



Provision Power and Gas, LLC
2305 E. Cesar Chavez Street, Austin, Texas 78702
512-846-7097 | hello@getprovision.com

October 30, 2025

VIA ELECTRONIC FILING

Secretary Matthew L. Homsher, Esq.
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor

Re: Application of Provision Power and Gas, LLC for Approval to Offer, Render, Furnish or Supply Electricity or Electric Generation Services as a Supplier in the Commonwealth of Pennsylvania; Docket No. A-2025-3057437

Dear Secretary Homsher:

On behalf of Provision Power and Gas, LLC, and in reference to Docket No. A-2025-305743, enclosed for electronic filing please find **Exhibit 0 – Disclosure Statement**, which has been reviewed and approved by the Bureau of Consumer Services.

Please direct any questions or correspondence related to this application to the undersigned.

Sincerely,
Laura Alter

Retail Energy Division GM
Provision Power and Gas, LLC
512-796-4927
laura@getprovision.com

Exhibit O

8. DISCLOSURE STATEMENT



Provision | Contract Summary

Thank you for choosing Provision! We're proud to be your local competitive electric generation supplier. Your electricity distribution company (EDC) will continue to deliver your electricity, and Provision will manage the supply portion of your service. Please keep this document for your records.

| Supply Type | EDC | Rate Type | Rate | Entire Term | Cancel Fee | Green |
|--------------|------------|--------------|--------------|-------------|------------|-------|
| #{commodity} | #{utility} | #{rate_type} | #{price}/kWh | 1 month | \$0 | 100% |

| Electric Generation Supplier Contract Summary | |
|---|--|
| Electric Generation Supplier (EGS) Information | Provision Power and Gas, www.getprovision.com , 2305 E. Cesar Chavez St. Austin, TX 78702. Phone: 1-800-930-5427, Email: hello@getprovision.com . Provision is responsible for your electric generation supply charges. |
| Price Structure | You have chosen a #{rate_type} rate. The monthly variable rate may change from month to month based on wholesale electricity market conditions, including generation costs, capacity, transmission, ancillary services and PJM market costs, market demand, weather, and other market-related factors, plus all applicable taxes, fees, charges or other assessments and Provision's costs, expenses, and margins. There is no limit on how much the price may change from one billing cycle to the next. You will not know your new rate until the time of billing. You will be notified of the new price on your monthly bill, and it will apply to usage during that billing cycle. |
| Generation / Supply Price | The price you will pay for the first billing cycle will be an introductory price of #{price} per kWh for electric generation service. Thereafter the price each month will vary each billing cycle based on the factors described above in Price Structure. |
| Statement Regarding Savings | Provision's supply price may not always provide savings to the customer. |
| Deposit Requirement | No deposit is required. |
| Contract Start Date | This agreement will begin on the date set by the Electric Distribution Company (EDC). |
| Contract Duration / Length | Month-to-Month until cancelled by either party. |
| Cancellation / Early Termination Fees | There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial plans. |
| End of Contract | Whenever we propose to change the terms of service, you will receive two separate notices before the changes happen. You will receive the first notice approximately 45 to 60 days before the change, and the second notice 30 days in advance of either the expiration date or the effective date of the proposed changes. These notices will explain your options going forward. |
| Right of Rescission | Customer may rescind this Agreement with no termination fee by calling Provision at: 1-800-930-5427 or emailing at hello@getprovision.com any time before midnight of the third business day after receiving this disclosure statement. |





Provision | Electricity Energy Choice Terms & Conditions

Residential and Small Commercial

Customer Care: 800-930-5427 | Monday through Friday, 9:00 a.m. to 7:30 p.m. Eastern Time (ET)

