00	0	0.00	
31-OCT-2023	MONTH-END BALANCE					0	0.00	109.22	0.00	3,188.23	0.00	0	3,079.01	
19-OCT-2023	BILL-Elec - Residential	20-SEP-23 to 19-OCT-23	Regular	A119851584	KWH	635	109.22	0.00	109.22	0.00	0.00	0	0.00	
13-OCT-2023	PAYMENT					0	-341.16	0.00	-341.16	0.00	0.00	0	0.00	
30-SEP-2023	MONTH-END BALANCE					0	0.00	341.16	0.00	4,446.49	0.00	0	4,105.33	
20-SEP-2023	BILL-Elec - Residential	21-AUG-23 to 20-SEP-23	Regular	A119851584	KWH	861	161.16	0.00	161.16	0.00	0.00	0	0.00	
31-AUG-2023	MONTH-END BALANCE					0	0.00	180.00	0.00	4,798.49	0.00	0	4,618.49	
22-AUG-2023	PAYMENT					0	-180.00	0.00	-180.00	0.00	0.00	0	0.00	
21-AUG-2023	BILL-Elec - Residential	21-JUL-23 to 21-AUG-23	Regular	A119851584	KWH	991	180.00	0.00	180.00	0.00	0.00	0	0.00	

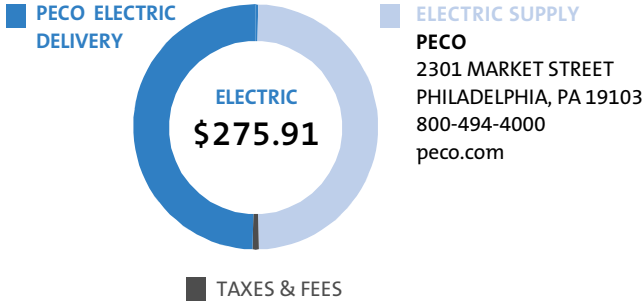
## **EXHIBIT 2**

Name: **JOCELYN STELZER**  
 Account Number: [REDACTED]  
 Phone Number: [REDACTED]  
 Service Address: [REDACTED] Winfield Dr, Downingtown

**Emergency and Repair**

 **800-841-4141**

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.



**Billing Summary**

Bill Date	08/26/2025
Charges/Credits from previous bill	\$3,303.83
<b>Total Other Charges</b>	<b>\$3,303.83</b>

**Current Period Charges**

Electric	\$180.00
<b>Total New Charges</b>	<b>\$180.00</b>

**Total Amount Due on 09/17/2025 \$3,483.83**

**General Information**

Next scheduled meter reading: 09/29/2025

**800-774-7040**

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 800-494-4000 antes de la fecha de vencimiento.

[peco.com/service](http://peco.com/service)

**Customer Self Service - Manage Your Account 24/7**  
 Start, stop and move your service

 Online: [peco.com](http://peco.com)

 In Person: **2301 Market St., Philadelphia, PA 19103**

 By Phone: **800-774-7040**

Return only this portion with your check made payable to PECO. Please write your account number on your check.



**peco**<sup>SM</sup>  
AN EXELON COMPANY  
2301 Market Street  
Philadelphia, PA 19103-1380

**Pay Today!**

 [peco.com/ebill](http://peco.com/ebill)

Go paperless: receive and pay your bill online.

0103417 SP 8109 -C13-B1-P03420-I

- Enroll in Automatic Payment. *Complete form on reverse side.*
- Pledge a donation to MEAF. *Complete form on reverse side.*

Account [REDACTED]  **877-432-9384**  
 Pay by phone, a convenience fee will apply.

