

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

-----*
HALIMA ERVIN, :
Complainant, : Docket No.:
vs. : F-2025-3054349
PHILADELPHIA GAS WORKS, :
Respondent. :
-----*

Pages 31 through 106 FURTHER TELEPHONIC HEARING
Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA 19107

Tuesday, September 2, 2025
Met, pursuant to notice, at 10:02 a.m.

BEFORE: THE HONORABLE ALPHONSO ARNOLD III
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: F-2025-3054349
Hearing Date: September 2, 2025

EXHIBITS INDEX

NUMBER		MARKED IN EVIDENCE
COMPLAINANT:		
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PHILADELPHIA GAS WORKS:		
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2	(Customer contacts)	92
3	(Account statement from January 1, 2025, to August 25, 2025)	92
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PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

August 25, 2025
Halima A Ervin
7540 Fayette St
Philadelphia, PA 19150

RE: Meter Number: 2293448
Meter Location: 7540 Fayette St

Dear PGW Customer:

This is to inform you that gas meter #2293448 was removed from the above location on 6/30/2025 and tested by the Philadelphia Gas Works on 7/21/2025. PGW tested the meter using a sonic nozzle prover that is inspected and calibrated annually to ensure accuracy.

The gas meter was found to be **2.2% fast**, which is outside the allowable range of +/-2%. A fast meter means that the meter is registering more gas than is actually used at the property. Therefore, you are entitled to a refund or credit for the overcharge, based upon what the meter would have registered had it not been fast for a period of time. In addition, your testing fee is considered refundable and will be credited to your gas account per PUC code 59.21 (f) (1).

On behalf of PGW, please accept our apologies for any inconvenience you have experienced and we appreciate your patience with this matter. Thank you for choosing and continuing to use PGW as your energy provider.

Meter & Measurement, Field Service Department



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Graciela Christlieb, Senior Attorney
Legal Department
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

August 26, 2025

VIA ELECTRONIC MAIL

Administrative Law Judge Alphonso Arnold III
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor West
Harrisburg, PA 17120

Re: Halima Ervin v. Philadelphia Gas Works, Docket No. F-2025-3054349

Dear Judge Arnold:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Halima Ervin

halimaervin8234@gmail.com

August 26, 2025

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Field Information

Order Num 15315342 Order Type Gas Leak Inside Customer Name ERVIN HALIMA A

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 15109497	01-15-25	Naeem Carter	CMP	Completed By FSD	Primary	1132-1232	1/15/2025 12:43 PM	ON	OFF

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | **Activities** | Completion Time | Survey Check | Acct. Codes | Comment

▶ Detail Activity

▶ Appliance Leak

Others Order Data

Order Type Desc	Special Instructions
▶ Gas Leak Inside	ERVIN HALIMA called and stated she just moved into her home and there is a faint smell of gas at the stove. Entered Trouble Order. [REDACTED]

[Close](#)

Field Information

Order Num 15315342 Order Type Gas Leak Inside Customer Name ERVIN HALIMA A

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 15109497	01-15-25	Naeem Carter	CMP	Completed By FSD	Primary	1132-1232	1/15/2025 12:43 PM	ON	OFF

Field Activity Details

Gas Status | Appliance Data | **Hazard Data** | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Field Hazard Item Desc	Location	Appliance	Appliance Shut Off Method CD	Category Class	Field Hazard Category Seq	Field Hazard Category Desc
▶ Gas Leak At Appliance	Ranges	R	Shut Off Valve Only	A	4	Appliances
Fuel Line Leak	union on fuel line			A	2	Piping

Others Order Data

Order Type Desc	Special Instructions
▶ Gas Leak Inside	ERVIN HALIMA called and stated she just moved into her home and there is a faint smell of gas at the stove. Entered Trouble Order. [REDACTED]

Close

Field Information

Order Num 15315342 Order Type Gas Leak Inside Customer Name ERVIN HALIMA A

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 15109497	01-15-25	Naeem Carter	CMP	Completed By FSD	Primary	1132-1232	1/15/2025 12:43 PM	ON	OFF

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | [Comment](#)

Free Form Comment

▶ Found range bypassing left off at valve made safety checks found readings on fuel line union tried tightening meter is boxed in & studs are in the way couldn't isolate left off at mete

Others Order Data

Order Type Desc	Special Instructions
▶ Gas Leak Inside	ERVIN HALIMA called and stated she just moved into her home and there is a faint smell of gas at the stove. Entered Trouble Order. [REDACTED]

[Close](#)

Field Information

Order Num 15315342 Order Type Gas Leak Inside Customer Name ERVIN HALIMA A

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 15109497	01-15-25	Naeem Carter	CMP	Completed By FSD	Primary	1132-1232	1/15/2025 12:43 PM	ON	OFF

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | [Comment](#)

▶ made safety checks found readings on fuel line union tried tightening meter is boxed in & studs are in the way couldn't isolate left off at meter issued haz tag ffw clear left safe.

