
Aisha Bradley,	
v.	
Philadelphia Gas Works	
Initial Call-In	
Telephonic Hearing	

Docket No.:
C-2025-3055240

Pages 1 - 32

Judge's Chambers
Commonwealth Keystone
Building - Plaza Level
400 North Street
Harrisburg, PA

September 18, 2025
Commencing at 1:02 p.m.

INDEX TO EXHIBITS

Docket No. C-2025-3055240

Hearing Date: September 18, 2025

<u>NUMBER</u>	<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
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Philadelphia Gas Works Exhibit:

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PGW-2		
	Account Statements History	17 25

PGW-3

Payment Arrangement History	20	25
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PGW-4

9/26/22 Informal Complaint	21	25
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PGW-5

3/28/25 Informal Complaint	22	25
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PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

**Graciela Christlieb, Senior Attorney
Legal Department**
Direct Dial: 215-684-6164
FAX: 215-684-6798
E-mail: graciela.christlieb@pgworks.com

September 11, 2025

VIA ELECTRONIC MAIL

Special Agent Michael Mroczka
Pennsylvania Public Utility Commission
400 North Street, 2nd Floor West
Harrisburg, PA 17120
micmroczka@pa.gov

Re: Aisha Bradley v. Philadelphia Gas Works, Docket No. C-2025-3055240

Dear Special Agent Mroczka:

Enclosed, please find PGW's proposed exhibits for the hearing in the above referenced matter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

Enclosure

cc: Cert. of Service w/enc.



PHILADELPHIA GAS WORKS

800 West Montgomery Avenue • Philadelphia, PA 19122

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of Philadelphia Gas Works' Proposed Exhibits upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

VIA ELECTRONIC MAIL

Aisha Bradley

brdl3690@gmail.com

Date: September 11, 2025

/s/ Graciela Christlieb

Graciela Christlieb, Esquire

10-DAY SHUT OFF NOTICE
Your Gas Service May Be Shut Off

Your bill is past due. As a result, PGW will shut off gas to 6225 ELLSWORTH ST on or after 8 a.m. on May 21, 2025. This notice will remain effective for 60 days. To talk about your bill or this notice, call our office at 215-235-1777.

We will not shut off gas if you do ONE of the following:

- Pay your past due amount of \$5,615.19.
- Pay the amount you owe on your most recent payment plan.
- Make a payment arrangement (you may be eligible for a special assistance program).
- Contact us to dispute the bill.

At a minimum, you may have to pay all of the following before we turn your service on:

Past Due Amount	\$5,615.19
Security Deposit	\$212.00
Turn On Charge	\$123.23
Total	\$5,950.42

Plus \$372.00 if we must dig up the street.

You are also responsible for all gas service provided to you that is now or has become past due. If shut off, you may be required to pay more than the amount on this notice to have gas turned on.

MEDICAL EMERGENCY NOTICE

LET US KNOW IF SOMEONE LIVING IN YOUR HOME IS SERIOUSLY ILL OR HAS A MEDICAL CONDITION. WE WILL NOT SHUT OFF YOUR SERVICE during such illness, provided you:

1. Have your licensed physician, physician's assistant or nurse practitioner certify in writing that such an illness exists and that it may be aggravated if your service is stopped; and
2. Make arrangements to pay your current bills.
3. Contact us by calling 215-235-1777.
4. HAVE A LICENSED PHYSICIAN, PHYSICIAN'S ASSISTANT OR NURSE PRACTITIONER SEND PGW A LETTER WITHIN 3 DAYS, VERIFYING THE MEDICAL CONDITION.

If you are a victim of abuse and have an order issued by the courts, special medical emergency procedures and protections may be available. **Call us immediately at 215-235-1000 to inform us so these special procedures and protection can be provided.** You will be required to provide us with a copy of the court order.

IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR GAS SERVICE

- You may be eligible for a payment agreement or special assistance program. Enrollment into this program may be a way of avoiding shut off. Contact us immediately at 215-235-1777 to find out if you're eligible, and how to enroll. Documentation of your income may be required.
- If you have questions or need more information, please call us today at 215-235-1777 or write us at P.O. Box 3500, Philadelphia, PA 19122. After you talk with PGW, if you are not satisfied, you may file a complaint with the Pennsylvania Public Utility Commission (PUC). The PUC may delay the shutoff if you file the complaint before the shut-off date. To contact them call 1 (800) 692-7380 or write to: Pennsylvania Public Utility Commission, P.O. Box 3265, Harrisburg, PA 17105-3265.

