



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

September 15, 2025

A-6428264
A-2025-3057346

H&S CARE LLC
524 NORTHSTAR DRIVE
HARRISBURG PA 17112-8964

RE: Application of H&S Care LLC

To Whom It May Concern:

On September 10, 2025, the application of H&S Care LLC, at A-2025-3057346, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. In order for the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by overnight delivery.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, Louka Younan, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to David Canzoneri, Bureau of Technical Utility Services at (717) 346-9738. Faxed or emailed filings are **not** accepted.

Sincerely,

A handwritten signature in black ink that reads "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

Enclosure

Docket No. A-2025-3057346
H&S Care LLC

Request for Information

- 1.) The size and scope of territory proposed by this application is unacceptable. Given the resources that the applicant possesses, the Commission will only approve a territory that services Cumberland, Dauphin, Lancaster, Lebanon, Perry, and York to points in Pennsylvania, and return.
- 2.) Question #4 of the Verified Statement of Applicant asks you are to describe your facilities, record maintenance plan and your communication network. Please include a description of your physical location, including office machines that will be utilized, and the facility to house vehicles. Please include an explanation of your plan to maintain records required by the PUC, as well as normal business records. In regard to your communication network, please explain how you will receive customer requests for transportation, how you will dispatch the vehicles to fulfill the request, and how you will maintain continuous communication with your drivers.
 - a. Your response to question #4 of the Verified Statement of Applicant stated that a **household goods carrier** maintains an office at 524 Northstar Drive, Harrisburg, PA 17112. Is this another carrier that also shares the same space and facilities? Please clarify the situation.
- 3.) You failed to adequately answer all aspects of question #5 of the Verified Statement of Applicant. **Please review Title 52 Pa Code §29.501-509 Driver Regulations to see what is required of motor carriers.**
 - a. Please explain your hiring standards for drivers; **(Title 52 Pa Code §29.503 – Age Restrictions)**
 - i. Are there any age restrictions?
 - b. Your system for conducting criminal background checks; **(Title 52 Pa Code §29.505 – Criminal History)**
 - i. How often will you conduct criminal background checks?
 - ii. What type of things in their criminal background check would disqualify them from employment?
 - iii. How will you maintain records (record retention) of the criminal background checks performed?
 - c. Your system for conducting driver license/history checks; **(Title 52 Pa Code §29.504 – Driver History)**
 - i. How will you maintain records (record retention) of such checks?

- 4.) For Question #7 of the Verified Statement of Applicant you stated that scheduled preventive maintenance will be based on mileage and time, but failed to identify what that schedule would be.
- a. Please provide the schedule with which preventive maintenance will be performed on the vehicles.
- 5.) Please review the below criteria and submit a revised compliant Statement of Financial Position:
- a. The statement presented must be DATED and comprised of information which is less than 6 months old.
 - b. The submission MUST be comprised of information which is accurate as of the date provided.
 - c. The information is to be exact and should not include estimates or approximations when accurate numbers are available. Property and vehicle valuations may be approximations, but bank accounts and loan balances should be exact amounts (rounded to the nearest dollar).
 - d. All relevant assets and debts are to be included (for example: vehicle loan balances/vehicle asset value, lease expenses, etc.).
 - e. The information provided is also to be strictly limited to assets and debts held by the applicant (H&S Care LLC), and not the individual member(s). Any property and accounts listed must be registered or titled to the corporation. Bank accounts must be in the name of H&S Care LLC. Vehicles must be registered to H&S Care LLC. Property must be titled to H&S Care LLC. If these items are not in the name of H&S Care LLC, then they should not be included on the balance sheet.

If you have not fully funded and equipped the business, now is the time to do so (before re-submitting your corrections). Applicants lacking suitable finances, resources, and equipment will be denied authority.

- f. In order to fully assist the Commission in determining your financial fitness, please provide supporting documentation for the statement of financial position (balance sheet). Acceptable means of support include current copies of bank statements (account numbers may be redacted), and notarized/official statements of account balances/ownership provided by bank officers (with current contact information). Any and all claimed vehicles or land/buildings must also include proof of ownership/registration vehicle titles, vehicle registrations, property titles, purchase agreements, etc.

You are encouraged to enlist professional financial assistance if you experience difficulty in constructing your statement of financial position. Be advised that failing to provide an acceptable financial statement is sufficient grounds for the denial of your application.

**PLEASE PROVIDED A THOROUGH TYPED RESPONSE TO
THESE QUESTIONS ON A SEPARATE SHEET OF PAPER**

1. The size and scope of territory proposed by this application is unacceptable. Given the resources that the applicant possesses, the Commission will only approve a territory that services Cumberland, Dauphin, Lancaster, Lebanon, Perry, and York to points in Pennsylvania, and return.

We agree with the approved territory that services Cumberland, Dauphin, Lancaster, Lebanon, Perry, and York to points in Pennsylvania.

