

COMMONWEALTH OF PENNSYLVANIA
(Public Utility Commission)

-----*
CONSUELO SUAREZ, :
Complainant, : Docket No.:
vs. : C-2025-3054512
PHILADELPHIA GAS WORKS, :
Respondent. :
-----*

Pages 1 through 48 TELEPHONIC HEARING
Judge's Chambers
State Office Bldg.
801 Market Street,
Philadelphia, PA 19107

Monday, September 15, 2025
Met, pursuant to notice, at 10:02 a.m.

BEFORE: THE HONORABLE MARTA GUHL
Administrative Law Judge

INDEX TO EXHIBITS
Docket No.: C-2025-3054512
Hearing Date: September 15, 2025

EXHIBITS INDEX

NUMBER		IN EVIDENCE
PHILADELPHIA GAS WORKS:		
1	(Inside Leak Survey Atmosphere Corrosion Order)	47
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Field Information

Order Num 12048534 Order Type Inside Leak Survey/Atmospheric Corrosion Survey Customer Name SUAREZ CONSUELO I

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 11711524	03-25-21	Shane Hatala	CMP	Completed By FSD	Primary	1200-1600	3/25/2021 12:45 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Gas Found	Gas Left	Off Method	Second Off Method
▶ ON	ON		

Others Order Data

Customer Req	Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Y	Inside Leak Survey/Atmospheric Corrosion Survey	can also gain meter access	ahammon1		

Close

Field Information

Order Num Order Type Customer Name

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 11711524	03-25-21	Shane Hatala	CMP	Completed By FSD	Primary	1200-1600	3/25/2021 12:45 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Action	Current Meter Number	New Meter Number	Current ERT	New ERT	Current Index	New Index	Loc Desc	Reason
▶ Meter Exchange	2182732	2302867	50748954	1540438	2562	0	Basement	Auto/Manual Reads Out Of Sync

Others Order Data

Customer Req	Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Y	Inside Leak Survey/Atmospheric Corrosion Survey	can also gain meter access	ahammon1		

[Close](#)

Customer Contact: Turn On

Date: 10/07/2024 Time: 10:20:00 AM Source: JetSearch Related Tran: _____
CC Type: SER0 - Turn On Created: 10/07/2024 at: 10:20:30 AM by: SSTOCK
Area: 800 - Residential General Service Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 10/07/2028 Class: Inquiry

Comments: Turn On (AMR) 1-- COR calling to transfer service to 1431 Devereaux Ave settlement date 10/4/2024. Issued turn on AMR 10/4/2024...

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: _____
Template: _____

Review List Tickler

Follow Up: _____ to Review Group to User
Priority: _____ Review Group... _____

Account: _____
Premise: 1431 Devereaux Ave/Phila,Pa
Person: _____

Change Cancel

Customer Contact: Service [X]

Date: 10/09/2024 Time: 10:18:00 AM Source: _____ Related Tran: _____
CC Type: SERV - Service [v] Created: 10/09/2024 at: 10:18:58 AM by: DBALDW11
Area: 800 - Residential General Service [v] Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 10/09/2028 Class: Inquiry

Comments: Donell Baldwin was here on a Inside Leak Survey/Atmospheric Corrosion Survey order with Order # 15090466 , with a result of Completed Found Gas ON , Left Gas ON , with activities of (General - Inside Leak Survey/ Atmospheric Corrosion Check) , with comments of "leak survey complete made checks left safe"

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [REDACTED] [v]
Premise: 1431 Devereaux Ave/Phila,Pa [v]
Person: [REDACTED] [v]

[Change] [Cancel]

Customer Contact: Billing [X]

Date: 10/11/2024 Time: 8:07:00 AM Source: JetSearch Related Tran: Account Maintenance

CC Type: BILL - Billing [v] Created: 10/11/2024 at: 8:07:00 AM by: SELLIOTT

Area: 800 - Residential General Service [v] Changed: at: by:

Surveyable Auto Delete Date: 10/11/2028 Class: Inquiry

Comments: Cor called to make sure her account was closed. Confirmed it was closed as of 10/4. Final bill is 292.91. Explained usage increase between 9/16 - 10/4. She wants to dispute the bill. Entered dispute. Explained can take 30 days for result. Updated mailing address. CS

