
Frank Cupelli, |
v. | Docket No.:
Duquesne Light Company | C-2025-3056023
|
Initial Call-In |
Telephonic Hearing

Pages 1 - 84

Judge's Chambers
Piatt Place
301 5th Avenue
Suite 220
Pittsburgh, PA

Friday, September 12, 2025
Commencing at 10:01 a.m.

INDEX TO EXHIBITS

Docket No. C-2025-3056023

Hearing Date: September 12, 2025

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DLC Exhibit 1



Duquesne Light Company - Statement Of Account

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Account #:	[REDACTED]
Name:	CUPELLI,FRANK

Paid Deposit Amount:	\$0.00
Disputed Amount:	\$225.23

Premise ID	Service Address
[REDACTED]	733 BROADWAY AVE HSE, MCKEES ROCKS, PA 15136

Commercial

Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
01/20/22	01/20/22	Bill - Actual	7425840042	02/07/22	01/20/22	32	102.14	0.000	0.00	\$29.53	\$24.01	\$29.53	\$24.01
02/14/22	02/20/22	Late Payment Charge								\$0.42	\$24.43	\$0.42	\$24.43
02/20/22	02/20/22	Bill - Actual	7425840042	03/08/22	02/20/22	31	102.12	0.000	0.00	\$32.23	\$56.66	\$32.23	\$56.66
03/14/22	03/21/22	Late Payment Charge								\$0.70	\$57.36	\$0.70	\$57.36
03/21/22	03/21/22	Bill - Actual	7425840042	04/06/22	03/21/22	29	99.89	0.000	0.00	\$31.86	\$89.22	\$31.86	\$89.22
04/12/22	04/20/22	Late Payment Charge								\$1.10	\$90.32	\$1.10	\$90.32
04/20/22	04/20/22	Bill - Actual	7425840042	05/06/22	04/20/22	30	98.63	0.000	0.00	\$31.66	\$121.98	\$31.66	\$121.98
05/12/22	05/19/22	Late Payment Charge								\$1.50	\$123.48	\$1.50	\$123.48
05/19/22	05/19/22	Bill - Actual	7425840042	06/06/22	05/19/22	29	104.58	0.000	0.00	\$32.60	\$156.08	\$32.60	\$156.08
06/13/22	06/20/22	Late Payment Charge								\$1.90	\$157.98	\$1.90	\$157.98
06/20/22	06/20/22	Bill - Actual	7425840042	07/06/22	06/20/22	32	111.44	0.000	0.00	\$34.59	\$192.57	\$34.59	\$192.57
07/08/22	07/20/22	Payment								-\$192.57	\$0.00	-\$192.57	\$0.00
07/20/22	07/20/22	Bill - Actual	7425840042	08/05/22	07/20/22	30	170.67	0.000	0.00	\$45.30	\$45.30	\$45.30	\$45.30
08/11/22	08/18/22	Late Payment Charge								\$0.57	\$45.87	\$0.57	\$45.87
08/18/22	08/18/22	Bill - Actual	7425840042	09/06/22	08/18/22	29	154.07	0.000	0.00	\$42.48	\$88.35	\$42.48	\$88.35
09/12/22	09/20/22	Late Payment Charge								\$1.09	\$89.44	\$1.09	\$89.44
09/20/22	09/20/22	Bill - Actual	7425840042	10/06/22	09/20/22	33	180.01	0.000	0.00	\$46.92	\$136.36	\$46.92	\$136.36



Duquesne Light Company - Statement Of Account

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Commercial													
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
10/12/22	10/19/22	Late Payment Charge								\$1.68	\$138.04	\$1.68	\$138.04
10/17/22	10/19/22	Payment								-\$136.36	\$1.68	-\$136.36	\$1.68
10/19/22	10/19/22	Bill - Actual	7425840042	11/04/22	10/19/22	29	123.56	0.000	0.00	\$37.23	\$38.91	\$37.23	\$38.91
11/10/22	11/20/22	Late Payment Charge								\$0.46	\$39.37	\$0.46	\$39.37
11/20/22	11/20/22	Bill - Actual	7425840042	12/06/22	11/20/22	32	165.71	0.000	0.00	\$44.43	\$83.80	\$44.43	\$83.80
12/12/22	12/19/22	Late Payment Charge								\$1.03	\$84.83	\$1.03	\$84.83
12/15/22	12/19/22	Payment								-\$83.80	\$1.03	-\$83.80	\$1.03
12/19/22	12/19/22	Bill - Actual	7425840042	01/04/23	12/19/22	29	119.33	0.000	0.00	\$38.30	\$39.33	\$38.30	\$39.33
01/10/23	01/22/23	Late Payment Charge								\$0.48	\$39.81	\$0.48	\$39.81
01/22/23	01/22/23	Bill - Actual	7425840042	02/07/23	01/21/23	33	180.99	0.000	0.00	\$51.46	\$91.27	\$51.46	\$91.27
01/26/23	02/20/23	Payment								-\$91.27	\$0.00	-\$91.27	\$0.00
02/20/23	02/20/23	Bill - Actual	7425840042	03/08/23	02/20/23	30	169.67	0.000	0.00	\$49.21	\$49.21	\$49.21	\$49.21
03/14/23	03/21/23	Late Payment Charge								\$0.61	\$49.82	\$0.61	\$49.82
03/21/23	03/21/23	Bill - Actual	7425840042	04/06/23	03/21/23	29	135.98	0.000	0.00	\$42.61	\$92.43	\$42.61	\$92.43
04/10/23	04/20/23	Payment								-\$92.43	\$0.00	-\$92.43	\$0.00
04/20/23	04/20/23	Bill - Actual	7425840042	05/08/23	04/20/23	30	146.15	0.000	0.00	\$44.66	\$44.66	\$44.66	\$44.66
05/15/23	05/21/23	Late Payment Charge								\$0.56	\$45.22	\$0.56	\$45.22
05/21/23	05/21/23	Bill - Actual	7425840042	06/06/23	05/21/23	31	190.45	6.348	0.00	\$111.63	\$156.85	\$111.63	\$156.85
06/06/23	06/20/23	Payment								-\$1.85	\$155.00	-\$1.85	\$155.00
06/12/23	06/20/23	Late Payment Charge								\$1.93	\$156.93	\$1.93	\$156.93
06/20/23	06/20/23	Bill - Actual	7425840042	07/06/23	06/20/23	30	180.31	6.544	0.00	\$114.10	\$271.03	\$114.10	\$271.03
06/21/23	07/20/23	Payment								-\$271.03	\$0.00	-\$271.03	\$0.00



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Commercial													
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
07/20/23	07/20/23	Bill - Actual	7425840042	08/07/23	07/20/23	30	207.94	6.352	0.00	\$117.95	\$117.95	\$117.95	\$117.95
07/24/23	08/20/23	Payment								-\$117.95	\$0.00	-\$117.95	\$0.00
08/20/23	08/20/23	Bill - Actual	7425840042	09/05/23	08/20/23	31	166.55	6.528	0.00	\$114.10	\$114.10	\$114.10	\$114.10
08/23/23	09/19/23	Dispute								-\$114.10	\$0.00	\$0.00	\$114.10
08/23/23	09/19/23	Payment								-\$114.10	-\$114.10	-\$114.10	\$0.00
09/19/23	09/19/23	Bill - Actual	7425840042	10/05/23	09/19/23	30	184.25	6.428	0.00	\$115.51	\$1.41	\$115.51	\$115.51
09/21/23	10/18/23	Payment								-\$1.41	\$0.00	-\$1.41	\$114.10
10/18/23	10/18/23	Bill - Actual	7425840042	11/03/23	10/18/23	29	147.19	6.528	0.00	\$112.67	\$112.67	\$112.67	\$226.77
10/19/23	11/16/23	Payment								-\$112.67	\$0.00	-\$112.67	\$114.10
11/16/23	11/16/23	Bill - Actual	7425840042	12/04/23	11/16/23	29	173.77	6.188	0.00	\$112.82	\$112.82	\$112.82	\$226.92
12/11/23	12/18/23	Late Payment Charge								\$1.41	\$114.23	\$1.41	\$228.33
12/18/23	12/18/23	Bill - Actual	7425840042	01/03/24	12/18/23	32	174.82	6.480	0.00	\$114.96	\$229.19	\$114.96	\$343.29
12/19/23	01/21/24	Payment								-\$229.19	\$0.00	-\$229.19	\$114.10
12/20/23	01/21/24	Dispute - Cancel Transaction								\$114.10	\$114.10	\$0.00	\$114.10
01/09/24	01/21/24	Late Payment Charge								\$1.42	\$115.52	\$1.42	\$115.52
01/11/24	01/21/24	Payment								-\$114.10	\$1.42	-\$114.10	\$1.42
01/21/24	01/21/24	Bill - Actual	7425840042	02/06/24	01/21/24	34	191.13	6.572	0.00	\$117.64	\$119.06	\$117.64	\$119.06
01/22/24	02/19/24	Payment								-\$119.06	\$0.00	-\$119.06	\$0.00
02/19/24	02/19/24	Bill - Actual	7425840042	03/06/24	02/19/24	29	212.64	6.544	0.00	\$119.96	\$119.96	\$119.96	\$119.96
02/21/24	03/19/24	Payment								-\$119.96	\$0.00	-\$119.96	\$0.00
03/19/24	03/19/24	Bill - Actual	7425840042	04/04/24	03/19/24	29	150.30	6.504	0.00	\$111.77	\$111.77	\$111.77	\$111.77
03/21/24	04/18/24	Payment								-\$111.77	\$0.00	-\$111.77	\$0.00
04/18/24	04/18/24	Bill - Actual	7425840042	05/06/24	04/18/24	30	151.74	6.172	0.00	\$108.89	\$108.89	\$108.89	\$108.89
04/19/24	05/19/24	Payment								-\$108.89	\$0.00	-\$108.89	\$0.00



