

1
2
3
4
5
6
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25

Everette Jones,		
v.		Docket No.:
Philadelphia Gas Works		C-2025-3055776
Initial Call-In		
Telephonic Hearing		

Pages 1 - 26

Judge's Chambers
State Office Building
801 Market Street
Philadelphia, PA

Tuesday, September 9, 2025
Commencing at 10:21 a.m.

INDEX TO EXHIBITS

Docket No. C-2025-3055776

Hearing Date: September 9, 2025

<u>NUMBER</u>		<u>FOR IDENTIFICATION</u>	<u>IN EVIDENCE</u>
1	Statement of Account	20	20
2	Mr. Jones' Contact to PGW	20	20
3	Mr. Jones' Informal BCS Number	20	20

Specific Service Agreement Statement of Account SA- 1221878437

Customer Name	From Date	To Date			
EVERETT JONES	10/1/2024	9/2/2025			
Service Address	Account Number	S A Number	Meter	Rate/Class	
4425 PARRISH ST Apt B203 PHIL, PA 191041373		1221878437	2106330	GS	

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
2/12/2025	BILL	5038	R	65	133	2.05	1961		3/10/2025	\$221.45	\$221.45	\$221.45
3/7/2025	BILL	5103	R	29	65	2.24	809		4/1/2025	\$112.99	\$334.44	\$334.44
3/24/2025	PAY							Debit Card		(\$25.99)	\$308.45	\$308.45
3/26/2025	INTAPL									(\$0.05)	\$308.40	\$308.40
3/26/2025	DEPAPL									(\$87.00)	\$221.40	\$221.40
4/6/2025	BILL	5164	R	29	61	2.1	395		4/30/2025	\$130.25	\$351.65	\$351.65
5/7/2025	LPC									\$5.27	\$356.92	\$356.92
5/7/2025	BILL	5206	R	32	42	1.31	229		6/2/2025	\$90.61	\$447.53	\$447.53
6/4/2025	PAY							Debit Card		(\$90.61)	\$356.92	\$356.92
6/6/2025	LPC									\$5.27	\$362.19	\$362.19
6/6/2025	BILL	5229	R	30	23	0.77	68		7/1/2025	\$55.07	\$417.26	\$417.26
7/8/2025	BILL	5245	R	29	16	0.55	4		7/31/2025	\$44.18	\$461.44	\$461.44
8/7/2025	BILL	5266	R	33	21	0.64	0		9/2/2025	\$52.54	\$513.98	\$513.98
8/21/2025	PAY							Credit Card		(\$250.00)	\$263.98	\$263.98
8/28/2025	XFER									(\$263.98)	\$0.00	\$0.00
8/28/2025	XFER									\$263.98	\$263.98	\$263.98
8/28/2025	CANB									(\$52.54)	\$211.44	\$211.44
8/28/2025	BSEGNCN									\$0.00	\$211.44	\$211.44
8/28/2025	CANB									(\$44.18)	\$167.26	\$167.26
8/28/2025	BSEGNCN									\$0.00	\$167.26	\$167.26
8/28/2025	CANB									(\$55.07)	\$112.19	\$112.19
8/28/2025	BSEGNCN									\$0.00	\$112.19	\$112.19
8/28/2025	LPCWVE									(\$5.27)	\$106.92	\$106.92
8/28/2025	CANB									(\$90.61)	\$16.31	\$16.31
8/28/2025	BSEGNCN									\$0.00	\$16.31	\$16.31
8/28/2025	LPCWVE									(\$5.27)	\$11.04	\$11.04
8/28/2025	CANB									(\$130.25)	(\$119.21)	(\$119.21)

Transaction Date	Transaction Type	Read Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/28/2025	BSEGNCN									\$0.00	(\$119.21)	(\$119.21)
8/28/2025	CANB									(\$112.99)	(\$232.20)	(\$232.20)
8/28/2025	BSEGNCN									\$0.00	(\$232.20)	(\$232.20)
8/28/2025	CANB									(\$221.45)	(\$453.65)	(\$453.65)
8/28/2025	BSEGNCN									\$0.00	(\$453.65)	(\$453.65)
8/28/2025	BILL	5266	R	181	226	1.25	1474		9/23/2025	\$478.29	\$24.64	\$24.64

Customer Contact: Turn On

Date: 02/12/2025 Time: 8:39:00 AM Source: JetSearch Related Tran:

CC Type: SER0 - Turn On Created: 02/12/2025 at: 8:39:30 AM by: BBRADLEY

Area: 800 - Residential General Service Changed: 02/12/2025 at: 8:41:11 AM by: BBRADLEY

Surveyable Auto Delete Date: 02/12/2029 Class: Inquiry

Comments: Turn On (AMR) Applicant Everett Jones called to establish service at 4425 Parrish St Unit B203. Per NWSV CC on 2/10/25, he FAILED Experian & is LINKED to premise since 12/24. Gas is ON, so full SD of \$174 will be required & be billed in 3 installments. 50% of SD of \$87 will be billed on 1st bill, 25% of \$43.50 on 2nd bill & remaining 25% of \$43.50 on 3rd bill. Sent contact to AMD to prorate as of link date 12-24. Advised 1st bill may take 1-2 billing cycles to generate. A/S

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User

Priority: Review Group...

Account: [Redacted] Jones, Everett

Premise: 4425 Parrish St,B203/Phila,Pa

Person: Jones, Everett

Change Cancel

Customer Contact: Customer Review Unit

Date: 03/26/2025 Time: 1:48:00 PM Source: JetSearch Related Tran: Account Maintenance

CC Type: CRU - Customer Feview Unit Created: 03/26/2025 at: 1:48:30 PM by: JROSE

Area: 800 - Residential General Service Changed: at: by:

Surveyable Auto Delete Date: 03/26/2030 Class: Inquiry

Comments: _CRU_ Canceled the deposit in the interest of good customer realations

Letter

Status: Print Date: Run Number: Reprint:

Template:

Review List Tickler

Follow Up: to Review Group to User

Priority: Review Group...