- Call us if your landlord pays your utility bill. You have certain legal protections.
- If you have trouble understanding or speaking English call us for free interpretation.
- Please contact us if you are disabled and need assistance.
- All adult occupants of the premises whose names are on the mortgage, deed or lease are considered the 'customer' and are responsible for payment of the bill.
- If service is shut off, ANY adult occupant who has been living at the premises may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you have met all conditions to have the service turned on and to arrange access to your premises. It may take up to seven days to have your service restored.
- If you have a valid **Protection From Abuse** order or an order issued by a court of competent jurisdiction in this Commonwealth that provides clear evidence that you are a victim of domestic violence, there are additional protections available to you. **Call us immediately at 215-235-1000.** You will be required to provide us with a copy of the order.

WINTER SHUT OFF PROVISIONS Dec. 1-March 31

- **Contact us before the shut off date** to give us household and occupant information to see if you qualify for any assistance programs.
- **If you are low income there are special rules about whether we may shut off your gas in the winter.** Add together the monthly income in your household. Look at the chart below to determine your group. You may need to provide us with proof of income.
- **If your income is 150% of the federal poverty guidelines or below, we must first ask the PUC for permission to shut off your service.** We will notify you prior to shutting off service if we ask the PUC for permission to terminate your gas service.
- **If your income is above 150% but does not exceed 250% of the federal poverty guidelines, we will not shut off your service if one of these conditions applies to you:**
 - o Someone in your household is 12 or younger or 65 or older; or
 - o You have paid at least one-half of your last two monthly gas bills; or
 - o If over the last two months you have paid at least 15% of your household income toward the gas bills.
- **If we reconnect your service during the winter months (between December 1st and March 31st)** we will restore your service within 24 hours of you meeting all requirements to have service reconnected. When street digging is required, it may take up to seven days.

Federal Poverty Guidelines (FPG) 2025

Household Size	Your income is 150% of the FPG or below if your monthly gross is:	Your income is between 151% - 250% of the FPG if your monthly gross is:
	1	\$1,956 or less
2	\$2,644 or less	\$2,645-\$4,406
3	\$3,331 or less	\$3,332-\$5,552
4	\$4,019 or less	\$4,020-\$6,698
Each add. person add	\$688	\$689-\$1,146

PL_20250509180001.dat-14859-000000404

Please return this portion with your payment.
Write your account number on your check or money order made payable to Philadelphia Gas Works

Account Number: [REDACTED]
Notice Date: M
Please Pay: \$5,615.19

Place "X" in box for address corrections. Print corrections on reverse side.

Amount Enclosed:

AIESHA BRADLEY
6225 ELLSWORTH ST
PHILA PA 19143-2912

Philadelphia Gas Works
P.O. Box 11700
Newark, NJ 07101-4700

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date		
AIESHA BRADLEY	9/11/2023	9/11/2025		
Service Address	Account Number	S A Number	Meter	Rate/Class
6225 ELLSWORTH ST PHIL, PA 191432912	[REDACTED]	[REDACTED]	2283380	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
9/23/2023	BILL	4896	R	33	12	0.36	0		10/17/2023	\$32.21	\$2,875.88	\$2,875.88
10/4/2023	PAY							Check		(\$165.00)	\$2,710.88	\$2,710.88
10/24/2023	BILL	4928	R	29	32	1.1	109		11/17/2023	\$57.96	\$2,768.84	\$2,768.84
11/6/2023	PAY							Check		(\$71.00)	\$2,697.84	\$2,697.84
11/23/2023	BILL	5055	R	32	127	3.97	373		12/18/2023	\$198.52	\$2,896.36	\$2,896.36
12/22/2023	LPC									\$40.60	\$2,936.96	\$2,936.96
12/22/2023	BILL	5196	R	29	141	4.86	630		1/19/2024	\$221.22	\$3,158.18	\$3,158.18
1/16/2024	LPCWVE									(\$40.60)	\$3,117.58	\$3,117.58
1/25/2024	BILL	5518	R	34	322	9.47	922		2/20/2024	\$488.22	\$3,605.80	\$3,605.80
2/22/2024	BILL	5762	R	28	244	8.71	681		3/18/2024	\$413.48	\$4,019.28	\$4,019.28
3/1/2024	PAY							Check		(\$200.00)	\$3,819.28	\$3,819.28
3/22/2024	BILL	5946	R	29	184	6.34	510		4/17/2024	\$323.27	\$4,142.55	\$4,142.55
4/4/2024	PAY							Check		(\$150.00)	\$3,992.55	\$3,992.55
4/23/2024	BILL	6111	R	30	165	5.5	410		5/16/2024	\$258.08	\$4,250.63	\$4,250.63
5/14/2024	PAY							Check		(\$173.00)	\$4,077.63	\$4,077.63
5/22/2024	BILL	6187	R	29	76	2.62	170		6/17/2024	\$125.84	\$4,203.47	\$4,203.47
6/21/2024	LPC									\$60.21	\$4,263.68	\$4,263.68
6/21/2024	BILL	6210	R	32	23	0.72	4		7/17/2024	\$49.66	\$4,313.34	\$4,313.34
7/8/2024	PAY							Check		(\$200.00)	\$4,113.34	\$4,113.34
7/24/2024	BILL	6229	R	23	19	0.83	0		8/16/2024	\$43.58	\$4,156.92	\$4,156.92
8/22/2024	BPTOCG									\$123.23	\$4,280.15	\$4,280.15
8/29/2024	PAY							Debit Card		(\$172.30)	\$4,107.85	\$4,107.85
9/20/2024	LPC									\$56.03	\$4,163.88	\$4,163.88
10/19/2024	LPC									\$57.87	\$4,221.75	\$4,221.75
11/21/2024	LPC									\$57.87	\$4,279.62	\$4,279.62
11/27/2024	PAY							Check		(\$200.00)	\$4,079.62	\$4,079.62
3/28/2025	PAY							Check		(\$550.00)	\$3,529.62	\$3,529.62