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Commercial													
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
05/19/24	05/19/24	Bill - Actual	7425840042	06/04/24	05/19/24	31	148.95	6.456	0.00	\$111.49	\$111.49	\$111.49	\$111.49
05/20/24	06/19/24	Payment								-\$111.49	\$0.00	-\$111.49	\$0.00
06/19/24	06/19/24	Bill - Actual	7425840042	07/05/24	06/19/24	31	139.68	6.484	0.00	\$109.44	\$109.44	\$109.44	\$109.44
06/26/24	07/18/24	Payment								-\$109.44	\$0.00	-\$109.44	\$0.00
07/18/24	07/18/24	Bill - Actual	7425840042	08/05/24	07/18/24	29	102.74	6.352	0.00	\$102.81	\$102.81	\$102.81	\$102.81
08/12/24	08/18/24	Late Payment Charge								\$1.28	\$104.09	\$1.28	\$104.09
08/18/24	08/18/24	Bill - Actual	7425840042	09/03/24	08/17/24	30	107.89	6.336	0.00	\$103.26	\$207.35	\$103.26	\$207.35
09/09/24	09/18/24	Late Payment Charge								\$2.58	\$209.93	\$2.58	\$209.93
09/18/24	09/18/24	Bill - Actual	7425840042	10/04/24	09/18/24	32	124.25	6.408	0.00	\$105.90	\$315.83	\$105.90	\$315.83
09/19/24	10/17/24	Payment								-\$315.83	\$0.00	-\$315.83	\$0.00
10/17/24	10/17/24	Bill - Actual	7425840042	11/04/24	10/17/24	29	104.50	6.452	0.00	\$105.48	\$105.48	\$105.48	\$105.48
11/11/24	11/18/24	Late Payment Charge								\$1.32	\$106.80	\$1.32	\$106.80
11/18/24	11/18/24	Bill - Actual	7425840042	12/04/24	11/18/24	32	111.95	6.156	0.00	\$103.62	\$210.42	\$103.62	\$210.42
12/10/24	12/18/24	Late Payment Charge								\$2.62	\$213.04	\$2.62	\$213.04
12/18/24	12/18/24	Bill - Actual	7425840042	01/03/25	12/18/24	30	88.40	6.188	0.00	\$100.27	\$313.31	\$100.27	\$313.31
01/09/25	01/21/25	Late Payment Charge								\$3.87	\$317.18	\$3.87	\$317.18
01/09/25	01/21/25	Payment								-\$200.00	\$117.18	-\$200.00	\$117.18
01/21/25	01/21/25	Bill - Actual	7425840042	02/06/25	01/21/25	34	99.64	4.808	0.00	\$92.50	\$209.68	\$92.50	\$209.68
02/12/25	02/19/25	Late Payment Charge								\$2.54	\$212.22	\$2.54	\$212.22
02/19/25	02/19/25	Bill - Actual	7425840042	03/07/25	02/19/25	29	84.01	6.204	0.00	\$104.41	\$316.63	\$104.41	\$316.63
03/13/25	03/20/25	Late Payment Charge								\$3.84	\$320.47	\$3.84	\$320.47



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Commercial													
Transaction Date	Prepared Date	Transaction	Premise ID	Bill Due Date	Meter Read Date	Days in Billing Period	KWh Usage	Billed KW	KVAR Hours	Bill, Payment, Adjustment Amount	Amount Due	Actual Amount	Account Balance
03/20/25	03/20/25	Meter Inspection Fee								\$20.00	\$340.47	\$20.00	\$340.47
03/20/25	03/20/25	Payment								-\$20.00	\$320.47	-\$20.00	\$320.47
03/20/25	03/20/25	Bill - Actual	7425840042	04/07/25	03/20/25	29	117.29	6.212	0.00	\$108.28	\$428.75	\$108.28	\$428.75
04/14/25	04/21/25	Late Payment Charge								\$5.22	\$433.97	\$5.22	\$433.97
04/21/25	04/21/25	Bill - Actual	7425840042	05/07/25	04/21/25	32	131.88	6.176	0.00	\$109.69	\$543.66	\$109.69	\$543.66
05/06/25	05/20/25	Payment								-\$100.00	\$443.66	-\$100.00	\$443.66
05/13/25	05/20/25	Late Payment Charge								\$5.40	\$449.06	\$5.40	\$449.06
05/15/25	05/20/25	Payment								-\$200.00	\$249.06	-\$200.00	\$249.06
05/20/25	05/20/25	Payment								-\$243.66	\$5.40	-\$243.66	\$5.40
05/20/25	05/20/25	Late Payment Charge - Cancel Transaction								-\$5.40	\$0.00	-\$5.40	\$0.00
05/20/25	05/20/25	Bill - Actual	7425840042	06/05/25	05/20/25	29	108.56	6.184	0.00	\$107.10	\$107.10	\$107.10	\$107.10
06/03/25	06/22/25	Dispute								-\$107.10	\$0.00	\$0.00	\$107.10
06/18/25	06/22/25	Dispute - Cancel Transaction								\$107.10	\$107.10	\$0.00	\$107.10
06/22/25	06/22/25	Bill - Actual	7425840042	07/08/25	06/22/25	33	174.43	6.452	0.00	\$118.13	\$225.23	\$118.13	\$225.23
07/02/25	07/21/25	Dispute								-\$225.23	\$0.00	\$0.00	\$225.23
07/07/25	07/21/25	Payment								-\$100.00	-\$100.00	-\$100.00	\$125.23
07/21/25	07/21/25	Bill - Actual	7425840042	08/06/25	07/21/25	29	194.61	6.340	0.00	\$119.71	\$19.71	\$119.71	\$244.94
08/12/25	08/19/25	Late Payment Charge								\$0.25	\$19.96	\$0.25	\$245.19
08/19/25	08/19/25	Bill - Actual	7425840042	09/04/25	08/19/25	29	183.76	6.304	0.00	\$118.04	\$138.00	\$118.04	\$363.23

DLC Exhibit 2

RATE GS/GM - GENERAL SERVICE SMALL AND MEDIUM

AVAILABILITY

Available for all the standard electric service taken on a small or medium general service customer's premises for which a residential rate is not available and where the demand is less than 300 kW.

MONTHLY RATE FOR NON-DEMAND CUSTOMERS

DISTRIBUTION CHARGES — RATE GS

Customer Charge.....	\$18.00	(I)
Energy Charge — All kWh.....	8.4601 cents per kilowatt-hour	(I)

MONTHLY RATE FOR DEMAND CUSTOMERS

DISTRIBUTION CHARGES — RATE GM < 25 kW

Customer Charge.....	\$67.00	(I)
Energy Charge — All kWh.....	1.7562 cents per kilowatt-hour	(I)
Demand Charge — First five (5) kilowatts or less.....	No Charge	
— Additional kilowatts of Demand	\$8.06 per kilowatt	(I)

DISTRIBUTION CHARGES — RATE GM ≥ 25 kW

Customer Charge.....	\$81.00	(I)
Energy Charge — All kWh.....	1.4613 cents per kilowatt-hour	(I)
Demand Charge — First five (5) kilowatts or less.....	No Charge	
— Additional kilowatts of Demand	\$8.06 per kilowatt	(I)

MONTHLY RATE FOR NON-DEMAND AND DEMAND CUSTOMERS

DISTRIBUTION RATE ASSIGNMENT

A new customer or a customer with limited or no historical data shall be eligible for and assigned to the applicable rate based on Duquesne Light’s estimate of the customer’s monthly usage and/or peak monthly demand for the next twelve (12) month period. In no instance shall a customer be eligible for more than one of Rate GS, Rate GM < 25 kW or Rate GM ≥ 25 kW at a time.

(I) – Indicates Increase

RATE GS/GM - GENERAL SERVICE SMALL AND MEDIUM - (Continued)**MONTHLY RATE FOR NON-DEMAND AND DEMAND CUSTOMERS – (Continued)****DISTRIBUTION RATE ASSIGNMENT – (Continued)**

Rate GS Customers A customer's assignment to Rate GS is for a twelve-month period. The Company shall review the customer's rate upon the expiration of such twelve-month period and shall assign the customer to the applicable rate based on a rolling twelve-month average of the customer's usage and billing demand as follows:

- If the customer's average monthly usage is 1,000 kWh or less, and the customer's average monthly billing demand is 5 kW or less, the customer shall be assigned to Rate GS.
- If the customer's average monthly usage is greater than 1,000 kWh, or the customer's average monthly billing demand is greater than 5 kW, the customer shall be assigned to the Rate GM < 25kW or Rate GM ≥ 25 kW, as applicable, effective with the customer's next billing cycle.