Others Order Data

Order Type Desc	Special Instructions
▶ Gas Leak Inside	ERVIN HALIMA called and stated she just moved into her home and there is a faint smell of gas at the stove. Entered Trouble Order. [REDACTED]

[Close](#)

Customer Contact: Turn On

Date: 01/10/2025 Time: 4:31:00 PM Source: Related Tran:

CC Type: SER0 - Turn On Created: 01/10/2025 at 4:31:45 PM by: KSAUNDER

Area: 800 - Residential General Service Changed: at by:

Surveyable Auto Delete Date: 01/10/2029 Class: Inquiry

Comments: Turn On (AMR) Applicant Ervin, Halima A, Ervin, Halima A to inquire about new service at 7540 Fayette St.Per Experian Applicant Passed no deposit required. Not Linked. (Lvl:1 GMI: 2697.00 HH:1) set AMR Turn ON 1/14/2025 applicant satisfied

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User

Priority: Review Group...

Account: Ervin, Halima A

Premise: 7540 Fayette St/Phila,Pa

Person: Ervin, Halima A

Change Cancel

Customer Contact: Trouble Orders Contact

Date: 01/15/2025 Time: 11:32:00 AM Source: Related Tran:

CC Type: TO - Trouble Orders Contact Created: 01/15/2025 at: 11:32:10 AM by: JFREEMA1

Area: 800 - Residential General Service Changed: at: by:

Surveyable Auto Delete Date: 01/15/2025 Class: Trouble Order Contact

Comments: ERVIN HALIMA called and stated she just moved into her home and there is a faint smell of gas at the stove. Entered Trouble Order. [REDACTED]

Letter

Status: Print Date: Run Number: Reprint: [v]

Template:

Review List Tickler

Follow Up: [] to Review Group to User

Priority: [] Review Group... []

Account: [REDACTED] Ervin, Halima A [v]

Premise: 7540 Fayette St/Phila,Pa [v]

Person: Ervin, Halima A [v]

Change Cancel

Customer Contact: Service

Date: 01/15/2025 Time: 12:43:00 PM Source: JetSearch Related Tran: _____
CC Type: SERV - Service Created: 01/15/2025 at: 12:43:51 PM by: NCARTER
Area: 800 - Residential General Service Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 01/15/2029 Class: Inquiry

Comments: Naeem Carter was here on a Gas Leak Inside order with Order # 15315342 , with a result of Completed Found Gas ON , Left Gas OFF , with activities of (General - Appliance Leak) , with comments of "Found range bypassing left off at valve made safety checks found readings on fuel line union tried tightening meter is boxed in & studs are in the way couldn't isolate left off at meter issued haz tag ffw clear left safe."

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: _____
Template: _____

Review List Tickler

Follow Up: _____ to Review Group to User
Priority: _____ Review Group... _____

Account: [Redacted] Ervin, Halima A
Premise: 7540 Fayette St/Phila,Pa
Person: Ervin, Halima A

Change Cancel

Customer Contact: Supervisor Call Back Call cent

Date: 01/15/2025 Time: 1:52:00 PM Source: JetSearch Related Tran: Account Maintenance
CC Type: QSUP - Supervisor Call Back Call ce Created: 01/15/2025 at: 1:52:34 PM by: ACHILES
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 01/15/2029 Class: Inquiry

Comments: HUNT GROUP ASSIST--Applicant Halima Ervin called in to schedule t/on she stated repairs have been made expl'd to csr to cancel AMR t/on and re-enter t/on and schedule the field visit

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User
Priority: Review Group...