2. No, all answers were intended solo for the H&S Care LLC. As there are no other carriers at the location provided. 524 NorthStar Drive, Harrisburg, PA 17112 will only hold the record maintenance and office machines for H&S Care LLC.
3. Please explain your hiring standards for drivers;

Common company-specific standards

- **Age:** Drivers must typically be 18 or 21, depending on interstate travel rules, and be able to read and speak English
 - **Motor Vehicle Record (MVR):** A clean driving record is paramount for all driving roles, with employers looking for a low number of moving violations and no major violations, such as DUI/DWI or reckless driving, within the last three to ten years. MVRs are typically checked annually.
 - **Background checks:** Companies use criminal background checks to screen for felonies and other offenses, with violent crimes and theft often leading to automatic disqualification. The lookback period for criminal offenses varies by company.
 - **Drug screening:** While not federally mandated for all non-CDL roles, pre-employment drug tests are a common best practice to reduce liability.
 - **Employment history and verification:** A history of stable employment is preferred, and gaps in employment may need to be explained. Past driving performance is often verified by contacting previous employers.
 - **Customer service skills:** Since many non-CDL roles involve direct customer contact, employers look for candidates who are friendly, professional, and possess strong communication skills.
 - **Driver's license:** A valid standard driver's license is required, and employers may also check for specific endorsements
4. Please provide the schedule with which preventive maintenance will be performed on the vehicles.

Creating a preventive maintenance (PM) schedule for vehicles depends heavily on several factors, including vehicle type, usage, age, and manufacturer recommendations. A well-structured schedule moves beyond simple mileage intervals to include time-based checks and condition-based monitoring, which is crucial for safety and minimizing costly, unplanned downtime.

Here is a breakdown of how a preventive maintenance schedule can be structured, from daily checks to less-frequent comprehensive services.

Daily (pre-and post-trip)

To be performed by the driver at the start and end of each shift, these checks ensure immediate safety and identify minor issues before they become major problems.

Walk-around inspection: Check for any new body damage, fluid leaks under the vehicle, and objects lodged in the tires.

Tires: Visually inspect for uneven wear or damage, and confirm proper inflation.

Lights: Verify that all headlights, taillights, turn signals, and brake lights are functioning.

Fluid levels: Visually check engine oil, coolant, and windshield washer fluid levels. Top off the washer fluid if needed.

Wipers and glass: Inspect wiper blades for wear and the windshield for any chips or cracks.

Brakes: Ensure the foot and parking brakes are working properly.

Monthly or 3,000 miles (light duty)

These checks expand on daily inspections and address items that wear out over shorter intervals.

Air filters: Inspect engine and cabin air filters and replace them if they appear dirty.

Tire pressure and tread: Use a gauge to verify correct tire pressure and check tread depth. This also includes the spare tire.

Battery: Inspect the battery terminals for any signs of corrosion.

Fluid top-offs: Top off all fluids, including engine oil, coolant, power steering, and transmission fluid.

Quarterly or 15,000 miles (light duty)

This service involves a more in-depth inspection performed by a qualified mechanic.

Tire rotation: Rotate tires to ensure even tread wear.

Brake system inspection: Inspect brake pads and rotors. Check the brake fluid's level and condition.

Belts and hoses: Inspect all engine belts and hoses for cracks, fraying, or leaks.

Suspension and alignment check: Look for signs of uneven tire wear or drifting while driving, which could indicate alignment issues.

Fuel filter: Replace the fuel filter.

Annually or 30,000 miles

This is a more comprehensive service covering major systems and components.

Brake fluid flush: Replace the brake fluid to prevent it from becoming contaminated with water.

Coolant system flush: Flush and refill the cooling system with new coolant.

Timing belt inspection: Inspect the timing belt (if applicable) for wear.

Steering and suspension: Examine these systems more closely for wear or damage.

Annual inspection: Complete any regulatory annual inspections, such as a Department of Transportation (DOT) annual inspection for qualifying vehicles.

PENNSYLVANIA VEHICLE REGISTRATION

MV-105A (05-07)
1

PennDOT is proud to provide you with your new registration credential.

PLEASE SIGN YOUR CREDENTIAL - To validate your credential, you need to sign your name in ink as indicated below. The registration must be available when the vehicle is in use.

DID YOU CHANGE YOUR ADDRESS? - It is important that we have your current address, and the law requires that any changes be reported to PennDOT within 15 days. Please notify PennDOT of any address change by writing to: PennDOT, Bureau of Motor Vehicles, Harrisburg, PA 17104-2516. Please include the following information with your change of address request: your full street address (including P.O. box number, rural delivery, route number or apartment number, if applicable), city, state and zip code. Please remember P.O. box numbers may be used in addition to the actual address, but cannot be used as the only address. You may also change your address online at Online Services Center at WWW.DMV.PA.GOV.

PENNSYLVANIA'S LITTERING LAWS - As a reminder, Pennsylvania has laws against littering on our roadways and on public and private property. Under law, PennDOT is required to include this statement on vehicle credentials to remind motorists of littering laws. By signing your registration credential, you acknowledge that you have received notice of this provision.

Section 3709 of the Pennsylvania Vehicle Code provides for a fine of up to \$300 for dropping, throwing or depositing, upon any highway, or upon any other public or private property without the consent of the owner thereof or into or on the waters of this Commonwealth from a vehicle, any waste paper, sweepings, ashes, household waste, glass, metal, refuse or rubbish or any dangerous or detrimental substance, or permitting any of the preceding without immediately removing such items or causing their removal.