Letter

Status: Print Date: Run Number: Reprint: [v]

Template:

Review List Tickler

Follow Up: [] to Review Group to User

Priority: [] Review Group... []

Account: [REDACTED] Suarez, Consuelo I [v]

Premise: 1431 Devereaux Ave/Phila,Pa [v]

Person: Suarez, Consuelo I [v]

[Change] [Cancel]

Customer Contact: Meter Information [X]

Date: 10/11/2024 Time: 10:34:00 AM Source: JetSearch Related Tran: _____
CC Type: METR - Meter Information [v] Created: 10/11/2024 at: 10:34:24 AM by: ATETI
Area: 800 - Residential General Service [v] Changed: _____ at: _____ by: _____
 Surveyable Auto Delete Date: 10/11/2028 Class: Inquiry

Comments: Verify Mtr, ERT & Index, 10/11/2024, 800 - 1200. ATTEMPT ACCESS TO VERIFY READ. IF READS ARE ACCURATE, EXCHANGE AND GREEN TAG

Letter

Status: _____ Print Date: _____ Run Number: _____ Reprint: [v]
Template: _____

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [REDACTED] [v]
Premise: 1431 Devereaux Ave/Phila,Pa [v]
Person: [REDACTED] [v]

[Change] [Cancel]

Field Information

Order Num 15105709 Order Type Verify Mtr, ERT & Index Customer Name [REDACTED]

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 14924338	10-11-24	Jason Holder	CMP	Completed By FSD	Primary	800-1200	10/11/2024 1:25 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Gas Found	Gas Left	Off Method	Second Off Method
▶ ON	ON		

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name
▶ Verify Mtr, ERT & Index	ATTEMPT ACCESS TO VERIFY READ. IF READS ARE ACCURATE, EXCHANGE AND GREEN TAG	ateti	

[Close](#)

Field Information

Order Num 15105709 Order Type Verify Mtr, ERT & Index Customer Name [REDACTED]

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 14924338	10-11-24	Jason Holder	CMP	Completed By FSD	Primary	800-1200	10/11/2024 1:25 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | [Comment](#)

Free Form Comment

▶ Found index at 856 w/ both red caps missing from newer Itron mtr. Called RPU Teti for UU order.

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name
▶ Verify Mtr, ERT & Index	ATTEMPT ACCESS TO VERIFY READ. IF READS ARE ACCURATE, EXCHANGE AND GREEN TAG	ateti	

[Close](#)

Field Information

Order Num 15106131 Order Type Unbilled Usage Investigation Customer Name [REDACTED]

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 14924726	10-11-24	Jason Holder	CMP	Completed By FSD	Primary	1200-1600	10/11/2024 1:54 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | **Activities** | Completion Time | Survey Check | Acct. Codes | Comment

Detail Activity

- ▶ Exchange Meter
- Bypass Found

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Unbilled Usage Investigation	Unbilled Usage Investigation	ateti		

Close

Field Information

Order Num 15106131 Order Type Unbilled Usage Investigation Customer Name [REDACTED]

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 14924726	10-11-24	Jason Holder	CMP	Completed By FSD	Primary	1200-1600	10/11/2024 1:54 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Action	Current Meter Number	New Meter Number	Current ERT	New ERT	Current Index	New Index	Loc Desc	Reason
▶ Meter Exchange	2302867	2346564	1540438	78454527	856	0	Basement	Tampered

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Unbilled Usage Investigation	Unbilled Usage Investigation	ateti		

[Close](#)

Field Information

Order Num 15106131 Order Type Unbilled Usage Investigation Customer Name [REDACTED]

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 14924726	10-11-24	Jason Holder	CMP	Completed By FSD	Primary	1200-1600	10/11/2024 1:54 PM	ON	ON

Field Activity Details

Gas Status Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes | Comment

Appliance	BTU	Unit Number	Operational
▶ Heaters	105000	1	Y
Ranges	76000	1	Y
Water Heaters	40000	1	Y

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Unbilled Usage Investigation	Unbilled Usage Investigation	ateti		

[Close](#)

Field Information

Order Num Order Type Customer Name

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 14924726	10-11-24	Jason Holder	CMP	Completed By FSD	Primary	1200-1600	10/11/2024 1:54 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes |

