


Docket No. A-2025-3057820

ZAHIA LLC

C. Verification Statement

I, **Mawia Hamed**, hereby state that the facts set forth above are true and correct to the best of my knowledge, information, and belief, and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa.C.S. § 4904 (relating to unsworn falsification to authorities).

Signature:  _____

Date: 10/07/2025

1/ I was send email to *Fiscal Office* :

This is **Mawia Hamed**, owner of **ZAHIA LLC**.

I mailed a **\$397.00 money order** payable to the Commonwealth of Pennsylvania by

Certified Mail to:

PUC Fiscal Office

400 North Street

Harrisburg, PA 17120

USPS Tracking: ER214495770US

• Arrived at USPS Regional Facility — **Philadelphia PA Distribution Center: Oct 3, 2025,**

7:53 PM

• Arrived at USPS Regional Destination Facility — **Harrisburg PA Distribution Center: Oct 4, 2025, 7:49 AM.**

2.) Question #5 :

ZAHIA LLC

1102 Bloomfield Avenue | Philadelphia, PA 19115

Application No.: A-2025-3057820 **Docket No.:** A-6423234

Representative: Mawia Hamed, Owner

1. Purpose and Policy Commitment

ZAHIA LLC maintains the highest standards of safety, reliability, and professionalism in all transportation operations. Our hiring and employment policies are designed to ensure every employee or contractor meets or exceeds the requirements of **Title 52 Pa. Code**, as well as best practices for school, medical, and community transport.

We believe that passenger safety begins with **responsible hiring, continuous evaluation, and proactive training**.

2. § 29.503 — Age Restrictions and Driver Qualifications

All drivers employed or contracted by ZAHIA LLC must:

- Be at least **21 years of age**.
- Possess a **valid Pennsylvania driver's license** for the vehicle class operated.
- Have a **minimum of two (2) years** of licensed driving experience.
- Maintain a **driving record free of serious violations** or suspensions within the past three years.
- Pass a **road test and driver orientation** before transporting passengers.
- Demonstrate professional courtesy, communication skills, and an understanding of vulnerable-passenger needs (students, seniors, persons with disabilities).

3. § 29.505 — Criminal History and Employment Screening

A. Pre-Employment Screening

Prior to hire, each applicant must complete:

- **State and Federal Criminal Background Check** (including FBI fingerprinting).

- **Motor Vehicle Record (MVR)** review from PennDOT.
- **Pre-employment Drug and Alcohol Screening.**
- **Employment and Reference Verification** for at least three years of driving or work history.
- **Medical Examination / DOT Physical** when applicable.

B. Ongoing Monitoring

- Annual re-checks of **criminal background** and **MVR** for all active drivers.
- Random drug and alcohol tests under company policy or after any incident.
- Continuous performance evaluation using ride data, complaint records, and safety inspections.

C. Disqualifying Offenses

Immediate disqualification applies for any of the following:

- Felony convictions involving violence, sexual offenses, fraud, or theft.
- DUI/DWI or reckless driving within the past five (5) years.
- License suspension or revocation within the past three (3) years for safety-related causes.
- Any offense indicating behavior inconsistent with public safety or trust.

D. Record Retention and Audits

All screening results, training records, and certifications are maintained in secured digital and paper files for no less than five years and are available for review by the Commission upon request.

4. § 29.506 — Training and Driver Conduct

ZAHIA LLC requires all drivers to complete company-approved training covering:

- **Defensive Driving & Accident Avoidance**
- **Passenger Assistance and Wheelchair Securement**
- **First Aid and Emergency Response Procedures**
- **Child Safety and School Zone Operation Regulations**
- **Sensitivity and Customer-Service Training** for elderly and special-needs riders
- **Vehicle Inspection & Reporting Procedures** before each shift

Refresher training is conducted annually and after any incident or complaint.

5. Employee Accountability and Professional Standards

- Drivers must report any traffic violations or license changes within 24 hours.
- Supervisors review incident reports weekly to identify corrective actions.
- Employees are expected to maintain a professional appearance and courteous behavior at all times.
- Disciplinary actions range from verbal warning to termination depending on severity.



Wells Fargo Bank
 7345 Bustleton Ave
 Philadelphia, PA 19152

wellsfargo.com

October 7, 2025

ZAHIA LLC, Owner = MAWIA A HAMED
 1102 BLOOMFIELD AVE
 PHILADELPHIA, PA 19115

Dear To Whom It May Concern:

This letter indicates that the Customer named above has requested a verification of the following deposit accounts with Wells Fargo Bank, N.A.

Row	Account Number (Last 4-digits)	Account Name	Date Opened	Current Balance (see Note 1 below)	Average Balance Last 12 Months (see Note 2 below)
1	9808	Initiate Business Checking	01/28/2021	\$20,138.39	\$9,953.20
2					
3					
4					
5					

Note 1: The Current Balance is the opening available balance as of the date of this letter, but such balance does not include any uncollected items and/or amounts that have not yet been posted to such account as of the date hereof.

Note 2: The Average Balance Last 12 months is the average amount of money you had in your account over the past year, calculated by adding up the closing balance of each day within that 12-month period and dividing by the number of days in that time frame.

Important Disclosures

The recipient of this information hereby acknowledges that Wells Fargo ("we", "us") does not represent or warrant that the information provided herein is complete or accurate, and any errors or omissions in the information shall not be a basis for a claim against us. This information may not disclose the entire relationship the Customer maintains with us.

This information is subject to change at any time without notice. We are not obligated to notify the recipient of any change in this information, or if any deposit account relationship referenced herein is, or is in the process of being, modified, terminated, or cancelled, unless we are required to do so by law or under the terms of the applicable deposit account agreement.

This letter does not constitute a guaranty of future balances or credit support of any nature, nor do we accept any duty, responsibility, liability or obligation that may arise from providing this letter, including any reliance upon the information or for any loss or damage that may result.

If you have any questions about the information provided or need additional information, please contact the bank's customer as the bank has not been authorized to provide you with any additional information.

Thank you. We appreciate your business.

Wells Fargo Bank, N.A.

K. T. Wells
 WELLS FARGO BANK, N.A.
 Roosevelt Mall
 7345 Bustleton Avenue
 Philadelphia, PA 19152
 (215) 335-0700