Rate GM < 25 kW and Rate GM ≥ 25 kW Customers A customer's assignment to Rate GM < 25kW or to Rate GM ≥ 25 kW is for a period of twelve (12) months or until the customer's next January billing, whichever is longer. Each October, Duquesne Light shall evaluate the customer's average monthly usage and billing demand for the past twelve (12) most recent months, for purposes of determining the customer's rate for the following year.

- If the customer's average monthly usage was 1,000 kWh or less and the customer's average monthly billing demand was 5 kW or less, the customer shall be assigned to Rate GS effective with the customer's next January billing.
- If the customer's average monthly billing demand was greater than 5 kW but less than 25 kW, the customer shall be assigned to Rate GM < 25 kW effective with the customer's next January billing.
- If the customer's average monthly billing demand was 25 kW or greater, the customer shall be assigned to Rate GM ≥ 25 kW effective with the customer's next January billing.

SUPPLY CHARGES

Customers who elect to purchase their electric supply requirements from the Company will do so under the provisions of Rider No. 8 – Default Service Supply or Rider No. 9 – Day-Ahead Hourly Price Service, as applicable, and will be billed in accordance with the terms contained therein.

Rider No. 8 – Default Service Supply – Applicable to non-demand customers, customers with monthly demand less than 25 kW and customers with monthly demand greater than or equal to 25 kW but less than 200 kW, on average, who elect to purchase their electric supply requirements from the Company. The Supply rate shall be determined based on the formula described in the "Calculation of Rate" section in Rider No. 8. Supply Charges will be updated through competitive requests for proposal and will be effective for the periods as defined and described in Rider No. 8.

Rider No. 9 – Day-Ahead Hourly Price Service – Customers who use an average of 200 kW or greater and elect to purchase their electric supply requirements from the Company will do so under the provisions of Rider No. 9 – Day-Ahead Hourly Price Service and will be billed in accordance with the terms contained therein.

RATE GS/GM - GENERAL SERVICE SMALL AND MEDIUM - (Continued)**MONTHLY RATE FOR NON-DEMAND AND DEMAND CUSTOMERS - (Continued)****ELECTRIC CHARGES**

The Company will provide and charge for transmission service consistent with the PJM Open Access Transmission Tariff approved or accepted by the Federal Energy Regulatory Commission for customers who receive Default Service from the Company. The Transmission Service Charges are included, for informational purposes, in Appendix A of this Tariff.

Customers who elect to purchase their electric energy requirements from an EGS will be charged the Distribution Charge by the Company, and must purchase their transmission and supply requirements from their selected EGS. Customers may change suppliers or return to the Company for electric supply requirements as defined in Rule No. 45.

For customers who elect to purchase their supply from an EGS, the customer is responsible for any other charges from the EGS. Any month in which the supplier becomes unavailable or during which the customer has not chosen a supplier, the Company will supply electricity at the above Distribution and Supply Charges and the Transmission Service Charges in Appendix A.

Customers who choose an EGS may select Consolidated Billing or Separate Billing as defined in Rule No. 20.1.

MINIMUM CHARGE

The Minimum Charge shall be the sum of the Customer Distribution Charge plus a Demand Charge based on 30% of the highest Billing Demand during the preceding eleven months plus the current billing period charges for Company supplied transmission and supply service, if any. The Demand Charge shall be determined using the Distribution Charge only, but shall not be less than the Customer Distribution Charge.

(C)
(C)

RIDERS

Bills rendered under this schedule are subject to the charges stated in any applicable rider.

LATE PAYMENT CHARGE

Bills will be calculated on the rates stated herein, and are due and payable on or before fifteen days from the date of mailing of the bill to the ratepayer. The bill is overdue when not paid on or before the due date indicated on the bill. An overdue bill is subject to a Late Payment Charge of 1.25% interest per month on the full unpaid and overdue balance of the Company charges on the bill. The Charge shall be calculated on the overdue portions of the Company charges on the bill and shall not be charged against any sum that falls due during a current billing period.

RATE GS/GM - GENERAL SERVICE SMALL AND MEDIUM - (Continued)

MONTHLY RATE FOR NON-DEMAND AND DEMAND CUSTOMERS - (Continued)

DETERMINATION OF DEMAND

The demand will be measured where a customer's monthly use exceeds 1,000 kilowatt-hours or where the demand is known to exceed 5 kilowatts. Individual demand, except in unusual cases, will be determined by measurement of the average kilowatts during the fifteen-minute period of greatest kilowatt-hour use during the billing period. Individual demands which exceed 30 kilowatts will be adjusted for power factor by multiplying by

$$\left\{ 0.8 + \left[0.6 \frac{\text{Reactive Kilovolt - ampere hours}}{\text{Kilowatt - hours}} \right] \right\},$$

where such multiplier will be not less than 1.00 nor more than 2.00. The Billing Demand will be the sum of the individual demands of each metered service, adjusted for power factor as defined above.

CONTRACT PROVISIONS

Contracts will be written for a period of not less than one year.

STANDARD CONTRACT RIDERS

For modifications of the above rate under special conditions, see "Standard Contract Riders."

DLC Exhibit 3

Start Date	End Date	Days	kWh	kW
03-21-2023	04-20-2023	30	146.153	6.424
02-20-2023	03-21-2023	29	135.984	6.508
01-21-2023	02-20-2023	30	169.669	6.516
12-19-2022	01-21-2023	33	180.985	6.484
11-20-2022	12-19-2022	29	119.333	6.136
10-19-2022	11-20-2022	32	165.713	6.388
09-20-2022	10-19-2022	29	123.555	6.5
08-18-2022	09-20-2022	33	180.01	6.388
07-20-2022	08-18-2022	29	154.067	6.32
06-20-2022	07-20-2022	30	170.67	6.372
05-19-2022	06-20-2022	32	111.441	6.2
04-20-2022	05-19-2022	29	104.577	6.444
Average			146.8464	6.39

SA Billing History

Account ID: [REDACTED] CUPELLI FRANK, Commercial / Industrial, \$138.00 [REDACTED]

SA Information: GM Gen. Medium <25kW Service Com - Master SA, Active, General Small & Medium Service Master SA, 02-02-2012, \$100.65 [REDACTED]

Start Date	End Date	Days	Status	Current Amount	Payoff Amount	UOM	Billable Service Quantity	Average Daily Service Quantity
07-21-2025	08-19-2025	29	Frozen	\$86.20	\$86.20	Kilowatt-Hours	183.750000	6.34
06-22-2025	07-21-2025	29	Frozen	\$86.69	\$86.69	Kilowatt-Hours	194.600000	6.71
05-20-2025	06-22-2025	33	Frozen	\$87.47	\$87.47	Kilowatt-Hours	174.430000	5.29
04-21-2025	05-20-2025	29	Frozen	\$84.10	\$84.10	Kilowatt-Hours	108.561000	3.74
03-20-2025	04-21-2025	32	Frozen	\$84.51	\$84.51	Kilowatt-Hours	131.882000	4.12
02-19-2025	03-20-2025	29	Frozen	\$84.41	\$84.41	Kilowatt-Hours	117.291000	4.04
01-21-2025	02-19-2025	29	Frozen	\$83.64	\$83.64	Kilowatt-Hours	84.012000	2.80
12-18-2024	01-21-2025	34	Frozen	\$73.19	\$73.19	Kilowatt-Hours	96.837000	2.83
11-18-2024	12-18-2024	30	Frozen	\$78.60	\$78.60	Kilowatt-Hours	88.399000	2.95
10-17-2024	11-18-2024	32	Frozen	\$78.81	\$78.81	Kilowatt-Hours	111.951000	3.50
09-18-2024	10-17-2024	29	Frozen	\$81.07	\$81.07	Kilowatt-Hours	104.503000	3.60
08-17-2024	09-18-2024	32	Frozen	\$80.34	\$80.34	Kilowatt-Hours	124.249000	3.88
07-18-2024	08-17-2024	30	Frozen	\$79.45	\$79.45	Kilowatt-Hours	107.893000	3.60
06-19-2024	07-18-2024	29	Frozen	\$79.47	\$79.47	Kilowatt-Hours	102.740000	3.54
05-19-2024	06-19-2024	31	Frozen	\$81.59	\$81.59	Kilowatt-Hours	139.678000	4.51
04-18-2024	05-19-2024	31	Frozen	\$81.88	\$81.88	Kilowatt-Hours	148.947000	4.80
03-19-2024	04-18-2024	30	Frozen	\$79.64	\$79.64	Kilowatt-Hours	151.742000	5.06
02-19-2024	03-19-2024	29	Frozen	\$81.91	\$81.91	Kilowatt-Hours	150.296000	5.18
01-21-2024	02-19-2024	29	Frozen	\$83.64	\$83.64	Kilowatt-Hours	212.642000	7.33
12-18-2023	01-21-2024	34	Frozen	\$83.46	\$83.46	Kilowatt-Hours	191.125000	5.62
11-18-2023	12-18-2023	32	Frozen	\$81.79	\$81.79	Kilowatt-Hours	174.818000	5.46
10-18-2023	11-18-2023	29	Frozen	\$79.44	\$79.44	Kilowatt-Hours	173.766000	5.99
09-19-2023	10-18-2023	29	Frozen	\$81.54	\$81.54	Kilowatt-Hours	147.186000	5.08
08-20-2023	09-19-2023	30	Frozen	\$80.41	\$80.41	Kilowatt-Hours	184.248000	6.14
07-20-2023	08-20-2023	31	Frozen	\$80.78	\$80.78	Kilowatt-Hours	166.553000	5.37
06-20-2023	07-20-2023	30	Frozen	\$80.35	\$80.35	Kilowatt-Hours	207.938000	6.93
05-21-2023	06-20-2023	30	Frozen	\$79.97	\$79.97	Kilowatt-Hours	180.314000	6.01
04-20-2023	05-21-2023	31	Frozen	\$78.26	\$78.26	Kilowatt-Hours	190.453000	6.14
03-21-2023	04-20-2023	30	Frozen	\$28.76	\$28.76	Kilowatt-Hours	148.153000	4.87
02-20-2023	03-21-2023	29	Frozen	\$27.83	\$27.83	Kilowatt-Hours	135.694000	4.69
01-21-2023	02-20-2023	30	Frozen	\$30.77	\$30.77	Kilowatt-Hours	166.669000	5.66
12-19-2022	01-21-2023	33	Frozen	\$31.78	\$31.78	Kilowatt-Hours	180.885000	5.48
11-20-2022	12-19-2022	29	Frozen	\$26.44	\$26.44	Kilowatt-Hours	119.333000	4.11
10-19-2022	11-20-2022	32	Frozen	\$30.45	\$30.45	Kilowatt-Hours	165.713000	5.18
09-20-2022	10-19-2022	29	Frozen	\$26.79	\$26.79	Kilowatt-Hours	123.555000	4.28
08-18-2022	09-20-2022	33	Frozen	\$31.72	\$31.72	Kilowatt-Hours	180.010000	5.45
07-20-2022	08-18-2022	29	Frozen	\$29.47	\$29.47	Kilowatt-Hours	154.067000	5.31
06-20-2022	07-20-2022	30	Frozen	\$30.90	\$30.90	Kilowatt-Hours	170.670000	5.69
05-19-2022	06-20-2022	32	Frozen	\$25.71	\$25.71	Kilowatt-Hours	111.441000	3.48
04-20-2022	05-19-2022	29	Frozen	\$25.09	\$25.09	Kilowatt-Hours	104.577000	3.61
03-21-2022	04-20-2022	30	Frozen	\$24.57	\$24.57	Kilowatt-Hours	98.632000	3.29
02-20-2022	03-21-2022	29	Frozen	\$24.68	\$24.68	Kilowatt-Hours	99.890000	3.44
01-20-2022	02-20-2022	31	Frozen	\$24.68	\$24.68	Kilowatt-Hours	102.118000	3.29

