

DATE OF DEPOSIT

SEP 24 2025

PA Public Utility Commission
Secretary's Bureau

Docket No. F-2025-3056950

Pamela J. Trimble v. FirstEnergy Pennsylvania Electric
Company

My name is Pam Trimble and I am appealing an informal decision. I live with and care for my mother, Joan Trimble. My parents have owned the home since 1970. My father died in 2011. We have lived here for over 50 years. Recently, my mother transferred the house to me because of her deteriorating health and her desire to have me inherit the home I grew up in and have lived in since 1972.

I am filing this appeal because I want Penn Power to stop threatening shut-offs and come to a consistent, stable and realistic payment arrangement. I have tried relentlessly to find a full-time good paying job for over 2 years have only been able to find work part-time. My part-time job is only 20 hours per week at a rate of \$10 per hour. The other part of the total household income is from my mother who is on a fixed income with social security (\$2,000 per month) and a very small pension of \$203.72 per month. We are really struggling financially and our average monthly bill is \$648.00 per month, along with a \$1,200.00 security deposit.

My mother has real and serious medical needs. She is in a vulnerable medical state. She will be having heart valve replacement surgery this fall and needs to come home to a home

with electricity and be able to maintain services at a reasonable temperature.

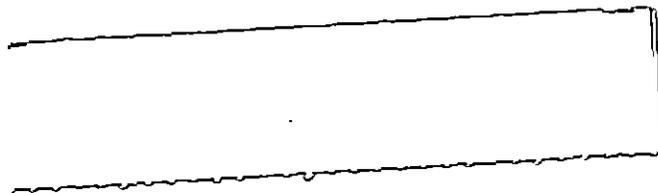
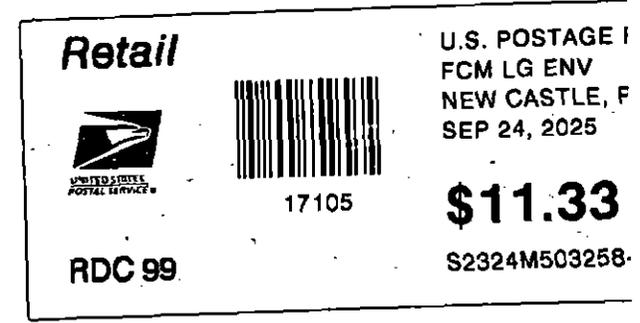
I have applied for PCAP, LIHEAP, Dollar Energy Fund and the Penn Power WARM Application and have been turned down. The reason is that my household income is higher than the program limits. Although my wages are small, it is just enough to not be able to qualify for assistance with utilities. It has been suggested that I stop working to qualify for those programs designed to assist low-income individuals with their utilities. I need to work to make my house payment and other bills.

The house is an all-electric house. I am told that it is high usage. The agreement for me to pay \$648 per month for electricity is outrageous and unrealistic regardless of my low-income status. The total amount due each month fluxuates by thousands of dollars. It is very confusing and it is not clear exactly how much is owed.

Dealing with Penn Power is a David vs. Goliath reality. No one is helping us. People should not be forced into a showdown with a wealthy conglomerate. It produces a situation that all too commonly results into the potential of selling your house because it is too high to heat and cool your house to satisfy corporate greed.

I would be happy to provide you any additional information you require. Thank you for your time and consideration.

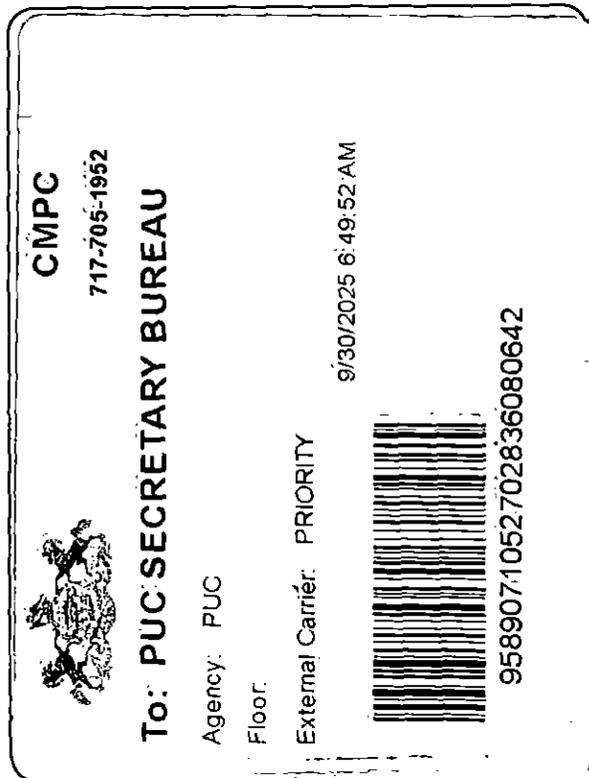
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