- 1. Background:** This is an agreement for electric generation service between Provision Power and Gas, LLC (“Provision”) and \${Customer Name} at \${Service Address}. Provision is licensed by the Pennsylvania Public Utilities Commission (“PUC”) to offer and supply electric generation services in Pennsylvania. Our PA PUC License number is _____. We set the generation prices and charges that you pay. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services. This document outlines the Terms of Service (“Agreement”) between you, the customer (“Customer”), and Provision and is effective as of the Customer’s enrollment date. By enrolling with Provision, the Customer consents to this Agreement.
- 2. Billing Information:** You will receive a single bill from your Electric Distribution Company (EDC), \${utility}, that includes both EDC charges and Provision supply charges.
- 3. Right of Rescission:** You may cancel this Agreement at any time before midnight of the third business day after receiving this disclosure. You can contact us by phone at 1-800-930-5427, by email at hello@getprovision.com, or in writing to Provision Power and Gas, 2305 E. Cesar Chavez St., Austin, TX 78702.
- 4. Basic Service Prices:** Provision agrees to electric generation services to your EDC for delivery to your service address(es) on a month-to-month basis.

You will pay a variable price that can change monthly. The price for the first billing period will be an introductory price of \${price} per kWh. This price includes Generation and Transmission Charges (if applicable) and estimated Total State Taxes, including the Gross Receipts Tax, but excludes applicable state and local Sales Tax. You will be notified of the new price on your monthly bill, and it will apply to usage during that billing cycle. You will not know your new rate until the time of billing. There is no limit on how much the price may change from one billing cycle to the next. The monthly variable rate may change from month to month based on wholesale electricity market conditions, including generation costs, capacity, transmission, ancillary services and PJM market costs, market demand, weather, and other market-related factors, plus all applicable taxes, fees, charges, or other assessments and Provision’s costs, expenses, and margins.

More information about this variable price product, including what this price has been for the past 24 months, can be found at getprovision.com or by contacting us at 1-800-930-5427. If fewer than 24 months of price history are available, we will provide the prices for the months available. If no representative pricing information is available for your product, we will inform you of that.

- 5. Non-Basic Service Prices:** Provision does not offer any non-basic services at this time. No additional products, fees, or charges apply beyond your basic electric generation service.
- 6. Duration of Agreement:** You will buy your electric generation service for the above street address from Provision beginning on the date set by your EDC and will continue on a month-to-month basis until cancelled by either the customer or Provision. See Section 10 for how to cancel this agreement.

The term of your service is described in your Contract Summary and Section 4 of this Agreement. Your electric generation service will begin on the date set by your EDC, \${utility}. Service will continue for the term shown on your Contract Summary and thereafter on a month-to-month basis until cancelled by either you or Provision.

- 7. Special Terms and Conditions:** There are no sign-up bonuses, add-ons, limited time offers, exclusions or other sales promotions associated with this rate plan. Provision does not charge any monthly fees, service fees, or other non-basic charges beyond the generation price described above.
- 8. Special Services:** Provision does not offer any special services. If special services are introduced in the future, the price, terms, and conditions will be provided to you in advance and in compliance with PUC requirements.
- 9. Penalties, Fees and Exceptions:** There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial contracts.
- 10. Cancellation Provisions:**