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
4/23/2025	LPC									\$52.94	\$3,582.56	\$3,582.56
5/22/2025	LPC									\$52.94	\$3,635.50	\$3,635.50
6/21/2025	LPC									\$52.94	\$3,688.44	\$3,688.44
7/23/2025	LPC									\$52.94	\$3,741.38	\$3,741.38
8/22/2025	LPC									\$52.94	\$3,794.32	\$3,794.32
8/22/2025	LPCWVE									(\$264.70)	\$3,529.62	\$3,529.62

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date		
AIESHA BRADLEY	9/11/2023	9/11/2025		
Service Address	Account Number	S A Number	Meter	Rate/Class
6225 ELLSWORTH ST PHIL, PA 191432912	[REDACTED]	[REDACTED]	2283380	GS

STATEMENT

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/21/2024	BILL	6252	R	33	23	0.7	0		9/16/2024	\$49.07	\$49.07	\$49.07

Specific Service Agreement Statement of Account SA- [REDACTED]

Customer Name	From Date	To Date		
AIESHA BRADLEY	9/11/2023	9/11/2025		
Service Address	Account Number	S A Number	Meter	Rate/Class
6225 ELLSWORTH ST PHIL, PA 191432912	[REDACTED]	[REDACTED]	2283380	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
9/20/2024	BILL	6268	R	19	16	0.84	1		10/15/2024	\$39.44	\$39.44	\$39.44
10/19/2024	LPC									\$0.59	\$40.03	\$40.03
10/19/2024	BILL	6308	R	29	40	1.38	65		11/13/2024	\$73.44	\$113.47	\$113.47
11/21/2024	LPC									\$1.69	\$115.16	\$115.16
11/21/2024	BILL	6402	R	33	94	2.85	262		12/17/2024	\$183.51	\$298.67	\$298.67
12/20/2024	BILL	6600	R	29	198	6.83	666		1/17/2025	\$296.53	\$595.20	\$595.20
1/24/2025	BILL	6998	R	35	398	11.37	1133		2/19/2025	\$555.17	\$1,150.37	\$1,150.37
2/21/2025	BILL	7326	R	28	328	11.71	864		3/18/2025	\$486.88	\$1,637.25	\$1,637.25
3/22/2025	BILL	7550	R	29	224	7.72	562		4/15/2025	\$399.25	\$2,036.50	\$2,036.50
4/23/2025	BILL	7712	R	32	162	5.06	396		5/16/2025	\$290.38	\$2,326.88	\$2,326.88
5/22/2025	BILL	7757	R	29	45	1.55	27		6/17/2025	\$126.77	\$2,453.65	\$2,453.65
6/21/2025	BILL	7829	R	30	72	2.4	54		7/16/2025	\$136.64	\$2,590.29	\$2,590.29
7/23/2025	BILL	8006	R	32	177	5.53	0		8/15/2025	\$313.06	\$2,903.35	\$2,903.35
8/22/2025	BILL	8161	R	30	155	5.17	0		9/17/2025	\$276.31	\$3,179.66	\$3,179.66

