



COMMONWEALTH OF PENNSYLVANIA
PENNSYLVANIA PUBLIC UTILITY COMMISSION
COMMONWEALTH KEYSTONE BUILDING
400 NORTH STREET
HARRISBURG, PENNSYLVANIA 17120
October 30, 2025

Docket No. A-2025-3058125
Utility Code: 1127895

CERTIFIED

JAMES WARRICK CHIEF SALES OFFICER
CITADEL BPO SOLUTIONS LLC DBA THE ENERGY CENTER USA
330 CENTRAL AVE STE 1220
ST PETERSBURG FL 33701

RE: Electric Generation Supplier License Application

Dear Mr. Warrick:

On September 30, 2025, the Pennsylvania Public Utility Commission (Commission) received Citadel BPO Solutions LLC dba The Energy Center USA's Application for an Electric Generation Supplier (EGS) license.

Sections 2.b and 8.e the Application were incomplete or not properly completed (missing formation documentation and professional detailed resumes with date ranges). In order for the Commission to accept the Application for review, these deficiencies must be corrected. Failure to respond timely will result in the Application being deemed rejected¹ and the docket will be closed.

Please use the Commission's efilng system or an overnight delivery service to submit the requested information to the Secretary of the Commission **within 20 days** from the date of this letter. Please submit revised Application pages for each section. The Commission accepts all public documents through our efilng system and strongly recommends companies open an efilng account through the Commission's website at <https://efiling.puc.pa.gov>. Use of the efilng system will ensure that submissions by the company are received timely and receipt can be verified.

The overnight address for hard-copy or confidential responses is:

Matthew L. Homsher, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

¹ See Pa. Code 52 § 54.32(e)

Please note that all documents requiring notary stamps must have original signatures.

If Citadel BPO Solutions LLC dba The Energy Center USA decides to withdraw its Application, please reply notifying the Commission of such a decision.

Finally, if any problems arise that prevent a full timely response or if any clarification of this letter is required, please contact Stephen Jakab of the Commission's Bureau of Technical Utility Services via e-mail at sjakab@pa.gov.

Sincerely,

A handwritten signature in black ink that reads "Matthew L. Homsher". The signature is written in a cursive style with a large initial "M".

Matthew L. Homsher
Secretary

Cc: Michael Guin
Email: Michael.guin@stevenslee.com