



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
<http://www.puc.pa.gov>

October 1, 2025

A-6428241
A-2025-3057121

FAMILIAR ROADS HOME HEALTHCARE AGENCY INC
T/A FAMILIAR ROADS TRANSPORTATION SERVICES
880 TOWN CENTER DRIVE SUITE 884A
LANGHORNE PA 19047

**RE: Application of Familiar Roads Home Healthcare Agency Inc, t/a
Familiar Roads Transportation Services**

To Whom It May Concern:

On August 27, 2025, the application of Familiar Roads Home Healthcare Agency Inc, t/a Familiar Roads Transportation Services, at A-2025-3057121, as a motor carrier was accepted for filing and docketed with the Public Utility Commission. In order for the Commission to proceed with the application, additional information is required.

Please forward the information to the Secretary of the Commission at the following address **within ten (10) working days** from the date of this letter.

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, Pennsylvania 17120

ALL Parties to proceedings pending before the Commission are advised to open and use an e-filing account through the Commission's website, OR you may submit your filing by mail. If a filing contains confidential or proprietary material, the filing is required to be submitted by overnight delivery.

Your answers should be verified per 52 Pa Code § 1.36. Accordingly, you must provide the following statement with your responses:

I, _____, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

Failure to comply with this request within 10 working days from the date of this letter will result in the denial of the application.

Please direct any questions to David Canzoneri, Bureau of Technical Utility Services at (717) 346-9738. Faxed or emailed filings are **not** accepted.

Sincerely,

A handwritten signature in cursive script that reads "Matthew L. Homsher".

Matthew L. Homsher
Secretary

Enclosure

Docket No. A-2025-3057121

Familiar Roads Home Healthcare Agency Inc, t/a Familiar Roads Transportation Services

Request for Information

- 1.) To whom will this transportation service be made available? How does Familiar Roads Home Healthcare Agency advertise to or acquire passengers for this transportation service?
- 2.) Does Familiar Roads have an existing written agreement with any state, local or governmental entity, other than Department of Human Services?
- 3.) How does Familiar Roads Home Healthcare Agency Inc determine the rates to be charged to passengers using its transportation services?
 - a. Are any of these rates set by a state, county, local or governmental entity? If so, please provide documentation and explain.
- 4.) Does any state, county, local or governmental entity regulate or control whether a participant is eligible as a passenger with Familiar Roads' transportation service?
 - a. If yes, what percentage of your overall transportation services are provided to these types of passengers?
- 5.) Is Familiar Roads subject to Audits or Inspection or required to submit reports to any state, county, local or governmental entity? If so, to whom and for what purpose.
- 6.) Is Familiar Roads required by contract with any governmental entity, as a condition of participation, to have a PUC Certificate of Public Convenience?
 - a. If yes, please identify the governmental entity requiring the certificate and the reason, if known, for the requirement.
- 7.) You failed to adequately answer all aspects of question #5 of the Verified Statement of Applicant. **Please review Title 52 Pa Code §29.501-509 Driver Regulations to see what is required of motor carriers.**
 - a. Your system for conducting criminal background checks; **(Title 52 Pa Code §29.505 – Criminal History)**
 - i. How often will you conduct criminal background checks?
 - ii. What type of things in their criminal background check would disqualify them from employment?

Failure to provide answers to all of the questions is sufficient grounds for the denial of your application, so please get assistance or you may hire an attorney to aid you in the application process.