- **Customer-Initiated Cancellation:** This Agreement may be cancelled by the customer at any time by contacting Provision at 1-800-930-5427 or emailing hello@getprovision.com. The customer may also cancel by written notice to Provision, 2305 E. Cesar Chavez St. Austin, TX 78702. Provision agrees to submit the customer's cancellation to the EDC within three (3) business days of receipt of notice, after which time the customer's account will be re-assigned according to the EDC's policies.
 - **Company-Initiated Changes or Cancellation:** Provision may cancel this Agreement with seven (7) days written notice for any reason, or immediately upon the customer's violation of a Provision or EDC policy. Unless required by governing law (including but not limited to an EDC service change, change in law, or other regulatory order), Provision may make changes to this Agreement with thirty (30) days' written notice before such changes. If, due to a change in market conditions, Provision wishes to lower the rate, it may do so without consent provided there are no other changes to the terms and conditions of the contract.
 - **Customer Move:** This agreement will automatically cancel if the customer relocates outside the EDC service territory, if the requested service location is not served by Provision, or if the Customer returns to his/her incumbent EDC's applicable tariff service. In the event the customer relocates within the EDC's service territory, the customer agrees that EDC may provide Provision with new account information and meter readings in order to continue service. Provision may assign this Agreement subject only to regulatory approval. The customer has a right to cancel this Agreement without penalty in the event the customer relocates outside the service territory of EDC or within the service territory of an incumbent EDC that does not permit portability of the Agreement.
 - **Non-Payment:** If your electric service is terminated by your EDC, then this Agreement is cancelled on the date that your electric service is terminated.
 - In all cancellation scenarios, you will owe us for amounts unpaid for our charges for electric generation up to the date of cancellation. Cancellation is effective on a date set by your EDC.
11. **Agreement Expiration / Change in Terms:** Whenever we propose to change this Agreement, Provision will send you two separate written notices before the changes happen. You will receive the first notice 45-60 days before, and the second notice 30 days before the expiration date or the date the change becomes effective. Customer will not be subject to a penalty or fee if the customer terminates the contract at any time between the date the options notice is issued and the expiration of the contract. These notices will explain your options going forward.
12. **Contract Assignment:** This Agreement is assignable by Provision without the customer's consent, subject only to required regulatory approvals. Provision will provide notice to the customer, the EDC, and the PUC. That notice will include the name of the new EGS, the contact information for the new EGS, and the estimated month and year the assignment is expected to occur, along with language confirming that the terms and conditions of your contract will remain unchanged.
13. **Consent to Obtain Customer Information:** By enrolling with Provision, you authorize your EDC to release to Provision standard account information needed to initiate and maintain your electric generation service. This information may include your name, address, telephone number, account number, meter readings and usage data, billing and payment history. Provision uses this information only to establish and manage your account, provide customer service, and meet regulatory and operational requirements. Provision will maintain the confidentiality of your personal information, including your electric usage and payment history, in accordance with Pennsylvania Public Utility Commission regulations and applicable federal and state privacy laws. Provision will not disclose your information to any third party without your consent, except as required to provide service or comply with law.
14. **Dispute Procedures:** Contact us with any questions concerning our terms of service in this Agreement. See Section 15 for contact information. Information about shopping for an electric supplier is available at www.papowerswitch.com or by calling the Pennsylvania Public Utility Commission at (800) 692-7380. Information is available from the Pennsylvania Office of Consumer Advocate at www.oca.state.pa.us or (800) 684-6560.
15. **Contact Information:**
- Supplier Name: Provision Power and Gas, LLC
 - Address: 2305 E. Cesar Chavez St., Austin, TX 78702
 - Phone Number: 1-800-930-5427
 - Email: hello@getprovision.com
 - Internet Address: www.getprovision.com
 - Customer Care Hours: Monday through Friday, 9:00 A.M. – 7:30 P.M. Eastern Time (ET)
16. **Limitation of Liability/Eligibility/Jurisdiction:** The customer acknowledges that this Agreement is for residential and small commercial customers in the EDC territory. By entering this Agreement, the customer guarantees that the enrolled accounts are residential or small



commercial. Provision is not responsible for any decision arising out of EDC regarding the termination of customers from any EDC service. In the event of a Force Majeure as defined by EDC or any transmitting or transporting entity, Provision is not responsible for supplying electricity.

17. **Net Metering:** If you have a net meter, you will no longer receive energy credits from your utility. Provision is not responsible for paying any net metering credits.

18. **Entire Agreement:** This document represents the entire Agreement between Provision and the customer and supersedes all other agreements that have come before it.

19. **Definitions:**

- **Customer Charge** – The basic service charge to partially cover costs for billing, meter reading, equipment, and service line maintenance.
- **Distribution Charge** – Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company to your home or business. The distribution charge is regulated by the Public Utility Commission and will vary according to how much electricity you use.
- **Electric Distribution Company (EDC)** – The public utility that provides facilities for the transmission and distribution of electricity to retail customers. Electric distribution companies are regulated by the PUC. Exceptions include building or facility owners or operators that manage their internal distribution system and supply electric power and electric services to occupants of the building or facility.
- **Electric Generation Supplier (EGS)** – A person or corporation, generator, broker, marketer, aggregator, or any other entity licensed by the PUC that sells electricity to customers, using the transmission or distribution facilities of an EDC.
- **Generation Charge** – The charge for producing electricity. Generation service is competitively priced and is not regulated by the Pennsylvania Public Utility Commission. If you purchase electricity from an electric supplier, your generation charge will depend on the contract between you and your supplier.
- **Kilowatt-hour (kWh)** – The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
- **Non-basic Services** – Services not required for the physical delivery of electric service.
- **Price to Compare** – The price per kilowatt-hour a consumer uses to compare prices and potential savings among generation suppliers.
- **Public Utility Commission (PUC)** – The Pennsylvania Public Utility Commission is the state regulatory agency that provides oversight, policy guidance, and direction to public utilities. The PUC licenses electric suppliers but does not otherwise oversee or regulate suppliers.
- **Transmission Charge** – The cost for transporting electricity from the generation source to your electric distribution company. For most electric customers who select a new supplier, transmission costs will be included in the charges from your new supplier. The Federal Energy Regulatory Commission regulates retail transmission prices and services. This charge will vary with your source of supply.