Free Form Comment

▶ New COR recently moved in. Found both red caps missing from newer Iron mtr. Spoke w/ RPU Teti. Sent pics. Exchanged mtr and tagged, FFW/piping test passed. Found/lef

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Unbilled Usage Investigation	Unbilled Usage Investigation	ateti		

Field Information

Order Num Order Type Customer Name

Field Activity Sequence

Sequence	Work Date	Employee	Status Code	Comp Type	Dispatch Type	Window	Time	Gas Found	Gas Left
▶ 14924726	10-11-24	Jason Holder	CMP	Completed By FSD	Primary	1200-1600	10/11/2024 1:54 PM	ON	ON

Field Activity Details

Gas Status | Appliance Data | Hazard Data | Non-Part Charges | Safety Survey | Meter Order | Parts Summary | Activities | Completion Time | Survey Check | Acct. Codes |

Teti. Sent pics. Exchanged mtr and tagged, FFW/piping test passed. Found/left HH off at valve, flex connector running through jacket. HH105,000 A/WH40,000 AGR76,000

Others Order Data

Order Type Desc	Special Instructions	Created By	Contact Name	Contact Number
▶ Unbilled Usage Investigation	Unbilled Usage Investigation	ateti		

Theft Reporting Sheet

Address of Bypass: 1431 DEVEREAUX AVENUE Apt #: Floor:

Date found: 10/11/2024 Time Found: 1:26:00 PM Time Reported: E-MAIL Taken by: FOWLER

Reporting Employee: J. HOLDER PR# 12991 Dept: RPU

Reporting Employee: Dept:

Reporting Employee: Dept:

Reason for Visit: MRD TIP ASSIST LEAK RPU OTHER

How was PGW admitted:

Occupant: How Long:

How was gas found? On OFF

Bypass: How Installed:

- Flex Connector
- Rubber Hose
- Iron Pipe
- Reversed Meter
- Stolen Meter
- Tampered Meter
- Other

- Inlet to Outlet
- Hose to Fuel Line
- Inlet to Fuel Line

RED CAPS MISSING FROM NEWER ITRON METER.

*Stolen Meter Info: Number: Index:

Address of Record for STL: APT: Floor:

S/O of last active Index: Date: Rate:

Appl on Fuel Line: HH: 105,000 AWH:40,000 AGR: 76,000 DRYER: OTHER:

Meter of Record Recovered: Y #: 2302867 Index: 856 Where:

How was gas shut off? EXCHANGED METER AND LEFT ON FOR NEW CUSTOMER.

