

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Jason K. Overholt	:	
	:	
v.	:	C-2025-3056062
	:	
FirstEnergy Pennsylvania Electric Company	:	

CONTINUANCE ORDER

On July 1, 2025, Jason K. Overholt (Mr. Overholt or Complainant) filed a Formal Complaint (Complaint) with the Pennsylvania Public Utility Commission (Commission) against FirstEnergy Pennsylvania Electric Company – Penelec Rate Division (FE PA or Company). The Complaint was served on FE PA on July 2, 2025. Mr. Overholt indicated he was having a reliability, safety or quality problem with his utility service. Specifically, Mr. Overholt complained of ongoing service interruptions. As relief, Mr. Overholt requested that the Commission help speed up the repairs and replacements needed to end the interruptions.

On July 22, 2025, FE PA filed an answer and new matter to the Complaint. FE PA denied there is a reliability or quality problem with Complainant’s electric service. FE PA admitted Complainant’s electric service has experienced momentary interruptions. The Company averred that it continues to study and implement viable circuit improvements to improve the circuit serving Mr. Overholt. In its new matter, the Company asserted that the Public Utility Code does not mandate perfect service, and requested that this matter be referred to the Office of Administrative Law Judge’s Mediation Unit.

On July 25, 2025, Mr. Overholt filed a response to the new matter, requesting that his Complaint be heard at a hearing.

On July 31, 2025, the Commission issued an initial telephonic hearing notice setting a formal call-in telephonic hearing for this matter for Tuesday, October 7, 2025 at 10:00 a.m. and assigned me as the presiding officer. In anticipation of that hearing, I issued a prehearing order on July 31, 2025 setting forth various rules that would govern that proceeding.

On October 2, 2025, I received an e-mail from counsel for FE PA, stating that the parties are having very productive discussions regarding the reliability issues raised in the Complaint and actions are being taken to resolve the issues. Counsel for FE PA further stated that the parties jointly requested that the hearing scheduled for October 7, 2025 be continued to determine if the actions of FE PA have improved the situation, and FE PA will provide a status report on February 1, 2026. By e-mail sent October 2, 2025, I informed the parties that the request for continuance was granted. Also on October 2, 2025, the Commission issued a notice cancelling the October 7, 2025 hearing. The purpose of this order is to memorialize the continuance of the October 7, 2025 hearing and to order FE PA provide a status report by February 1, 2026.

Section 5.483 of the Commission's regulations provides presiding officers with the authority to regulate the course of proceedings. 52 Pa.Code § 5.483(a). Presiding officers are required to conduct fair and impartial hearings and maintain order. 52 Pa.Code § 5.485(a). Requests for continuance of hearings may be made by oral motion in the hearing before the presiding officer. 52 Pa.Code § 1.15(b). Only for good cause shown will requests for continuance be considered. *Id.* The Commission has recognized the Pennsylvania Supreme Court's definition of good cause as "conduct which is reasonable under all the circumstances, thereby justifying the [c]laimant's actions." *Smart Meter Procurement and Installation*, Docket No. M-2009-2092655 (Order entered November 4, 2020); *In re Application of Penn Access Corporation and Digital Direct of Pittsburgh, Inc.*, 1992 Pa. PUC LEXIS 56 (Pa. P.U.C. 1992) (citing *Frumento v. Unemployment Comp. Bd. of Review*, 351 A.2d 631 (Pa. 1976)).

In this case, there is good cause for the request for a continuance to be granted. Both parties agreed to the continuance, and the Commission strongly encourages settlement, which may lead to avoiding unnecessary expenditure of parties' resources. Even if the parties

**C-2025-3056062 - JASON K. OVERHOLT v. FIRSTENERGY PENNSYLVANIA
ELECTRIC COMPANY**

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Served via eService October 8, 2025

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