



Provision Power and Gas, LLC
2305 E. Cesar Chavez Street, Austin, Texas 78702
512-846-7097 | hello@getprovision.com

October 30, 2025

VIA ELECTRONIC FILING

Secretary Matthew L. Homsher, Esq.
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Application of Provision Power and Gas, LLC for Approval to Offer, Render, Furnish or Supply Natural Gas Services as a Supplier in the Commonwealth of Pennsylvania; Docket No. A-2025-3057316

Dear Secretary Homsher:

On behalf of Provision Power and Gas, LLC, and in reference to Docket No. A-2025-3057316, enclosed for electronic filing please find **Exhibit 0 – Disclosure Statement**, which has been reviewed and approved by the Bureau of Consumer Services.

Please direct any questions or correspondence related to this application to the undersigned.

Sincerely,
Laura Alter

Retail Energy Division GM
Provision Power and Gas, LLC
512-796-4927
laura@getprovision.com

Exhibit O

8. DISCLOSURE STATEMENT



Provision | Contract Summary

Thank you for choosing Provision! We're proud to be your local competitive natural gas supplier. Your natural gas distribution company (NGDC) will continue to deliver your natural gas, and Provision will manage the supply portion of your service. Please keep this document for your records.

Supply Type	NGDC	Rate Type	Rate	Entire Term	Cancel Fee	Green
#{commodity}	#{utility}	#{rate_type}	#{price}/Mcf	1 month	\$0	100%

Natural Gas Supplier Contract Summary	
Natural Gas Supplier Information	Provision Power and Gas, www.getprovision.com , 2305 E. Cesar Chavez St. Austin, TX 78702. Phone: 1-800-930-5427, Email: hello@getprovision.com . Provision is responsible for your gas commodity supply charges.
Natural Gas Price Structure	You have chosen a Variable Rate. The monthly variable rate may change from month to month based on wholesale electricity market conditions, including generation costs, capacity, transmission, ancillary services and PJM market costs, market demand, weather, and other market-related factors, plus all applicable taxes, fees, charges or other assessments and Provision's costs, expenses, and margins. There is no limit on how much the price may change from one billing cycle to the next. You will not know your new rate until the time of billing. You will be notified of the new price on your monthly bill, and it will apply to usage during that billing cycle.
Natural Gas Supply Price	The price you will pay for the first billing cycle will be an introductory price of #{price} per Mcf for the commodity of natural gas. Thereafter, the price may change each billing cycle based on the factors described above in Natural Gas Price Structure.
Statement Regarding Savings	Provision's supply price may not always provide savings to the customer.
Deposit Requirement	No deposit is required.
Incentives	Enrollment with Provision is entirely voluntary. No additional incentives are provided with this plan.
Contract Start Date	This agreement will begin on the date set by the Natural Gas Distribution Company (NGDC).
Contract Duration / Length	Month-to-Month until cancelled by either party.
Cancellation / Early Termination Fees	There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial plans.
End of Contract	Whenever we propose to change the terms of service, you will receive two separate notices before the changes happen. You will receive the first notice approximately 60 to 75 days in advance, and the second 45 days in advance of the effective date of the proposed changes. These notifications will explain your options going forward.
Right of Rescission	Customer may rescind this Agreement with no termination fee by calling Provision at: 1-800-930-5427 or emailing at hello@getprovision.com any time before midnight of the third business day after receiving this disclosure statement.