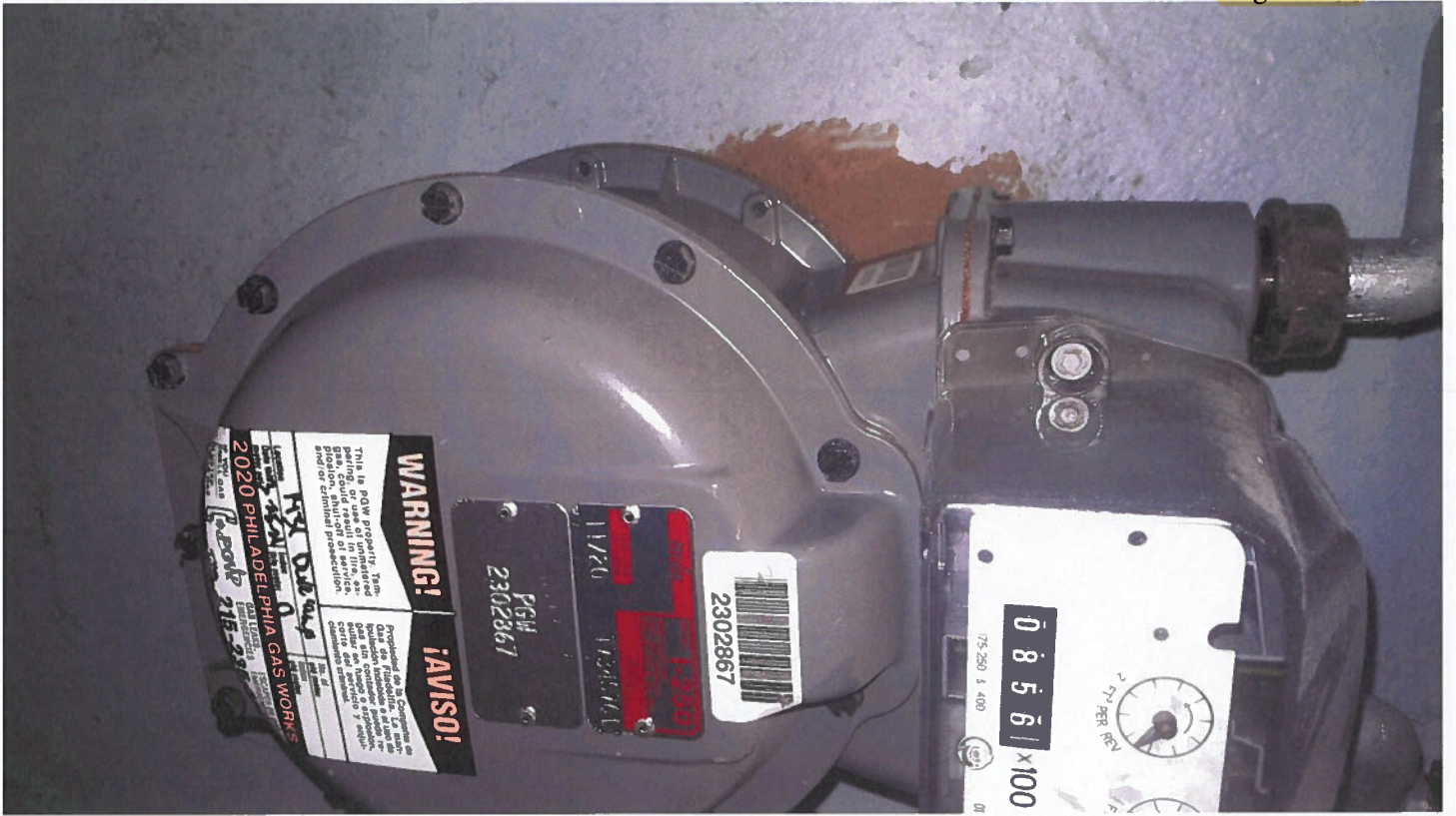
P.T.N.? Yes No Leak? Yes No Pictures? Yes No Investigator's Name:

Police on Scene: Dist: Car: Name: Badge:

Additional Comments:

P/E: Date:

Abandoned: Yes No Main Footway



Degree Days Calculator

Help

Criteria

Current Year
 20 Years Average

	Month	Day	Year
Start Date:	3	26	2021
End Date:	10	4	2024

Calculate

Degree Days

Number of Days: 1288

Total Degree Days: 11854.00

Bill Segments Total		Bill Segments Total	
Total Number Of Days:	959	Total Number Of Days:	333
Total \$ Amount:	1,503.78	Total \$ Amount:	757.52
Average Amt Per Day:	1.57	Average Amt Per Day:	2.27
Total Usage:	620.00	Total Usage:	387.00
Average Usage Per Day:	0.65	Average Usage Per Day:	1.16
<input type="button" value="OK"/>		<input type="button" value="OK"/>	

CUST CHARGE AND USAGE BILLED. \$2261.30





Customer Name	Suarez, Consuelo I		
Address	1431 Devereaux Ave/Philadelphia, Pa		
Account Number	[REDACTED]		
Period Start Date (MM/DD/YYYY)	3/26/2021		
Period End Date (MM/DD/YYYY)	10/4/2024		
Heating Degree Days	11854		
	Appliance Input Data (BTU/hr)	Recommended EFLH	Gas Usage (CCF)
Heater	105,000	700	1,871.09
Instantaneous Water Heater (Tankless)		130	-
Automatic Water Heater (Tank)	40,000	500	679.92
Range	76,000	125	322.96
Dryer		200	-
		Total Usage (CCF)	2,874