Bill Segment

Main | Read Details | Items | SO Details | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info: DLC / General Small & Medium Service Master SA, Frozen, Period: 04-20-2022, 05-19-2022, \$25.09

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		29.000000	26.000000
KW	Off-Peak	OFF-PEAK	6.176000	6.176000
KW	On-Peak	ON-PEAK	6.444000	6.444000
KWH	Off-Peak	OFF PEAK	104.577000	104.577000
KWH	On-Peak	ON-PEAK	104.617000	104.617000
KWH	EV TOU - Off Peak	EV TOU - Off Peak	26.369000	26.369000
KWH	EV TOU - On Peak	EV TOU - On Peak	45.358000	45.358000
KWH	EV TOU - Shoulder	EV TOU - Shoulder	23.710000	23.710000
KWH	EV TOU - Shoulder2	EV TOU - Shoulder2	9.150000	9.150000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info: DLC / General Small & Medium Service Master SA, Frozen, Period: 05-19-2022 - 06-20-2022, \$25.71

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		32.000000	32.000000
KW	OFF-PEAK	Off-Peak	6.200000	6.200000
KW	ON-PEAK	On-Peak	2.248000	2.248000
KWH			111.441000	111.441000
KWH		HPSINT	111.488000	111.488000
KWH	OFF PEAK	EV TOU - Off Peak	39.219000	39.219000
KWH	PEAK	EV TOU - On Peak	30.513000	30.513000
KWH	SHOULDER	EV TOU - Shoulder	28.348000	28.348000
KWH	SHOULDER2	EV TOU - Shoulder2	13.408000	13.408000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info: DLC / General Small & Medium Service Master SA, Frozen, Period: 06-20-2022 - 07-20-2022, \$30.90

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		30.000000	30.000000
KW	OFF-PEAK	Off-Peak	6.372000	6.372000
KW	ON-PEAK	On-Peak	6.292000	6.292000
KWH			170.870000	170.870000
KWH		HPSINT	170.870000	170.870000
KWH	OFF PEAK	EV TOU - Off Peak	44.076000	44.076000
KWH	PEAK	EV TOU - On Peak	62.032000	62.032000
KWH	SHOULDER	EV TOU - Shoulder	48.810000	48.810000
KWH	SHOULDER2	EV TOU - Shoulder2	15.952000	15.952000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info: DLC / General Small & Medium Service Master SA, Frozen, Period: 07-20-2022 - 08-19-2022, \$29.47

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		29.000000	29.000000
KW	OFF-PEAK	Off-Peak	6.320000	6.320000
KW	ON-PEAK	On-Peak	6.292000	6.292000
KWH			154.067000	154.067000
KWH		HPSINT	153.049000	153.049000
KWH	OFF PEAK	EV TOU - Off Peak	40.965000	40.965000
KWH	PEAK	EV TOU - On Peak	57.402000	57.402000
KWH	SHOULDER	EV TOU - Shoulder	40.992000	40.992000
KWH	SHOULDER2	EV TOU - Shoulder2	13.690000	13.690000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info: DLC / General Small & Medium Service Master SA, Frozen, Period: 08-19-2022 - 09-20-2022, \$31.72

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		33.000000	33.000000
KW	OFF-PEAK	Off-Peak	6.388000	6.388000
KW	ON-PEAK	On-Peak	6.112000	6.112000
KWH			180.010000	180.010000
KWH		HPSINT	180.010000	180.010000
KWH	OFF PEAK	EV TOU - Off Peak	46.644000	46.644000
KWH	PEAK	EV TOU - On Peak	62.982000	62.982000
KWH	SHOULDER	EV TOU - Shoulder	48.301000	48.301000
KWH	SHOULDER2	EV TOU - Shoulder2	22.083000	22.083000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info: DLC / General Small & Medium Service Master SA, Frozen, Period: 09-20-2022 - 10-19-2022, \$29.75

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		29.000000	29.000000
KW	OFF-PEAK	Off-Peak	6.080000	6.080000
KW	ON-PEAK	On-Peak	6.500000	6.500000
KWH			123.556000	123.556000
KWH		HPSINT	123.556000	123.556000
KWH	OFF PEAK	EV TOU - Off Peak	33.237000	33.237000
KWH	PEAK	EV TOU - On Peak	47.458000	47.458000
KWH	SHOULDER	EV TOU - Shoulder	31.807000	31.807000
KWH	SHOULDER2	EV TOU - Shoulder2	13.668000	13.668000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info **DLC / General Small & Medium Service Master SA, Frozen, Period: 10-19-2022 - 11-20-2022, \$30.45**

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		32.000000	32.000000
KW	OFF-PEAK	Off-Peak	6.388000	6.388000
KW	ON-PEAK	On-Peak	6.218000	6.218000
KWH			165.713000	165.713000
KWH		HPSINT	168.235000	168.235000
KWH	OFF PEAK	EV TOU - Off Peak	51.849000	51.849000
KWH	PEAK	EV TOU - On Peak	60.638000	60.638000
KWH	SHOULDER	EV TOU - Shoulder	34.171000	34.171000
KWH	SHOULDER2	EV TOU - Shoulder2	21.579000	21.579000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info **DLC / General Small & Medium Service Master SA, Frozen, Period: 11-20-2022 - 12-19-2022, \$26.44**

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		26.000000	26.000000
KW	OFF-PEAK	Off-Peak	6.136000	6.136000
KW	ON-PEAK	On-Peak	5.416000	5.416000
KWH			119.333000	119.333000
KWH		HPSINT	119.333000	119.333000
KWH	OFF PEAK	EV TOU - Off Peak	38.144000	38.144000
KWH	PEAK	EV TOU - On Peak	49.520000	49.520000
KWH	SHOULDER	EV TOU - Shoulder	24.116000	24.116000
KWH	SHOULDER2	EV TOU - Shoulder2	9.553000	9.553000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info **DLC / General Small & Medium Service Master SA, Frozen, Period: 12-19-2022 - 01-21-2023, \$31.78**

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		33.000000	33.000000
KW	OFF-PEAK	Off-Peak	6.304000	6.304000
KW	ON-PEAK	On-Peak	6.484000	6.484000
KWH			180.985000	180.985000
KWH		HPSINT	188.109000	188.109000
KWH	OFF PEAK	EV TOU - Off Peak	39.172000	39.172000
KWH	PEAK	EV TOU - On Peak	68.932000	68.932000
KWH	SHOULDER	EV TOU - Shoulder	45.288000	45.288000
KWH	SHOULDER2	EV TOU - Shoulder2	27.593000	27.593000

