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Megan E. Rulli

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File #: 208125

September 23, 2025

***VIA EMAIL***

The Honorable Mary D. Long  
Administrative Law Judge  
Pennsylvania Public Utility Commission  
301 Fifth Avenue, Suite 220  
Pittsburgh, PA 15222

**Re: Karen Truax v. PPL Electric Utilities Corporation**  
**Docket No: F-2024-3051023**

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Dear Judge Mary D. Long:

Pursuant to the Rescheduling Hearing Notice issued on July 28, 2025, and the Further Prehearing Order issued on July 24, 2025, attached are the following copies of PPL Electric Utilities Corporation's ("PPL Electric") exhibits that it plans to utilize at the telephonic evidentiary hearing in the above-referenced proceeding, which has been scheduled for **10:00 A.M on September 30, 2025**:

PPL Electric Exhibit 1 - Account Activity  
PPL Electric Exhibit 2 - Customer Contacts  
PPL Electric Exhibit 3 - Payment Agreements  
PPL Electric Exhibit 4 - BCS Case 4.25.24  
PPL Electric Exhibit 5 - OnTrack Letters  
PPL Electric Exhibit 6 - Operation Help Letter  
PPL Electric Exhibit 7 - LIHEAP Letter  
PPL Electric Exhibit 8 - Form Winter Collection Notice  
PPL Electric Exhibit 9 - Form Termination Notice

For the convenience of Karen Truax ("Complainant"), the dial-in information for the telephonic evidentiary hearing is included below.

**Bridge Number: 866-566-0649**  
**PIN: 83345259**

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In addition, PPL Electric notes that pursuant to Paragraph 2 of the Prehearing Order issued on July 24, 2025, in this proceeding, **“You may lose the case if you do not take part in this hearing and present evidence on the issues raised. Your case may be dismissed ‘with prejudice’ which means that you will be barred from filing another complaint raising the same claim(s) and issue(s) presented in the dismissed complaint.”**

PPL Electric is serving both redacted and unredacted **CONFIDENTIAL** versions of the Company’s proposed Exhibits. The redacted Exhibits protect certain sensitive information, such as the Complainant’s utility account number.

Copies will be provided as indicated on the Certificate of Service.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'Megan E. Rulli', is written over the typed name.

Megan E. Rulli

MER/dmc  
Attachment

cc: Secretary Matthew L. Homsher (*Cover Letter and Certificate of Service only*)  
Certificate of Service

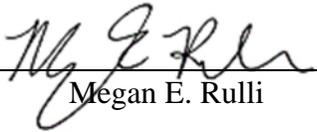
**CERTIFICATE OF SERVICE**

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

**VIA E-MAIL AND FEDERAL EXPRESS**

Karen Truax  
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Scranton, PA 18508  
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[maywediscuss@gmail.com](mailto:maywediscuss@gmail.com)

Dated: September 23, 2025

  
Megan E. Rulli