Provision | Contract Summary

Thank you for choosing Provision! We're proud to be your local competitive electric generation supplier. Your electricity distribution company (EDC) will continue to deliver your electricity, and Provision will manage the supply portion of your service. Please keep this document for your records.

| Supply Type | EDC | Rate Type | Rate | Entire Term | Cancel Fee | Green |
|--------------|------------|--------------|--------------|----------------|------------|-------|
| #{commodity} | #{utility} | #{rate_type} | #{price}/kWh | #{term} months | \$0 | 100% |

Electric Generation Supplier Contract Summary

| | |
|---|--|
| Electric Generation Supplier Information | Provision Power and Gas, www.getprovision.com , 2305 E. Cesar Chavez St. Austin, TX 78702. Phone: 1-800-930-5427, Email: hello@getprovision.com . Provision is responsible for your electric generation supply charges. |
| Price Structure | You have chosen a #{rate_type} rate. |
| Generation / Supply Price | You will pay #{price} per kWh. |
| Statement Regarding Savings | Provision's supply price may not always provide savings to the customer. |
| Deposit Requirement | No deposit is required. |
| Contract Start Date | This agreement will begin on the date set by the Electric Distribution Company (EDC). |
| Contract Duration / Length | Your Entire Term is #{term} months. |
| Cancellation / Early Termination Fees | There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial plans. |
| End of Contract | If you have a fixed rate contract that will be ending, or whenever we propose to change the terms of service, you will receive two separate notices before the changes happen. You will receive the first notice approximately 45 to 60 days before the change, and the second notice 30 days in advance of either the expiration date or the effective date of the proposed changes. These notices will explain your options going forward. |
| Right of Rescission | Customer may rescind this Agreement with no termination fee by calling Provision at: 1-800-930-5427 or emailing at hello@getprovision.com any time before midnight of the third business day after receiving this disclosure statement. |





Provision | Electricity Energy Choice Terms & Conditions

Residential and Small Commercial

Customer Care: 800-930-5427 | Monday through Friday, 9:00 a.m. to 7:30 p.m. Eastern Time (ET)

1. **Background:** This is an agreement for electric generation service between Provision Power and Gas, LLC (“Provision”) and \${Customer Name} at \${Service Address}. Provision is licensed by the Pennsylvania Public Utilities Commission (“PUC”) to offer and supply electric generation services in Pennsylvania. Our PA PUC License number is _____. We set the generation prices and charges that you pay. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services. This document outlines the Terms of Service (“Agreement”) between you, the customer (“Customer”), and Provision and is effective as of the Customer’s enrollment date. By enrolling with Provision, the Customer consents to this Agreement.
2. **Billing Information:** You will receive a single bill from your Electric Distribution Company (EDC), \${utility}, that includes both EDC charges and Provision supply charges.
3. **Right of Rescission:** You may cancel this Agreement at any time before midnight of the third business day after receiving this disclosure. You can contact us by phone at 1-800-930-5427, by email at hello@getprovision.com, or in writing to Provision Power and Gas, 2305 E. Cesar Chavez St., Austin, TX 78702.
4. **Basic Service Prices:** Provision agrees to electric generation services to your EDC for delivery to your service address(es) on a month-to-month basis. You will pay \${price} per kWh.
5. **Non-Basic Service Prices:** Provision does not offer any non-basic services at this time. No additional products, fees, or charges apply beyond your basic electric generation service.
6. **Duration of Agreement:** You will buy your electric generation service for the above address from Provision beginning on the date set by your EDC and will continue for \${term} months.
7. **Special Terms and Conditions:** There are no sign-up bonuses, add-ons, limited time offers, exclusions or other sales promotions associated with this rate plan. Provision does not charge any monthly fees, service fees, or other non-basic charges beyond the generation price described above.
8. **Special Services:** Provision does not offer any special services. If special services are introduced in the future, the price, terms, and conditions will be provided to you in advance and in compliance with PUC requirements.
9. **Penalties, Fees and Exceptions:** There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial contracts.
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 - **Customer Move:** This agreement will automatically cancel if the customer relocates outside the EDC service territory, if the requested service location is not served by Provision, or if the Customer returns to his/her incumbent EDC’s applicable tariff service. In the event the customer relocates within the EDC’s service territory, the customer agrees that EDC may provide Provision with new account information and meter readings in order to continue service. Provision may assign this Agreement subject only to regulatory approval. The customer has a right to cancel this Agreement without penalty in the event the customer relocates outside the service territory of EDC or within the service territory of an incumbent EDC that does not permit portability of the Agreement.
 - **Non-Payment:** If your electric service is terminated by your EDC, then this Agreement is cancelled on the date that your electric service is terminated.



