



COMMONWEALTH OF PENNSYLVANIA  
PENNSYLVANIA PUBLIC UTILITY COMMISSION  
COMMONWEALTH KEYSTONE BUILDING  
400 NORTH STREET  
HARRISBURG, PENNSYLVANIA 17120  
October 30, 2025

Docket No. M-2024-3052155  
Utility Code: 311095

JESSICA MATUSHEK  
CTSI LLC  
100 CTE DRIVE  
DALLAS PA 18612

Re: CTSI, LLC d/b/a Frontier Communications CTSI Company (Company)  
2024 Pennsylvania Universal Service Fund (PaUSF) Carrier Compliance Review Report

Dear Ms. Matushek:

Pursuant to the Pennsylvania Public Utility Commission's (Commission) *2023 PaUSF Annual Rate Adjustment Order*,<sup>1</sup> the PaUSF Administrator, Rolka Loube Saltzer, LLC (Rolka Loube), conducted a carrier compliance review of the Company to ensure that the Company's PaUSF filings were compliant with Commission regulations. Commission Staff has reviewed the Carrier Review Report (Report) for the Company that was submitted to the Commission by Rolka Loube on July 29, 2025. In the Report, Rolka Loube notes that the Company did not report the correct amount of miscellaneous intrastate retail revenues on its 2023 Development of Assessment Data Request. The Review analysis established that the company did not include in its 2023 Pa. USF reportable revenues an amount associated with its intrastate retail VoIP services. The Company's revenue accounting methodology classified these VoIP services and the associated revenues as "deregulated" or unregulated and, as such, it excluded them from its Pa. USF revenue reporting calculation. Rolka Loube calculates the Company's non-reported amount for calendar year 2023 miscellaneous intrastate retail revenues for PaUSF purposes is \$48,746.93. Rolka Loube recommends that the Company amend its 2023 PaUSF Development of Assessment Data Request to include this non-reported miscellaneous intrastate retail revenue and remit the incremental PaUSF contribution assessment payment of \$1,395.59 associated with the previously non-reported revenue. Rolka Loube also recommends that the Company modify its reporting practices to ensure correct reporting going forward. The Company agrees with the report.

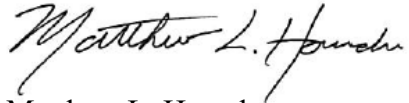
In accordance with the *2023 PaUSF Annual Rate Adjustment Order* and applicable Commission regulations, the Report is approved. Accordingly, if it has not done so already, the Company is directed to submit a revised 2023 PaUSF Development of Assessment Data Request reflecting the previously non-reported \$48,746.93 intrastate retail revenue amount and to coordinate payment of the additional \$1,395.59 contribution amount with the PaUSF Administrator. In addition, the Company is directed to modify its reporting practices to ensure that it reports the correct revenue amounts going forward. The Company shall file confirmation of the foregoing with the Commission at the above docket within 30 days of the date of this letter. Upon the Company's filing of confirmation with the Commission, this docket shall be closed.

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<sup>1</sup> See Pennsylvania Universal Service Fund Annual Rate Adjustment, Docket Number M-00001337 (Order entered December 7, 2023) (*2023 PaUSF Annual Rate Adjustment Order*).

If you are dissatisfied with the resolution of this matter, you may, as set forth in 52 Pa. Code § 5.44, file a petition with the Commission within 20 days of the date of this letter. If you have any questions in this matter, please contact Ryan Kravitz, Telco Section, Bureau of Technical Utility Services at (717) 783-5941 or [rykravitz@pa.gov](mailto:rykravitz@pa.gov).

Sincerely,

A handwritten signature in cursive script that reads "Matthew L. Homsher".

Matthew L. Homsher  
Secretary

cc: David Kennerly, Rolka Loube Saltzer, LLC