PGW Bill Calculation revised 10/10/2024

Beginning Read	0	Ending Read	2874	Start Date (To Date)	3/26/2021	End Date (From Date)	10/4/2024	Number Of Dials	4	Actual Deg Days	11,854	USA Daily Base Load	0.39						
Consumption		2874		/		1288		Average Consumption per day		2.23136646		*20 Yr Avg Deg Day		13,501		Heating?		<input checked="" type="checkbox"/>	
Rate Class	GSR	Supplier	PGW	Group	01	Type	Fixed	Senior Discount	0	Dual Bill Yes/No	<input type="checkbox"/>	Taxable Yes/No	<input checked="" type="checkbox"/>	If there is no amount for the Base Load, USE the Defaulted Base Loads below for the correct Customer Class: For Winter Season 2023 - 2024 Cust Class 0 = 17.58 Cust Class 2 = 0.39 Cust Class 3, 4 and 5 = 0.00 Cust Class 8 = 2.54 Cust Class 9 = 5.14 Cust Class P = 0.49 Cust Class V = 0.47					
Cust Charge	\$649.29	Commodity	\$1,656.03	Commodity Charge Credit	\$0.00	GCR	\$0.00	Gas Cost Adjustment	-\$106.64	GSR Distribution Charge	\$2,668.02	GSR WNA Charge	\$125.82	GSR DSIC Charge	\$247.63				
Does Migration Rider Exist?	<input type="checkbox"/>	Migration Rider	\$0.00	Sub Total	\$5,240.15	Amount Senior Citizen Discount	\$0.00	Bill Total	\$5,240.15	State Tax	\$0.00	1% City Tax	\$0.00	Grand Total For GSR	\$5,240.15	Variable Customer Charge	\$104.38		

* Historic Degree Days switched from 30 year average to 20 year average on 12/1/2017
CHANGED WNA end date to 5/1/2023

5240.15 BYPASS
-2261.3 CUST CHARGE AND USAGE BILLED
2978.85 DIFFERENCE





PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

Telephone 215-235-1000
Fax 215-684-6996

October 23, 2024

Consuelo I. Suarez
1930 Thomas Road
Wilmington, DE 19803

Account Number: [REDACTED]
Re: 1431 Devereaux Avenue

Dear Consuelo I. Suarez,

On October 11, 2024, you filed a dispute with the Philadelphia Gas Works (PGW). In your dispute, you asked to dispute the final billing charges of \$323.81 for 1431 Devereaux Avenue.

A review of our records indicates on October 11, 2024, PGW visited the property at 1431 Devereaux Avenue to complete an investigation which verified the meter and the index. During our visit, the representative discovered a tampered meter bypass. In addition, a house heater, an automatic water heater and a stove were found attached to the fuel line. A meter bypass is a situation where gas flows through unregistered with or without a meter. In order to determine an accurate bill of what would have been used during the period of the bypass, the company uses historical consumption at the property prior to the bypass.

It has been determined on October 14, 2024, you were billed \$2,978.85, for the gas usage at the property from April 26, 2021 (date after new meter was installed) through October 4, 2024 (date you sold the property); in addition to the final billing charges of \$323.81. PGW's position is you are responsible for the gas usage at this premise.

To assist you in your review of our findings, we are including the following documents:

1. Sections of PGW Tariff or PUC regulations
2. Statement of account
3. Utility report

PA CODE

6.1. B.: Unauthorized Use. Unauthorized use of the Gas Service delivered on or about the affected dwelling or account, including but not limited to the use of Gas Service at a location where Gas Service had been previously turned off and had not been reconnected by the Company.

8.3 Tampering: In the event of the company's meters or other property being tampered or interfered with, the customer being supplied through such equipment shall pay the amount which the company may estimate is due for service used even if such usage is not registered on the company's meter, and for any repairs or replacements required, as well as for costs of inspections, investigations, damages and protective equipment and installations prior to reconnection.

Sincerely,

N.A. Ramos

Dispute Resolution Unit

Additional information regarding the content in this letter can be obtained by calling or writing us at:

Telephone #: 215-787-1288

P.O. Box 3500, Philadelphia, PA 19122

Payments can be made by phone at 215-235-1000, online at www.pgworks.com, by mail to P.O. Box 11700, Newark, NJ 07101 or at any location participating in the Pay with Cash program. Further information regarding these payment methods is available upon request.

If you do not agree with this report, you may file either an informal or formal complaint with the Pennsylvania Public Utility Commission ("Commission") to ensure preservation of your rights. Your service will not be terminated pending the completion of the dispute process, including complaints made to the Commission, so long as there is compliance with all requirements of the Commission.

