



**900 Race Street  
6<sup>th</sup> Floor  
Philadelphia, PA 19107**

**Suzan DeBusk Paiva  
Associate General Counsel  
Suzan.d.paiva@verizon.com**

October 15, 2025

**Via Electronic Filing**

Matthew L. Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Filing Room (2 North)  
Harrisburg, PA 17120

RE: Arnaldo Bertola v. Verizon Pennsylvania LLC  
Docket Number: C-2025-3057717  
**CERTIFICATE OF SATISFACTION**

Dear Secretary Homsher:

Enclosed please find a Certificate of Satisfaction in connection with the above-referenced case, which is being electronically filed today. This Certificate indicates that Verizon Pennsylvania LLC (“Verizon PA”) has satisfied the issues raised in the Formal Complaint filed by Arnaldo Bertola at Docket No. C-2025-3057717.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Arnaldo Bertola files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3057717 shall be withdrawn and the Commission’s file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Arnaldo Bertola later object to this filing, Verizon PA reserves its right to file an Answer at that time.

If you have any questions with regard to this filing, please direct them to me. Thank you for your attention to this matter.

Very truly yours,

Suzan D. Paiva  
Counsel for Verizon Pennsylvania LLC

SDP/sau  
Enclosures

**Via U.S First Class Mail**

cc: Office of Administrative Law Judge  
Cynthia Lehman, Mediator  
Arnaldo Bertola

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ARNALDO BERTOLA	:	
	:	
Complainant	:	
	:	
v.	:	Docket No. C-2025-3057717
	:	
VERIZON PENNSYLVANIA LLC,	:	
	:	
Respondent	:	

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**CERTIFICATE OF SATISFACTION**

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I, Suzan D. Paiva, an attorney representing Verizon Pennsylvania LLC (“Verizon PA”) in this matter, hereby certify that the issues raised in the Formal Complaint filed by Arnaldo Bertola with the Pennsylvania Public Utility Commission (“Commission”) and assigned Docket No. C-2025-3057717 have been satisfied.

This Certificate of Satisfaction is provided pursuant to 52 Pa. Code §5.24(b). Unless Arnaldo Bertola files an objection to this Certificate within ten (10) days of its filing, the Formal Complaint filed at Docket No. C-2025-3057717 shall be withdrawn and the Commission’s file closed.

Verizon PA is filing this Certificate of Satisfaction in lieu of its Answer in this matter. Should Arnaldo Bertola later object to this filing, Verizon PA reserves its right to file an Answer at that time.



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Suzan D. Paiva  
Attorney ID 53853  
Verizon  
900 Race Street, 6<sup>th</sup> Floor  
Philadelphia, PA 19107

DATE: October 15, 2025

Counsel for Verizon Pennsylvania LLC

## CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the party listed below, in accordance with the requirements of 52 Pa. Code §1.54 (relating to service by a party).

**Service by First Class Mail:**

Arnaldo Bertola  
2145 Lehigh Pkwy N.  
Allentown, PA 18103-2918

Dated this 15<sup>th</sup> day of October, 2025.



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Suzan D. Paiva  
Counsel for Verizon Pennsylvania LLC