
Joint Application of		Docket Nos.:	A-2025-3055551
American Water Works			A-2025-3055552
Co., Inc., Pennsylvania-			A-2025-3055553
American Water Co.,			A-2025-3055554
Nexus Regulated			
Utilities, LLC and			
Community Utilities			
of Pennsylvania, Inc.			
1102/1103			
In-Person Public Input			
Hearing			

Pages 54 - 125

The Glen at Tamiment
Community Center
314 Underhill Drive
Tamiment, PA

September 23, 2025
Commencing at 6:02 p.m.

INDEX TO EXHIBITS

Docket No. A-2025-3055551, A-2025-3055552,
A-2025-3055553, A-2025-3055554

Hearing Date: September 23, 2025

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
<u>Nielsen Exhibits:</u>		
Nielsen-1 Packet	78	81

AMERICAN WATER WORKS COMPANY INC., PENNSYLVANIA-AMERICAN WATER COMPANY & NEXUS REGULATED UTILITIES, LLC, & COMMUNITY UTILITIES OF PENNSYLVANIA [CUPA], INC. MERGER PUC Application July 25,2025

Christ R. Nielsen IV. Notes on Items of Concern;

[page numbers are referring to pdf pages of the 538 total and not document paper labels]

1. Para 32 pg 16 states in effect this merger will provide public benefits of a substantial nature and satisfy code Sec 11103,66PA C.S. ss1103 benefits outweigh detriments for all major stakeholder groups- public & NEXUS CUPA & Pa Am Water customers.

What are some of these “substantial” benefits to be expected from the merger/acquisition?

2. See Appendix “T” for CUPA’s Notice Of Violations and Consent Order Agreements
3. CUPA Benefits pg 17 para 34
4. NOTE! CUPA reported 37.3% Unaccounted for Water Loss during current calendar year. Well above the maximum accepted loss of product produced but not sold or available for sale... mechanically pumped with electricity and lost...

What is to be done to correct this loss and ultimately our communities rates?

5. Penn-American will enhance CUPA’s existing “main replacement program” as stated on pg 18. Not sure if this applies to Tamiment site as all PA CUPA sites are acquired and discussed in the merger document application.
This is a very expensive topic. Does this program happen in Tamiment community?

6. **Page 19 references and sites the settlement statement by the Chairman DeFrank about the so far unmet fire protection element of Tamiment 400 home community. This specifically called out the fact that the hydrants will not meet the required 500-1000 gpm state standard.**

7. **Page 19 also referenced the rate case settlement whereby the PUC [Public Utility Commission of Pa.] ordered CUPA to “develop a hydraulic model to evaluate fire suppression flows for Tamiment before the next base rate case”. I find this less than desirable from a priority and safety order considering the drought year we continue to have. There are short term actions that cost less to implement to protect this community and we don’t need to lose another house for lack of water.**

8. **THIS IS EVEN MORE IRRITATING: Penn-American Water Co. [PAWC] proposes to address these concerns to replace/upsized distribution assets to provide adequate fire protection in its 5 year plan. Page 20. 5 year plan for a 400+ community priority of safety!!! Not acceptable. This was not acceptable for CUPA’s rate request either.**

9. Pg 24 refers to Appendices R & S, Water and Wastewater pro forma tariffs that will apply pg 417. I am not sure if Page 424-x are our rates and remaining unchanged since the name Taiment/the Glen are not used as in citing other locations by name.

Why do water & wastewater rates from one company's process transfer equally to another much larger company with different efficiencies & rates without evaluation?

10. Google look at Penn-American Water reflects complaints about rate hikes and poor customer service lines.
11. Appendix T is a short history reflecting relevant "Notice of Violations Received" and "Consent Orders and Agreement" which is likely only included for merger/acquisition justification for American Water to win. CUPA Area responsible Manager cited in reports dating back to 2020 Remained Emily Long. The most significant adverse reports and fines topped at \$145,000 and \$48,000 for payment to EPA for Penn Estates. No fines were seen for "Tamiment Resort" and much less reporting of violations. Most were WWTP type overflows from excess rain, and wet soil.