Bill Segment

Main | Read Details | Items | **SQ Details** | Calc Lines | Financial Details | Bill Segment Messages | Sub Bill Segment | Usage | Bill Segment Portal

Bill Seg Info **DLC / General Small & Medium Service Master SA, Frozen, Period: 01-21-2023 - 02-20-2023, \$30.77**

Service Quantity

Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity
1PHSMTR	Number of Single-Phase Meters		1.000000	1.000000
3PHSMTR	Number of Three-Phase Meters		0.000000	0.000000
DAYS	Number of Days in Bill Period		30.000000	30.000000
KW	OFF-PEAK	Off-Peak	6.516000	6.516000
KW	ON-PEAK	On-Peak	4.328000	4.328000
KWH			169.669000	169.669000
KWH		HPSINT	170.885000	170.885000
KWH	OFF PEAK	EV TOU - Off Peak	59.170000	59.170000
KWH	PEAK	EV TOU - On Peak	51.993000	51.993000
KWH	SHOULDER	EV TOU - Shoulder	27.833000	27.833000
KWH	SHOULDER2	EV TOU - Shoulder2	31.889000	31.889000

Bill Segment

Main Read Details Items **SQ Details** Calc Lines Financial Details Bill Segment Messages Sub Bill Segment Usage Bill Segment Portal

Bill Seg Info DLC / General Small & Medium Service Master SA, Frozen, Period: 02-20-2023 - 03-21-2023, \$27.83

Service Quantity

	Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity	
+ -			1PHSMTR	Number of Single-Phase Meters	1.000000	1.000000
+ -			3PHSMTR	Number of Three-Phase Meters	0.000000	0.000000
+ -			DAYS	Number of Days in Bill Period	29.000000	29.000000
+ -	KW	Kilowatt	OFF-PEAK	Off-Peak	6.508000	6.508000
+ -	KW	Kilowatt	ON-PEAK	On-Peak	0.640000	0.640000
+ -	KWH	Kilowatt-Hours			135.984000	135.984000
+ -	KWH	Kilowatt-Hours	HPSINT	HPS Intervals	137.610000	137.610000
+ -	KWH	Kilowatt-Hours	OFF PEAK	EV TOU - Off Peak	35.313000	35.313000
+ -	KWH	Kilowatt-Hours	PEAK	EV TOU - On Peak	57.949000	57.949000
+ -	KWH	Kilowatt-Hours	SHOULDER	EV TOU - Shoulder	23.872000	23.872000
+ -	KWH	Kilowatt-Hours	SHOULDER2	EV TOU - Shoulder2	20.478000	20.478000

Bill Segment

Main Read Details Items **SQ Details** Calc Lines Financial Details Bill Segment Messages Sub Bill Segment Usage Bill Segment Portal

Bill Seg Info DLC / General Small & Medium Service Master SA, Frozen, Period: 03-21-2023 - 04-20-2023, \$28.76

Service Quantity

	Unit of Measure	Time of Use	SQI	Initial Service Quantity	Billable Service Quantity	
+ -			1PHSMTR	Number of Single-Phase Meters	1.000000	1.000000
+ -			3PHSMTR	Number of Three-Phase Meters	0.000000	0.000000
+ -			DAYS	Number of Days in Bill Period	30.000000	30.000000
+ -	KW	Kilowatt	OFF-PEAK	Off-Peak	6.424000	6.424000
+ -	KW	Kilowatt	ON-PEAK	On-Peak	6.108000	6.108000
+ -	KWH	Kilowatt-Hours			146.153000	146.153000
+ -	KWH	Kilowatt-Hours	HPSINT	HPS Intervals	141.637000	141.637000
+ -	KWH	Kilowatt-Hours	OFF PEAK	EV TOU - Off Peak	40.889000	40.889000
+ -	KWH	Kilowatt-Hours	PEAK	EV TOU - On Peak	61.291000	61.291000
+ -	KWH	Kilowatt-Hours	SHOULDER	EV TOU - Shoulder	27.641000	27.641000
+ -	KWH	Kilowatt-Hours	SHOULDER2	EV TOU - Shoulder2	11.816000	11.816000

DLC Exhibit 4



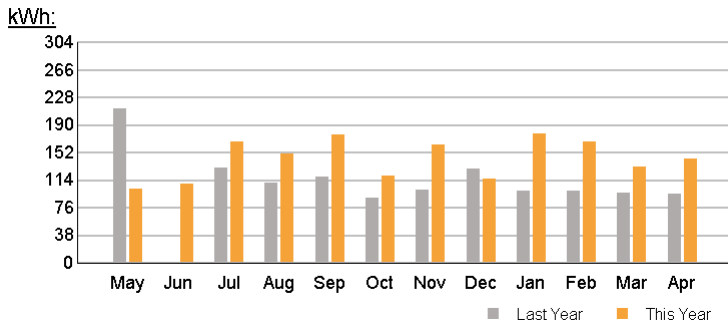
FRANK CUPELLI
frankcupelli@yahoo.com

Account # [REDACTED]

Due Date	Amount Due
05/08/2023	\$44.66

Usage and Demand

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	146	5	30	48
Last Month	136	5	29	40
Same Month Last Year	99	3	30	46



Average Monthly Usage for the last 12 months: 147 kWh
Total Annual Usage for the last 12 months: 1762 kWh

Bill Summary

Bill ID: [REDACTED]	Date Prepared: 04/20/2023
Previous Account Balance	\$92.43
Payment(s) Received as of 04/10/2023	-\$92.43
Balance Forward	\$0.00
DLC Charges	\$28.76
Supply Charges	\$15.90
AMOUNT DUE BY 05/08/2023	\$44.66

Message Center

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Online: www.DuquesneLight.com

Phone: 412-393-7300

BI_EBILL_20230420PRD.xml

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-05-08



Account # [REDACTED]

Due Date	Amount Due
05/08/2023	\$44.66

\$ [REDACTED]

USD Amount Enclosed

FRANK CUPELLI
frankcupelli@yahoo.com

Please mail payment to:

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324




 FRANK CUPELLI


Account # [REDACTED]

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

 **Online:** www.DuquesneLight.com

 **Phone:** 412-393-7300 **TTY Users:** 711

 **Mail:** Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942


Billing and Service Options

Sign up online for any of the following services:


- **E-Billing** - Free service lets you view bills online
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7300 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate


Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

 **Text:** Make a one-time donation of \$5 by texting POWER to 50000

 **Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

 **Phone:** 412-393-7300

 **Mail:** Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

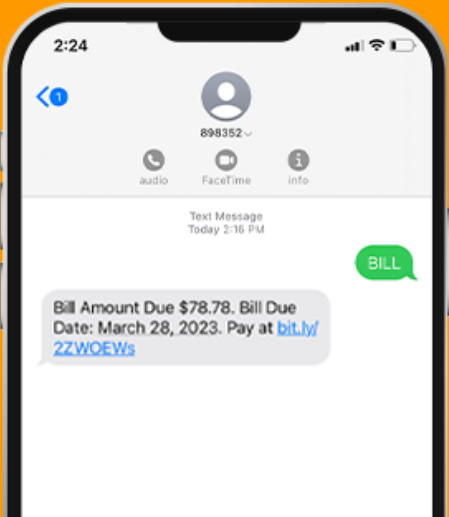
Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Understanding Your Bill

- **Customer Charge** – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
- **Demand** – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.
- **Distribution Charges** – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
- **Distribution System Improvement Charge (DSIC)** – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
- **DLC Charges** – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmissions and distribution.
- **Kilowatt (kW)** – A measure of electrical power that is equal to 1,000 watts.
- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
- **Meter Multiplier** – The number used to calculate your total electrical usage in kWh (may vary depending on your meter type).
- **Meter Reading** – An actual (Act) reading is a reading taken from the meter. An estimated (Est) reading is used when no actual reading is available and is based on past electric usage.
- **Non-Basic Service Charges** – Any category of service not related to basic service.
- **Smart Meter Charge** – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
- **Supply Charges** – Basic service charges for generation supply to retail customers.
- **Transmission Charges** – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

For instant info on your DLC bill ...

Text "BILL" to 898352 (TXTDLC)



Dollar Energy Fund

Monthly Pledge:

- \$1.00
- \$2.00
- Other: \$____.00



FRANK CUPELLI

Account # [REDACTED]

Account Detail

733 BROADWAY AVE HSE

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number [REDACTED]
Voltage 120/240V

Meter Readings - kWh

Present	04/20/2023 Act	3,079.7210
Prior	03/21/2023 Act	2,933.5680
Difference		146.1530
Your Meter Multiplier		1
Total kWh Used		146.1530

Current Bill Details

DLC Rate GS-Small Commercial
Price to Compare \$0.1016 / kWh

DLC Charges

Customer Charge		\$15.00	\$28.76
PA EEA Surcharge	146.1530 kWh@ \$0.002000	\$0.29	
Energy Distribution	146.1530 kWh@ \$0.079416	\$11.61	
DSIC Surcharge	0.05%	\$0.01	
Pennsylvania Tax Adjustment		-\$0.04	
Sales Tax		\$1.89	

Supply Charges

Energy Supply	146.1530 kWh@ \$0.085288	\$12.47	\$15.90
Energy Transmission	146.1530 kWh@ \$0.016278	\$2.38	
Sales Tax		\$1.05	

Total kWh Used 146.1530

Service Charges \$44.66

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]
Rate Schedule: GS-Small Commercial

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

- Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
- DLC offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or learn more about these programs, visit WattChoices.com
- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- A change in the Distribution System Improvement Charge, effective April 1, will increase your monthly bill by about \$0.36, or less than 1%.
- Your bill contains \$2.47 in estimated PA State Taxes, of which \$2.84 is PA Gross Receipts Tax.