Provision | Natural Gas Energy Choice Terms & Conditions

Residential and Small Commercial

Customer Care: 800-930-5427 | Monday through Friday, 9:00 a.m. to 7:30 p.m. Eastern Time (ET)

1. **Background:** This is an agreement for natural gas supply service between Provision Power and Gas, LLC (“Provision”) and \${Customer Name} at \${Service Address}. Provision is licensed by the Pennsylvania Public Utility Commission (“PUC”) to offer and supply natural gas services in Pennsylvania. Our PA PUC License number is _____. Provision sets the prices and charges that you pay for your natural gas supply. The PUC regulates distribution or delivery prices or services. This document outlines the Terms of Service (“Agreement”) between you the customer (“Customer”) and Provision and is effective as of the Customer’s enrollment date. By enrolling with Provision, the customer consents to this Agreement.
2. **Billing Information:** You will receive a single bill from your Natural Gas Distribution Company (NGDC), \${utility}, that includes both NGDC charges and Provision supply charges.
3. **Right of Rescission:** You may cancel this Agreement at any time before midnight of the third business day after receiving this disclosure. You can contact us by phone at 1-800-930-5427, by email at hello@getprovision.com, or in writing to Provision Power and Gas, 2305 E. Cesar Chavez St., Austin, TX 78702.
4. **Basic Service Prices:** Provision agrees to supply natural gas to your NGDC for delivery to your service address(es) on a month-to-month basis. You will pay a variable price that can change monthly. The price for the first billing period will be an introductory price of \${price} per Mcf. This price includes natural gas commodity charges and estimated total state taxes but excludes applicable state and local sales taxes and NGDC distribution or billing charges. You will be notified of the new price on your monthly bill, and it will apply to usage during that billing cycle. You will not know your new rate until the time of billing. There is no limit on how much the price may change from one billing cycle to the next. The monthly variable rate may change from month to month based on wholesale natural gas market conditions, including supply, demand, weather, transportation, storage, and balancing costs, plus applicable taxes, fees, charges, and Provision’s costs, expenses, and margins.

More information about this variable price product, including what this price has been for the past 24 months, can be found at getprovision.com or by contacting us at 1-800-930-5427. If fewer than 24 months of price history are available, we will provide the prices for the months available. If no representative pricing information is available for your product, we will inform you of that.
5. **Non-Basic Service Prices:** Provision does not offer any non-basic services at this time. No additional products, fees, or charges apply beyond the commodity of natural gas.
6. **Length of Agreement:** You will buy your natural gas commodity service for the above street address from Provision beginning on the date set by your NGDC and will continue on a month-to-month basis until cancelled by either the customer or Provision. See Section 10 for how to cancel this agreement.
7. **Special Terms and Conditions:** There are no sign-up bonuses, add-ons, limited time offers, exclusions or other sales promotions associated with this rate plan. Provision does not charge any monthly fees, service fees, or other non-basic charges beyond the commodity price described above.
8. **Special Services:** Provision does not offer any special services. If special services are introduced in the future, the price, terms, and conditions will be provided to you in advance and in compliance with PUC requirements.
9. **Penalties, Fees and Exceptions:** There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial contracts.
10. **Cancellation Provisions:**
 - **Customer-Initiated Cancellation:** This Agreement may be cancelled by the customer at any time by contacting Provision at 1-800-930-5427 or emailing hello@getprovision.com. The customer may also cancel by written notice to Provision, 2305 E. Cesar Chavez St., Austin, TX 78702. Provision agrees to submit the customer’s cancellation to the NGDC within three (3) business days of receipt of notice, after which time the customer’s account will be reassigned according to the NGDC’s policies.
 - **Company Initiated Changes or Cancellation:** Provision may also cancel this Agreement with seven (7) days written notice or immediately upon the customer’s violation of a Provision or NGDC policy. Unless required by governing law (including but not limited to an NGDC service change, change in law, or other regulatory order), Provision may make changes to this Agreement



with thirty (30) days' written notice before such changes. If, due to a change in market conditions, Provision wishes to lower the rate, it may do so without consent provided there are no other changes to the terms and conditions of the contract.

