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October 23, 2025

***By Electronic Filing***

Matthew L. Homsher, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street – Second Floor North  
Harrisburg, PA 17120

RE: Community Utilities of Pennsylvania Inc. Water Division;  
Docket No. R-2023-3042804

Community Utilities of Pennsylvania Inc. Wastewater Division;  
Docket No. R-2023-3042805

**COMMUNITY UTILITIES OF PENNSYLVANIA INC. WATER AND  
WASTEWATER DIVISION COMPLIANCE FILING – LOW INCOME  
QUARTERLY UPDATE FOR THIRD QUARTER 2025**

Dear Secretary Homsher:

Pursuant to the Commission-approved settlement at the above referenced docket, CUPA is submitting this quarterly report regarding its low-income program for water and wastewater customers.

CUPA has had 325 unique customers request participation in the program. CUPA has contracted with Dollar Energy for administration of eligibility determinations for the program. CUPA has submitted the list of low-income applicants to Dollar Energy. Dollar Energy is continuing to review applicants for eligibility and uses 3 methods of communication (phone call, letter, and email).

Dollar Energy has confirmed 72 applicants as eligible. These customers are being billed at the low-income rate. The total water consumption for these customers in the third quarter 2025 is 908,837 gallons. The total wastewater consumption for these customers in the third quarter 2025 is 894,537 gallons. The associated revenue surplus attributable to low-income rates participation from February 2022 through September 2025 is \$293,442.66.

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In the third quarter of 2025, CUPA incurred \$641.66 of costs associated with administration of the low-income program.

Thank you for your attention to this matter. If you have any questions, please contact me at (717) 236-1300.

Very truly yours,

*/s/ Whitney E. Snyder*

Whitney E. Snyder (Attorney ID No. 316625)

*Counsel for  
Community Utilities of Pennsylvania Inc.*

WES/das

cc: Per Certificate of Service

## CERTIFICATE OF SERVICE

I hereby certify that I have this day served a true copy of the foregoing document upon the parties, listed below, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a party).

### BY ELECTRONIC MAIL ONLY

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/s/ Whitney E. Snyder  
Whitney E. Snyder

Dated this 23<sup>rd</sup> day of October, 2025.