You can file a complaint at the following:

Telephone #: 1-800-692-7380

or

P.O. Box 3265, Harrisburg, Pa 17105-3265

or

<http://www.puc.state.pa.us>

If you file a complaint with the Commission, please include the following:

1. Your name.
2. Your mailing address and, if different, the address at which service is provided.
3. Your account number.
4. The name of the utility with which you have the dispute.
5. A brief statement of the dispute.
6. Whether the utility has investigated and reported to you on the matter being disputed.
7. Whether the dispute has been subject of the previous complaint filed with the Commission.
8. The date, if any, of proposed termination.
9. What you would like the Commission to do.

GAS USAGE ANALYSIS OF ACCOUNT										
NAME		METER READINGS			NUMBER OF	USAGE IN	DOMESTIC	HEAT	NUMBER	C.F.D.D.***
FROM	TO	FROM	TO	DAYS	CCF*	USAGE CCF *	USAGE	DEG.DAYS**		
Consuelo Suarez										
1431 Deveraux Ave										
PHILA. PA 19149						0.21	CCF PER DAY	(non heating usage / number of days in period)		
					ACCOUNT #	[REDACTED]				
8/15/2017		8/16/2018		366	503	77	426	4405	9.7	
8/16/2018		8/16/2019		365	358	77	281	4362	6.5	
8/16/2019		8/18/2020		368	324	77	247	4162	5.9	
* CCF = hundred Cubic feet										
** DEGREE DAYS AN INDEX OF ENERGY CONSUMPTION FOR HEATING .										
IT INDICATES THE NUMBER OF DEGREES THE AVERAGE TEMPERATURE DROPS BELOW 65' F.										
***CFDD EQUALS CUBIC FEET OF GAS USED PER DEGREE DAY										

GAS USAGE ANALYSIS OF ACCOUNT									
NON-HEATING DAILY USAGE					ACCOUNT #				
DATES		METER READINGS		NUMBER OF	USAGE IN	DOMESTIC	HEAT	NUMBER	C.F.D.D.***
FROM	TO	FROM	TO	DAYS	CCF*	USAGE CCF *	USAGE	DEG.DAYS**	
9/20/2021	9/19/2022	76	295	364	219	76	143	3853	3.7
9/19/2022	9/18/2023	295	474	364	179	76	103	3740	2.7
9/18/2023	9/16/2024	474	569	364	95	76	19	3810	0.5
* CCF = hundred Cubic feet									
** DEGREE DAYS AN INDEX OF ENERGY CONSUMPTION FOR HEATING .									
IT INDICATES THE NUMBER OF DEGREES THE AVERAGE TEMPERATURE DROPS BELOW 65' F.									
***CFDD EQUALS CUBIC FEET OF GAS USED PER DEGREE DAY									

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date		
CONSUELO SUAREZ	3/26/2021	9/11/2025		
Service Address	Account Number	S A Number	Meter	Rate/Class
1431 DEVEREAUX AVE PHIL, PA 191492702	[REDACTED]	[REDACTED]	2346564	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
4/23/2021	LPC									\$0.67	\$46.65	\$46.65
4/23/2021	BILL	19	R	30	234	7.8	295		5/18/2021	\$374.40	\$421.05	\$421.05
5/22/2021	BILL	32	R	29	13	0.45	152		6/16/2021	\$31.63	\$452.68	\$452.68
6/22/2021	BILL	46	R	29	14	0.48	36		7/16/2021	\$31.39	\$484.07	\$484.07
7/22/2021	LPC									\$7.24	\$491.31	\$491.31
7/22/2021	BILL	57	R	32	11	0.34	0		8/16/2021	\$29.79	\$521.10	\$521.10
8/13/2021	PAY							Debit Card		(\$200.00)	\$321.10	\$321.10
8/20/2021	BILL	66	R	29	9	0.31	0		9/15/2021	\$27.42	\$348.52	\$348.52
8/22/2021	PAY							Debit Card		(\$100.00)	\$248.52	\$248.52
8/27/2021	PAY							Debit Card		(\$100.00)	\$148.52	\$148.52
9/22/2021	BILL	76	R	33	10	0.3	0		10/15/2021	\$29.67	\$178.19	\$178.19
10/21/2021	BILL	87	R	29	11	0.38	32		11/16/2021	\$33.06	\$211.25	\$211.25
11/22/2021	LPC									\$3.06	\$214.31	\$214.31
11/22/2021	BILL	105	R	30	18	0.6	334		12/16/2021	\$42.97	\$257.28	\$257.28
12/17/2021	PAY							Debit Card		(\$60.00)	\$197.28	\$197.28
12/22/2021	LPC									\$2.80	\$200.08	\$200.08
12/22/2021	BILL	128	R	32	23	0.72	647		1/18/2022	\$52.51	\$252.59	\$252.59
1/25/2022	LPC									\$3.59	\$256.18	\$256.18
1/25/2022	BILL	150	R	32	22	0.69	863		2/17/2022	\$52.24	\$308.42	\$308.42
2/23/2022	LPC									\$4.37	\$312.79	\$312.79
2/23/2022	BILL	172	R	28	22	0.79	828		3/18/2022	\$52.44	\$365.23	\$365.23
3/24/2022	LPC									\$5.16	\$370.39	\$370.39
3/24/2022	BILL	199	R	32	27	0.84	586		4/19/2022	\$62.45	\$432.84	\$432.84
4/23/2022	LPC									\$6.09	\$438.93	\$438.93
4/23/2022	BILL	223	R	30	24	0.8	430		5/17/2022	\$53.34	\$492.27	\$492.27
5/21/2022	LPC									\$6.89	\$499.16	\$499.16
5/21/2022	BILL	241	R	28	18	0.64	132		6/15/2022	\$44.83	\$543.99	\$543.99

