

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

STACEY ELLA REDMOND
Complainant

v.

DOCKET NO. C-2025-3057426

PECO ENERGY COMPANY
Respondent

MOTION TO CHALLENGE CONTESTED ISSUES AND/OR CLARIFY

It is with deep concern that I write this motion. This is not a matter of monetary focus, but it is a serious effort and call for the authority of a utility monopoly to inspect its infrastructure and maintain a promise that was made in its conception. That promise was to provide a safe form of voltage to our homes, to protect these same homes from the surge of that voltage, and to prevent loss through information and renewal, repair, and replacement of equipment that is faulty.

I live in a neighborhood of generational homes built in the 1920s and earlier. We are experiencing a drastic change with the creation of the now surrounding massive homes and complexes that demand exponentially more voltage after a power outage than the original two-story generational homes we own.

It is the CAPACITORS, NOT THE TRANSISTORS, that step down the voltage so that we do not receive the surge of voltage to our homes after power is restored when there is a power outage/blackout in our multi-structured neighborhood. This is not happening efficiently. Our smaller generational older homes are receiving surges that “blow” our appliances.

To this detail, I make the following corrections to the errors in opposing counsel’s OBJECTIONS:

Error: It is the CAPACITOR placed on the street that “steps down” the voltage, not the TRANSITOR as written in your objection.

Solution: There has to be an inspection and or repair/replacement of the CAPACITORS so they work efficiently to correct the “step down” process for all of the homes in our now multi-structured neighborhood. Not just the new construction homes and apartments.

As a residential customer of PECO through the Right to Know Act, the burden of proof is not on us as the consumer to prove this is happening, but on PECO to show that our homes are safe.

As of yet, I have not seen or heard of any investigators or investigation taking place to show that the capacitors are and were working efficiently on the date of the complaint or now.

In addition to the transparency of the investigation's results comes an ability to relief from the consequences of a failure to provide the "step down" process. This process ensures safe voltage in to our older generational homes as well as new construction homes and apartments, continuously.

Error: The TARIFF is not to "block" relief.

Correction: The tariff is to place parameters on this relief so that PECO is not burdened.

This should have been discussed by Mr. Golden of PECO, with the details and the parameters. Instead, he said, although the "block out" could have been caused by any number of reasons, he is not reimbursing me. He said nothing about the capacitor. When I called back to talk, I was put on an answering service since Mr. Golden called me outside of PECO's working hours.

The replacement of my appliances is not dependent on PECO, but there is relief where it directs the cause of this relief to be corrected, preventing future issues.

MY REPLACEMENT OF NEW APPLIANCES SHOULD NOT COME WITH THE BURDEN OF PECO BLOWING THEM OUT AGAIN.

Error: Implying that I used the PUC to make PECO pay reimbursement.

Correction: I am aware that the PUC does not have the "power" to make a monopoly like PECO pay. The PUC is a step in the process that provides a direction for fair and communicative action between consumers and companies like PECO. The PUC is a motivating mediation tool to initiate a cooperative description of a problem and solution when consumers feel burdened by the "imaginary force" of monopolies. The PUC supports concerns and tries to find ways to negotiate positive progressive paths for both parties.

That communication was broken when Mr. Golden of the PUC did not even send the PUC his evidence or documentation. He said he would call the PUC and tell them that he denied me, but he never called them.

The PUC is a vehicle to start the complaint process informally, as a level in the proper chain of command. It ensures that I have all documents, conversations, and initial informal complaint steps completed toward a solution. When the process is not respected by opposing parties, we as consumers are allowed to file a formal complaint for help. This is what I had to do.

Mr. Golden of the PUC confirmed that the issue of outages and surges exists. The fact that he states/admits it does not free PECO from blame for a worn and/or faulty infrastructure whose consequences fall on the older homes. It is therefore a consequence of probability that I am reimbursed.

Infrastructure issues, sadly, are a reality in Philadelphia, with the latest involving the deterioration of PECO wires that caused a fire and burned people in Southwest Philadelphia after balloons were released.

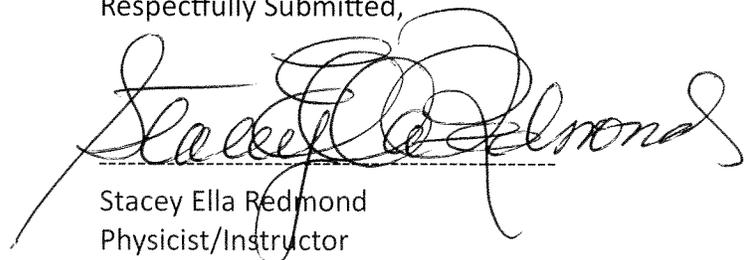
This is not a legal war of words and/or phrases with legal jargon that diverges from the dangerous issue at hand. I am disappointed that your argument is more, if I am, through exact terminology and legal terms, given the right to write the complaint. This, rather than contacting me to have a detailed, informative discussion to pinpoint and investigate this serious issue in PECO's infrastructure.

In writing this and in opening up this complaint, whether informal or formal, whether mediated or judged, I do this so that it's on the record that it exists. I hope that in the process of law, there need to be no fatalities before a resolution is reached.

This means that past conversations should have included repair, replacement, and/or settlement. It is evident that PECO would rather fight a legal battle than correct, repair, or replace worn or broken parts of an infrastructure that can potentially endanger its consumers.

I am therefore requesting a judge to oversee and/or decide on this very important and urgent complaint against PECO.

Respectfully Submitted,

A handwritten signature in black ink, appearing to read "Stacey Ella Redmond". The signature is written in a cursive style with a large, looping initial "S".

Stacey Ella Redmond
Physicist/Instructor
Retired

267-357-6755
Belovedandbles@aol.com

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VERIFICATION

I, Stacey Ella Redmond, Complainant, hereby declare that the facts set forth in the foregoing pleading are true to the best of my knowledge, information and belief, and that I make this verification subject to the penalties of 18 Pa. C.S. §4904 pertaining to false statements to authorities.

Date: October 13, 2025

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Stacey Ella Redmond

CERTIFICATE OF SERVICE

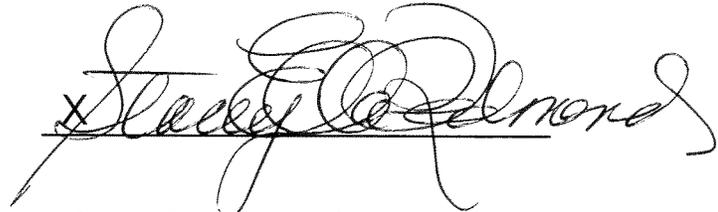
I, Stacey Ella Redmond, hereby certify that I have on the day served a copy of Complainant's Answer in the above matter upon all interested parties by emailing a copy to:

Khadijah Scott
Counsel for PECO Energy Company
2301 Market street, S23-1

Philadelphia, PA 19103

(267)533-1830
Fax: 215.568.3389
Khadijah.Scott@exeloncorp.com

Dated: October 13, 2025

A handwritten signature in black ink that reads "Stacey Ella Redmond". The signature is written in a cursive style and is positioned above a horizontal line.

Stacey Ella Redmond
Physicist/Instructor, Retired
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Belovedandbles@aol.com