**Please pay this amount by 09/17/2025 \$3,483.83**

Payment Amount \$ [REDACTED] . [REDACTED] [REDACTED]



[REDACTED] ELYN STELZER  
 3 WINFIELD DR  
 DOWNINGTOWN, PA 19335



PECO - PAYMENT PROCESSING  
 PO BOX 37629  
 PHILADELPHIA PA 19101-0629



8109-13-0103417-0001-0005107

Account Number: [REDACTED]

1	<b>Service Address</b> [REDACTED] Winfield Dr, Downingtown, PA 19335	\$180.00	Electric Choice ID: 1185143836
---	---	----------	--------------------------------

**Meter Information**

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Multiplier X	Total Usage
				Previous	Present			
07/28-08/26	119851584	General Service	Tot kWh	220434 Actual	221751 Actual	1317	1	1317

Total kWh Used: 1,317



**ELECTRIC RESIDENTIAL HEATING SERVICE CAP**

Service Period 07/28/2025 to 08/26/2025 - 29 days

<b>PECO ELECTRIC DELIVERY</b>		<b>\$138.94</b>
Customer Charge		11.30
Distribution Charges	1,317 kWh X 0.09692	127.64
<b>PECO ELECTRIC SUPPLY</b>		<b>\$136.97</b>
Generation Charges	1,317 kWh X 0.09508	125.22
Transmission Charges	1,317 kWh X 0.00892	11.75
<b>TAXES &amp; FEES</b>		<b>\$0.00</b>
CAP Adjustment		-95.91

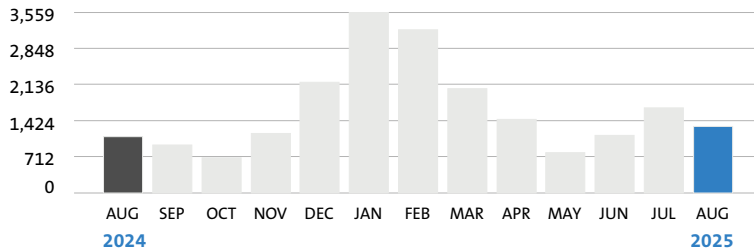
**Total Current Charges** **\$180.00**

**Your Usage Profile**

ANNUAL ELECTRIC USAGE

[peco.com/WaysToSave](https://peco.com/WaysToSave)

Save energy and money



Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,317	45.40	29	77
Last Month	1,689	52.80	32	83
Last Year	1,114	38.40	29	77

**Avg kWh per Month** 1,690  
**Total Annual kWh Usage** 20,277

**Message Center**

**From PECO:**

New charges contain estimated total state tax of \$18.84, including \$16.28 for State Gross Receipt Tax.

You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bills to provide you affordable service.

Your original Pre-Program Arrearage balance was \$6157.97 and is currently \$3079.01.

8109-13-0103417-0001-0005107



8109-13-0103417-0002-0005108

## Ways to Pay

---



### Online

Visit [peco.com/paybill](http://peco.com/paybill) where you can enroll in AutoPay, or make a one-time payment using your credit card or bank account.



### Mobile App

Download the **PECO mobile app** for your Apple or Android device for the quickest and easiest way to manage your account and pay bill with one swipe of the finger.



### Mail

Mail checks payable to PECO and write your account # on your check. Make sure to include the tear-off portion of your bill at the bottom of page 1.



### Phone

Call **877-432-9384** to make a payment with a credit card, debit card, or your bank account.\*



*\* Fees apply for card & phone payments.  
No fees apply when you create a PECO My Account and pay using your bank account*

# **EXHIBIT 3**

# CAP DETAILS

(PECO) CAP Portal

Bookmark

Main

## CAP Details

CURRENT ENROLLMENT DATE:	05-23-2023	CAP STATUS:	ENROLLED	ELECTRIC	
ORIGINAL ENROLLMENT DATE:	05-23-2023	ENROLLED IN HEALTH USAGE:	--	MONTHLY PIPP AMOUNT:	\$180.00
NEXT RECERTIFY DATE:	08-22-2025	HEALTH USAGE EFFECTIVE DATE:	----	ANNUAL ENERGY BURDEN:	\$2,169.20
REMOVAL DATE:	--	ELECTRIC SERVICE TYPE:	Electric Service Only	ANNUAL MAXIMUM CREDIT:	\$2,845.00
REMOVAL REASON:	--	GAS SERVICE TYPE:	--	MINIMUM BILL:	\$20.00
				PIPP CREDITS USED TO DATE:	\$-231.50
				PIPP CREDITS REMAINING:	\$3,076.50
				ANNUAL CREDITS START DATE:	05-23-2025
				ANNUAL CREDITS RESET DATE:	05-23-2026