Search For Negotiated Payment Arrangement [X]

Search Criteria

Account... [REDACTED] Bradley, Aiesha A

From Date: 08/11/2025

Date	Seq	Status	Comments
01/08/2024	1	Broken	
07/07/2023	1	Broken	
02/28/2023	1	Broken	BCS #3867389
09/29/2022	1	Canceled	BCS #3867389
08/30/2019	1	Broken	
12/22/2016	1	Broken	
04/29/2013	1	Broken	
09/01/2009	1	Kept	

8 record(s) found.

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 3867389
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: AISHA
Customer Middle Initial:
Customer Last Name: BRADLEY
Customer Account Number: [REDACTED]
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 6225 EOLSWORTH RD
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19143
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
AD NONE	0

Date Open: 2022-09-26
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2022-09-27
Business Name:
Case Problem:
Company Position: 09/26/2022 COMP WANTS THE AMOUNT OF \$302.36 TO KEEP SERVICE ON AND GET ON CRP.
Related Information: SERVICE ON. - RELIEF SOUGHT - PAR THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS BRDL3690@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.
Case Misc Info:
Hot Issue:

Case Origin: TELEPHONE
Prior Case Number:
Universal Service: Y
Arrearage: 2103.29
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: [REDACTED]
BCSIntaker First Name: MERIKKA
BCSIntaker Last Name: SHIRK
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7177876641

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3867389
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: AISHA
Customer Middle Initial:
Customer Last Name: BRADLEY
Account Number: [REDACTED]
Service Address 1: 6225 EOLSWORTH RD
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19143
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 2248.25
Date Closed: 2022-09-28
Resolution: LEVEL 1, BB 230.00 + 38.00 = 268.00 BEGINNING NOVEMBER 2022. WAIVE LPCS.
Balance Date: 2022-09-28
Service Restored Pay:
Service Continue Amount:
Service Continue Date:
Terms: NOVEMBER 2022 BILL DUE DATE
Special Budget Amount: 268.00
Regular Budget Amount: 230.00
Arrears Payment Plus: 38.00
FinalMonthlyPayment:
CurrentMonthlyPayment:
EndMonthlyPayment:
LetterDescription:
HeadDate: 2022-09-28
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount:
BCS Investigator First Name: BUREAU OF
BCS Investigator Last Name: CONSUMER SERVICE
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 4049130
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: AISHA
Customer Middle Initial:
Customer Last Name: BRADLEY
Customer Account Number: [REDACTED]
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 6225 ELLSWORTH ST
Customer Service Address 2:
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19143
Customer Service Address 4-Zip:
Customer Family Adults: 1
Customer Family Children: 0
Customer Family Age:
Gross Income

Source	Income Amount
AD1 NONE	0

Date Open: 2025-03-28
Reason For Contact: ON - PAR NEEDED (# 61)
Term Date: 2025-04-01
Business Name:
Case Problem:
Company Position: 03/28/2025 CUSTOMER \$1,777.49 TO GET BACK ON CRP AND PREVENT TERMINATION.
Related Information: 61 – PAYMENT ARRANGEMENT REQUEST. - RELIEF SOUGHT - PAR THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS BRDL3690@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.
Case Misc Info:
Hot Issue:

Case Origin: TELEPHONE
Prior Case Number:
Universal Service: Y
Arrearage: 5279.06
BCS Investigator First Name: BCS
BCS Investigator Last Name: CASE POOL
BCS Investigator Phone w/ Area Code: [REDACTED]
BCSIntaker First Name: BRIDGET
BCSIntaker Last Name: GAFFNEY
Number Of Time Send: 1
Number Of Time Faxed: 0
Number Of Time Faxed: 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 4049130
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: AISHA
Customer Middle Initial:
Customer Last Name: BRADLEY
Account Number: [REDACTED]
Service Address 1: 6225 ELLSWORTH ST
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19143
Service Zip 4:
Decision Issue: N
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 5958.51
Date Closed: 2025-05-06
Resolution: DISMISSAL LETTER SENT—CASE DISMISSED. CUSTOMER DEFAULTED ON PRIOR PUC PAR.
Balance Date: 2025-05-05
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 86.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2025-05-06
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00
BCS Investigator First Name: MICHAEL
BCS Investigator Last Name: HOCH
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7172658273