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
6/22/2022	LPC									\$7.57	\$551.56	\$551.56
6/22/2022	BILL	257	R	32	16	0.5	1		7/18/2022	\$73.34	\$624.90	\$624.90
7/20/2022	WNA2&5									(\$27.98)	\$596.92	\$596.92
7/22/2022	LPC									\$8.67	\$605.59	\$605.59
7/22/2022	BILL	271	R	30	14	0.47	0		8/16/2022	\$43.79	\$649.38	\$649.38
8/20/2022	LPC									\$9.32	\$658.70	\$658.70
8/20/2022	BILL	282	R	29	11	0.38	0		9/14/2022	\$37.83	\$696.53	\$696.53
8/26/2022	PAY							Debit Card		(\$100.00)	\$596.53	\$596.53
9/1/2022	PAY							Debit Card		(\$100.00)	\$496.53	\$496.53
9/21/2022	LPC									\$6.89	\$503.42	\$503.42
9/21/2022	BILL	295	R	32	13	0.41	0		10/14/2022	\$41.38	\$544.80	\$544.80
10/20/2022	LPC									\$7.51	\$552.31	\$552.31
10/20/2022	BILL	312	R	29	17	0.59	139		11/15/2022	\$48.02	\$600.33	\$600.33
10/20/2022	PAY							Debit Card		(\$100.00)	\$500.33	\$500.33
11/18/2022	LPC									\$6.73	\$507.06	\$507.06
11/18/2022	BILL	328	R	29	16	0.55	246		12/14/2022	\$48.14	\$555.20	\$555.20
12/1/2022	PAY							Debit Card		(\$100.00)	\$455.20	\$455.20
12/17/2022	LPC									\$5.95	\$461.15	\$461.15
12/17/2022	BILL	351	R	29	23	0.79	657		1/13/2023	\$59.30	\$520.45	\$520.45
1/20/2023	LPC									\$6.84	\$527.29	\$527.29
1/20/2023	BILL	360	R	34	9	0.26	849		2/14/2023	\$32.65	\$559.94	\$559.94
2/2/2023	PAY							Debit Card		(\$100.00)	\$459.94	\$459.94
2/17/2023	LPC									\$5.94	\$465.88	\$465.88
2/17/2023	BILL	362	R	28	2	0.07	649		3/15/2023	\$19.72	\$485.60	\$485.60
3/21/2023	LPC									\$6.23	\$491.83	\$491.83
3/21/2023	BILL	382	R	30	20	0.67	622		4/14/2023	\$50.10	\$541.93	\$541.93
3/30/2023	PAY							Debit Card		(\$100.00)	\$441.93	\$441.93
4/6/2023	PAY							Debit Card		(\$100.00)	\$341.93	\$341.93
4/20/2023	LPC									\$4.42	\$346.35	\$346.35
4/20/2023	BILL	400	R	32	18	0.56	372		5/15/2023	\$44.13	\$390.48	\$390.48
5/19/2023	LPC									\$5.08	\$395.56	\$395.56
5/19/2023	BILL	421	R	29	21	0.72	182		6/14/2023	\$47.37	\$442.93	\$442.93
6/20/2023	LPC									\$5.79	\$448.72	\$448.72
6/20/2023	BILL	437	R	30	16	0.53	21		7/14/2023	\$38.89	\$487.61	\$487.61
7/20/2023	LPC									\$6.38	\$493.99	\$493.99