- **Moving and Cancellation:** This agreement will automatically cancel if the customer relocates outside the NGDC service territory, if the requested service location is not served by Provision, or if the Customer returns to his/her incumbent NGDC's applicable tariff service. In the event the Customer relocates within the NGDC service territory, the customer agrees that NGDC may provide Provision with new account information and meter readings in order to continue service. Provision may assign this Agreement subject only to regulatory approval. The customer has a right to cancel this Agreement without penalty in the event the customer relocates outside the service territory of the NGDC or within the service territory of an incumbent natural gas company that does not permit portability of the Agreement.
- **Non-Payment:** If your natural gas service is terminated by your natural gas distribution company, then this agreement is cancelled on the date that your natural gas service is terminated.
- In all cancellation scenarios, you will owe us for amounts unpaid for our charges for natural gas supply service up to the date of cancellation. Cancellation is effective on a date set by your NGDC.

11. Agreement Expiration / Change in Terms: Whenever we propose to change the Agreement, Provision will send you two separate written notices before your contract ends or the changes happen. You will receive the first approximately 60 to 75 days in advance and the second about 45 days in advance of the expiration date. These notices will explain your options going forward.

12. Dispute Procedures: Contact Provision with any questions concerning our terms of service in this Agreement. See Section 14 for contact information. If after communication with Provision, Customer is not satisfied, Customer may contact the Pennsylvania Public Utility Commission by telephone at 1.800.692.7380, in writing at 400 North St., Harrisburg, PA 17120, or by visiting www.puc.pa.gov. Hearing or speech impaired customers may contact the PAPUC via 7-1-1 (PA Relay Service).

13. Contract Assignment: This Agreement may be assigned by Provision without your consent, subject to required regulatory approvals. Prior to any assignment, Provision will provide notice to you, the NGDC, and the PUC. That notice will include the name of the new NGS, its contact information, and a statement that the terms and conditions of your contract will remain unchanged.

14. Contact Information:

- Supplier Name: Provision Power and Gas, LLC
- Address: 2305 E. Cesar Chavez St., Austin, TX 78702
- Phone Number: 1-800-930-5427
- Email: hello@getprovision.com
- Internet Address: www.getprovision.com
- Customer Care Hours: Monday through Friday, 9:00 A.M. – 7:30 P.M. Eastern Time (ET)

15. Information about shopping for a natural gas supplier is available from:

Pennsylvania Public Utility Commission (PUC)
400 North Street, Harrisburg, PA 17120
1-800-692-7380
PaGasSwitch.com

Pennsylvania Office of Consumer Advocate (OCA)
400 North Street, Harrisburg, PA 17120
1-800-684-6560
oca.state.pa.us

16. Limitation of Liability/Eligibility/Jurisdiction: The customer acknowledges that this Agreement is for residential and small commercial customers in the NGDC territory. By entering this Agreement, the customer guarantees that the enrolled accounts are residential or small commercial. Provision is not responsible for any decision by the NGDC regarding termination of service. In the event of a Force Majeure as defined by NGDC or any transmitting or transporting entity, Provision is not responsible for supplying natural gas.

17. Entire Agreement: This document represents the entire Agreement between Provision and the Customer and supersedes all other agreements that have come before it.

18. Privacy Policy: By enrolling with Provision, you authorize your NGDC to release standard account information needed to initiate and



maintain your service. Provision will use this information only for providing service and will not disclose your personal data, including account number, contact details, or usage, to any third party without your written or electronic consent, except as required by law.

19. Definitions:

- **Commodity charges** - The charges for basic gas supply service which is sold either by volume (ccf or Mcf) or heating value (dekatherms).
- **Customer charge** - A monthly charge to cover utility costs such as maintaining the gas lines, meter reading and billing.
- **Distribution charges** - The charges for the delivery of natural gas from the point of receipt into the NGDC's system.
- **Dth (Dekatherm)** - A measure of the heat content value of gas. Gas usage is determined by multiplying the Mcf used by the heat content value of the gas.
- **Gas cost adjustment charges** - The amount billed or credited each month to account for differences between projected and actual gas supply costs of the natural gas distribution company.
- **Mcf** - An abbreviation denoting 1,000 cubic feet of gas. This is a measure of gas usage.
- **Natural gas distribution company (NGDC)** - A state regulated natural gas utility which owns the gas lines and equipment necessary to deliver natural gas to the consumer (formerly called local distribution company).
- **Natural gas supplier (NGS)** - An entity that sells or arranges to sell natural gas to customers that is delivered through the distribution lines of a utility.
- **Non-Basic Services** – Optional services which are separate and not required for the physical delivery of natural gas service.
- **Pennsylvania Public Utility Commission (PUC)** - The state regulatory agency that provides oversight, policy guidance, and direction to public utilities and suppliers, and provides consumer education services.
- **Price to compare** - The dollar amount charged by the NGDC used by consumers to compare prices and potential savings with other natural gas suppliers.





