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September 19, 2025

VIA ELECTRONIC FILING

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building, 2nd Floor 400
North Street
P.O. Box 3265
Harrisburg, PA 17105-3265

Re: Tanya Rouse v. Duquesne Light Company F-2025-3054429

Dear Secretary Homsher:

Pursuant to the Interim Order issued on August 4, 2025, in the above-referenced proceeding, attached for filing is the Status Report of Duquesne Light Company. Copies are being provided as indicated in the Certificate of Service. Should you have any questions please contact me.

Respectfully submitted,

A handwritten signature in black ink that reads "Sophia Al Rasheed". The signature is written in a cursive, flowing style.

Sophia Al Rasheed

PA ID #325196

SAR/sar

Enclosures
CC: Certificate of Service

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant):

VIA U.S. MAIL

Tanya Rouse
1954 Amaro Drive Apt. B 29
North Versailles, PA 15137

Tanya Rouse
7 Boulder Drive
Pittsburgh, Pennsylvania 15239

Date: September 19, 2025

Sophia Al Rasheed

Sophia Al Rasheed

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Tanya Rouse,	:	
	:	
Complainant,	:	
	:	
v.	:	Docket No. F-2025-3054429
	:	
Duquesne Light Company,	:	
	:	
Respondent.	:	
	:	

STATUS REPORT

TO ADMINISTRATIVE LAW JUDGE KATRINA DUNDERDALE:

Pursuant to the Interim Order issued On August 4, 2025, Duquesne Light Company (“Duquesne Light” or the “Company”) submits the following Status Report for the above-referenced proceeding.

I. Introduction

A Hearing Notice served upon the parties on April 29, 2025, indicating that a telephonic hearing would take place on June 25, 2025 for the above-referenced matter. On June 25, 2025, the hearing took place as scheduled. Duquesne Light Company was present for the hearing. The Complainant was not present for the hearing. During the hearing, Duquesne Light Company noted that the Complainant filed a petition for Bankruptcy in the United States Bankruptcy Court in the Western District of Pennsylvania at Case No. 25-21262-CMB (“Petition for Bankruptcy”). Additionally, Duquesne Light Company moved to dismiss the Complaint for Complainant’s failure to appear. On June 25, 2025, Complainant contacted the Company stating that she dropped her phone into the toilet and could not call into the telephonic hearing as scheduled. Counsel for the Company instructed Complainant to contact the Commission to reschedule a hearing. On July

10, 2025, the Company advised the presiding officer by email that it objected to the continuance request due to the Petition for Bankruptcy. Upon instruction from the Administrative Law Judge, the Company filed a Motion to Dismiss the Formal Complaint of Tanya Rouse for Lack of Jurisdiction on July 11, 2025 (“Motion to Dismiss”), which was served upon both the Commission and the Complainant. On August 19, 2025¹, the Company received a hand-written letter by Ms. Rouse, dated July 23, 2025, indicating receipt of the “Letter” on July 15, 2025, and requesting a continued hearing.

The Administrative Law Judge issued an Interim Order on August 4, 2025, which partially granted the Company’s Motion to Dismiss, and preserved the allegation of bills received since May 15, 2025. Additionally, the Interim Order directed both the Company and the Complainant to arrange a mutually agreed-upon time to investigate the presence of foreign wiring. The Interim Order specified that the Complainant must be present during the investigation and permit the Company to access her residence. The Interim Order instructed the Company to produce a written report about the investigation, or, if unable, to file a status report with the Secretary’s Bureau alerting of the same.

Status Report

On Friday, August 15, 2025, the Company received an internal notification from the Complainant that she had moved and requested to stop service to the Service Address implicated on the Complaint (“Service Address”). On that same date, Duquesne Light Company contacted the Complainant by telephone as ordered by the Interim Order. During that call, the Company explained that a foreign wiring inspection was ordered to be scheduled. Relatedly, the Company

¹ The Company notes that the letter was dated for July 23, 2025. However, due to an internal barcode error, receipt of the letter was delayed.

requested confirmation as to whether Complainant still resides at the Service Address. The Complainant stated she does not live at Service Address anymore. Counsel for the Company explained that a foreign wiring inspection cannot be conducted if the Complainant does not reside at the Service Address anymore. Complainant did not respond to this point and began discussing her bill. The Company responded by clarifying that, per the Interim Order, the purpose of this call is to schedule a foreign wiring inspection, and that allegations related to billing would be discussed at the rescheduled hearing. Complainant stated that she never received the Order. Counsel for the Company explained that it should have been mailed to her. Complainant responded that she does not live at the Service Address anymore. Counsel for the Company asked for confirmation of the new mailing address and advised the Complainant to alert the Commission of a change of address. The Complainant became irate with Counsel for the Company, alerted that she will call the Judge, and demanded that the Company stop contacting her and leave her alone.

The Complainant is no longer a customer at the Service Address and, therefore, the Company is unable to schedule a foreign wiring inspection at the Service Address. Duquesne Light Company also notes that the Company successfully scheduled two (2) foreign wiring inspections at the Service Address, on February 27, 2025, and April 21, 2025, prior to the filing of this Complaint, and Complainant failed to be present for either of these appointments.

Conclusion

WHEREFORE, Duquesne Light Company requests that Your Honor accept this status report evincing an inability to conduct a foreign wiring inspection Complainant's Service Address. Per request by Complainant, Duquesne Light Company will cease contacting Complainant

regarding the Complaint, except for filings necessary for the telephonic hearing scheduled in October 2025. The Company remains prepared to discuss the remaining issues of this matter at the rescheduled hearing. A copy is being provided to Complainant's service address as filed in her Complaint, and Complainant's current service address.

Respectfully submitted,

A handwritten signature in black ink that reads "Sophia Al Rasheed". The signature is written in a cursive style with a light pink shadow effect behind the text.

Sophia Al Rasheed

Date: September 19, 2025