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
7/20/2023	BILL	450	R	32	13	0.41	3		8/14/2023	\$33.66	\$527.65	\$527.65
8/17/2023	PAY							Debit Card		(\$200.00)	\$327.65	\$327.65
8/18/2023	LPC									\$6.88	\$334.53	\$334.53
8/18/2023	BILL	461	R	29	11	0.38	0		9/13/2023	\$30.94	\$365.47	\$365.47
8/24/2023	PAY							Debit Card		(\$100.00)	\$265.47	\$265.47
9/20/2023	BILL	474	R	33	13	0.39	0		10/13/2023	\$33.57	\$299.04	\$299.04
10/13/2023	PAY							Debit Card		(\$44.00)	\$255.04	\$255.04
10/19/2023	BILL	487	R	29	13	0.45	96		11/14/2023	\$33.38	\$288.42	\$288.42
11/18/2023	BILL	504	R	30	17	0.57	320		12/13/2023	\$39.47	\$327.89	\$327.89
12/19/2023	LPC									\$4.45	\$332.34	\$332.34
12/19/2023	BILL	526	R	29	22	0.76	621		1/17/2024	\$46.46	\$378.80	\$378.80
1/20/2024	LPC									\$5.15	\$383.95	\$383.95
1/20/2024	BILL	539	R	34	13	0.38	839		2/13/2024	\$36.10	\$420.05	\$420.05
2/9/2024	PAY							Debit Card		(\$100.00)	\$320.05	\$320.05
2/17/2024	LPC									\$4.32	\$324.37	\$324.37
2/17/2024	BILL	539	R	28	0	0	721		3/13/2024	\$17.47	\$341.84	\$341.84
2/23/2024	PAY							Debit Card		(\$100.00)	\$241.84	\$241.84
3/19/2024	LPC									\$3.62	\$245.46	\$245.46
3/19/2024	BILL	539	R	29	0	0	564		4/12/2024	\$17.47	\$262.93	\$262.93
3/21/2024	PAY							Debit Card		(\$100.00)	\$162.93	\$162.93
3/27/2024	PAY							Debit Card		(\$121.00)	\$41.93	\$41.93
4/18/2024	BILL	539	R	32	0	0	452		5/13/2024	\$17.47	\$59.40	\$59.40
5/16/2024	PAY							Debit Card		(\$46.00)	\$13.40	\$13.40
5/17/2024	BILL	539	R	29	0	0	191		6/12/2024	\$17.47	\$30.87	\$30.87
5/23/2024	PAY							Debit Card		(\$46.00)	(\$15.13)	(\$15.13)
6/18/2024	BILL	542	R	30	3	0.1	5		7/12/2024	\$21.69	\$6.56	\$6.56
6/20/2024	PAY							Debit Card		(\$37.00)	(\$30.44)	(\$30.44)
7/18/2024	BILL	551	R	32	9	0.28	0		8/12/2024	\$29.84	(\$0.60)	(\$0.60)
8/9/2024	PAY							Debit Card		(\$30.00)	(\$30.60)	(\$30.60)
8/16/2024	BILL	557	R	29	6	0.21	0		9/11/2024	\$25.73	(\$4.87)	(\$4.87)
8/29/2024	PAY							Debit Card		(\$30.00)	(\$34.87)	(\$34.87)
9/18/2024	BILL	569	R	33	12	0.36	1		10/11/2024	\$33.97	(\$0.90)	(\$0.90)
10/3/2024	PAY							Debit Card		(\$30.00)	(\$30.90)	(\$30.90)
10/11/2024	BILL	792	R	18	223	12.39	0		11/5/2024	\$323.81	\$292.91	\$292.91
10/17/2024	PAY							Check		(\$33.00)	\$259.91	\$259.91