
Hayley E. Wilburn

hwilburn@postschell.com
412-506-6362 Direct
412-227-9065 Direct Fax
File #: 213675

October 29, 2025

VIA EMAIL

The Honorable Emily A. Farren
Administrative Law Judge
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Re: Jasmine Griffin-White v. UGI Utilities, Inc. - Gas Division
Docket No. C-2025-3056085

Your Honor:

UGI Utilities, Inc. – Gas Division (“UGI Gas” or the “Company”) respectfully submits this letter regarding the evidentiary hearing that is scheduled for October 31, 2025, in the above-referenced proceeding.

On Wednesday, October 29, 2025, counsel for UGI Gas spoke with Jasmine Griffin-White (the “Complainant”) to discuss settlement and/or any questions the Complainant may have had before the evidentiary hearing. During this call the Complainant informed me that she had not received several of the documents that had been served by the Commission.

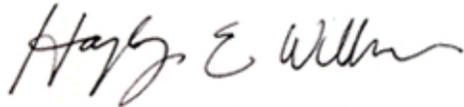
I checked the Hearing Notice, Prehearing Order, and Interim Order served in the above-referenced proceeding, and saw that each of these documents had been mailed to an address that was not listed by the Complainant in the Formal Complaint, and which the Complainant represented to me was not the correct address. The service form also indicated that these documents had been emailed to the Complainant. The Hearing Notice and Prehearing Order were sent to heartsofgoldhc8@gmail.com, which is the email address listed on the Formal Complaint by the Complainant. However, in my recent emails to the Complainant at that email address, my emails have been returned as undeliverable.

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The Complainant informed me that a better email address at which to reach her is jasmine.griffwhite@gmail.com. It appears from the service form that the Interim Order was sent to this email address.

To ensure that the Complainant had any necessary information, I forwarded the Hearing Notice, Prehearing Order, and Interim Order to the Complainant via email today, October 29, 2025, at 1:46 PM, using the email address jasmine.griffwhite@gmail.com. Therefore, it is the Company's understanding that the Complainant now has these documents.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Hayley E. Wilburn". The signature is fluid and cursive, with the first name being the most prominent.

Hayley E. Wilburn

HW/bfc

cc: Matthew L. Homsher, Secretary (*Letter and Certificate of Service only*)
Certificate of Service

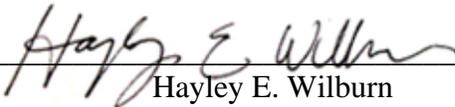
CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following persons, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54 (relating to service by a participant).

VIA EMAIL AND FIRST-CLASS MAIL

Hearts of Gold
Jasmine White
912 N 3rd Street
Harrisburg, PA 17102
heartsofgoldhc8@gmail.com
jasmine.griffwhite@gmail.com

Date: October 29, 2025



Hayley E. Wilburn