- In all cancellation scenarios, you will owe us for amounts unpaid for our charges for electric generation up to the date of cancellation. Cancellation is effective on a date set by your EDC.
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 - 13. Consent to Obtain Customer Information:** By enrolling with Provision, you authorize your EDC to release to Provision standard account information needed to initiate and maintain your electric generation service. This information may include your name, address, telephone number, account number, meter readings and usage data, billing and payment history, and credit information. Provision uses this information only to establish and manage your account, provide customer service, and meet regulatory and operational requirements. Provision will maintain the confidentiality of your personal information, including your electric usage and payment history, in accordance with Pennsylvania Public Utility Commission regulations and applicable federal and state privacy laws. Provision will not disclose your information to any third party without your consent, except as required to provide service or comply with law.
 - 14. Dispute Procedures:** Contact us with any questions concerning our terms of service in this Agreement. See Section 15 for contact information. Information about shopping for an electric supplier is available at www.papowerswitch.com or by calling the Pennsylvania Public Utility Commission at (800) 692-7380. Information is available from the Pennsylvania Office of Consumer Advocate at www.oca.state.pa.us or (800) 684-6560.
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 - Email: hello@getprovision.com
 - Internet Address: www.getprovision.com
 - Customer Care Hours: Monday through Friday, 9:00 A.M. – 7:30 P.M. Eastern Time (ET)
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 - **Electric Distribution Company (EDC)** – The public utility that provides facilities for the transmission and distribution of electricity to retail customers. Electric distribution companies are regulated by the PUC. Exceptions include building or facility owners or operators that manage their internal distribution system and supply electric power and electric services to occupants of the building or facility.



- Electric Generation Supplier (EGS) – A person or corporation, generator, broker, marketer, aggregator, or any other entity licensed by the PUC that sells electricity to customers, using the transmission or distribution facilities of an EDC.
- Generation Charge – The charge for producing electricity. Generation service is competitively priced and is not regulated by the Pennsylvania Public Utility Commission. If you purchase electricity from an electric supplier, your generation charge will depend on the contract between you and your supplier.
- Kilowatt-hour (kWh) – The basic unit of electric energy for which most customers are charged in cents per kilowatt-hour. A kilowatt-hour is the equivalent of using ten 100-watt light bulbs for one hour.
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- Price to Compare – The price per kilowatt-hour a consumer uses to compare prices and potential savings among generation suppliers.
- Public Utility Commission (PUC) – The Pennsylvania Public Utility Commission is the state regulatory agency that provides oversight, policy guidance, and direction to public utilities. The PUC licenses electric suppliers but does not otherwise oversee or regulate suppliers.
- Transmission Charge – The cost for transporting electricity from the generation source to your electric distribution company. For most electric customers who select a new supplier, transmission costs will be included in the charges from your new supplier. The Federal Energy Regulatory Commission regulates retail transmission prices and services. This charge will vary with your source of supply.