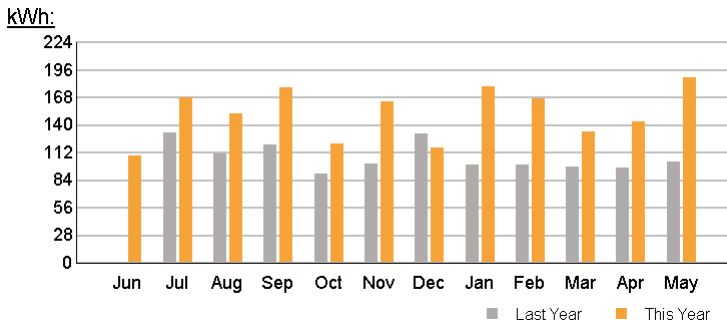
FRANK CUPELLI
frankcupelli@yahoo.com

Account # [REDACTED]

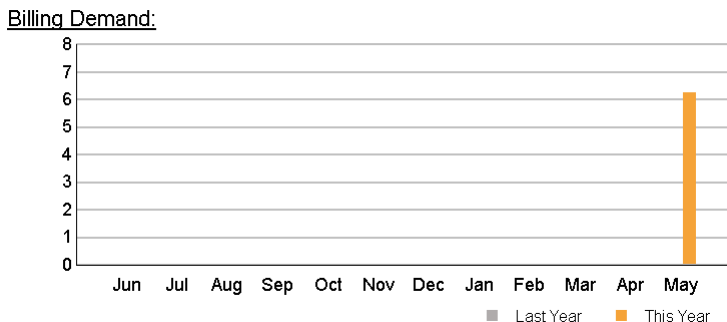
Due Date	Amount Due
06/06/2023	\$156.85

Usage and Demand

Period	Total kWh Usage	Avg Daily kWh Usage	# of Days	Avg Daily Temp (F)
Current Month	190	6	31	51
Last Month	146	5	30	53
Same Month Last Year	105	4	29	57



Average Monthly Usage for the last 12 months: 154 kWh
Total Annual Usage for the last 12 months: 1848 kWh



Bill Summary

Bill ID: [REDACTED]	Date Prepared: 05/21/2023
Previous Account Balance	\$44.66
Payment(s) Received	\$0.00
Balance Forward	\$44.66
DLC Charges	\$78.82
Supply Charges	\$33.37
AMOUNT DUE BY 06/06/2023	\$156.85

Message Center

Duquesne Light Company (DLC) shares customer information with some trusted partners that offer programs and services you may find valuable. DLC takes the responsibility to protect customer information seriously and its privacy policy explains how it collects, uses, shares, stores, and protects customer information. The policy also provides information about the DLC website and mobile applications. To access the full text of the policy, including ways to contact the Company with any questions or concerns about the policy, please visit: DuquesneLight.com/privacy.

Duquesne Light Company partners with Dollar Energy Fund to provide assistance to customers who struggle to pay their electric bill. If you would like to support the Dollar Energy Fund and your neighbors in need, make a tax deductible monthly pledge at DuquesneLight.com/dollar.



Online: www.DuquesneLight.com

Phone: 412-393-7300

BI_EBILL_20230521PRD.xml

Billing and meter reading details on page 3

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

A late charge of 1.25% may be assessed after 2023-06-06

Due Date	Amount Due
06/06/2023	\$156.85



Account # [REDACTED]

\$ [REDACTED]

USD Amount Enclosed

FRANK CUPELLI
frankcupelli@yahoo.com

Please mail payment to:

DUQUESNE LIGHT COMPANY
PO BOX 371324
PITTSBURGH PA 15250-7324




 FRANK CUPELLI


Account # [REDACTED]

General Information

Visit us online or call to learn about payment options, or for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date.

 **Online:** www.DuquesneLight.com

 **Phone:** 412-393-7300 **TTY Users:** 711

 **Mail:** Dept 6-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

Billing and Service Options

Sign up online for any of the following services:


- **E-Billing** - Free service lets you view bills online
- **Budget Billing** - Levels out payments across the year
- **Start/Stop Service** - If you're moving and need to have your service turned on or off, you must call Customer Service at 412-393-7300 or visit our website
- **Double Notice Protection** - Sends a payment reminder to you and a person you designate


Dollar Energy Fund

Give to Dollar Energy Fund to help people in our community without heat or light. There are several easy ways to donate and your gift is tax deductible.

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 **Online:** Visit www.DuquesneLight.com and select "Payment Options" from the Account & Billing menu

 **Phone:** 412-393-7300

 **Mail:** Sign up below to add a monthly pledge to your bill or make a one-time donation by mailing a check to:

Duquesne Light Hardship Fund Donations
Dept 15-1
411 7th Ave Ste 3
Pittsburgh, PA 15219-1942

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- **Kilowatt-Hour (kWh)** – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10, 100-watt light bulbs left on for one hour.
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NEW: Make a payment at your local Walmart!

Provide your DLC bill & use code **WMBP.**



Dollar Energy Fund

Monthly Pledge:

- \$1.00
- \$2.00
- Other: \$____.00



FRANK CUPELLI

Account # [REDACTED]

Account Detail

733 BROADWAY AVE HSE

Supplier Agreement ID: [REDACTED]

Meter Reading Usage Information

Meter Number [REDACTED]
Voltage 120/240V

Meter Readings - kWh

Present 05/21/2023 Act 3,270.1740
Prior 04/20/2023 Act 3,079.7210
Difference 190.4530
Your Meter Multiplier 1
Total kWh Used 190.4530

Demand Information

Demand Reading (on-peak) 6.3480
kW (on-peak) 6.3480
PFM 1.0000
Adjusted kW 6.3480

Total Billed Demand 6.3480

Current Bill Details

DLC Rate	GM-Medium Commercial < 25	
Price to Compare	\$0.1033 / kWh	
DLC Charges		\$78.82
Customer Charge		\$60.00
PA EEA Surcharge	190.4530 kWh@ \$0.002000	\$0.38
Energy Distribution	190.4530 kWh@ \$0.015900	\$3.03
Demand Distribution	1.3480 kW@ \$7.260000	\$9.79
DSIC Surcharge	0.05%	\$0.04
Pennsylvania Tax Adjustment		-\$0.10
Sales Tax		\$5.12
Late Payment Charge		\$0.56
Supply Charges		\$33.37
Energy Supply	190.4530 kWh@ \$0.085288	\$16.24
Energy Transmission	190.4530 kWh@ \$0.009771	\$1.86
Demand Transmission	6.3480 kW@ \$2.060000	\$13.08
Sales Tax		\$2.19

Total kWh Used 190.4530

Service Charges \$112.19

Shopping and Supplier Information

When shopping for electricity with an Electric Generation Supplier, please provide the following information:

Supplier Agreement ID: [REDACTED]

Rate Schedule: GM-Medium Commercial < 25

The current Price to Compare is listed above in Account Detail and will change every June and December. Your actual PTC may differ based on your demand & usage kWh. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Additional Notifications

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- Sign up for AutoPay and learn about other convenient payment options by visiting DuquesneLight.com
- A change in the Distribution System Improvement Charge, effective April 1, will increase your monthly bill by about \$0.36, or less than 1%.
- Your bill contains \$6.16 in estimated PA State Taxes, of which \$7.09 is PA Gross Receipts Tax.

DLC Exhibit 5




FRANK CUPELLI
408 OAK LN
CORAOPOLIS PA 15108-3495

Service Address:
733 BROADWAY AVE HSE
MCKEES ROCKS, PA 15136-2225

Account Number: XXXXXXXXXX

April 23, 2023

Dear Customer,

Each year, Duquesne Light Company (DLC) reviews nonresidential customers' electric usage to ensure that they are on the correct distribution rate.

Over the past twelve months, your account was billed at the General Service – Small Rate (GS). The GS rate is charged to customers whose average monthly usage is 1,000 kWh or less **and** the average monthly billing demand is 5 kW or less. Since your usage has increased, we changed the rate for this service to bill General Service – Medium Rate (GM). This rate change is in accordance with our tariff, filed with the Pennsylvania Public Utility Commission, and will be effective on your next bill. A copy of the tariff is also available on our website at DuquesneLight.com/rates.

We value you as a customer and if you have any questions on the new rate after receiving your first bill, please contact our Customer Service Department at 412-393-7300, weekdays between 8 a.m. and 5 p.m.