Account: [REDACTED] Jones, Everett

Premise: 4425 Parrish St, B2J3/Phila, Pa

Person: Jones, Everett

Customer Contact: Pro Rate [X]

Date: 08/28/2025 Time: 2:24:00 PM Source: JetSearch Related Tran: Account Maintenance
CC Type: BIL6 - Pro Rate Created: 08/28/2025 at: 2:24:30 PM by: EDELGADO
Area: 800 - Residential General Service Changed: at: by:
 Surveyable Auto Delete Date: 08/28/2029 Class: Inquiry

Comments: Rebilled this COR, changed his link date from 12/1/2024 index 4905 to when lease began as of date 2/5/2025 (using AMR provan logic) @ index 5040, cancelled all his bills and rebilled him from lease date 2/5/2025 index 5040 to current 8/5/2025 @ AMR index 5266 for a total of 266ccf's of consumption of gas in the amount of \$478.29 per customer contact 8/28/2025.

Letter

Status: Print Date: Run Number: Reprint: [v]
Template:

Review List Tickler

Follow Up: [] to Review Group to User
Priority: [] Review Group... []

Account: [REDACTED] Jones, Everett [v]
Premise: 4425 Parrish St,B203/Phila,Pa [v]
Person: Jones, Everett [v]

[Change] [Cancel]

PHILADELPHIA GAS WORKS

PUC

Opening XML

Case Number: 4045102
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: EVERETT
Customer Middle Initial:
Customer Last Name: JONES
Customer Account Number: [REDACTED]
Customer Home Phone w/ Area Code:
Customer Work Phone w/ Area Code:
Customer Service Class: RESIDENTIAL
Customer Mail Address 1:
Customer Mail Address 2:
Customer Mail Address City:
Customer Mail Address State:
Customer Mail Address Zip:
Customer Mail Address 4-Zip:
Customer Service Address 1: 4425 PARRISH ST
Customer Service Address 2: BUILDING B UNIT 203
Customer Service Address City: PHILADELPHIA
Customer Service Address State: PA
Customer Service Address Zip: 19104
Customer Service Address 4-Zip:
Customer Family Adults: 0
Customer Family Children: 0
Customer Family Age:
Gross Income
Source **Income Amount**
Date Open: 2025-03-07
Reason For Contact: BILLING DISPUTES (# 18)
Term Date:
Business Name:
Case Problem: 18 - BILLING DISPUTE - THE CUSTOMER JUST BEGAN HIS SERVICE WITH PGW ON FEBRUARY 12, 2025. HE JUST RECEIVED A BILL FOR \$308 THAT IS DUE ON MARCH 10. HE HAS HAD SERVICE FOR LESS THAN A MONTH AND IS CONCERNED THAT THIS IS A HIGH AMOUNT FOR THAT LENGTH OF TIME, AND POSSIBLE HE IS PAYING FOR THE LAST TENANT'S BILL. - RELIEF SOUGHT - PLEASE INVESTIGATE WHETHER THIS IS HIS BILL, OR LEFT OVER FROM THE PRIOR TENANT THE CELL PHONE NUMBER [REDACTED] HAS BEEN ALLOWED TO BE SHARED. THE EMAIL ADDRESS ELJONED34@GMAIL.COM HAS BEEN ALLOWED TO BE SHARED.

Company Position: 03/07/2025 THE CUSTOMER HAS CALLED SEVERAL TIMES REGARDING THIS ISSUE. HE WAS TOLD AT ONE TIME THAT HE MUST PAY THIS BILL REGARDLESS OF WHO IT MAY BELONG TO.

Related Information:

Case Misc Info:

Hot Issue:

Case Origin: TELEPHONE

Prior Case Number:

Universal Service: M

Arrearage: 0

BCS Investigator First Name: BCS

BCS Investigator Last Name: CASE POOL

BCS Investigator Phone w/ Area Code: [REDACTED]

BCSIntaker First Name: MARY

BCSIntaker Last Name: RINEER

Number Of Time Send: 1

Number Of Time Faxed: 0

Number Of Time Faxed: 7172658273

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 4045102
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: EVERETT
Customer Middle Initial:
Customer Last Name: JONES
Account Number: ██████████
Service Address 1: 4425 PARRISH ST
Service Address 2: BUIDING B UNIT 203
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19104
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 221.40
Date Closed: 2025-05-01
Resolution: DECISION ISSUED: CASE DISMISSED. THE CUSTOMER WAS CONNECTED TO THE PROPERTY SINCE 12/01/2024, PER AN EXPERIAN CREDIT CHECK. DUE TO BEING CONNECTED TO THE PROPERTY, THE COMPANY HELD THE CUSTOMER RESPONSIBLE FOR CHARGES FROM 12/01/2024, PER PA REGULATIONS. THE CUSTOMER WAS NOT HELD RESPONSIBLE FOR THE BILL FROM THE PRIOR TENANT. IF THE CUSTOMER NEEDS A PAYMENT ARRANGEMENT ON THE ACCOUNT BALANCE, THE CUSTOMER MAY CONTACT THE COMPANY.
Balance Date: 2025-03-27
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 97.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2025-05-05
Paragraph:

Bill Date:

Reconnect Amount: 0

Pay Amount: 0.00

BCS Investigator First Name: BRANDON

BCS Investigator Last Name: LOVE

Number Of Time Send: 1

Number Of Time Faxed: 0

PUC Fax: 7172658273