For any violation of Section 3709, you may be subject to a fine of up to \$300 upon conviction, including any violation resulting from the conduct of any other persons operating, in possession of or present within the vehicle with your permission, if you do not with reasonable certainty identify the driver of the vehicle at the time the violation occurred.

PLEASE DRIVE SAFELY AND REMEMBER TO BUCKLE UP

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COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

EXPIRY : AUG 31, 2026 **VALID : 09/23/25**

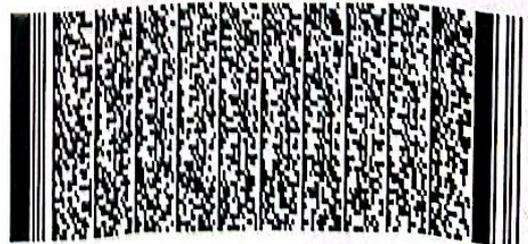
PLATE : NBG7444
TITLE : 68514770008 H
VIN : 2HGFA1F55AH548560
YR/MAKE : 2010 HONDA
TYPE : SDN
WID : 25266 8845 000200 - 001

Loika Kynan
SIGNATURE

I hereby acknowledge this day that I have received notice of the provisions of Section 3709 of the Vehicle Code.

EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT **COUNTY : DAUPHIN**

H & S CARE LLC
524 NORTHSTAR DR
HARRISBURG PA 17112





JPMorgan Chase Bank, N.A.
 P O Box 182051
 Columbus, OH 43218 - 2051

August 12, 2025 through August 29, 2025
 Account Number: 000000736022099

CUSTOMER SERVICE INFORMATION

Web site: Chase.com
 Service Center: 1-800-242-7338
 Para Espanol: 1-888-622-4273
 International Calls: 1-713-262-1679
 We accept operator relay calls



00053918 DRE 034 211 24225 NNNNNNNNNN 1 000000000 64 0000
 H&S CARE LLC
 524 NORTHSTAR DR
 HARRISBURG PA 17112-8964

CHECKING SUMMARY Chase Business Complete Checking

	INSTANCES	AMOUNT
Beginning Balance		\$0.00
Deposits and Additions	1	5,000.14
Electronic Withdrawals	1	-1,000.00
Ending Balance	2	\$4,000.14

DEPOSITS AND ADDITIONS

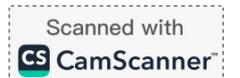
DATE	DESCRIPTION	AMOUNT
08/12	Deposit 2113647262	\$5,000.14
Total Deposits and Additions		\$5,000.14

ELECTRONIC WITHDRAWALS

DATE	DESCRIPTION	AMOUNT
08/26	Zelle Payment To 7178024442 25986682273	\$1,000.00
Total Electronic Withdrawals		\$1,000.00

DAILY ENDING BALANCE

DATE	AMOUNT
08/12	\$5,000.14
08/26	4,000.14





August 12, 2025 through August 29, 2025
Account Number: 000000736022099

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS:

Call us at 1-866-564-2262 or write us at the address on the front of this statement immediately if you think your statement or receipt is incorrect or if you need more information about a transfer listed on the statement or receipt.

For personal accounts only: We must hear from you no later than 60 days after we sent you the FIRST statement on which the problem or error appeared. Be prepared to give us the following information:

- Your name and account number;
- A description of the error or the transaction you are unsure about, and why you think it is an error or want more information; and
- The amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (or 20 business days for new accounts) to do this, we will provide provisional credit to your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

For business accounts, our practice is to follow the procedures described above as detailed in your Deposit Account Agreement or other applicable agreements, but we are not legally required to do so. For example, we require you to notify us no later than 30 days after we sent you the first statement on which the error appeared. We may require you to provide us with a written statement that the disputed transaction was unauthorized. We are also not required to give provisional credit.

IN CASE OF ERRORS OR QUESTIONS ABOUT NON-ELECTRONIC FUNDS TRANSFERS: Contact us immediately if your statement is incorrect or if you need more information about any non-electronic funds transfers on this statement. For more details, see your Deposit Account Agreement or other applicable agreements that govern your account.

JPMorgan Chase Bank, N.A. Member FDIC

JPMorgan Chase Bank, N.A.
Camp Hill
3133 Chestnut St
Camp Hill, PA 17011

PENNSYLVANIA VEHICLE REGISTRATION

MV-105A (05-07)
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COMMONWEALTH OF PENNSYLVANIA REGISTRATION CREDENTIAL

EXPIRY : AUG 31, 2026 VALID : 09/23/25

PLATE : NBG7444
TITLE : 68514770008 H
VIN : 2HGFA1F55AH548560
YR/MAKE : 2010 HONDA
TYPE : SDN
WID : 25266 8845 000200 - 001

Loquita Koyan
SIGNATURE

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EMISSIONS INSPECTION REQUIRED/DIESEL VEHICLES EXEMPT COUNTY : DAUPHIN

H & S CARE LLC
524 NORTHSTAR DR
HARRISBURG PA 17112