Account:

Premise:

Person:

Customer Contact: Service [X]

Date: 01/16/2025 Time: 5:12:00 PM Source: _____ Related Tran: _____
CC Type: SERV - Service [v] Created: 01/16/2025 at 5:12:54 PM by: JREJNIAK
Area: 800 - Residential General Service [v] Changed: _____ at _____ by: _____
 Surveyable Auto Delete Date: 01/16/2029 Class: Inquiry

Comments: Jason Rejniak was here on a Turn On order with Order # 15315690 , with a result of Completed Found Gas OFF, Left Gas ON , with activities of (Meter and Connections - Turn On) , with comments of "turned gas on...stove was off at the valve because its not working when i showed up ..made all checks left safe "

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [] Ervin, Halima A [v]
Premise: [] 7540 Fayette St/Phila,Pa [v]
Person: [] Ervin, Halima A [v]

[Change] [Cancel]

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date		
HALIMA ERVIN	1/1/2025	8/26/2025		
Service Address	Account Number	S A Number	Meter	Rate/Class
7540 FAYETTE ST PHIL, PA 191501802	[REDACTED]	[REDACTED]	2370064	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/28/2025	BILL	3352	R	8	43	5.38	324		2/21/2025	\$56.37	\$56.37	\$56.37
2/19/2025	PAY							Check		(\$40.00)	\$16.37	\$16.37
2/25/2025	LPC									\$0.24	\$16.61	\$16.61
2/25/2025	BILL	3437	R	28	85	3.04	854		3/20/2025	\$139.11	\$155.72	\$155.72
3/20/2025	PAY							Check		(\$50.00)	\$105.72	\$105.72
3/26/2025	BILL	3487	R	31	50	1.61	558		4/21/2025	\$103.38	\$209.10	\$209.10
4/17/2025	PAY							Check		(\$50.00)	\$159.10	\$159.10
4/25/2025	LPC									\$2.38	\$161.48	\$161.48
4/25/2025	BILL	3514	R	30	27	0.9	325		5/20/2025	\$63.08	\$224.56	\$224.56
5/22/2025	PAY							Check		(\$60.00)	\$164.56	\$164.56
5/24/2025	LPC									\$2.43	\$166.99	\$166.99
5/24/2025	BILL	3537	R	29	23	0.79	48		6/18/2025	\$58.88	\$225.87	\$225.87
6/17/2025	LPCWVE									(\$4.81)	\$221.06	\$221.06
6/18/2025	PAY							Check		(\$65.00)	\$156.06	\$156.06
6/25/2025	BILL	3565	R	32	28	0.88	33		7/21/2025	\$63.89	\$219.95	\$219.95
7/17/2025	PAY							Check		(\$50.00)	\$169.95	\$169.95
7/25/2025	BILL	18	R	30	23	0.77	0		8/19/2025	\$55.86	\$225.81	\$225.81
8/21/2025	PAY							Check		(\$70.00)	\$155.81	\$155.81
8/26/2025	BILL	41	R	30	23	0.77	0		9/19/2025	\$55.86	\$211.67	\$211.67

 **PHONE**

Gas Leaks & Emergencies (24/7)	(215) 235-1212
Residential Customer Service (8am to 6pm, M-F)	(215) 235-1000
Commercial Customer Service (8am to 4:30pm, M-F)	(215) 235-7077
Credit & Collections (8am to 4:30pm, M-F)	(215) 235-1777
Report Theft of Gas (24/7)	(215) 684-6383

PGW Exhibit 4

Page 2 of 3

TERMS**How's my gas measured?**

CCF - 100 cubic feet of gas. This is a measure of gas usage. One CCF is about the amount of gas used to run an average-sized house heater nonstop for one hour.

Dekatherms (DTH) - A measure of the heat content value of gas. Gas usage is determined by multiplying the MCF used by the heat content value of the gas.

MCF - 1,000 cubic feet of gas. This is a measure of gas usage.

Other Helpful Terms

Budget Bill – An optional billing method which averages estimated service costs over a 12-month period.

Customer Responsibility Program (CRP) – PGW's low income customer assistance program which provides a lower monthly bill and forgiveness of pre-program debt.

Meter Reading Information – PGW uses its best effort to obtain an actual meter reading regularly, and at least every six months for customers without automatic meter reading devices. When the meter is not read, PGW estimates your gas use. To avoid estimates, you may read your own meter and call us with the reading. We also offer stamped, preaddressed postcards, which you can use to send us your meter reading by the specified date. To request a supply of these cards, call (215) 235-1000, or write us at P.O. Box 3500, Philadelphia, PA 19122.