Provision | Contract Summary

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Supply Type	NGDC	Rate Type	Rate	Entire Term	Cancel Fee	Green
#{commodity}	#{utility}	#{rate_type}	#{price}/Mcf	#{term} months	\$0	100%

Natural Gas Supplier Contract Summary	
Natural Gas Supplier Information	Provision Power and Gas, www.getprovision.com , 2305 E. Cesar Chavez St. Austin, TX 78702. Phone: 1-800-930-5427, Email: hello@getprovision.com . Provision is responsible for your gas commodity supply charges.
Natural Gas Price Structure	You have chosen a #{rate_type} rate
Natural Gas Supply Price	You will pay #{price} per Mcf.
Statement Regarding Savings	Provision's supply price may not always provide savings to the customer.
Deposit Requirement	No deposit is required.
Incentives	Enrollment with Provision is entirely voluntary. No additional incentives are provided with this plan.
Contract Start Date	This agreement will begin on the date set by the Natural Gas Distribution Company (NGDC).
Contract Duration / Length	Your entire term is #{term} months.
Cancellation / Early Termination Fees	There are no Early Termination Fees (\$0.00) or any other penalties or exceptions on residential or small commercial plans.
End of Contract	If you have a fixed duration contract approaching the expiration date, or whenever we propose to change the terms of service, you will receive two separate written notifications, the first approximately 60 to 75 days in advance and the second 45 days in advance of either the expiration date or the effective date of the proposed changes. These notifications will explain your options going forward.
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5. **Non-Basic Service Prices:** Provision does not offer any non-basic services at this time. No additional products, fees, or charges apply beyond the commodity of natural gas.
6. **Length of Agreement:** You will buy your natural gas commodity service for the above address from (NGS) beginning on the date set by your NGDC and will continue for \${term} months.
7. **Special Terms and Conditions:** There are no sign-up bonuses, add-ons, limited time offers, exclusions or other sales promotions associated with this rate plan. Provision does not charge any monthly fees, service fees, or other non-basic charges beyond the commodity price described above.
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 - **Non-Payment:** If your natural gas service is terminated by your natural gas distribution company, then this agreement is cancelled



on the date that your natural gas service is terminated.

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18. **Privacy Policy:** By enrolling with Provision, you authorize your NGDC to release standard account information needed to initiate and maintain your service. Provision will use this information only for providing service and will not disclose your personal data, including account number, contact details, or usage, to any third party without your written or electronic consent, except as required by law.

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- Dth (Dekatherm) - A measure of the heat content value of gas. Gas usage is determined by multiplying the Mcf used by the heat content value of the gas.



- Gas cost adjustment charges - The amount billed or credited each month to account for differences between projected and actual gas supply costs of the natural gas distribution company.
- Mcf - An abbreviation denoting 1,000 cubic feet of gas. This is a measure of gas usage.
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- Non-Basic Services – Optional services which are separate and not required for the physical delivery of natural gas service.
- Pennsylvania Public Utility Commission (PUC) - The state regulatory agency that provides oversight, policy guidance, and direction to public utilities and suppliers, and provides consumer education services.
- Price to compare - The dollar amount charged by the NGDC used by consumers to compare prices and potential savings with other natural gas suppliers.