GAS		TOTALS	
MONTHLY PIPP AMOUNT:	\$--.00	MONTHLY PIPP AMOUNT:	\$180.00
ANNUAL ENERGY BURDEN:	\$--.00	ANNUAL ENERGY BURDEN:	\$2,169.20
ANNUAL MAXIMUM CREDIT:	\$--.00	ANNUAL MAXIMUM CREDIT:	\$2,845.00
MINIMUM BILL:	\$--.00	MINIMUM BILL:	\$20.00
PIPP CREDITS USED TO DATE:	\$0.00	PIPP CREDITS USED TO DATE:	\$-231.50
PIPP CREDITS REMAINING:	\$--.00	PIPP CREDITS REMAINING:	\$3,076.50
ANNUAL CREDITS START DATE:	----		
ANNUAL CREDITS RESET DATE:	----		

---

**PIPP Monthly Credit History**

---

RELATIVE MONTH	SERVICE POINT 1 DISCOUNT	SERVICE POINT 2 DISCOUNT	TOTALS
07-2025	-170.66	0	-170.66
06-2025	-60.84	0	-60.84
04-2025	-74.15	0	-74.15
03-2025	-172.63	0	-172.63
02-2025	-368.31	0	-368.31
01-2025	-412.09	0	-412.09
12-2024	-175.91	0	-175.91
11-2024	-16.2	0	-16.2
08-2024	-28.95	0	-28.95
07-2024	-64.73	0	-64.73
06-2024	-35.2	0	-35.2
04-2024	-40.75	0	-40.75

# **EXHIBIT 4**



Case Search | Case Opened | Case Closed | Reports Data | Misc. | Contact Us | Logout | CL-Customer Details | CL-Case Details I | CL-Case Details II |

View For Printing

Welcome to - Case Closed - Print

<b>Case#:</b> [REDACTED]	
Utility Name:	PECO Energy
Decision Issue:	Yes
Oral/Written:	W
Violation:	NO
Chapter 56/64/Other:	
Section/Rule:	
Total Balance:	\$5,878.06
Closing Date:	03/26/2025
Resolution:	Decision Issued. This informal complaint is dismissed. A deferred payment arrangement was established, on a balance of \$2,259.05, for the customer after service was restored in 11/2024. The terms were for them to pay the CAP rate of \$180.00 plus \$98.22 (installment) until paid in full. The balance of the PAR reflects payments not being made on the account from October 2023 to November 2024 and is not eligible to be set aside for PPA forgiveness. The customer has not made a payment since the PAR was established. The Company may require the customer to pay \$834.66 to reinstate the PAR. Customer is currently on CAP and is not currently eligible for a PUC PAR.
Service Restored Pay(Offs):	\$0.00
Account Balance Date:	03/21/2025
Keep Service on Pay(Remeds):	\$0.00
By:	
Terms:	Begining
Special Budget/Opt Payment:	\$0.00
Regular Budget Amount:	\$0.00
Plus Pay Toward Arrears:	\$0.00
Final Monthly Pay:	\$0.00
Current Monthly Pay:	\$0.00
End of Month Payment:	\$0.00
10 Day/Reconnect Pay:	\$0.00
Begin with Bill Date:	
Pay Current Bill Plus:	\$0.00
BCS Investigator:	Kimberly Olewiler
Letter Type:	Blank Decision
Letter Head Date:	03/27/2025
Customer Name:	Jocelyn Stelzer

Account Number: [REDACTED]  
Service Address: [REDACTED] Winfield Dr, Downingtown, PA 19335  
Home Phone:  
Work Phone:

---

You are presently logged into PUC/BCS Web Application as PECO Energy