Natural Gas Distribution Company (NGDC) – A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer. PGW is an NGDC.

What are my charges?

**See the PGW Gas Service tariff on pgworks.com for full details.*

Commodity Charges – The charge for basic gas supply service which is sold either by volume (CCF or MCF) or heating value (DTH). These charges are passed along to customers at the price PGW pays, with no markup.

Customer Charges – A monthly charge to cover NGDC costs such as maintaining the lines, meter reading and billing.

Distribution Charges – The charge for delivery of natural gas from the point of receipt by the NGDC to the customer.

Distribution System Improvement Charge (DSIC) - A charge approved by the Pennsylvania Public Utility Commission (PUC) for recovery of the reasonable and prudent costs incurred to repair, improve, or replace eligible distribution property. A DSIC provides PGW with the resources to accelerate the replacement of aging infrastructure.

Gas Cost Adjustments – Amount billed or credited each month to account for differences between projected and actual gas supply costs of the NGDC.

Weather Normalization Adjustment – An adjustment approved by the PUC as a way to help PGW stabilize its income and operate more efficiently within its budget during the heating season.

CONVENIENT WAYS TO PAY**PAY ONLINE AT PGWORKS.COM**

- Sign up for My Account. No fee with a checking/savings account.
- Make a one-time payment with a checking/savings account or a credit card.*

**PAY WITH CASH AT LOCAL RETAILERS**

- Visit pgworks.com/residential/customer-care/ways-to-pay to access your barcode.
- Payment posts same day and it's free! Choose 7-Eleven, CVS, Dollar General, Family Dollar, Speedway, Walmart, Rite Aid, or Walgreens to use this service.

**PAY BY PHONE: 215.235.1000**

- Pay from your checking or savings account.*

*A convenience fee of \$2.65 will be applied.
For eligible accounts only.

RIGHTS & OBLIGATIONS

A summary of your rights and obligations as a PGW customer will be made available upon request. A rate schedule and an explanation of how to verify the accuracy of a bill and an explanation of the various charges will be made available upon request.

SUPPLIER INFORMATION

If you have selected a Natural Gas Supplier other than PGW, the natural gas supplier is responsible for determining the rates billed for supplier charges. PGW will bill for gas delivery according to the tariff for your rate class. Commodity prices and charges are set by the Natural Gas Supplier you have chosen. The Public Utility Commission regulates the distribution prices and services.



PHILADELPHIA GAS WORKS
GAS LEAK EMERGENCIES: (215) 235-1212



Access Your Account Online www.pgworks.com



Billing & General Information (215) 235-1000 (English & Español)

7540 FAYETTE ST | SA ID: 7143129471
Residential Heat & Domestic

PGW Exhibit 4
Page 3 of 3

BREAK DOWN OF CHARGES

Supply Charges

Commodity Charge 43 Ccf @ \$0.49415 \$21.25
Total Supply Charges \$21.25

Delivery Charges

Customer Charge @ \$16.25 \$0.00
Distribution Charge 43 Ccf @ \$0.95545 \$41.08
Distribution System Improvement Charge 7.5% \$3.08
Gas Cost Adjustment @ -\$0.09011 -\$3.87
Weather Normalization Adjustment -\$5.17

Total Delivery Charges \$35.12

Total Billing Charges \$56.37

METER DETAILS

Meter Number: 02293448
Read Cycle: 16
Read Dates: 01/16/2025 - 01/24/2025
Starting Read: 3309 Initial
Ending Read: 3352 Actual
Usage in CCF: 43.00
Conversion Factor: 1.0401 Therm = 1 Ccf
Usage in Therms: 44.72
Next Meter Read: 02/21/2025

SHOPPING INFORMATION BOX

When shopping for Natural Gas with a Natural Gas Supplier, please provide the following:

PGW Account: [REDACTED]
Service Point ID: 9972450152
Rate Class: General Service Residential
Rate Schedule: GSR

If you are already shopping know your contract expiration date.

**THINK YOU
SMELL GAS?**

It smells like rotten eggs



**Leave the area and call
(215) 235-1212.**

Our Emergency Hotline is available
24 hours a day, 7 days a week.