Sincerely,

Customer Service Department

GSTOGM

DLC Exhibit 6

Case Number: 4068298 Assignee: [REDACTED] Customer Last Name: CUPELLI Customer First Name: FRANK Closed

Case Info Customer Info Account Info Payments/Agreements Investigation Results DLC Reaction Investigation/Position Attachments Closing PUC File Info

6/18/2025 11:50 AM

Special Budget Amount:	\$0.00
Regular Budget Amount:	\$0.00
Arrears Payment Plus:	\$0.00
Final Monthly Payment:	\$0.00
Current Monthly Payment:	\$0.00
Head Date:	06/20/2025
Bill Date:	
Reconnect Amount:	\$0.00
Pay Amount:	\$0.00
Terms:	
Date Closing Received:	06/18/2025
Letter Description:	SHORT BLANK LETTER
Resolution:	DISMISSAL LETTER ISSUED: COMMERCIAL ACCOUNT. CUSTOMER ADVISED OF FORMAL COMPLAINT AND MEDIATION OPTIONS.
Par Desc:	

(w_informal_complaint_sheet) Informal Complaint For Customer: CUPELLI, FRANK - BCS #: 3810408 - ACCT #: [REDACTED]

General/Open Final Report Departments Disputes, Holds, Notices & PUC Audit Investigative Contacts Attachments Closing

Date(s) Sent: [] Double-click on file name to view...

Status: PUC Decision Pending (DISCuS) Date Closed: 11/23/21 Closing Data Received: 11/23/21 16:50:02

Justified: Internal Justification: No Reason Justified: Error Code:

Decision: Written Oral Decision Balance: \$0.00 Balance Date: 11/23/21

Lump
Requested: Awarded: \$0.00 Difference: Date Awarded: 00/00/00

Budget Payments
Regular: \$0.00 Arrears Plus: \$0.00 Special: \$0.00

Monthly Payments
Current: \$0.00 Final: \$0.00 End: \$0.00

Decision Type:
Terms:
Resolution: CURE CLOSING: THE CUSTOMERS ACCOUNT HAS BEEN CHANGED FROM A COMMERCIAL MEDIUM TO COMMERCIAL SMALL ACCOUNT. THE CUSTOMER HAS A \$40.22 CREDIT. THE CUSTOMER IS SATISFIED. CASE CLOSED.

DLC Exhibit 7



METER INSPECTION

NAME: FRANK CUPELLI
ADDRESS: 733 BROADWAY AVE HSE
CITY: MCKEES ROCKS STATE: PA ZIP: 15136
ACCOUNT #: [REDACTED] DATE: 3/24/2025 TIME: 8.45

METER TEST RESULTS

METER TESTED: [REDACTED] PREFIX/Form #: 25
KWH: 06452 DEM: 0.096 KVAR: _____
FULL LOAD: 100.0 LIGHT LOAD: 100.0 LOAD AT INSP TIME: 24
METER SEALED: YES NO _____ SOCKET SEALED: YES NO _____
SEAL COLOR AS FOUND: YELLOW
STANDARD #: 400529 METER REGISTERING CORRECTLY: YES NO _____
TECH: JEFF OSIECKI EMPLOYEE ID: 6380

METER EXCHANGE INFORMATION IF NECESSARY

NEW METER # _____ PREFIX/Form #: _____

ADDITIONAL INFORMATION

ASSIGNMENT VERIFIED: YES _____ NO _____ METER TWIST: YES _____ NO _____
FOREIGN LOAD: YES _____ NO _____ CUT-IN ERROR: YES _____ NO _____

COMMENTS/FINDINGS/FURTHER ACTION

CUSTOMER PRESENT: YES _____ NO



March 26, 2025

Frank Cupelli
408 Oak Ln
Coraopolis, PA 15108

Service Address
733 Broadway Ave Hse
McKees Rocks, PA 15136

RE: Account ID [REDACTED]

Dear Customer,

On March 24, 2025 we visited your premise and inspected the electric meter.

Enclosed is the Company Utility Report that details our findings and explains your customer rights as set forth by the Pennsylvania Public Utility Commission.

If you need further assistance, please call our Customer Care Department at 412-393-7100 or visit our website at www.duquesnelight.com.

Sincerely,

Customer Care Department

**DUQUESNE LIGHT COMPANY
UTILITY REPORT
411 Seventh Avenue
Pittsburgh, PA 15219**

NAME OF CUSTOMER: Frank Cupelli
FOR SERVICE AT: 733 Broadway Ave Hse, McKees Rocks, PA 15136
MAILING ADDRESS: 408 Oak Ln, Coraopolis, PA 15108
ACCOUNT NUMBER: [REDACTED]

1. CUSTOMER CONCERN:

On March 21,2025, you contacted us with a billing inquiry.

2. DUQUESNE LIGHT COMPANY'S POSITION:

Based on our investigation, Duquesne Light Company's position is that your meter is recording usage accurately and that the bills are correct as issued.

3. INVESTIGATION:

As a part of Duquesne Light's investigation, your meter was re-read on March 24,2025 The reading indicated that your disputed billing reading was correct.

Duquesne Light inspected and tested your meter using a calibrated, standards meter from our laboratory. The test results are within the accuracy requirements mandated by the Pennsylvania Public Utility Commission.

4. ACCOUNT STATEMENT/SUMMARY:

Attached is a statement of your account.

5. BALANCE, DUE DATE, EXTENDED PAYMENTS:

The Statement of Account shows your current bill, account balance and due date. You may pay the balance due, **or make arrangements for extended payments.** We will consider your account delinquent if we do not receive payment by April 7,2025.

When making a payment by mail, please allow enough time so we may receive it by the due date. You can also make a payment by calling 412-393-7100.

6. APPEAL RIGHTS:

If you are not satisfied with our response, you may file an informal complaint with the Pennsylvania Public Utility Commission. To ensure the preservation of your rights, you must file the informal complaint by April 5,2025. Until all appeals that you may file are resolved, you are not required to pay the portion of your bill that you are disputing.

Further, as long as you follow all requirements of the Commission, Duquesne Light will not terminate your service until the formal or informal complaint process is resolved.

Please call 412-393-7100 if you need additional information, or if you have any questions or concerns. If Duquesne Light does not hear from you by April 5,2025, we will assume that you are satisfied and that you do not need further assistance.

PROCEDURES FOR FILING AN INFORMAL COMPLAINT

The nearest regional office of the Pennsylvania Public Utility Commission where an informal complaint may be filed is ***P.O. Box 3265, Harrisburg, PA 17120***. The telephone number is: **1-800-692-7380**.

An informal complaint may be filed verbally or in writing. It must include the following information:

- A. The name and telephone number of the ratepayer.
- B. The address of the ratepayer, and if different, the address at which service is provided.
- C. The account number of the ratepayer, if applicable.
- D. The name of the utility.
- E. A brief statement of the dispute.
- F. Whether the dispute formerly has been the subject of a utility company investigation and report.
- G. Whether the dispute formerly has been the subject of a Commission informal or formal complaint.
- H. The date, if any, or proposed termination.
- I. The relief sought.

DLC Exhibit 8

Customer Contact

Main Log Characteristics Customer Contact Portal

Customer Contact Info CUPELLI,FRANK, Billing / Payment/Rate Switch GS to GM Letter, Contacted 04-22-2023

Open User ID APPPROD app-uipath-prod1, SERVICE ACCOUNT

Person ID    CUPELLI,FRANK - Primary Phone: (412) 377-1271


Account ID    CUPELLI,FRANK, Commercial / Industrial, \$-100.00, 

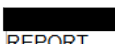
Premise ID 

Preferred Contact Method

Contact Date/Time 04-22-2023 / 03:28AM

Contact Class Billing / Payment

Contact Type GSTOGM  Rate Switch GS to GM Letter





Comments  RATE CHANGED FROM GS TO GM PER SM/MED COMM RATE RECLASSIFICATION REPORT.


Customer Contact

Main Log Characteristics Customer Contact Portal

Customer Contact Info CUPELLI,FRANK, Billing / Payment/Billing Inquiries, Contacted 06-21-2023

Open User ID 

Person ID    CUPELLI,FRANK - Primary Phone: 


Account ID    CUPELLI,FRANK, Commercial / Industrial, \$-100.00, 

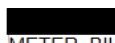
Premise ID 

Preferred Contact Method

Contact Date/Time 06-21-2023 / 08:56AM

Contact Class Billing / Payment

Contact Type BILL INQ  Billing Inquiries

Comments  FRANK SD HIS RATE WAS CHANGED TO GM RATE AND FEELS SHOULD HAVE A SMALL METER..BILLING SENT OUT LETTER IN APRIL ADVISING OF THE METER CHANGE BEC AVERAGE IS OVER 1000 KW OR OVER 5 KW DEMAND.. HE DISAGREES AND WNTS BILLING TO RE-EVALUATE AND CHANGE BACK TO GS RATE.. ADV WILL SEND TO BILL.. SENT TODO TO BILLING CS

Person ID [redacted] CUPELLI,FRANK - Primary Phone: [redacted]
Account ID [redacted] CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [redacted]
Premise ID [redacted] 733 BROADWAY AVE HSE, MCKEES ROCKS, PA, 151362225337
Preferred Contact Method [dropdown]
Contact Date/Time 06-22-2023 / 12:44PM
Contact Class Billing / Payment [dropdown]
Contact Type BILL INQ [dropdown] Billing Inquiries
Comments [redacted] Closed to do, no action, average KW is >5 per month, which is how the rate is determined.



