

**BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Jeffrey Hubbard	:	
	:	
v.	:	Docket # C-2025-3057845
	:	
Pennsylvania-American Water Company	:	

**INTERIM ORDER  
SETTING RESOLUTION CONFERENCE**

On or about October 02, 2025, Jeffrey Hubbard ("Complainant"), filed a Complaint against Pennsylvania-American Water Company ("Respondent"), at the above-captioned docket number. On or about October 23, 2025, Respondent filed an Answer to the Complaint.

Based upon a review of the information contained in this material, I direct the parties to attempt to resolve this matter themselves. Respondent shall contact Complainant to set a mutually convenient date and time for Respondent and Complainant to hold a conference about resolving the case. The conference must take place no later than November 26, 2025, unless this is not possible.

**Within ten (10) days following the conference, Respondent shall file a short report with Mediator Cynthia Lehman ("Mediator"), setting forth:**

- (a) The date of the conference.
- (b) Who participated for each party.
- (c) A statement whether a full resolution, including withdrawal of Complaint, was achieved, and, if not, whether the parties' consent to have this case set for mediation by the mediation staff of the Commission; and
- (d) A statement of any issues which have been resolved, if a full resolution was not achieved.



**C-2025-3057845 - JEFFREY HUBBARD v. PENNSYLVANIA-AMERICAN WATER COMPANY**

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Served via email on October 29, 2025

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*(Counsel for Pennsylvania-American Water Company)*