PGW Messages

- ✉ Beware of imposters posing as PGW employees -- Ask for identification.
- ✉ Your estimated gas price to Compare (PTC) is \$0.40503 per CCF. This estimated PTC was calculated by averaging PGW's quarterly PTC over 12 months and is subject to change every quarter. For a more accurate PTC please visit pagasswitch.com

Questions or complaints about your bill?
Please call us before the due date at (215) 235-1000, or write to: PGW P.O. Box 3500, Phila., PA 19122-0050

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 4044908
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: HALIMA
Customer Middle Initial: A
Customer Last Name: ERVIN
Customer Account Number: [REDACTED]
Customer Home Phone w/ Area Code: [REDACTED]
Customer Work Phone w/ Area Code: [REDACTED]
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 7540 FAYETTE ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19150
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
CustIncome	2700

Date Open: 2025-03-06
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date:
Business Name:
Case Problem:
Company Position: 03/04/2025 THE CUSTOMER CAN PAY \$77.00 A MONTH, PLUS LATE FEES.
Related Information: 61- THE CUSTOMER IS REQUESTING A PAYMENT ARRANGEMENT. - RELIEF SOUGHT - ASKING TO BE PLACED ON PAYMENT PLAN FOR \$40.00-\$50.00 A MONTH THE EMAIL ADDRESS HALIMAERVIN8234@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.
Case Misc Info:

Hot Issue:
Case Origin: PUC WEBSITE
Prior Case Number:
Universal Service: M
Arrearage: 0
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: [REDACTED]
BCSIntaker First Name: ARIANNA
BCSIntaker Last Name: EVANS
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 4044908
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: HALIMA
Customer Middle Initial: A
Customer Last Name: ERVIN
Account Number: [REDACTED]
Service Address 1: 7540 FAYETTE ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19150
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 155.72
Date Closed: 2025-03-07
Resolution: LEVEL 2, BB 81.00 + 5.00 = 86.00 BEGINNING APRIL 2025.
Balance Date: 2025-03-07
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms: APRIL 2025 BILL DUE DATE
Special Budget Amount: 86.00
Regular Budget Amount: 81.00
Arrears Payment Plus: 5.00
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:
LetterDescription:
HeadDate: 2025-03-10
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount:
BCS Investigator First Name: BUREAU OF
BCS Investigator Last Name: CONSUMER SERVICE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7172658273

Field Information

Order Num 15632928 Order Type Meter Test Exchange Customer Name ERVIN HALIMA A

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 15455453	06-30-25	Zachary Johnson	CMP	Completed By FSD	Primary	800-1200	6/30/2025 9:09 AM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Action	Current Meter Number	New Meter Number	Current ERT	New ERT	Current Index	New Index	Loc Desc	Reason
▶ Meter Exchange	2293448	2370064	1667740	82017774	3570	0	Front Foundation Wall	PGW Special Test

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name
▶ Meter Test Exchange	Exchange and Tag Meter with special meter test tag. Upon completion bring meter directly back to Meter Shop.	ncolles	

Close

Field Information

Order Num 15632928 Order Type Meter Test Exchange Customer Name ERVIN HALIMA A

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 15455453	06-30-25	Zachary Johnson	CMP	Completed By FSD	Primary	800-1200	6/30/2025 9:09 AM	ON	ON

Field Activity Details

Gas Status Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Appliance	BTU	Unit Number	Operational
▶ Heaters	95000	1	Y
Ranges	60000	1	Y
Water Heaters	36000	1	Y

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name
▶ Meter Test Exchange	Exchange and Tag Meter with special meter test tag. Upon completion bring meter directly back to Meter Shop.	ncolles	

Close

Customer Requested Meter Test

Date: 7-21-25

The Philadelphia Gas Works tested the meter removed from the premise of:

CUSTOMER: Halima A Ervin

ADDRESS: 7540 Fayette St

ON APPLICATION NO.:

GIVES THE FOLLOWING RESULTS:

METER NO. 2293448		PROOF [X]			ACCURACY []	
SIZE	INDEX	Meter Test Results			Percentage	
AC250TC	3570	Temperature	Open 100%	Check 20%	Fast	Slow
Meter Receive 6-30-25		77	102.6	102.3		
		77	102.3	102.2		
Meter Tested 7-21-25		77	102.3	102.1		
		Average of Results	102.4	102.2		+2.2

Von Morgan

PGW REPRESENTATIVE