

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Jasmine White	:	
	:	
v.	:	C-2025-3056870
	:	
PPL Electric Utilities Corporation	:	

**INTERIM ORDER
REQUIRING COMPLAINANT TO OBTAIN LEGAL COUNSEL**

This Interim Order directs Complainant to file an appropriate pleading or response, indicating whether: (1) Complainant filed the Complaint on her own behalf or that of a limited liability company; or (2) if on behalf of a limited liability company, cause the entry of appearance of legal counsel.

On August 12, 2025, Jasmine White¹ (Complainant or Ms. White) filed a Formal Complaint (Complaint) with the Pennsylvania Public Utility Commission against PPL Electric Utilities Corporation (PPL or the Company), alleging that PPL threatened to shut off service or already shut off service. Complaint ¶ 4. Ms. White further alleged:

PPL cut my services off I believe on June 18 at the restaurant I lost all my inventory and I had a hard time coming up with money to pay them. I paid \$625 and was told I will get on a payment arrangement however I couldn't afford the arrangement that they gave me and I would be back at Square 1.

Id.

For relief requested, Ms. White noted, "I would like an affordable payment arrangement." Complaint ¶ 5.

¹ The Complaint states, "[i]f your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below." "Hearts of Gold" is listed. Complaint ¶ 1.

On September 3, 2025, PPL filed an Answer averring that the service address is associated with a small commercial account for her business, Hearts of Gold LLC. Answer ¶ 1.

On September 3, 2025, PPL filed a New Matter, accompanied by a Notice to Plead alerting Complainant she should file a reply within 20 days after service. In the New Matter, PPL pled upon information and belief, Complainant brought the Complaint on behalf of a corporate entity. New Matter ¶ 2. PPL averred Commission regulations require corporate entities to be represented by an attorney in an adversarial proceeding. 52 Pa. Code §§ 1.21-1.23; New Matter ¶ 3. PPL requested the Commission require the Complainant to have legal representation in this proceeding after the filing of PPL's Answer and New Matter. New Matter.

On September 10, 2025, the Commission issued an Initial Telephonic Hearing Notice (Notice) setting a hearing in this matter for Friday, October 31, 2025, at 10:00 a.m. The Notice provided:

If you are an individual, you may represent yourself or you may have an attorney represent you. All others, including a partnership, corporation, limited liability company, trust, association, or governmental agency or subdivision, must be represented by an attorney licensed to practice law in Pennsylvania, or admitted pro hac vice. Only an attorney may represent someone else.

Notice ¶ **REPRESENTATION.**

On September 10, 2025, I issued a Prehearing Order for Telephone Hearing (Prehearing Order) to provide the parties with the requirements and procedures for the October 31, 2025 Hearing. The Prehearing Order provided, *inter alia*:

7. REPRESENTATION. If you are an individual, you may represent yourself or you may have an attorney representing you. All others, including a partnership, corporation, **limited liability company**, trust, association, or governmental agency or subdivision, **must be represented by an attorney licensed to practice law in Pennsylvania, or admitted pro hac vice.** [52

Pa. Code §§ 1.21, 1.22] And, unless you are an attorney, you may not represent someone else.

Prehearing Order ¶ 7. (Emphasis added.)

On October 20, 2025, PPL filed a letter² (Letter Request) at the instant docket requesting that the Commission require Complainant to obtain legal representation, and if Complainant fails to obtain legal representation, that the Complaint be dismissed with prejudice. Letter Request.

To date, neither Complainant nor anyone on her behalf filed an appropriate pleading or response, indicating whether: (1) Complainant filed the Complaint on her own behalf or that of a limited liability company; or (2) if on behalf of a limited liability company, cause the entry of appearance of legal counsel.

Under the circumstances, the following order will be entered.

ORDER

THEREFORE,

IT IS ORDERED:

1. That, prior to October 31, 2025, Complainant is directed to: (1) file a pleading explaining why legal counsel is not required pursuant to the Commission's regulations; or (2) cause legal counsel to enter her or his appearance on Complainant's behalf.

² In the future, any request for relief must be in the form of an appropriate pleading and requisite notice to plead, filed with the Commission's Secretary Bureau, and served contemporaneously on the presiding officer and opposing party. *See, e.g.*, 52 Pa. Code § 5.103.

2. That, in accordance with the Notice and Prehearing Order issued at the instant docket, Complainant, if a partnership, corporation, limited liability company, trust, association, or governmental agency or subdivision, is directed to obtain legal counsel to appropriately represent Complainant at the evidentiary hearing scheduled for October 31, 2025.

3. That, in accordance with the Notice and Prehearing Order issued at the instant docket, the Parties shall convene as scheduled for the evidentiary hearing on October 31, 2025, at 10:00 a.m.

4. That, Complainant is advised that if Complainant is a partnership, corporation, limited liability company, trust, association, or governmental agency or subdivision, Complainant will not be permitted to participate in the October 31, 2025, hearing without legal representation.

Date: October 27, 2025

/s/
Emily A. Farren
Administrative Law Judge

C-2025-3056085 - JASMINE GRIFFIN-WHITE v. UGI UTILITIES, INC (GAS DIVISION)

Revised: September 22, 2025

JASMINE GRIFFIN-WHITE

1220 N 3RD STREET

HARRISBURG PA 17102

223-797-6614

Jasmine.griffwhite@gmail.com

Served via USPS First-Class mail October 27, 2025

HAYLEY E WILBURN ESQUIRE

DEVIN T RYAN ESQUIRE

ALICE A WADE ESQUIRE

POST AND SCHELL PC

ONE OXFORD CENTRE

301 GRANT STREET SUITE 3010

PITTSBURGH PA 15219

717.612.6052

hwilburn@postschell.com

dryan@postschell.com

alice.wade@postschell.com

Served via eService October 27, 2025

(Counsel for UGI Utilities, Inc.- Gas Division)