Person ID [redacted] CUPELLI,FRANK - Primary Phone: [redacted]
Account ID [redacted] CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [redacted]
Premise ID [redacted]
Preferred Contact Method Phone [dropdown] Primary Phone: [redacted] Cellular Phone: [redacted] Cellular Phone: [redacted]
Contact Date/Time 08-23-2023 / 10:39AM
Contact Class General Customer Contact [dropdown]
Contact Type GCC [dropdown] General Customer Contact
Comments [redacted] SPOKE W/ FRANK.. CUS FEELS METER SHOLD BE SWICTHED TO SMALL COMERCIAL.. CUS REQ A REVIEW PREVIUOSLY W/ REP ON 6-21... BILLING HAS REVIEWED AND ADVISED IS AVERAGING MORE THAN 5 DEMAND KWH AS HAS VERIFIED METER RATE..... CUS FEELS NOT ACCURATE OR INT HE SPIRIT OF THE RULE AND THAT IS ONLY BECAUSE TENNANTS USE DRYER FOR 20 MINUTES AND CAUSES DEMAND USAGE... DISPUTES RULING BY BILLING.... CUS SAYS WILL CONTACT PUC, AND SAYS HAD A SIMILAR ISSUE AT A DIFFERENT ADDRESS AND WON AND PUC SAID WE HAD TO REPAY CUSTOMER.. WANTS A MANAGER TO OVERTURN.... PLEASE CALL [redacted]



Person ID [redacted] CUPELLI,FRANK - Primary Phone: [redacted]
Account ID [redacted] CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [redacted]
Premise ID [redacted]
Preferred Contact Method [dropdown]
Contact Date/Time 08-23-2023 / 12:51PM
Contact Class General Customer Contact [dropdown]
Contact Type GCC [dropdown] General Customer Contact
Comments [redacted] CUPELLI,FRANK- SUP C/B ADV COMPANY POSTION CANT CHANGE TO GS CNS HE WILL CALL PUC



Person ID [redacted] CUPELLI,FRANK - Primary Phone: [redacted]
Account ID [redacted] CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [redacted]
Premise ID [redacted] PUC/Regulatory
Preferred Contact Method [redacted]
Contact Date/Time 12-20-2023 / 08:00AM
Contact Class Holds
Contact Type PUC
Comments [redacted] PUC CASE#3936651 DISMISSED 12/19/23 - DISMISSAL LETTER ISSUED: DLC FOLLOWED PUC APPROVED TARIFF AND IS CHARGING CUSTOMER BASED ON 12 MONTHS OF BILLINGS IN WHICH DEMAND IS MORE THAN 5 KW. CUSTOMER ADVISED OF COMPANY POSITION AND OF LIMITED JURISDICTION AT INFORMAL COMPLAINT LEVEL. CUSTOMER UNDERSTOOD, ADVISED OF SMALL BUSINESS MEDIATION AND FORMAL COMPLIANT PROCESSES. CUSTOMER UNDERSTOOD. DISMISSAL. CRD 01/08/24

Person ID [redacted] CUPELLI,FRANK - Primary Phone: [redacted]
Account ID [redacted] CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [redacted]
Premise ID [redacted] 733 BROADWAY AVE HSE, MCKEES ROCKS, PA, 151362225337
Preferred Contact Method Phone Primary Phone: [redacted] Cellular Phone [redacted] Cellular Phone [redacted]
Contact Date/Time 03-20-2025 / 09:55AM
Contact Class General Customer Contact
Contact Type GCC General Customer Contact
Comments [redacted] spoke w/ frank.. adv of high bill.. went over acct, this is for small hallway w/ 4 lights only, and has been consistently low, and started to grow w/ winter season, although cus said mno heating is hooked up.. updated fpi, putin req for meter inspection, billed \$20 fee, and moved money to dispute s/a adv cus someone will call for appointment , cs

Person ID [redacted] CUPELLI,FRANK - Primary Phone: [redacted]
Account ID [redacted] CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [redacted]
Premise ID [redacted] 733 BROADWAY AVE HSE, MCKEES ROCKS, PA, 151362225337
Preferred Contact Method [redacted]
Contact Date/Time 03-21-2025 / 02:47PM
Contact Class Billing / Payment
Contact Type BILL INQ Billing Inquiries
Comments [redacted] FRANK P/O REPORTED \$20 PYMT FOR MI.. CONFIRMED WITH LOGISTICS A MI CAN BE DONE ON A COMMERCIAL METER.. YES.. ENTERED F/A NO APPT REQUIRED.. CUST ALSO STATED USAGE IS RANGING ABT 100-200 KW A MONTH.. WHY IS HE PAYING GM FOR SRV.. C/S

Person ID  [REDACTED]  CUPELLI,FRANK - Primary Phone: [REDACTED]


Account ID  [REDACTED]  CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [REDACTED]

Premise ID  [REDACTED]  733 BROADWAY AVE HSE, MCKEES ROCKS, PA, 151362225337



Preferred Contact Method



Contact Date/Time /


Contact Class

Contact Type  Billing Inquiries

Comments [REDACTED] - Closed FA to do, no action. Meter is registering correctly.

Person ID  [REDACTED]  CUPELLI,FRANK - Primary Phone: [REDACTED]


Account ID  [REDACTED]  CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [REDACTED]

Premise ID 



Preferred Contact Method



Contact Date/Time /



Contact Class

Contact Type  Field Work Informational

Comments [REDACTED] METER INSPECTION COMPLETED, METER NUMBER [REDACTED] ADDRESS 733 BREADWAY AVE HSE 15136, READING AT TIME OF INSPECTION 06452 KWH, DEMAND 0.096 FULL LOAD 100.0 LIGHT LOAD 100.0 LOAD AT TIME OF INSPECTION 24 WATTS, METER AND SOCKET SEALED , CUSTOMER NOT PRESENT , METER WORKING CORRECTLY, SENT UR AND SOA

Person ID  [REDACTED]  CUPELLI,FRANK - Primary Phone: [REDACTED]


Account ID  [REDACTED]  CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [REDACTED]

Premise ID  [REDACTED]  733 BROADWAY AVE HSE, MCKEES ROCKS, PA, 151362225337



Preferred Contact Method



Contact Date/Time /



Contact Class

Contact Type  General Customer Contact

Comments [REDACTED] FRANK CUPELLI REQ'D TO SPEAK WITH SUP RE GM RATE...DISAGREES WITH RATE ASSIGNED TO HIS HSE MTR...STATED ONCE CORRECTED & WANTS REIMBURSED FOR THE \$67 CC HE INCURRED AS A RESULT & PREPARED TO TAKE LEGAL ACTION... EXPL'D TARIFF & GM VS GS REQUIREMENTS...EXPL'D DEMAND...ADV'D OF LOWER DIST RATE FOR GM...STILL REQ'D TO SPEAK WITH SUP...ENTERED C/B...CS

Person ID  [REDACTED]  CUPELLI,FRANK - Primary Phone: [REDACTED]


Account ID  [REDACTED]  CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [REDACTED]

Premise ID  [REDACTED]  733 BROADWAY AVE HSE, MCKEES ROCKS, PA, 15136225337



Preferred Contact Method



Contact Date/Time 05-19-2025 / 10:05AM



Contact Class Billing / Payment

Contact Type BILL INQ  Billing Inquiries

Comments [REDACTED] FRANK CALLING BECAUSE REQUESTED A MGR CALL BACK ON 05/15 AND WANTED ME TO SUBMIT ANOTHER REQUEST CALL BACK, CST DISAGREE HIS RATE CLASS CS

Person ID  [REDACTED]  CUPELLI,FRANK - Primary Phone: [REDACTED]


Account ID  [REDACTED]  CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [REDACTED]

Premise ID  



Preferred Contact Method



Contact Date/Time 06-03-2025 / 04:16PM



Contact Class Legal / Regulatory

Contact Type PUCCPRF  PUC Complaint Letter

Comments [REDACTED] BILLING COMPLAINT FILED 6/3/25 BY FRANK CUPELLI-DLK

Person ID  [REDACTED]  CUPELLI,FRANK - Primary Phone: [REDACTED]


Account ID  [REDACTED]  CUPELLI,FRANK, Commercial / Industrial, \$-100.00, [REDACTED]

Premise ID  [REDACTED] 

Preferred Contact Method




Contact Date/Time 06-18-2025 / 12:17PM

Contact Class Legal / Regulatory




Contact Type PUC ISSUE  PUC Complaint / Issue

Comments [REDACTED] DISMISSAL LETTER ISSUED: COMMERCIAL ACCOUNT. CUSTOMER ADVISED OF FORMAL COMPLAINT AND MEDIATION OPTIONS.

Person ID 

  CUPELLI,FRANK - Primary Phone: 

Account ID 

  CUPELLI,FRANK, Commercial / Industrial, \$-100.00 

Premise ID 

Preferred Contact Method

Contact Date/Time

07-02-2025 / 12:15PM


Contact Class

Legal / Regulatory 

Contact Type

PUC ISSUE  PUC Complaint / Issue

Comments

 FORMAL BILLING COMPLAINT C-2025-3056023 RECEIVED 07/02/25 FILED BY FRANK CUPELLI