

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Arvella Love	:	
	:	
v.	:	C-2024-3052093
	:	
PECO Energy Company – Electric	:	

PREHEARING ORDER #2

On November 8, 2024, Arvella Love (“Ms. Love”) filed a Formal Complaint against PECO Energy Company – Electric (“PECO”) with the Pennsylvania Public Utility Commission (“Commission”), indicating that PECO has threatened to or has already terminated her service and requesting a payment arrangement. The Complaint was served on PECO on November 13, 2024. On December 3, 2024, PECO filed an Answer to the Complaint, admitting or denying the allegations of the Complaint.

On March 21, 2025, the evidentiary hearing was held in this matter. Both parties were represented at the hearing and presented evidence on the issues raised.

On May 21, 2025, PECO submitted late-filed exhibits pursuant to my Order, dated April 9, 2025. The late-filed exhibits concern Ms. Love’s account activity statement, a high bill technician review of Ms. Love’s thermostat, and the meter test results of Ms. Love’s meter. Ms. Love did not submit an objection to the late-filed exhibits. These exhibits have not been admitted into the record at this time.

A further hearing in this matter has been scheduled for October 10, 2025. The intent of the further hearing is to receive testimony from PECO witness(es) concerning the late-filed exhibits and information submitted May 21, 2025.

Date: September 26, 2025

_____/s/_____
Alphonso Arnold III
Administrative Law Judge

C-2024-3052093 - ARVELLA LOVE v. PECO ENERGY COMPANY-ELECTRIC

ARVELLA DIGGS-LOVE

PECO ENERGY

2541 W SILVER ST

PHILADELPHIA PA 19132

267.968.1078

empressladylove@gmail.com

Served via email September 26, 2025

Accepts eService September 26, 2025

KHADIJAH SCOTT ASSOCIATE GENERAL COUNSEL

PECO ENERGY COMPANY

2301 MARKET STREET - S23-1

PHILADELPHIA PA 19103

267.533.1830

khadijah.scott@exeloncorp.com

Accepts eService September 26, 2025